

San Diego Police Department - Dispatch Division 911 Report								
MAY 2025								
Total 911 Calls	54,145							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,564	1,045	965	1,308	202	55	6	54,145
	93.39%	1.93%[95.32%]	1.78%[97.1%]	2.42%[99.52%]	0.37%[99.89%]	0.10%[99.99%]	0.01%[100%]	100%
Avg Answer Time in seconds	2.76							
Avg Talk Time in seconds	133							
Busiest Day for 911	Sat.	5/10/25						
Busiest Hour for 911	3-4pm		Text to 911 Sessions: 458					
Total Monthly Calls	102,217	911 Received 54,145		Admin Received 46,753		10-Digit Emer 1,319		

San Diego Police Department - Dispatch Division 911 Report								
JUNE 2025								
Total 911 Calls	53,829							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,747	1,131	1,034	1,579	269	68	1	53,829
	92.42%	2.10% [94.52%]	1.92% [96.44%]	2.93% [99.37%]	0.50% [99.87%]	0.13% [100%]	0% [100%]	100%
Avg Answer Time in seconds	3.06							
Avg Talk Time in seconds	136							
Busiest Day for 911	Tue.	6/17/25						
Busiest Hour for 911	2-3pm		Text to 911 Sessions: 413					
Total Monthly Calls	96,821	911 Received 53,829		Admin Received 41,594		10-Digit Emer 1,398		