

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2022			2023								
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
83%	77%	81%	81%	81%	73%	80%	84%	87%	83%	84%	85%

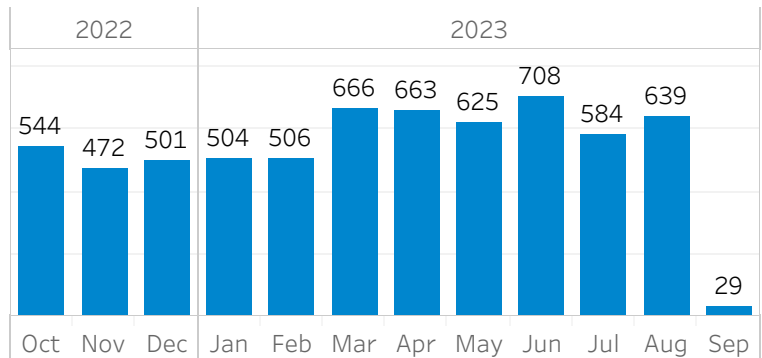
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,527	39.0%
Between 6 - 10 Days	1,244	19.2%
Between 11 - 24 Days	1,514	23.4%
Between 25 days - 2 Months	936	14.4%
Between 3 - 6 Months	100	1.5%
Between 6 - 12 Months	72	1.1%
More than 12 Months	88	1.4%
ERROR	1	0.0%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

