

## **Timely Request Closure**

Requests Closed within 24 days in the past 12 months

## **Request Closure Times**

In the past 12 months

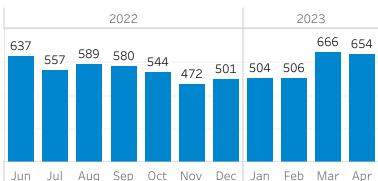
			Į	5,008							Less than 5 D	
	8	1%	(	5,198	3							Between 6 - 1
										Between 11 -		
												Between 25 d
	Timely Request Closure (Monthly Performance)										Between 3 - 6	
	FY FY 2023									Between 6 - 1		
	Jun	Jul	Aug	Sep Oct			Dec	Jan	Feb	Mar	Apr	More than 12
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	#	%
Less than 5 Days	2,176	35.1%
Between 6 - 10 Days	1,346	21.7%
Between 11 - 24 Days	1,486	24.0%
Between 25 days - 2 Months	973	15.7%
Between 3 - 6 Months	115	1.9%
Between 6 - 12 Months	53	0.9%
More than 12 Months	47	0.8%
ERROR	2	0.0%

FY	FY 2023									
Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
83%	81%	85%	83%	83%	77%	81%	81%	81%	73%	80%

## Monthly Request Volume

**Requests Received** 



## **Open Requests**

By month they were received

