

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
81%	81%	73%	80%	84%	87%	83%	84%	86%	87%	88%	92%

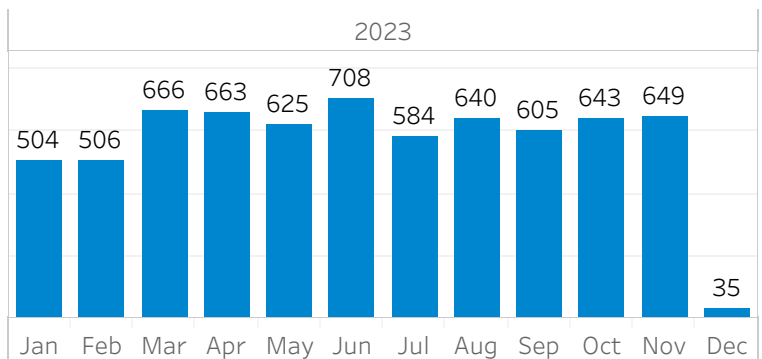
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,648	39.2%
Between 6 - 10 Days	1,452	21.5%
Between 11 - 24 Days	1,524	22.6%
Between 25 days - 2 Months	865	12.8%
Between 3 - 6 Months	107	1.6%
Between 6 - 12 Months	75	1.1%
More than 12 Months	85	1.3%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

