

### Timely Request Closure

Requests Closed within 24 days in the past 12 months

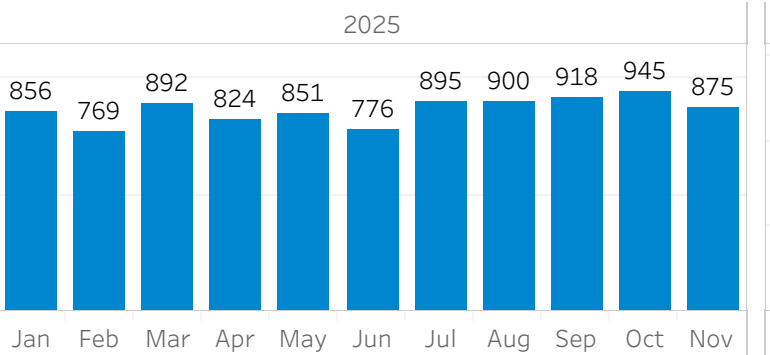


Timely Request Closure (Monthly Performance)

2025											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	
83%	83%	84%	83%	82%	78%	80%	80%	78%	81%	78%	

### Monthly Request Volume

Requests Received



### Request Closure Times

In the past 12 months

	Count of NEXTRE..	% of Total Count of ..
Less than 5 Days	3,386	36.9%
Between 6 - 10 Days	1,802	19.6%
Between 11 - 24 Days	2,238	24.4%
Between 25 days - 2 Months	1,403	15.3%
Between 3 - 6 Months	185	2.0%
Between 6 - 12 Months	82	0.9%
More than 12 Months	79	0.9%
ERROR	2	0.0%

### Open Requests

By month they were received

