

# City Auditor's Quarterly Fraud Hotline Report

***JULY 2025***

**Fiscal Year**

**2025 Quarter 4**

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**CITY OF SAN DIEGO**



**OFFICE of the CITY AUDITOR**

## About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

An independent third-party provider accepts Hotline allegations from City employees and the public at **(866) 809-3500** or online at [www.sandiego.gov/fraudhotline](http://www.sandiego.gov/fraudhotline). Fraud Hotline reporters can choose to remain anonymous, and all information provided via the Hotline will remain confidential.

City policy strongly encourages employees to report fraud, waste, or abuse, and prohibits employees from interfering with Fraud Hotline reporters through intimidation, threats, coercion, commands, or improper influence (Administrative Regulation 95.60).

The City's independent Ethics Commission may investigate allegations of interference with Fraud Hotline reporters, or retaliation by City officials (San Diego Municipal Code section [27.3573](#)). Retaliation complaints to the Ethics Commission may be filed online at [www.sandiego.gov/ethics/complaint](http://www.sandiego.gov/ethics/complaint).



DATE: July 14, 2025

TO: Honorable Members of the Audit Committee  
City of San Diego, California

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2025 Quarter 4

### **Reports Received in the Fourth Quarter of Fiscal Year 2025**

During the fourth quarter of Fiscal Year 2025 (April – June 2025), we received 81 Fraud Hotline reports. Of these reports, 11 were assigned to be investigated by the Office of the City Auditor and 23 were presented to the Intake and Review Committee to be referred to City departments for investigation and resolution. We also found that 47 reports were not in the purview of the Fraud Hotline and were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2025.

**Table 1:****Reports Received in Fiscal Year 2025**

<b>City Auditor Investigations</b>	<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr3</b>	<b>Qtr4</b>
Abuse	6	7	10	10
Fraud	0	0	1	0
Waste	0	0	4	1
<b>Subtotal OCA Investigations</b>	<b>6</b>	<b>7</b>	<b>15</b>	<b>11</b>
<b>City Department Investigations</b>				
Abuse	12	9	15	15
Accounting/Audit Irregularities	0	0	0	0
Customer Relations	0	0	0	0
Discrimination	0	0	1	0
Employee Relations	0	0	0	0
Fraud	0	0	1	1
Policy Issues	0	0	0	0
Safety and Sanitation	0	5	3	4
Substance Abuse	1	0	0	1
Theft of Goods/Services	0	0	0	1
Theft of Time	1	0	2	1
Waste	0	2	4	0
<b>Subtotal Department Investigations</b>	<b>14</b>	<b>16</b>	<b>26</b>	<b>23</b>
<b>Total Reports Received in Purview of Fraud Hotline</b>	<b>20</b>	<b>23</b>	<b>41</b>	<b>34</b>
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	<b>38</b>	<b>35</b>	<b>54</b>	<b>47</b>
<b>Total Reports Received in FY2025</b>	<b>58</b>	<b>58</b>	<b>95</b>	<b>81</b>

## Status of Hotline Reports

**81** reports filed with the Fraud, Waste, and Abuse Hotline  
between April 1, 2025, and June 30, 2025

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**47** reports not in purview of OCA Fraud Hotline

**34** new reports added to inventory in Q4 of FY2025:

**11** reports assigned to be investigated by OCA

**23** reports referred to City departments

In addition to the receipt of 34 new reports requiring investigation, 40 City-related reports remained open and unresolved at the end<sup>1</sup> of the previous quarter, resulting in an active inventory of 74 reports during the fourth quarter of Fiscal Year 2025. **Table 2** below, summarizes the Fraud Hotline activity for the fourth quarter of Fiscal Year 2025.

