

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023							2024			
Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
87%	83%	84%	86%	87%	88%	85%	81%	86%	82%	82%

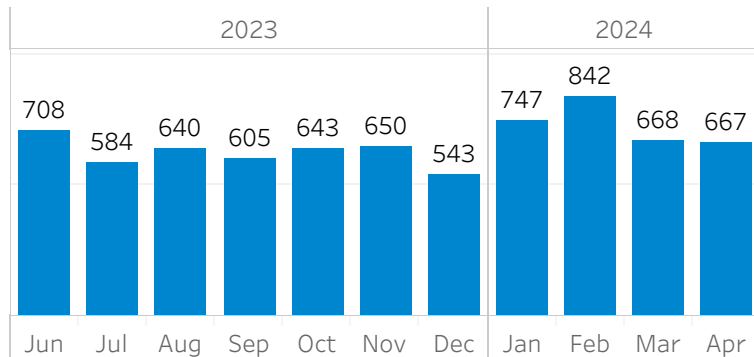
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,883	39.4%
Between 6 - 10 Days	1,616	22.1%
Between 11 - 24 Days	1,674	22.9%
Between 25 days - 2 Months	808	11.1%
Between 3 - 6 Months	129	1.8%
Between 6 - 12 Months	87	1.2%
More than 12 Months	114	1.6%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

