

San Diego Police Department - Dispatch Division 911 Report								
MARCH 2025								
Total 911 Calls	56,131							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,108	1,118	1,027	1,570	237	67	4	56,131
	92.83%	1.99% [94.82%]	1.83%[96.65%]	2.80%[99.45%]	0.42%[99.87%]	0.12%[99.99%]	0.01% [100%]	100%
Avg Answer Time in seconds	2.87							
Avg Talk Time in seconds	131							
Busiest Day for 911	Thurs.	3/6/25						
Busiest Hour for 911	8-9pm		Text to 911 Sessions: 625					
Total Monthly Calls	100,213	911 Received 56,131	Admin Received 42,723		10-Digit Emer 1,359			
San Diego Police Department - Dispatch Division 911 Report								
APRIL 2025								
Total 911 Calls	55,528							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,720	831	753	1,051	151	21	1	55,528
	94.94%	1.50% (96.44%)	1.36% (97.8%)	1.89% (99.69%)	0.27%(99.96%)	0.04% (100%)	0% (100%)	100%
Avg Answer Time in seconds	2.32							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	4/12/25						
Busiest Hour for 911	3-4pm		Text to 911 Sessions: 581					
Total Monthly Calls	96,986	911 Received 55,528	Admin Received 39,896		10-Digit Emer 1,562			