

CA Department of Transportation



Who We Are

- ✓ California's State Department for Transportation
- ✓ Federal Liaison to Local Agencies
- ✓ Statewide Oversight: Plans, Programs & Priorities
- ✓ Project Development-
Plan/Study/Design/Engineer/Construct/Maintain
- ✓ Multimodal: Trains, Planes, Bikes & Boats
- ✓ Highway Construction, Maintenance & Traffic Management



Prioritize People, Planet & Prosperity



- **Caltrans 2024-2028 Strategic Plan**

Core Four: Safety, Equity, Climate Action, Economic Prosperity

- **Caltrans People & Communities First Action Plan**

(formerly R.E.A.P.)

- **Climate Action Plan for Transportation Infrastructure**

(CAPTI)



Behind the Scenes



On The Ground



On The Highway





HOW TO REPORT

Caltrans Customer Service

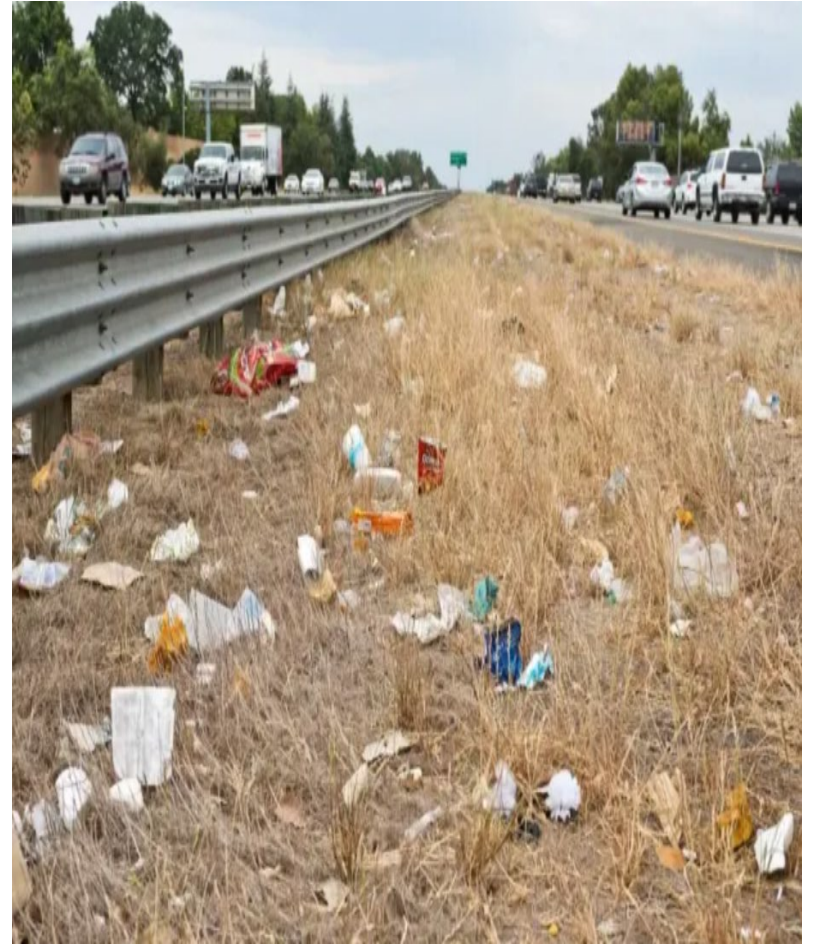


- www.CSR.dot.ca.gov
- (619)688-6670
- CT.Public.Information.D11@dot.ca.gov

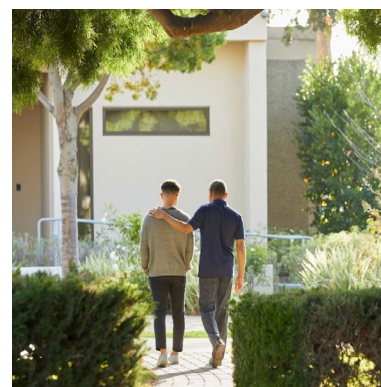
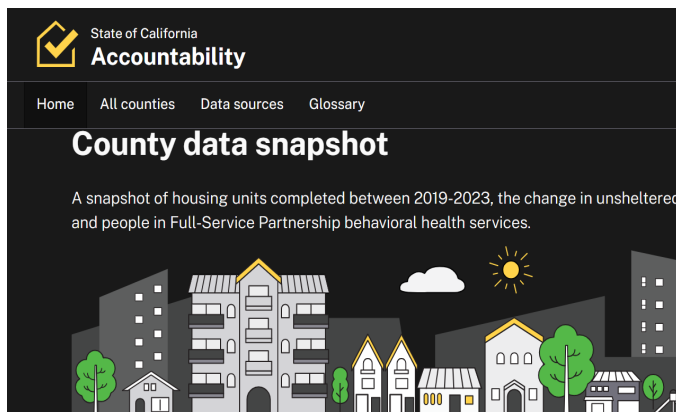
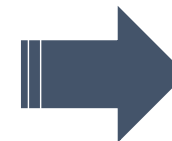
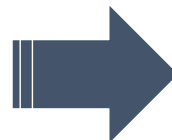
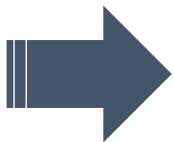
Transportation Challenges



