PRA Program:
Performance Dashboard

Timely Request Closure
Requests Closed within 24 days in the past 12 months

81%

$$\frac{4,883}{6,061}$$

Timely Request Closure (Monthly Performance)

FY 2022		FY 2023									
May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
77%	83%	81%	85%	83%	83%	77%	81%	81%	81%	73%	

Request Closure Times
In the past 12 months

	#	%
Less than 5 Days	2,101	34.7%
Between 6 - 10 Days	1,332	22.0%
Between 11 - 24 Days	1,450	23.9%
Between 25 days - 2 Months	969	16.0%
Between 3 - 6 Months	112	1.8%
Between 6 - 12 Months	51	0.8%
More than 12 Months	44	0.7%
ERROR	2	0.0%

Monthly Request Volume
Requests Received

2022								2023		
May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
597	637	557	589	580	544	472	501	504	505	665
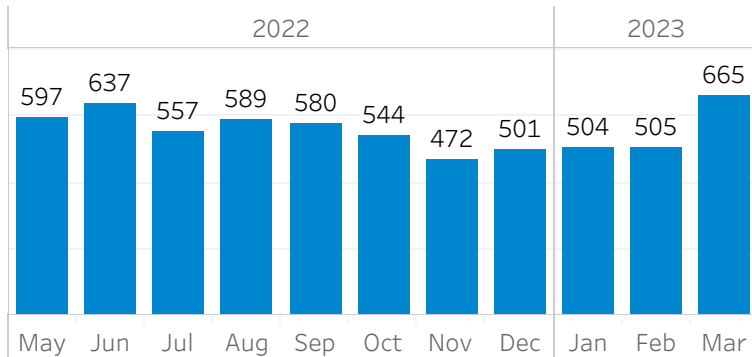
Open Requests
By month they were received

2022								2023		
May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
6	9	10	6	21	11	12	11	19	17	178