**74** active reports in OCA inventory during Q4 of FY2025

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**38** reports remain open and unresolved

**36** reports closed in Q4 of FY2025:

**0** OCA report closed as substantiated

**0** OCA report closed based on corrective actions taken by City Management

**10** OCA reports closed as unsubstantiated or resolved with no further action necessary

**4** Department-investigated reports closed as substantiated

**4** Department-investigated report closed based on corrective actions taken by City Management

**18** Department-investigated reports closed as unsubstantiated or resolved with no further action necessary

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<sup>1</sup> One report, 182952428472 was previously listed as a potential OCA investigation, and reports 585919329684 and 318425299490 were listed as potential department-referred investigations. However, all three could not be investigated without additional information. No responses to our requests for details were received in over 30 days. Per our procedures, the reports were closed with no further action necessary. Report 209181891834 was moved into the OCA caseload.

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**Table 2:****Status of Fraud Hotline Reports**

<b>Report Status:</b>	<b>City Auditor Investigations</b>	<b>Referred to Dept.</b>	<b>Total City-Related</b>	<b>Not in Hotline's Purview</b>	<b>Total</b>
Unresolved on 4/1/25	16	24	<b>40</b>	3	43
Received in 4 <sup>th</sup> Quarter	11	23	<b>34</b>	47	81
Subtotal – Active Inventory	<b>27</b>	<b>47</b>	<b>74</b>	<b>50</b>	<b>124</b>
Reports Closed	<b>-10</b>	<b>-26</b>	<b>-36</b>	<b>-50</b>	<b>-86</b>
Substantiated	-0	-4	-4	-0	-4
Corrective Action	-0	-4	-4	-0	-4
Unsubstantiated/Other	-10	-18	-28	-50	-78
Unresolved on 6/30/25	<b>17</b>	<b>21</b>	<b>38</b>	<b>0</b>	<b>38</b>

### City Auditor Investigations Summary

**Table 3** summarizes the status of the 27 active City Auditor Fraud Hotline investigations during the fourth quarter of Fiscal Year 2025, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

**Table 3:**

#### Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Abuse	899097618750	Received	7/11/24	Unsubstantiated	4/23/25
	An allegation of abuse of discretion by the City was investigated and determined to be unsubstantiated.					
2	Abuse	340211562137	Received	10/9/24	Unsubstantiated	4/16/25
	An allegation of abuse of discretion by a City business improvement district was investigated and determined to be unsubstantiated.					
3	Abuse	938993458508	Received	1/7/25	Unsubstantiated	5/7/25
	An allegation of abuse of discretion by a City agency was investigated and determined to be unsubstantiated.					
4	Waste	194573299964	Received	2/10/25	Unsubstantiated	5/19/25
	An allegation of waste in a City department was investigated and determined to be unsubstantiated.					
5	Abuse	409960916176	Received	2/10/25	Unsubstantiated	6/18/25
	An allegation of abuse of discretion in a City department was investigated and determined to be unsubstantiated.					
6	Abuse	783761077910	Received	2/15/25	Unsubstantiated	6/12/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
7	Abuse	578620225869	Received	3/12/25	Unsubstantiated	4/16/25
	An allegation of abuse of discretion regarding street paving projects was investigated and determined to be unsubstantiated.					
8	Abuse	673876857274	Received	3/20/25	Unsubstantiated	5/22/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
9	Waste	869035734049	Received	4/15/25	Unsubstantiated	5/22/25
	An allegation of waste in a City department was investigated and determined to be unsubstantiated.					
10	Abuse	180736718467	Received	5/14/25	Unsubstantiated	6/4/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					
11	Abuse	391757789939	Received	7/19/24	Open/Unresolved	
	Allegation of abuse of discretion regarding a City-leased property.					
12	Abuse	990380336765	Received	7/31/24	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
13	Abuse	628467479299	Received	1/28/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City lease.					
14	Fraud	283021834207	Received	1/31/25	Open/Unresolved	
	Allegation of fraud related to a City contract.					
15	Abuse	717778988402	Received	2/10/25	Open/Unresolved	
	Allegation of abuse of discretion in a City department.					
16	Waste	209181891834	Received	2/25/25	Open/Unresolved	
	Allegation of waste in a City department.					



