



Citywide Maintenance Services Division Profile

DEPUTY DIRECTOR Victor Nava

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Get It Done Program Manager Conrad Wear

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FISCAL YEAR 2026

Overview

The Citywide Maintenance Services Division is composed of ten specialized work units, each focused on a specific area of expertise. The Division is responsible for delivering citywide specialty maintenance services to more than 400 parks throughout all nine council districts. These services include mowing, sweeping, aquatic feature maintenance, park forestry, irrigation maintenance, water conservation, hardscape and infrastructure upkeep, playground apparatus and surfacing repairs, small engine and equipment maintenance, as well as passive and athletic turf care. Each unit provides essential support, technical evaluations, and professional services in key disciplines such as aquatics, irrigation, water conservation, park forestry, turf management, pest control, equipment maintenance, playground repair, and stormwater compliance. The Division includes the Get It Done program and is responsible for ensuring that intake requests are processed and sent to appropriate divisions and/or work units throughout the department. The Get It Done program is the city's official non-emergency service request platform accessible via a web portal or mobile app that empowers residents to report multiple types of issues, including potholes, graffiti, illegal dumping, streetlights, sidewalk damage, tree hazards, and more.

Facts and Figures

FY 2025 Budgeted Positions	128.00
FY 2025 General Fund Budget	\$ 20,919,073
Playgrounds	277
Swimming Pools	15
Aquatic Features	30
Booster Pumps	50
Ponds	4

Citywide Maintenance Services Division
Get It Done Program, Water Conservation, and Stormwater Compliance
Get It Done Program Manager: Conrad Wear

Park Areas: All

Council Districts: Citywide

Overview: Manages the department's Get It Done program intake process to address public concerns and service requests related to the maintenance of all park sites. Serves as a key liaison, coordinating with multiple City departments, as well as Federal and State agencies, to ensure timely and effective response to submitted requests. This program is responsible for ensuring that all intake requests are accurately processed and routed to the appropriate divisions or work units within the department for resolution.

The Water Conservation program provides water management services to comply with water management goals. Manages the department's water budget, coordinates with Public Utilities and all Parks and Recreation divisions to examine water usage and investigate over usage. Conducts irrigation audits to diagnose possible irrigation system problems, manages the department's decommissioned turf acreage, assists with review of plans for new or renovated park development for plant, tree, and irrigation recommendations.

The Stormwater Compliance program ensures that the department operations, facilities, and projects comply with local, state, and federal stormwater regulations. The program focuses on preventing pollution from entering the storm drain system by implementing best management practices (BMPs), conducting regular inspections, project plan review, providing staff training, and maintaining proper documentation for the department.

Vacant, Senior Planner

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- Cell Phone:
- Email:

**Citywide Maintenance Services Division
Citywide Park Maintenance Services 1
District Manager: Clayton Walsten**

Telephone: (619) 533-5787

Cell Phone: (619) 778-1791

Park Areas: All

Council Districts: Citywide

Overview: This program provides maintenance and support services for Parks and Recreation sites throughout the City that require specialized equipment and maintenance. Services provided include mechanized turf maintenance, mowing park maintenance, machinery maintenance and repair, irrigation system repair and maintenance, swimming pool/aquatic feature repair and maintenance.

On an annual basis more than 71,384 acres of turf are mowed, 4,124 acres aerified, and 465 acres renovated. The Irrigation Maintenance team services 50 irrigation booster pumps and typically completes over 1,300 field irrigation repairs each year. The Aquatics Maintenance team maintains 30 fountains, 2 ponds, as well as 15 municipal pools.

Contacts:

Matthew Benoit, Grounds Maintenance Manager

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Frank Carriedo, Grounds Maintenance Manager

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**Citywide Maintenance Services Division
Citywide Park Maintenance Services 2
District Manager: Albert Sais**

Telephone: (619) 235-1182

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asais@sandiego.gov

Park Areas: All

Council Districts: Citywide

Overview: This program provides specialized repair, installation, maintenance, and support services for Parks and Recreation sites and facilities throughout the City that require advanced skill, technical knowledge, and specialized equipment. Services include park facility repairs and enhancements; installation of site furnishings and amenities; fabrication and welding; fencing repairs; concrete walkway and pad repairs; trail and pathway grading and maintenance; and maintenance and repair of playground and athletic equipment. The program also supports the construction of drought-tolerant gardens, nature exploration areas, and xeriscape landscapes, as well as providing park forestry services such as tree trimming and removals.

Additionally, the program oversees the Department's Pest Management Program. This includes providing pesticide recommendations to the County of San Diego and coordinating the Department's monthly pesticide usage reporting to the County's Department of Agriculture, Weights, and Measures. The team conducts evaluations of park sites, offering technical guidance and integrated pest management recommendations aligned with departmental maintenance standards. The Pest Management Crew is state licensed for the handling and application of pesticide and herbicide chemicals and also supports the review of new or renovated park development plans by providing plant and tree selection recommendations.

Contacts:

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Cristian Arroyo, Grounds Maintenance Manager

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