PRA Program:
Performance Dashboard

Timely Request Closure
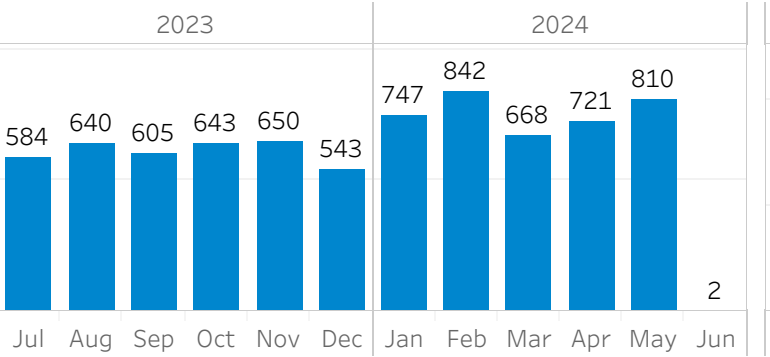Requests Closed within 24 days in the past 12 months

84% $\frac{6,331}{7,560}$

Timely Request Closure (Monthly Performance)

2023						2024				
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
83%	84%	86%	87%	88%	85%	81%	86%	82%	82%	80%

Request Closure Times
In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,987	39.5%
Between 6 - 10 Days	1,611	21.3%
Between 11 - 24 Days	1,733	22.9%
Between 25 days - 2 Months	869	11.5%
Between 3 - 6 Months	148	2.0%
Between 6 - 12 Months	92	1.2%
More than 12 Months	120	1.6%

Monthly Request Volume
Requests Received

2023						2024					
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
584	640	605	643	650	543	747	842	668	721	810	2

Open Requests
By month they were received

2023						2024					
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
7	4	7	5	7	3	16	13	17	63	208	2