No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
17	Waste	368969081436	Received	3/10/25	Open/Unresolved	
	Allegation of waste by a City department.					
18	Abuse	635737932207	Received	3/24/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
19	Abuse	813572615479	Received	4/3/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
20	Abuse	543712430594	Received	4/15/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
21	Abuse	546075486645	Received	5/6/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
22	Abuse	175156290314	Received	5/12/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
23	Abuse	451556765091	Received	5/12/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
24	Abuse	245462520588	Received	5/15/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
25	Abuse	696263386040	Received	5/27/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
26	Abuse	560650036050	Received	6/6/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
27	Abuse	391029448608	Received	6/10/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					

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### City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

**Table 4** below summarizes the status of the 47 active Fraud Hotline investigations conducted by the departments during the fourth quarter of Fiscal Year 2025, including the incident type, a general description of the report, and the case status.

**Table 4:**

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### Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Abuse	860856106238	Received	11/2/24	Substantiated	4/24/25
	An allegation regarding employees not having required commercial driver's licenses was investigated and determined to be substantiated. The department took corrective action regarding current employees and will verify the license status of future applicants.					
2	Safety and Sanitation	308700256709	Received	11/18/24	Substantiated	6/5/25
	An allegation of unsafe driving by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
3	Safety and Sanitation	740705772859	Received	3/19/25	Substantiated	5/21/25
	An allegation of unsafe driving by a City employee was substantiated. The department took appropriate corrective action with respect to the identified employee.					
4	Abuse	901378529384	Received	3/22/25	Substantiated	5/21/25
	An allegation of abuse of discretion by a City contractor closing a City park one hour prior to the posted time was investigated and determined to be substantiated as to the early closure. The contractor was advised of the correct park hours and City staff will ensure contract compliance.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
5	Abuse	715757412388	Received	11/25/24	Corrective Action	4/21/25
	An allegation of an unlicensed business in San Diego was investigated and closed with corrective action to ensure that the business follows City procedures.					
6	Abuse	234695529940	Received	1/17/25	Corrective Action	4/23/25
	An allegation of abuse of time by a City employee was investigated and determined to be unsubstantiated. However, the department provided additional training to staff regarding leave request procedures.					
7	Safety and Sanitation	436580828054	Received	3/11/25	Corrective Action	6/5/25
	An allegation of unsafe driving by a City employee was investigated and could not be substantiated. However, the department took proactive corrective action by discussing the importance of driving safely with the employee.					
8	Abuse	430927712553	Received	3/25/25	Corrective Action	4/23/25
	An allegation of abuse of discretion by a City contractor was investigated and determined to be unsubstantiated. However, the department provided additional training to staff and the vendor regarding the program requirements.					
9	Abuse	306896642493	Received	7/18/24	Unsubstantiated	4/9/25
	An allegation of abuse of discretion by management in a City department was investigated and determined to be unsubstantiated.					
10	Abuse	987611842195	Received	1/29/25	Unsubstantiated	6/5/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
11	Fraud	133874686757	Received	1/31/25	Unsubstantiated	5/7/25
	An allegation of abuse of discretion related to a lack of enforcement of unpermitted curb painting was investigated and determined to be unsubstantiated. The City no longer regulates this activity.					
12	Abuse	701147988011	Received	2/3/25	Unsubstantiated	5/8/25
	An allegation of abuse of discretion by a City lessee was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
13	Abuse	832000005037	Received	2/10/25	Unsubstantiated	4/24/25
	An allegation of abuse of discretion in a City department was investigated and determined to be unsubstantiated.					
14	Abuse	296096645683	Received	2/12/25	Unsubstantiated	5/21/25
	An allegation of abuse of discretion by City contractors was investigated and determined to be unsubstantiated.					
15	Abuse	116623131288	Received	3/5/25	Unsubstantiated	6/4/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
16	Discrimination	172634846545	Received	3/6/25	Unsubstantiated	4/24/25
