

## Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023											
Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
81%	73%	80%	84%	87%	83%	84%	86%	87%	88%	85%	

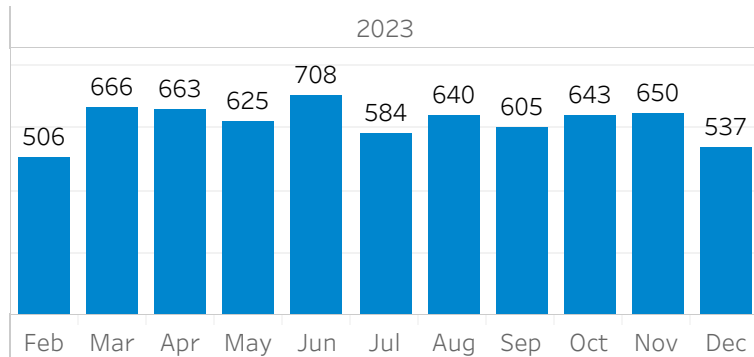
## Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,630	38.4%
Between 6 - 10 Days	1,504	21.9%
Between 11 - 24 Days	1,586	23.1%
Between 25 days - 2 Months	872	12.7%
Between 3 - 6 Months	106	1.5%
Between 6 - 12 Months	72	1.1%
More than 12 Months	87	1.3%

## Monthly Request Volume

Requests Received



## Open Requests

By month they were received