Transportation Challenges




State Approach



State Highway Approach

Customer Narrative:	There are numerous, large, well developed encampment structures. All of these structures have a lot of various equipment, bikes, couches, lawnmowers, etc.
How the ticket info was received:	Email
Internal Comments:	There are pictures of the encampments available for the maintenance teams.
Customer's Name:	Elizabeth Rodriguez
Customer's Phone Number:	[REDACTED]

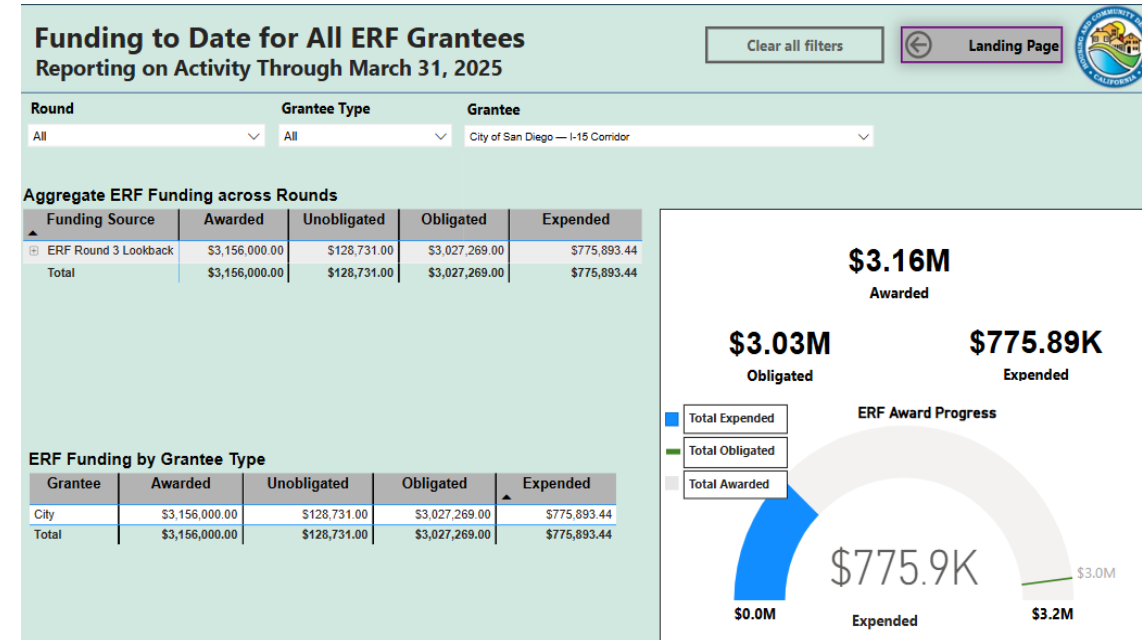
Photo & Location

Photo Submitted:	[no photo submitted]
Geographic Position:	 <p>Map Satellite</p> <p>Status: Closed Response: no commit Responded in: 14 days Closed in: 14 days</p> <p>Coordinates: 32.550995, -117.041962</p> <p>Nearest Address: 180 Willow Rd, San Ysidro, CA 92173, USA</p>

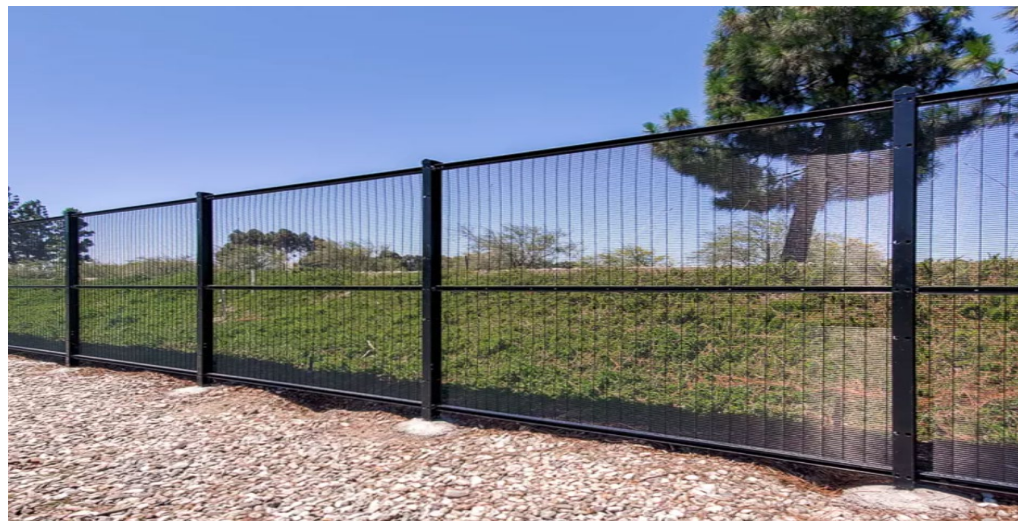


Encampment Resolution Funding

- ✓ State funding: From CA Dept. of Housing & Community Development to Local Cities and Counties
- ✓ Grant funding program to assist local jurisdiction to prove services and support-
- ✓ Local Agency applies; Caltrans supports
- ✓ Assesses an area/corridor to count people in need, including on the highway side
- ✓ Funds additional outreach & support staff, short & long-term housing to address the identified need



Strategies



Community Improvements



Thank you Southeast Arts Team for beautifying National Avenue under SR-15. 🍷 #CleanCA #CleanCACommunityDays





QUESTIONS/DISCUSSION?

Customer Service

- www.CSR.dot.ca.gov
- (619)688-6670
- CT.Public.Information.D11@dot.ca.gov

Social Media

@SDCaltrans



Careers

www.calcareers.ca.gov