	An allegation of discrimination in a City department was investigated and determined to be unsubstantiated.					
17	Waste	957067237645	Received	3/7/25	Unsubstantiated	5/21/25
	An allegation of waste by a City department was investigated and determined to be unsubstantiated.					
18	Abuse	837854674573	Received	3/21/25	Unsubstantiated	4/8/25
	An allegation of abuse of discretion by a City contractor was investigated and determined to be unsubstantiated.					
19	Abuse	601346518660	Received	4/3/25	Unsubstantiated	5/21/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					
20	Abuse	962022327640	Received	4/9/25	Unsubstantiated	5/21/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
21	Safety and Sanitation	937254773056	Received	4/11/25	Unsubstantiated	5/21/25
	An allegation of unsafe driving by a City employee was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
22	Abuse	222290492533	Received	4/23/25	Unsubstantiated	6/4/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					
23	Safety and Sanitation	246866966207	Received	5/1/25	Unsubstantiated	5/21/25
	An allegation of a sanitation issue in a City department was investigated and determined to be unsubstantiated based on the actions taken to reasonably address each of the concerns identified.					
24	Waste	760809459351	Received	3/26/25	No Further Action Necessary	4/8/25
	An allegation of waste in a City department was reviewed and closed as no further action necessary because no City policy violation was identified.					
25	Abuse	257971774318	Received	4/15/25	No Further Action Necessary	5/15/25
	An allegation of abuse of discretion by City employees could not be investigated without written permission to use the Fraud Hotline reporter's name. No response to our request for permission was received in over 30 days. Per our procedures, the report was closed.					
26	Abuse	447477335628	Received	5/19/25	No Further Action Necessary	6/19/25
	An allegation of abuse of discretion in a City department lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
27	Abuse	543747035655	Received	11/21/23	Open/Unresolved	
	Allegation of timecard abuse.					
28	Abuse	605515381918	Received	3/27/24	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
29	Abuse	831294730393	Received	9/13/24	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
30	Theft of Time	148890910461	Received	2/28/25	Open/Unresolved	
	Allegation of theft of time by a City employee.					
31	Theft of Time	137942649224	Received	3/5/25	Open/Unresolved	
	Allegation of theft of time by a City employee.					
32	Abuse	805804731403	Received	4/23/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
33	Theft of Time	707466751229	Received	4/25/25	Open/Unresolved	
	Allegation of theft of time by City employees.					
34	Fraud	990436655811	Received	4/30/25	Open/Unresolved	
	Allegation of workers' compensation fraud.					
35	Abuse	658516873046	Received	5/12/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
36	Substance Abuse	748551646947	Received	5/19/25	Open/Unresolved	
	Allegation of abuse of discretion and substance abuse by a City employee.					
37	Abuse	217083163262	Received	6/4/25	Open/Unresolved	
	An allegation of abuse of discretion by City employees lacked details. Additional questions were posted for the Fraud Hotline reporter. Per our procedures, if no additional details are received, the report will be closed after 30 days.					
38	Abuse	260037872500	Received	6/6/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
39	Safety and Sanitation	927468146086	Received	6/7/25	Open/Unresolved	
	An allegation of a threat made to a resident by a City employee was immediately referred to the department for investigation.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
40	Abuse	693226791918	Received	6/18/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
41	Abuse	623100208157	Received	6/18/25	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
42	Abuse	503028077736	Received	6/23/25	Open/Unresolved	
	Allegation of abuse by a City department lacked details. Additional questions were posted for the Fraud Hotline reporter. Per our procedures, if no additional details are received, the report will be closed after 30 days.					
43	Theft of Goods/Services	450411712093	Received	6/23/25	Open/Unresolved	
	Allegation of theft of water from a hydrant by a City contractor.					
44	Abuse	881112625858	Received	6/28/25	Open/Unresolved	
	Allegation of an unlicensed business.					
45	Safety and Sanitation	706956325295	Received	6/30/25	Open/Unresolved	
	Allegation of unsafe driving in a City vehicle.					
46	Abuse	440360301571	Received	6/30/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
47	Abuse	707680039558	Received	6/30/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					

### Not in Purview Reports Summary

**Table 5**, below, summarizes the results of the 50 Fraud Hotline reports that were received during the fourth quarter of Fiscal Year 2025, or previously, but were determined to be not within the purview of the Fraud Hotline and were closed.

