

Timely Request Closure

Requests Closed within 24 days in the past 12 months



Timely Request Closure (Monthly Performance)

2024		2025									
Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
84%	85%	83%	83%	84%	83%	82%	78%	80%	80%	78%	85%

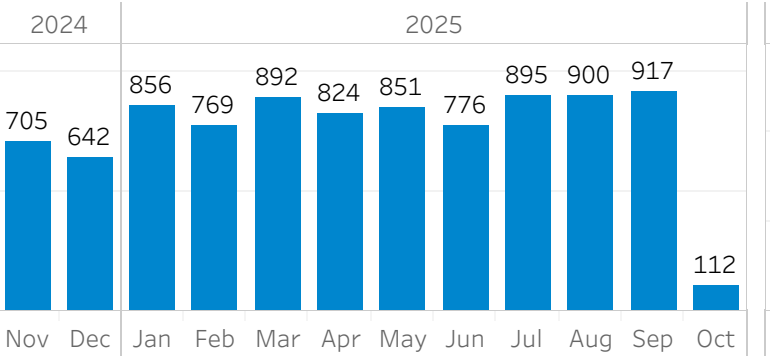
Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	3,098	34.8%
Between 6 - 10 Days	1,859	20.9%
Between 11 - 24 Days	2,312	26.0%
Between 25 days - 2 Months	1,317	14.8%
Between 3 - 6 Months	164	1.8%
Between 6 - 12 Months	78	0.9%
More than 12 Months	73	0.8%

Monthly Request Volume

Requests Received



Open Requests

By month they were received

