Timely Request Closure
Requests Closed within 24 days in the past 12 months
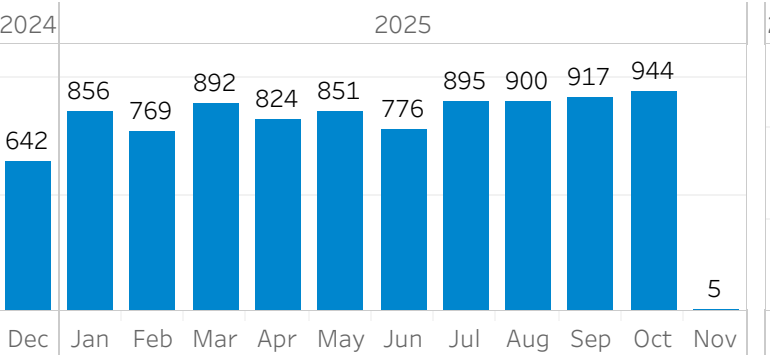
81%

$\frac{7,336}{9,009}$

Request Closure Times
In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	3,255	36.1%
Between 6 - 10 Days	1,808	20.1%
Between 11 - 24 Days	2,273	25.2%
Between 25 days - 2 Months	1,349	15.0%
Between 3 - 6 Months	165	1.8%
Between 6 - 12 Months	81	0.9%
More than 12 Months	76	0.8%
ERROR	2	0.0%

Timely Request Closure (Monthly Performance)

20..	2025									
Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
85%	83%	83%	84%	83%	82%	78%	80%	80%	78%	81%

Monthly Request Volume
Requests Received

2024	2025										
Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
642	856	769	892	824	851	776	895	900	917	944	5

Open Requests
By month they were received

2024	2025										
Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
3	11	15	12	12	22	26	37	45	104	239	5