

San Diego Police Department - Dispatch Division 911 Report

NOVEMBER 2025

Total 911 Calls	51,849										
Answer Time in Seconds											
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total			
	47,944	1,101	990	1,486	250	74	4	51,849			
	92.47%	2.12% [94.59%]	1.91%[96.5%]	2.87% [99.37%]	0.48% [99.85%]	0.14%[99.99%]	0.01% [100%]	100%			
Avg Answer Time in seconds	3.05										
Avg Talk Time in seconds	132										
Busiest Day for 911	Sat.	11/01/25									
Busiest Hour for 911	1-2am	Text to 911 Sessions: 1,058									
Total Monthly Calls	94,756	911 Received 51,849	Admin Received 41,640			10-Digit Emer 1,267					

San Diego Police Department - Dispatch Division 911 Report

DECEMBER 2025

Total 911 Calls	50,395										
Answer Time in Seconds											
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total			
	46,444	1,083	1,012	1,535	238	81	2	50,395			
	92.16%	2.15% [94.31%]	2.01%[96.32%]	3.05%[99.37%]	0.47%[99.84%]	0.16%[100%]	0% [100%]	100%			
Avg Answer Time in seconds	3.10										
Avg Talk Time in seconds	137										
Busiest Day for 911	Wed.	12/24/25									
Busiest Hour for 911	12-1pm	Text to 911 Sessions: 811									
Total Monthly Calls	94,110	911 Received 50,395	Admin Received 42,364			10-Digit Emer 1,351					