

Get Assistance Using DSD's Virtual Counters

Free Webinar on April 9



In 2020, the Development Services Department (DSD) launched a Virtual Counter appointment system to keep information and resources readily available for residents and business owners during COVID. This service re-established customer meetings that were previously only available at the downtown City Operations Building.

Since then, the virtual appointment system has expanded from six to thirteen types of appointments. By making a virtual appointment, customers can meet a DSD planner or reviewer online from a location of their choice for

live assistance with building and development requirements. This assistance can then help customers move a project more efficiently through its permitting and development phases.

Join the DSD for a free, public webinar highlighting and demonstrating its Virtual Counter system. This presentation is a great opportunity for development professionals and homeowners to learn about this convenient appointment service.

Agenda

- How to locate the Virtual Counter scheduling webpage.
- The types of appointments that are available in-person and online.
- How to prepare for a Virtual Counter appointment.
- What is available during a virtual appointment.
- Overviews of common Virtual Counter topics.
- Steps for booking a Virtual Counter appointment.
- A live demonstration of booking a Virtual Counter appointment.

Details



**Wednesday,
April 9, 2025**
1 to 2 p.m.

Meeting Link:*

<https://tinyurl.com/5e9zr2ac>

Meeting ID: 214 428 379 04

Passcode: Mw7mM6bf

* If joining by phone, you will need to download Microsoft Teams to attend.