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| San Diego Police Department - Dispatch Division 911 Report | | | | | | | | |
| APRIL 2025 | | | | | | | | |
| Total 911 Calls | 55,528 | | | | | | | |
| Answer Time in Seconds | | | | | | | | |
| | 0 - 10 | 11 - 15 | 16 - 20 | 21 - 40 | 41 - 60 | 61 - 120 | 120+ | Total |
| | 52,720 | 831 | 753 | 1,051 | 151 | 21 | 1 | 55,528 |
| | 94.94% | 1.50% (96.44%) | 1.36% (97.8%) | 1.89% (99.69%) | 0.27%(99.96%) | 0.04% (100%) | 0% (100%) | 100% |
| Avg Answer Time in seconds | 2.32 | | | | | | | |
| Avg Talk Time in seconds | 126 | | | | | | | |
| Busiest Day for 911 | Sat. | 4/12/25 | | | | | | |
| Busiest Hour for 911 | 3-4pm | | Text to 911 Sessions: 581 | | | | | |
| | | | | | | | | |
| Total Monthly Calls | 96,986 | 911 Received 55,528 | | Admin Received 39,896 | | 10-Digit Emer 1,562 | | |
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| San Diego Police Department - Dispatch Division 911 Report | | | | | | | | |
| MAY 2025 | | | | | | | | |
| Total 911 Calls | 54,145 | | | | | | | |
| Answer Time in Seconds | | | | | | | | |
| | 0 - 10 | 11 - 15 | 16 - 20 | 21 - 40 | 41 - 60 | 61 - 120 | 120+ | Total |
| | 50,564 | 1,045 | 965 | 1,308 | 202 | 55 | 6 | 54,145 |
| | 93.39% | 1.93%[95.32%] | 1.78%[97.1%] | 2.42%[99.52%] | 0.37%[99.89%] | 0.10%[99.99%] | 0.01%[100%] | 100% |
| Avg Answer Time in seconds | 2.76 | | | | | | | |
| Avg Talk Time in seconds | 133 | | | | | | | |
| Busiest Day for 911 | Sat. | 5/10/25 | | | | | | |
| Busiest Hour for 911 | 3-4pm | | Text to 911 Sessions: 458 | | | | | |
| | | | | | | | | |
| Total Monthly Calls | 102,217 | 911 Received 54,145 | | Admin Received 46,753 | | 10-Digit Emer 1,319 | | |
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