

| San Diego Police Department - Dispatch Division 911 Report | | | | | | | | |
|--|---------|---------------------------|-----------------------|---------------------|---------------|-------------|--------------|--------|
| AUGUST 2024 | | | | | | | | |
| Total 911 Calls | 61,164 | | | | | | | |
| Answer Time in Seconds | | | | | | | | |
| | 0 - 10 | 11 - 15 | 16 - 20 | 21 - 40 | 41 - 60 | 61 - 120 | 120+ | Total |
| | 51,673 | 1,903 | 1,817 | 3,370 | 716 | 254 | 5 | 59,738 |
| | 86.50% | 3.19%[89.69%] | 3.04%[92.73%] | 5.64%[98.37%] | 1.20%[99.57%] | 0.43%[100%] | 0.01% [100%] | 100% |
| Avg Answer Time in seconds | 4.71 | | | | | | | |
| Avg Talk Time in seconds | 131 | | | | | | | |
| Busiest Day for 911 | Sat | 8/3/24 | | | | | | |
| Busiest Hour for 911 | 9-10pm | Text to 911 Sessions: 275 | | | | | | |
| | | | | | | | | |
| Total Monthly Calls | 108,824 | 911 Received 59,738 | Admin Received 47,660 | 10-Digit Emer 1,426 | | | | |

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|--|---------|---------------------------|-----------------------|---------------------|----------------|----------------|--------------|--------|
| SEPTEMBER 2024 | | | | | | | | |
| Total 911 Calls | 58,574 | | | | | | | |
| Answer Time in Seconds | | | | | | | | |
| | 0 - 10 | 11 - 15 | 16 - 20 | 21 - 40 | 41 - 60 | 61 - 120 | 120+ | Total |
| | 48,150 | 2,076 | 2,019 | 3,580 | 877 | 342 | 13 | 57,057 |
| | 84.39% | 3.64% [88.03%] | 3.54% [91.57%] | 6.27% [97.84%] | 1.54% [99.38%] | 0.60% [99.98%] | 0.02% [100%] | 100% |
| Avg Answer Time in seconds | 5.38 | | | | | | | |
| Avg Talk Time in seconds | 133 | | | | | | | |
| Busiest Day for 911 | Sun | 9/1/24 | | | | | | |
| Busiest Hour for 911 | 9-10pm | Text to 911 Sessions: 229 | | | | | | |
| | | | | | | | | |
| Total Monthly Calls | 104,427 | 911 Received 57,057 | Admin Received 45,853 | 10-Digit Emer 1,517 | | | | |