

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

FY 2022											
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
88%	79%	82%	80%	86%	80%	80%	80%	81%	83%	77%	81%

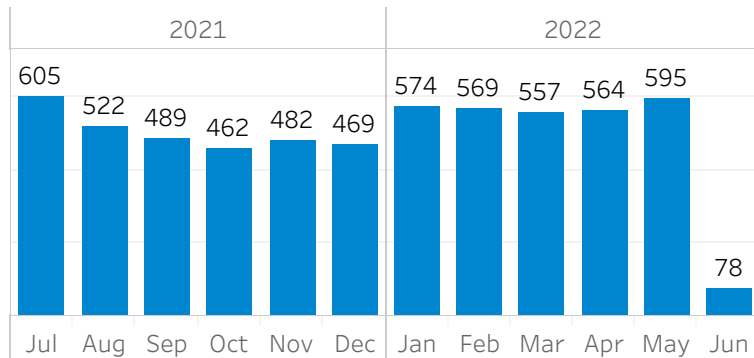
Request Closure Times

In the past 12 months

	#	%
Less than 5 Days	1,904	32.6%
Between 6 - 10 Days	1,426	24.4%
Between 11 - 24 Days	1,430	24.5%
Between 25 days - 2 Months	854	14.6%
Between 3 - 6 Months	112	1.9%
Between 6 - 12 Months	68	1.2%
More than 12 Months	37	0.6%
ERROR	2	0.0%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

