

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

FY ..	FY 2022									
Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
86%	88%	79%	82%	80%	86%	80%	80%	80%	81%	84%

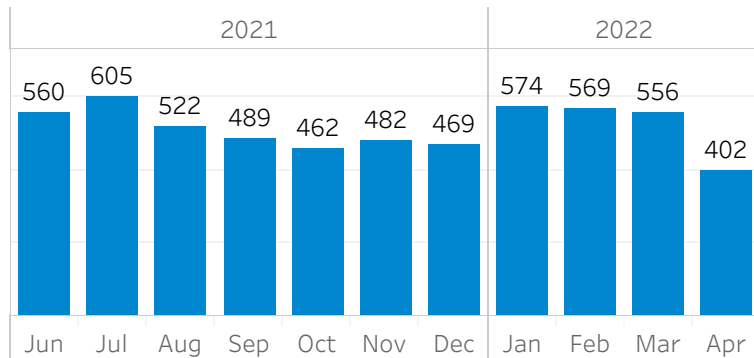
Request Closure Times

In the past 12 months

	#	%
Less than 5 Days	1,877	32.9%
Between 6 - 10 Days	1,416	24.8%
Between 11 - 24 Days	1,420	24.9%
Between 25 days - 2 Months	762	13.4%
Between 3 - 6 Months	118	2.1%
Between 6 - 12 Months	71	1.2%
More than 12 Months	36	0.6%
ERROR	2	0.0%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

