



Environmental
Services

Your New City Trash Bin is Here!



Need a Different Size?

You have **30 calendar days** from delivery of your gray trash bin to request a size swap of your trash bin and/or to update your recycling or organic waste bin selection through your Residential Waste Collection Services Portal. Please wait **one business day** after your delivery to request your service level change. **There is no separate swap out period following recycling and organic waste bin deliveries.**

Didn't Order Enough Bins?

If you see you didn't order enough bins, you have **30 calendar days** from delivery of your gray trash bin to order additional trash, recycling or organics bins through your Portal account. Please wait **one business day** after your delivery to request your service level change. You'll accrue an additional charge from the time you receive your additional bins. The charges will be added to next year's solid waste management fee.

Choosing Correct Bin Size is Important

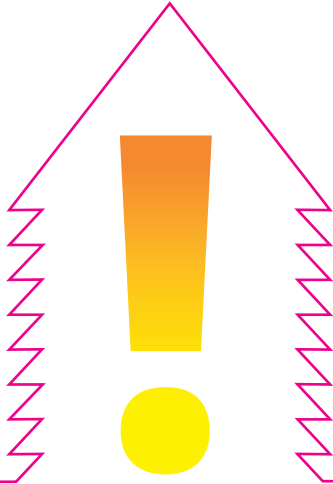
Bins that consistently overflow or contain the wrong type of material (trash in the blue or green bin, or organics or recyclables in the trash bin) **may be subject to enforcement actions with fines.**



If you don't have a Portal account,
start by visiting sandiego.gov/trash.

See Important Tips!





Important Tips:

Label It!

Write your home address in the white box on the side of the container, under the City of San Diego logo.



New Trash and Recycling Bins

Not all new bins will be delivered at once. The City will deliver all gray trash bins first and then return to deliver all light blue recycling bins later.



Green Bins

If you selected a different number or size green bin, the City will deliver those on a third visit. If you do not currently have a green bin or would like to increase the size of your existing green bin please visit sandiego.gov/trash.

Old Trash and Recycling Bins

The City will no longer collect from the black trash and dark blue recycling bins once your entire neighborhood receives the new colors. If your old bins were not removed from your property to be recycled, please submit a request at sandiego.gov/GID.



If you haven't already, **sign up for notifications in the Portal** to stay up to date on delivery schedules and other department updates like Christmas tree collection or secure paper shredding events.



For more information or additional assistance, visit sandiego.gov/trash or contact Environmental Services at trash@sandiego.gov or call **858-694-7000**.

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