**Table 5:**

#### Status of Not in Purview Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
1	Waste	585919329684	Received	3/4/25	No Further Action Necessary	4/8/25
	An allegation of waste by a City department lacked details. No additional information was provided within 30 days. Per our procedures, the report was closed with no further action necessary.					
2	Abuse	318425299490	Received	3/12/25	No Further Action Necessary	4/15/25
	An allegation that was received via interoffice mail regarding a City employee lacked details. Per our procedures, no additional information was provided or obtained within 30 days, and the report was closed with no further action necessary.					
3	Abuse	182952428472	Received	3/19/25	No Further Action Necessary	4/21/25
	An allegation of abuse of discretion by a City employee lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
4	Miscellaneous	765890021537	Received	4/2/25	No Further Action Necessary	4/2/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
5	Miscellaneous	502312767137	Received	4/3/25	No Further Action Necessary	4/3/25
	A partial report was abandoned.					



No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
6	Miscellaneous	642404843841	Received	4/4/25	No Further Action Necessary	4/4/25
	A partial report was abandoned.					
7	Fraud	336413939113	Received	4/8/25	No Further Action Necessary	4/9/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
8	Miscellaneous	832918367568	Received	4/11/25	No Further Action Necessary	4/14/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					
9	Fraud	391812932867	Received	4/15/25	No Further Action Necessary	4/16/25
	An allegation of a phone scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
10	Abuse	542866222565	Received	4/21/25	No Further Action Necessary	4/25/25
	An allegation of abuse of discretion related to a parking citation was reviewed and closed with no further action because existing appeal options are available to the reporter.					
11	Abuse	343487933390	Received	4/22/25	No Further Action Necessary	5/22/25
	An allegation of abuse of discretion by a City vendor lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
12	Waste	132215355337	Received	4/23/25	No Further Action Necessary	4/23/25
	Duplicate of 194573299964					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
13	Fraud	845634097773	Received	4/23/25	No Further Action Necessary	4/24/25
	An allegation of a fraudulent parking ticket was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
14	Abuse	691400463907	Received	4/25/25	No Further Action Necessary	4/25/25
	An allegation regarding a private business was reviewed and determined not to be within the purview of the Fraud Hotline to investigate because it had previously been investigated and resolved on multiple occasions by different agencies.					
15	Theft of Goods/ Services	577206141688	Received	4/28/25	No Further Action Necessary	4/28/25
	An allegation of a theft of personal property was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
16	Abuse	607230606076	Received	4/28/25	No Further Action Necessary	5/8/25
	An allegation regarding abuse of discretion related to City-owned property was reviewed and closed as no further action necessary.					
17	Miscellaneous	923843282585	Received	4/29/25	No Further Action Necessary	4/29/25
	A partial report was abandoned.					
18	Miscellaneous	466183295369	Received	4/30/25	No Further Action Necessary	5/1/25
	An allegation regarding a private business was reviewed and determined to be outside the purview of the Fraud Hotline to investigate.					
19	Abuse	175581734294	Received	5/7/25	No Further Action Necessary	5/8/25
	Duplicate of 631275896003					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
20	Abuse	383820368410	Received	5/8/25	No Further Action Necessary	5/21/25
	An allegation of abuse of discretion related to available employee parking spaces at a City facility was reviewed and closed with no further action necessary.					
21	Miscellaneous	581980470018	Received	5/8/25	No Further Action Necessary	5/8/25
	A partial report was abandoned.					
22	Abuse	510394741078	Received	5/8/25	No Further Action Necessary	5/13/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					
23	Miscellaneous	313651352732	Received	5/9/25	No Further Action Necessary	5/12/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					
24	Abuse	678091479145	Received	5/14/25	No Further Action Necessary	6/16/25
	An allegation of abuse of discretion by a City employee lacked details. Additional questions were posted for the Fraud Hotline reporter. Per our procedures, the report was closed after 30 days.					
25	Substance Abuse	841843612374	Received	5/14/25	No Further Action Necessary	6/16/25
	An allegation of substance abuse by a City employee lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
