

San Diego Police Department - Communications Division 911 Report								
MAY 2024								
Total 911 Calls	57,177							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,565	1,520	1,570	2,569	592	336	25	57,177
	88.44%	2.66%[91.1%]	2.75%[93.85%]	4.49%[98.34%]	1.04%[99.38%]	0.59%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	4.34							
Avg Talk Time in seconds	122							
Busiest Day for 911	Fri.	5/17/24						
Busiest Hour for 911	7-8am	Text to 911 Sessions: 292						
Total Monthly Calls	102,330	911 Received 57,177	Admin Received 43,694	10-Digit Emer 1,459				

San Diego Police Department - Communications Division 911 Report								
JUNE 2024								
Total 911 Calls	59,372							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,412	2,106	2,031	3,734	771	306	12	59,372
	84.91%	3.55% [88.46%]	3.42% [91.88%]	6.29% [98.17%]	1.30% [99.47%]	0.52% [99.99%]	0.02% [100%]	100%
Avg Answer Time in seconds	5.17							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	6/29/24						
Busiest Hour for 911	8-9pm	Text to 911 Sessions: 228						
Total Monthly Calls	106,496	911 Received 59,372	Admin Received 45,621	10-Digit Emer 1,503				