



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**May 19, 2025
9:30 am – 12:00 pm**

**Metropolitan Operations Complex II, Auditorium
9192 Topaz Way, San Diego, CA 92123**

| †ACTION REQUESTED¹ | | ITEM | PRESENTER | ESTIMATED START TIME |
|--|----|---|-------------------|------------------------------------|
| | 1 | Roll Call | Linh Quach | <u>Items 1-3</u> 10 Min. (9:30) |
| | 2 | Non-Agenda Public Comment ² | | |
| X | 3 | Approval of Draft Minutes from meeting of March 17, 2025 | Linh Quach | |
| | 4 | IROC Chair Updates | Linh Quach | 10 Min. (9:40) |
| | 5 | IROC Members Comments/Requests for Future Items | IROC Members | 15 Min. (9:55) |
| | 6 | <u>City Staff Updates:</u> <ul style="list-style-type: none"> • Announcements • Informational Updates | City Staff | 10 Min. (10:10) |
| | 7 | Presentation: Customer Support Division Update | Michelle Costello | 30 Min. (10:20) |
| | 8 | Presentation: Proposed FY2026 Budget Update | Adam Jones | 30 Min. (10:50) |
| X | 9 | Discussion: Approval FY23 Annual Report | Linh Quach | 15 Min. (11:20) |
| X | 10 | Discussion: Approval FY24 Annual Report | Linh Quach | 15 Min. (11:35) |
| | 11 | Metro/JPA - Report Out | Jerry Jones | 5 Min. (11:40) |
| | 12 | Meeting Adjourned | Linh Quach | |

¹ Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "Action Requested".

² This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Luis Pallera at (858) 614-5723.