City of San Diego Parks & Recreation Board

Julianna Tetlow, Director of Government Relations Jace Huggins, Chief of Humane Law Enforcement September 19, 2024





Animal Services

Initial Contract Term:

July 1, 2018 – June 30, 2023

Renewed Contract Term:

July 1, 2023 - June 30, 2033

Core Services:

- Sheltering & Care
- Lost & Found
- Redemption to Owners
- Adoptions
- Medical & Veterinary Services
- Humane Law Enforcement Field and Dispatch Services

Service **Improvements**

- 24 Hour Dispatch
 - Previously 8:00 AM 6:00 PM
- Dispatch Coverage on Holidays
 - Previously directed residents to local law enforcement
- HLE Officer Hours Extended
 - 6:00 AM 1:30 AM
 - Previously 8:00 AM 6:00 PM
- Dedicated Park Patrol





Animals Sheltered

FY 18-19: 18,332

FY 19-20: 18,624

FY 20-21: 12,158 (Pandemic Year)

FY 21-22: 14,597

FY 22-23: 15,788

FY 23-24: 17,326



Reclaims, Adoptions & Transfers

FY 18-19

RTO: 3,133

Adopted: 10,053

Other: 4,318

FY 19-20

RTO: 2,956

Adopted: 10,735

Other: 1,423

FY 20-21

RTO: 2,278

Adopted: 6,821

Other: 2,696

FY 21-22

RTO: 2,960

Adopted: 8,759

Other: 2,660

FY 22-23

RTO: 2,896

Adopted: 10,231

Other: 2,156

FY 23-24

RTO: 3,077

Adopted: 11,621

Other: 2,999

Humane Law Enforcement

Respond to calls for service (Priorities 1-5)

Felony-level and misdemeanor criminal investigations

Manage reports of hoarding

Work with public safety agencies and District Attorney's Animal Cruelty Unit & City Attorney

Emergency response and rescue

Conduct animal seizure and dangerous dog hearings



Calls For Service Priority Categories

Priority 1 Response within 30 minutes	Persons in Danger Animal in Danger Urgent Medical Care Animal in a secured vehicle ("Hot Dog") Animal Fighting Cases Intentional Cruelty Assist Public Safety Bite to Person (animal not contained) Exigent Circumstances: Gunshot wounds Stabbings Broken bones Serious Open wounds Visibly injured/trapped animal
Priority 2 Response within 3 hours	In-Progress incidents not reaching Level One Bite to Person (animal contained - reported within 24 hours) Abandonment Confined Strays
Priority 3 Response within 12 hours	Running-at-Large (in progress) Intentional Cruelty- Not In-Progress Non-Life-Threatening Medical Care Needed Non-Exigent Circumstances: Skin infections Gum/teeth infections Emaciated Over-grown hooves Hoarding- No Immediate Emergency After-the-Fact Bite
Priority 4 Response within 24 hours	Welfare Check – RP No Water Emaciated Lead too short Inadequate or No Shelter Event Sale of Animals {i.e., Flea Markets}
Priority 5 Response within 48 hours	Check the well-being - No Reporting Party Running-at-Large (not in progress) Pet Shop Inspections Rodeo or Circus inspections Kennel Inspections

Dispatch Calls & Field Services FY 23-24

Dispatch Calls

Priority 1: 6,436

Priority 2: 8,127

Priority 3: 1,151

Priority 4: 1,651

Priority 5: 4,537

TOTAL DISPATCHED: 22,096

Citations & Other

Citations: 208

NOC: 774

Park/Beach Patrol: 3,149

Bite Reports: 1,278

Kennel Inspections: 23

Criminal Cases

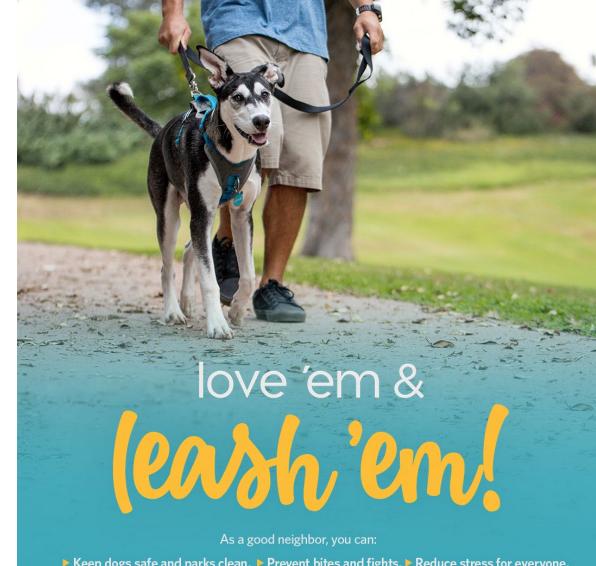
Felony: 9

Misdemeanor: 5



Park Patrol Program & Leash Education

- Dedicated Park Patrol launched February 2022
- Program Operation
- Hot Spots
- Highs and Lows
- Program Evolution 2024



► Keep dogs safe and parks clean. ► Prevent bites and fights. ► Reduce stress for everyone.

It's the leash you can do. And it's the law too.

Report off-leash dogs by calling 619-299-7012, press 1. Violators may be cited!







Community Services FY 23-24

LICENSES SOLD: 38,693

COMMUNITY SPAY/NEUTER: 3,754

CSN VOUCHERS ISSUED: 934

VACCINATIONS: 27,014

MICROCHIPS: 3,679

Community Engagement& Customer Service

Programs: 560

Community Members Impacted: 47,624

Meals for Pet Families: 1,480,912

Meals for Rescue Partners: 131,531

Customer Service Rating: 96.5%



Constituent Issues HLE

 Our dispatch center is open 24 hours (619) 299-7012 extension 1

 Non-emergency complaints can be sent via e-mail to investigations@sdhumane.org

 Visit <u>www.sdhumane.org</u> for online reporting of non-emergency bites, suspected animal cruelty

 Barking dog complaints are handled by City of San Diego Code Enforcement





Shelter & Services

San Diego Humane Society
Gaines Street Campus
5500 Gaines Street
San Diego, CA 92110

(619) 299-7012 General Line

info@sdhumane.org www.sdhumane.org



Questions?

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