PRA Program:
Performance Dashboard

Timely Request Closure
Requests Closed within 24 days in the past 12 months

81%

$$\frac{5,276}{6,487}$$

Timely Request Closure (Monthly Performance)

2022				2023							
Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
83%	83%	77%	81%	81%	81%	73%	80%	84%	87%	83%	81%

Request Closure Times
In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,420	37.3%
Between 6 - 10 Days	1,293	19.9%
Between 11 - 24 Days	1,563	24.1%
Between 25 days - 2 Months	967	14.9%
Between 3 - 6 Months	104	1.6%
Between 6 - 12 Months	63	1.0%
More than 12 Months	75	1.2%
ERROR	2	0.0%

Monthly Request Volume
Requests Received

2022				2023							
Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
580	544	472	501	504	506	666	663	625	708	584	105
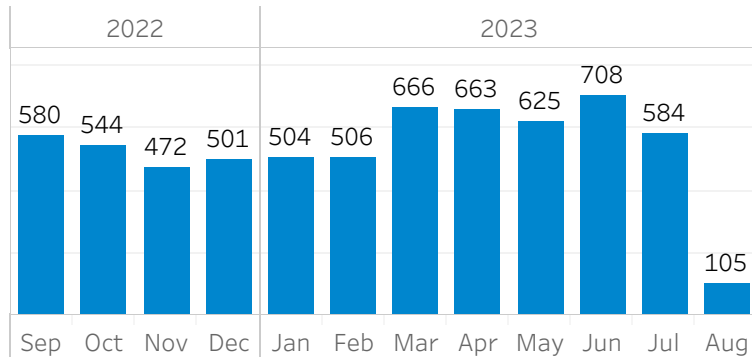
Open Requests
By month they were received

2022				2023							
Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
18	8	12	9	7	15	15	16	18	34	104	67