

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023					2024					
Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
84%	86%	87%	88%	85%	81%	86%	82%	82%	80%	85%

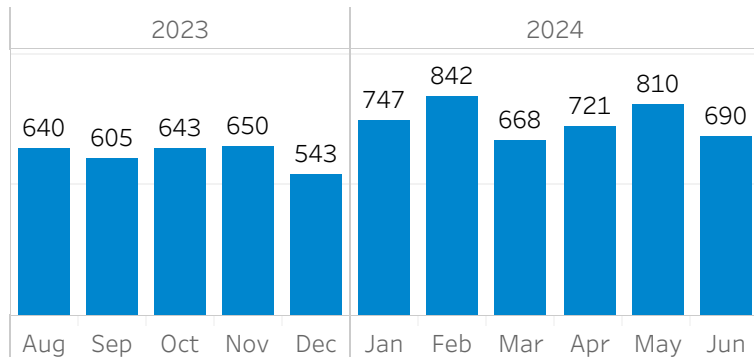
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,988	39.6%
Between 6 - 10 Days	1,666	22.1%
Between 11 - 24 Days	1,684	22.3%
Between 25 days - 2 Months	859	11.4%
Between 3 - 6 Months	143	1.9%
Between 6 - 12 Months	90	1.2%
More than 12 Months	124	1.6%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