26	Miscellaneous	360442205053	Received	5/17/25	No Further Action Necessary	5/27/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
27	Fraud	961487899555	Received	5/21/25	No Further Action Necessary	6/4/25
	An allegation of businesses operating without required permits was referred to the Office of the City Treasurer for information only.					
28	Abuse	462234848039	Received	5/22/25	No Further Action Necessary	6/4/25
	An allegation of abuse of discretion at a City department was reviewed and closed with no further action.					
29	Miscellaneous	662326027677	Received	5/24/25	No Further Action Necessary	5/27/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					
30	Miscellaneous	282766124891	Received	5/27/25	No Further Action Necessary	5/27/25
	An allegation regarding a non-City issue was reviewed and closed with no further action necessary.					
31	Theft of Time	307670127759	Received	5/28/25	No Further Action Necessary	6/30/25
	Allegation of theft of time by City employees lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
32	Fraud	239681149461	Received	5/30/25	No Further Action Necessary	6/3/25
	An allegation of a fraudulent billing scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
33	Miscellaneous	432812939981	Received	6/2/25	No Further Action Necessary	6/2/25
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
34	Miscellaneous	528984419845	Received	6/3/25	No Further Action Necessary	6/3/25
	A partial report was abandoned.					
35	Abuse	973732861573	Received	6/5/25	No Further Action Necessary	6/6/25
	Duplicate of 523826028983					
36	Abuse	647841141730	Received	6/5/25	No Further Action Necessary	6/6/25
	An allegation of abuse of discretion at a City department was reviewed and closed with no further action.					
37	Abuse	494731056713	Received	6/5/25	No Further Action Necessary	6/6/25
	An allegation of abuse of discretion at a City department was reviewed and closed with no further action.					
38	Miscellaneous	636761638475	Received	6/6/25	No Further Action Necessary	6/6/25
	A partial report was abandoned.					
39	Abuse	168932394379	Received	6/6/25	No Further Action Necessary	6/6/25
	An allegation regarding a non-City issue was not within the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
40	Miscellaneous	842743487978	Received	6/8/25	No Further Action Necessary	6/8/25
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
41	Fraud	636263456139	Received	6/8/25	No Further Action Necessary	6/8/25
	An allegation of a financial scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
42	Abuse	793855683449	Received	6/9/25	No Further Action Necessary	6/18/25
	An allegation of abuse of discretion at a City department was reviewed and closed with no further action necessary.					
43	Miscellaneous	507203896518	Received	6/10/25	No Further Action Necessary	6/11/25
	An allegation regarding a non-City issue was not within the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
44	Abuse	200195516582	Received	6/10/25	No Further Action Necessary	6/11/25
	A partial report lacked details. The reporter could not be contacted for additional information because the call was terminated.					
45	Abuse	271122169031	Received	6/18/25	No Further Action Necessary	6/23/25
	An allegation of abuse of discretion regarding a lease revenue audit was referred to the Office of the City Treasurer.					
46	Fraud	359439421199	Received	6/18/25	No Further Action Necessary	6/23/25
	An allegation of contracting fraud was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
47	Miscellaneous	161401463585	Received	6/19/25	No Further Action Necessary	6/19/25
	A partial report was abandoned.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
<b>Allegation/Outcome</b>						
48	Miscellaneous	536961454127	Received	6/24/25	No Further Action Necessary	6/25/25
	An allegation of a non-City issue was not within the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
49	Fraud	203117106328	Received	6/25/25	No Further Action Necessary	6/25/25
	An allegation of identity theft was not within the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
50	Miscellaneous	785037638380	Received	6/27/25	No Further Action Necessary	6/27/25
	A partial report was abandoned.					

## **Conclusion**

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

As of the fourth quarter of Fiscal Year 2025, we applied approximately 3,553 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 2,960 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau  
City Auditor

cc:     Honorable Mayor Todd Gloria  
         Honorable Members of the City Council  
         Honorable Heather Ferbert, City Attorney  
         Charles Modica, Independent Budget Analyst

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