

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

FY 2022												FY ..
Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
79%	82%	80%	86%	80%	80%	80%	81%	83%	77%	83%	79%	

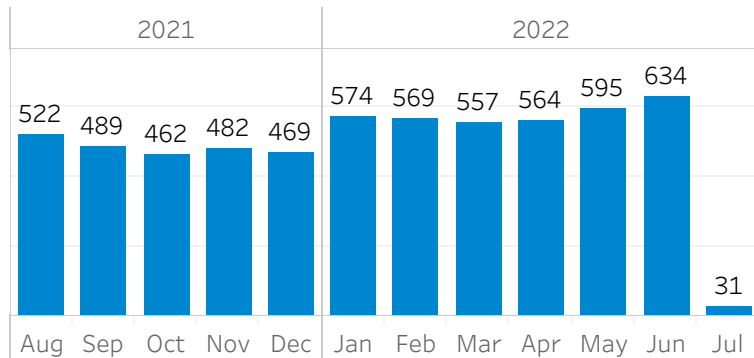
Request Closure Times

In the past 12 months

	#	%
Less than 5 Days	1,883	32.4%
Between 6 - 10 Days	1,414	24.3%
Between 11 - 24 Days	1,422	24.4%
Between 25 days - 2 Months	881	15.1%
Between 3 - 6 Months	115	2.0%
Between 6 - 12 Months	65	1.1%
More than 12 Months	38	0.7%
ERROR	2	0.0%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

