

FOR IMMEDIATE RELEASE
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City of San Diego to Begin Offering Services for Permits, Plan Checks and More at New Mission Valley Facility

CENTRALLY LOCATED DEVELOPMENT SERVICES HEADQUARTERS WELCOMES CUSTOMERS AND PUBLIC

SAN DIEGO – This week, the City of San Diego will begin serving customers and members of the public at its new Development Services headquarters in Mission Valley. This will include front counter and cashier services, plan review and land development appointments, as well as self-help stations for customers and among other services.

Located at 7650 Mission Valley Road, the facility is easily accessible by transit, with free parking for members of the public.

“Our new Mission Valley location provides a drastic improvement for customers in terms of access and convenience. We are excited to welcome people here, whether they need a permit review, to attend a public hearing, or just have a question for staff,” said Development Services Department (DSD) Director Elyse Lowe.

Starting July 31, [Planning Commission meetings](#) will also be held at the Mission Valley location in “The Edric” Hearing Room, which is named in memory of a long-time DSD employee. Members of the public can attend the meeting or watch it streamed live on [YouTube](#), and posted on the [City’s website](#). Other public hearings on projects and public workshops will also take place in the hearing room.

More than 500 Development Services Department employees will be working at the Mission Valley headquarters, with an additional 200 operating at a second facility on C Street in Downtown. Staff have completely moved out of the City Operations Building, which was outdated according to modern building standards and difficult for members of the public to locate.

The transition into the new facility is expected to be completed by Aug. 8, with no impact on customer service, permit processing, inspections and other departmental functions. Starting Aug. 8, records services will be available at the new Mission Valley location.

Over the past several months, City teams have worked to complete improvements to the facility to accommodate Development Services, including a secure public records viewing room, spaces for

customers and staff to review development permits and complete plan checks, conference rooms, and a new front reception desk for customers.

Work also included the installation of telecommunications infrastructure and broadcasting capabilities for the public hearing room.

Most [public services](#) will be available Monday through Friday, and customers are encouraged to make appointments in advance on the Development Services website. [Open hours](#) and services are also available [online](#), or customers can call 619-446-5000.



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