

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2023		2024									
Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
88%	85%	81%	86%	82%	82%	80%	85%	79%	85%	80%	86%

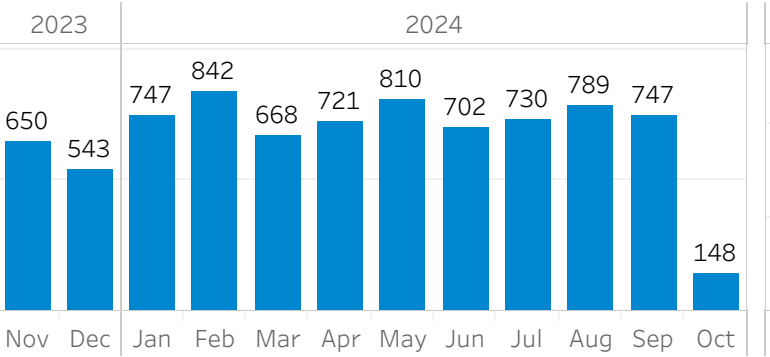
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,978	37.1%
Between 6 - 10 Days	1,748	21.8%
Between 11 - 24 Days	1,935	24.1%
Between 25 days - 2 Months	1,064	13.2%
Between 3 - 6 Months	135	1.7%
Between 6 - 12 Months	72	0.9%
More than 12 Months	102	1.3%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

