

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023											2024		
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			Jan	Feb	Mar
80%	84%	87%	83%	84%	86%	87%	88%	85%			81%	86%	###

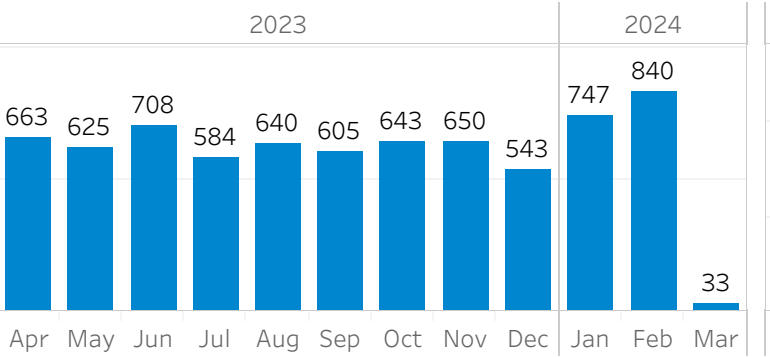
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,851	39.0%
Between 6 - 10 Days	1,645	22.5%
Between 11 - 24 Days	1,687	23.1%
Between 25 days - 2 Months	821	11.2%
Between 3 - 6 Months	125	1.7%
Between 6 - 12 Months	84	1.1%
More than 12 Months	95	1.3%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

