

SUBJECT: IMPORTANT NOTICE: Your Property is Now Eligible for City of San Diego Residential Waste Collection Service



Dear Property Owner:

As part of the City of San Diego's ongoing efforts to improve waste management services and align with City regulations, we are writing to notify you that the property below **is now eligible** for residential waste collection service provided by the City of San Diego.

Address: [Insert Property Address Here]

APN: [Insert APN Here]

The City Ordinance specifies that “at least once each week, City forces shall collect and transport residential solid waste for transfer, transport, and recycling or disposal and the City may charge a cost-recovery fee, as allowed by law, for all solid waste management services” (66.0127). The Ordinance further explains that “residential solid waste means solid waste, of the type and quantity normally generated by a residential property, that is placed at the designated collection point at the curb line of a City public street or City public alley in a City-approved curbside collection container on the designated collection day” and that “residential property means a single-family residential property or a multi-family residential property, with up to four residences on a single lot, that meets City requirements for collection by City forces.”

Who is eligible for City collection services?

A single-family residential property or a multi-family residential property, located on a public street, with up to four residences on a single lot, that meets City requirements for collection by City forces.

How do I know if my property meets the City requirements for collection by City forces? Eligible properties must meet all of the following criteria:

- Residential properties with one to four residences on a single lot.
- Properties that are not mixed-use or commercial properties.
- Properties located on a public street and serviceable on a public street.
- Properties with sufficient space to store containers needed to hold all trash, recycling and organics generated by the property between collections.

How do I know if my property does **not** meet the City requirements for collection by City forces? Ineligible properties include:

- Residential properties with five or more residences on a single lot.
- Mixed-use and commercial properties.
- Properties located on private streets or within gated communities.
- Properties whose access requires the crossing of a private street or is serviced on a private street, even if the property address is on a public street.
- Properties with insufficient space to store enough City-issued containers needed to hold all trash, recycling and organics generated by the property between weekly collections.

Our analysis indicates that your property **is eligible** for City-provided waste collection services and therefore, the City will deliver new trash, recycling and organic waste containers to your property by July 1. If you are currently subscribed to private waste collection, **please do not cancel your service** until you receive your new City containers. If you believe your property does not meet one or more of the criteria for City collection service listed above, please visit sandiego.gov/trash-service-updates to file an Exemption Appeal for review, **no later than May 15, 2025**.

Since your property qualifies for City service, you will receive notice regarding the proposed fee for trash and recycling collection that the City is considering. Your property will not be charged for City-provided trash and recycling collection unless and until fees are approved. To learn more about this notice and proposed fees, please visit the following webpage: sandiego.gov/trash-service-updates.

Next Steps

1. The City will deliver new trash, recycling and organic waste collection containers to your property by July 1, provided no Exemption Appeal is received by May 15, 2025.
2. Do not cancel private hauler service if currently enrolled until you have received new City-provided containers.
3. If the proposed fees are approved, you will receive a second notice from the City by July 1 with information regarding how to enroll through the City's online portal to manage and select your preferred services.

Resources and Assistance

For questions or additional assistance, contact the City of San Diego Environmental Services Department at **858-694-7000** or email us at trash@sandiego.gov. You can also scan the QR code, or visit our new service update webpage for more information: sandiego.gov/trash-service-updates.

We understand that transitioning to a new waste collection service may be an adjustment, and we are committed to supporting you through this process. Thank you for your cooperation and partnership in creating a cleaner, greener San Diego.

Sincerely,
City of San Diego Environmental Services Department



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