

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2024							2025				
Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
85%	79%	85%	80%	87%	84%	85%	83%	83%	84%	83%	89%

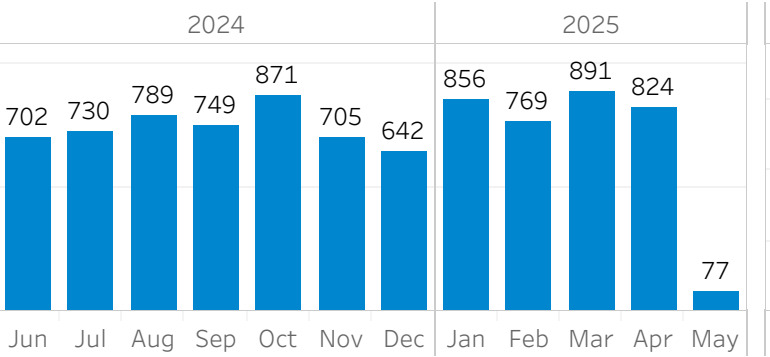
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	2,969	35.0%
Between 6 - 10 Days	1,907	22.5%
Between 11 - 24 Days	2,209	26.0%
Between 25 days - 2 Months	1,141	13.4%
Between 3 - 6 Months	132	1.6%
Between 6 - 12 Months	69	0.8%
More than 12 Months	62	0.7%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

