

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2024				2025							
Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
80%	87%	84%	85%	83%	83%	84%	83%	82%	78%	79%	88%

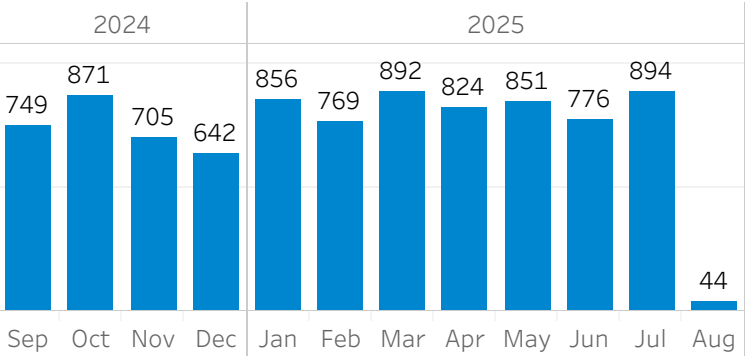
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	3,019	34.8%
Between 6 - 10 Days	1,874	21.6%
Between 11 - 24 Days	2,263	26.1%
Between 25 days - 2 Months	1,202	13.9%
Between 3 - 6 Months	165	1.9%
Between 6 - 12 Months	71	0.8%
More than 12 Months	72	0.8%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

