

San Diego Police Department - Dispatch Division 911 Report								
JULY 2024								
Total 911 Calls	62,401							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,671	2,183	2,204	3,953	939	436	15	62,401
	84.41%	3.50%[87.91%]	3.53% [91.44%]	6.33% [97.77%]	1.50% [99.27%]	0.70% [99.97%]	0.02% [99.99%]	100%
Avg Answer Time in seconds	5.42							
Avg Talk Time in seconds	126							
Busiest Day for 911	Thur	7/4/24						
Busiest Hour for 911	8-9pm	Text to 911 Sessions: 390						
Total Monthly Calls	110,751	911 Received 62,401	Admin Received 46,871	10-Digit Emer 1,479				

San Diego Police Department - Dispatch Division 911 Report								
AUGUST 2024								
Total 911 Calls	61,164							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,673	1,903	1,817	3,370	716	254	5	59,738
	86.50%	3.19%[89.69%]	3.04%[92.73%]	5.64%[98.37%]	1.20%[99.57%]	0.43%[100%]	0.01% [100%]	100%
Avg Answer Time in seconds	4.71							
Avg Talk Time in seconds	131							
Busiest Day for 911	Sat	8/3/24						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 275						
Total Monthly Calls	108,824	911 Received 59,738	Admin Received 47,660	10-Digit Emer 1,426				