

| San Diego Police Department - Dispatch Division 911 Report |         |                     |                           |                       |               |                     |             |        |
|------------------------------------------------------------|---------|---------------------|---------------------------|-----------------------|---------------|---------------------|-------------|--------|
| AUGUST 2025                                                |         |                     |                           |                       |               |                     |             |        |
| Total 911 Calls                                            | 59,490  |                     |                           |                       |               |                     |             |        |
| Answer Time in Seconds                                     |         |                     |                           |                       |               |                     |             |        |
|                                                            | 0 - 10  | 11 - 15             | 16 - 20                   | 21 - 40               | 41 - 60       | 61 - 120            | 120+        | Total  |
|                                                            | 52,916  | 1,727               | 1,584                     | 2,676                 | 438           | 146                 | 3           | 59,490 |
|                                                            | 88.95%  | 2.9%[91.85%]        | 2.66%[94.51%]             | 4.5%[99.01%]          | 0.74%[99.75%] | 0.25%[100%]         | 0.01%[100%] | 100%   |
| Avg Answer Time in seconds                                 | 3.98    |                     |                           |                       |               |                     |             |        |
| Avg Talk Time in seconds                                   | 129     |                     |                           |                       |               |                     |             |        |
| Busiest Day for 911                                        | Fri.    | 8/22/25             |                           |                       |               |                     |             |        |
| Busiest Hour for 911                                       | 4-5pm   |                     | Text to 911 Sessions: 894 |                       |               |                     |             |        |
|                                                            |         |                     |                           |                       |               |                     |             |        |
| Total Monthly Calls                                        | 106,759 | 911 Received 59,490 |                           | Admin Received 45,774 |               | 10-Digit Emer 1,495 |             |        |

| San Diego Police Department - Dispatch Division 911 Report |         |                     |                           |                       |                |                     |              |        |
|------------------------------------------------------------|---------|---------------------|---------------------------|-----------------------|----------------|---------------------|--------------|--------|
| SEPTEMBER 2025                                             |         |                     |                           |                       |                |                     |              |        |
| Total 911 Calls                                            | 54,063  |                     |                           |                       |                |                     |              |        |
| Answer Time in Seconds                                     |         |                     |                           |                       |                |                     |              |        |
|                                                            | 0 - 10  | 11 - 15             | 16 - 20                   | 21 - 40               | 41 - 60        | 61 - 120            | 120+         | Total  |
|                                                            | 48,879  | 1,414               | 1,289                     | 1,979                 | 365            | 131                 | 6            | 54,063 |
|                                                            | 90.41%  | 2.62% [93.03%]      | 2.38% [95.41%]            | 3.66% [99.07%]        | 0.68% [99.75%] | 0.24% [99.99%]      | 0.01% [100%] | 100%   |
| Avg Answer Time in seconds                                 | 3.62    |                     |                           |                       |                |                     |              |        |
| Avg Talk Time in seconds                                   | 134     |                     |                           |                       |                |                     |              |        |
| Busiest Day for 911                                        | Wed.    | 9/3/25              |                           |                       |                |                     |              |        |
| Busiest Hour for 911                                       | 5-6pm   |                     | Text to 911 Sessions: 662 |                       |                |                     |              |        |
|                                                            |         |                     |                           |                       |                |                     |              |        |
| Total Monthly Calls                                        | 100,965 | 911 Received 54,063 |                           | Admin Received 45,544 |                | 10-Digit Emer 1,358 |              |        |