Timely Request Closure

Requests Closed within 24 days in the past 12 months
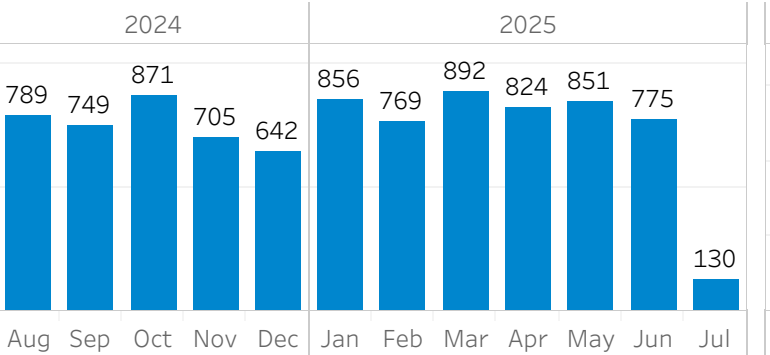
83% $\frac{7,245}{8,723}$

Timely Request Closure (Monthly Performance)

	2024					2025						
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
	85%	80%	87%	84%	85%	83%	83%	84%	83%	82%	78%	83%

Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	3,014	34.6%
Between 6 - 10 Days	1,960	22.5%
Between 11 - 24 Days	2,271	26.0%
Between 25 days - 2 Months	1,172	13.4%
Between 3 - 6 Months	158	1.8%
Between 6 - 12 Months	73	0.8%
More than 12 Months	75	0.9%

Monthly Request Volume

Requests Received

	2024					2025						
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
	789	749	871	705	642	856	769	892	824	851	775	130

Open Requests

By month they were received

	2024					2025						
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
	7	6	7	6	5	13	19	18	19	38	146	98