Parks and Recreation Department Balboa Park Paid Parking User Fee Update - Special Event Fees and Parking Passes

November 6, 2025





Background

On September 15, 2025, Council authorized the new parking rates for parking lots and park roads within Balboa Park, however, new rates do not go into effect until two things occur:

- Quarterly/Annual parking passes are made available to park visitors.
- Resident verification portal goes live.

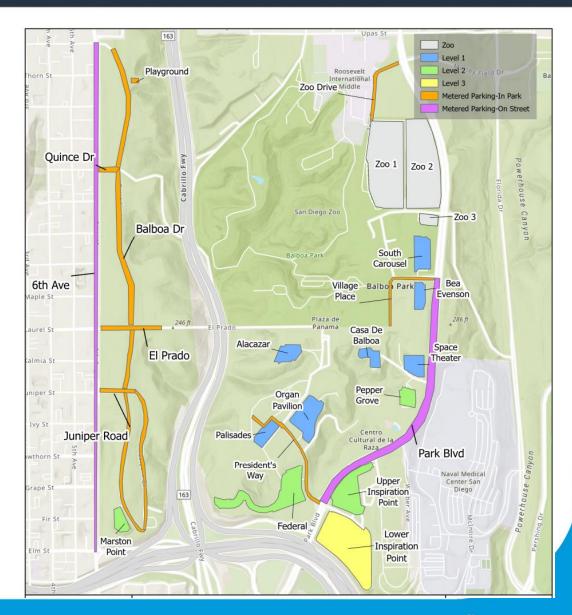




Approved Rates

Rates Contingent on Resident Verification Portal Activated and Parking Passes Made Available

| Category | Level 1 | Level 2 | Level 3 | On-Street Meters |
|---------------|------------------------|----------|-----------------------------------|------------------------------|
| Resident | \$8/day \$5/4 hrs | 1%5/dav | | \$2.50/hr w/ \$10/day max |
| INON-RESIDENT | \$16/day \$10/4 hrs | ISTU/dav | \$10/day with first 3 hrs free | \$2.50/hr w/ \$10/day max |





Proposed Pass Rates

| Pass Type | Resident | Non-Resident |
|-----------|----------|--------------|
| Monthly | \$30 | \$40 |
| Quarterly | \$80 | \$100 |
| Annual | \$300 | \$375 |

- Staff is recommending three pass rates to meet the different needs of park visitors.
- Passes range from \$30 to \$375 depending on frequency and resident/non-resident verification status.
- Passes would be eligible for all lots, regardless of Level and on park roads.
- Passes would not be eligible in the San Diego Zoo parking lot, or on-street roads outside of Balboa Park (e.g. 6th Ave and Park Blvd).
- Passes be made available through portal in development via City Treasurer's vendor, IPS.
- Non-Resident passes are approximately 20% higher than Resident passes





Proposed Pass Rates vs. Daily Rates Comparison

| | | Daily Resident Rate Daily Resident Rate | | Daily Metered |
|-----------|----------|---|-----------------|-----------------|
| | | Level 1 (\$8) | Level 1 (\$8) | (\$10) |
| Pass Type | Resident | 2 Weekly Visits | 3 Weekly Visits | 3 Weekly Visits |
| Monthly | \$30 | \$70 | \$104 | \$130 |
| Quarterly | \$80 | \$208 | \$312 | \$390 |
| Annual | \$300 | \$832 | \$1,248 | \$1,560 |



Portal Overview

Online Verification and Pass Selection

Pass Selection

- Daily Pass Option
- Frequent Parking Pass Option
 - Monthly Pass
 - Quarterly Pass
 - Annual Pass

Online Verification

- Drivers License, Utility Bill.
- One Time Set Up Fee (\$5)

Timeline for Verification

• 24-48 hours

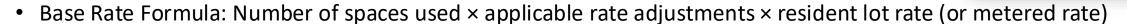
Pass duration tied to date of purchase





Special Event Fee Calculation

Fee Calculation Overview:



- Rate Adjustments:
 - Non-profit organizations: 50% discount (× 0.5)
 - Morning-only use (until 11 AM): Additional 50% discount (× 0.5)
- Rates
 - \$8/\$5 per space depending on Lot level or space
- Example: Organ Pavilion Parking Lot Non-profit organization uses 352 Level 1 lot spaces until 11 AM: $100 \times 0.5 \times 0$

| | | Full Day Rate (all spots) | | Half Day Rate (all spots) | |
|---------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|
| Parking Spaces Used | Rate (per spot) | | Non-Profit (50% | | Non-Profit (50% |
| | | For Profit | Discount) | For-Profit | Discount) |
| 352 | \$8.00 | \$2,816 | \$1,408 | \$1,408 | \$704 |





Template Routes

Small Event Route

• Half Day Rate: \$500

• Full Day Rate: \$1,000

5K Event Route

• Half Day Rate: \$1,800

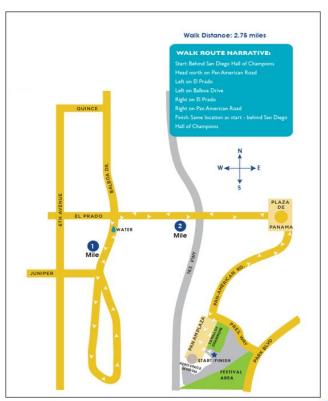
• Full Day Rate: \$3,000

Rates determined following assessment of the fully customizable rate.

Small Event Route



5K Event Route





Special Event Stakeholder Engagement

- Seven meetings held in October with organizers representing nearly 40 annual Balboa Park events.
- Purpose: Inform and educate event organizers on potential new requirements and fees.
- Email notifications sent prior to City Council meeting to ensure awareness.
- Follow-up communication planned post—City Council meeting to share final direction before January implementation.





San Diego Zoo Parking

Lease Amendments

The Zoo operates under a long-term lease (1979–2034).

- Lease amendment approved on September 8 removes one-rate requirement, allowing the Zoo to offer variable parking rates.
- Operations and regulations for paid parking at the San Diego Zoo are subject to the discretion of the Zoo.





Communications Strategy

SD Communications

Various Channels

If new park user fees are approved, a robust public communications campaign will support the transition and help ensure compliance and understanding among visitors and residents.

Public Meetings: Regular presentations at the Balboa Park Committee will provide ongoing outreach to engaged stakeholders.

Signage: Highly visible signage in all affected lots to explain pricing, hours, payment methods, and rules.

Websites: Dedicated pages on both the City and Balboa Park websites with maps, FAQs, account portal access, and support resources.

https://www.sandiego.gov/parking/balboapark

Media Outreach: Press releases will be used to generate local media coverage and keep the public informed.

Social Media: City social media channels will be used for updates, reminders, and interactive education efforts.



The City of





Performance Measures

Data Tracking

Occupancy by Tier: Data will be gathered to assess usage and ensure parking is distributed effectively.

Resident Participation: Enrollment and usage rates in the resident discount program will be tracked to assess outreach and equity.

Revenue Tracking: Collected funds will be compared to projections to measure fiscal sustainability.

Compliance Monitoring: Citation data will inform enforcement success and identify problem areas.

Stakeholder Feedback: Community and stakeholder input will inform adjustments and improvements.

Program data will be reviewed quarterly, with a formal 1-year evaluation report delivered to City Council.











Next Steps

Fall/Winter 2025

- City Council Consideration
 - City Council Meeting on November 17/18, 2025
 - Special Event Rates and Parking Pass Rates
- Signage and Kiosk Installations
 - End of November to December
- Fee Implementation
 - January 5, 2026

