

City Auditor's Quarterly Fraud Hotline Report

JANUARY 2026

Fiscal Year 2026

Quarter 2

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CITY OF SAN DIEGO



OFFICE of the CITY AUDITOR

About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

An independent third-party provider accepts Hotline allegations from City employees and the public at **(866) 809-3500** or online at www.sandiego.gov/fraudhotline. Fraud Hotline reporters can choose to remain anonymous, and all information provided via the Hotline will remain confidential.

City policy strongly encourages employees to report fraud, waste, or abuse, and prohibits employees from interfering with Fraud Hotline reporters through intimidation, threats, coercion, commands, or improper influence (Administrative Regulation 95.60).

The City's independent Ethics Commission may investigate allegations of interference with Fraud Hotline reporters, or retaliation by City officials (San Diego Municipal Code section [27.3573](#)). Retaliation complaints to the Ethics Commission may be filed online at www.sandiego.gov/ethics/complaint.



DATE: January 12, 2026

TO: Honorable Members of the Audit Committee
City of San Diego, California

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2026 Quarter 2

Reports Received in the Second Quarter of Fiscal Year 2026

During the second quarter of Fiscal Year 2026 (October – December 2025), we received 88 Fraud Hotline reports. Of these reports, 16 were assigned to be investigated by the Office of the City Auditor and 13 were presented to the Intake and Review Committee to be referred to City departments for investigation and resolution. We also found that 59 reports were not in the purview of the Fraud Hotline and were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2026.

Table 1:**Reports Received in Fiscal Year 2026**

City Auditor Investigations	Qtr 1	Qtr 2
Abuse	9	14
Fraud	2	0
Waste	0	2
Subtotal OCA Investigations	11	16
City Department Investigations		
Abuse	19	10
Discrimination	1	0
Safety and Sanitation	3	1
Substance Abuse	1	0
Theft of Goods/Services	1	1
Theft of Time	0	1
Waste	1	0
Subtotal Department Investigations	26	13
Total Reports Received in Purview of Fraud Hotline	37	29
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	48	59
Total Reports Received in FY2026	85	88

Status of Hotline Reports

88 reports filed with the Fraud, Waste, and Abuse Hotline
between October 1, 2025, and December 31, 2025

59 reports not in purview of OCA Fraud Hotline

29 new reports added to inventory in Q2 of FY2026:

16 reports assigned to be investigated by OCA

13 reports referred to City departments

In addition to the receipt of 29 new reports requiring investigation, 35 City-related reports remained open and unresolved at the end¹ of the previous quarter, resulting in an active inventory of 64 reports during the second quarter of Fiscal Year 2026. **Table 2** below, summarizes the Fraud Hotline activity for the second quarter of Fiscal Year 2026.

64 active reports in OCA inventory during Q2 of FY2026

43 reports remain open and unresolved

21 reports closed in Q2 of FY2026:

2 OCA report closed as substantiated

1 OCA report closed based on corrective actions taken by City Management

6 OCA reports closed as unsubstantiated or resolved with no further action necessary

3 Department-investigated reports closed as substantiated

3 Department-investigated report closed based on corrective actions taken by City Management

6 Department-investigated reports closed as unsubstantiated or resolved with no further action necessary

¹ Department reports 446092906687, 392735332712, 138023299860, 277608243011, and 412760579028 were closed as not in purview; and report 875159763420 was transferred to the OCA caseload and closed as not in purview.

Table 2:**Status of Fraud Hotline Reports**

Report Status:	City Auditor Investigations	Referred to Dept.	Total City- Related	Not in Hotline's Purview	Total
Unresolved on 10/1/25	17	18	35	6	41
Received in 2 nd Quarter	16	13	29	59	88
Subtotal – Active Inventory	33	31	64	65	129
Reports Closed	-9	-12	-21	-65	-86
Substantiated	-2	-3	-5	-0	-5
Corrective Action	-1	-3	-4	-0	-4
Unsubstantiated/Other	-6	-6	-12	-65	-77
Unresolved on 12/31/25	24	19	43	0	43

City Auditor Investigations Summary

Table 3 summarizes the status of the 33 active City Auditor Fraud Hotline investigations during the second quarter of Fiscal Year 2026, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

Table 3:

Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Waste	368969081436	Received	3/10/25	Substantiated	10/28/25
	An allegation of mismanagement related to City software implementation was investigated and closed based on the independent corrective action taken by management to cancel the contract with the vendor and pursue implementation of a more suitable software solution. We also identified an unauthorized product endorsement during our investigation that was substantiated and corrected by the vendor. The web page containing the endorsement was deleted.					
2	Abuse	946851168061	Received	7/24/25	Substantiated	12/10/25
	An allegation of abuse of discretion related to public meeting procedures by a City commission was investigated and determined to be substantiated. The commission took corrective action to reperform the group's action after proper public notice.					
3	Abuse	696263386040	Received	5/27/25	Corrective Action	12/18/25
	An allegation of abuse of discretion related to golf reservations was investigated and determined to be unsubstantiated. The department took corrective action to ensure that golf tee times will be more available.					
4	Abuse	717778988402	Received	2/10/25	Unsubstantiated	12/3/25
	An allegation of abuse of discretion related to a City planning policy was investigated and determined to be unsubstantiated.					
5	Abuse	459553175823	Received	8/5/25	Unsubstantiated	10/13/25
	An allegation of abuse of discretion related to a furniture purchase was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
6	Abuse	489889876480	Received	10/23/25	Unsubstantiated	11/4/25
	An allegation of abuse of discretion regarding insurance funds received by a City department was investigated and determined to be unsubstantiated.					
7	Abuse	245462520588	Received	5/15/25	No Further Action Necessary	11/6/25
	An allegation of abuse of discretion related to a personnel matter was investigated and the fact pattern was referred to OCA Auditors for inclusion in an active performance audit. Per our procedures, the case was closed with no further action necessary.					
8	Abuse	711038878559	Received	10/11/25	No Further Action Necessary	11/20/25
	An allegation of abuse of discretion at a City department regarding a department's Key Performance Indicator (KPI) was reviewed and determined to be addressed via a new performance audit recommendation for a KPI data validation process and ensure accuracy of the data provided. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					
9	Abuse	558602330874	Received	10/27/25	No Further Action Necessary	11/4/25
	An allegation of abuse of discretion regarding the location of a City project did not include fraud, waste, or abuse allegations. Per our procedures, the report was closed with no further action necessary.					
10	Abuse	391757789939	Received	7/19/24	Open/Unresolved	
	Allegation of abuse of discretion regarding a City-leased property.					
11	Abuse	990380336765	Received	7/31/24	Open/Unresolved	
	Allegation of abuse of discretion regarding financial internal controls at a City department.					
12	Abuse	628467479299	Received	1/28/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City lease.					
13	Fraud	283021834207	Received	1/31/25	Open/Unresolved	
	Allegation of fraud related to a City contract.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
14	Waste	209181891834	Received	2/25/25	Open/Unresolved	
	Allegation of wasteful use of City equipment.					
15	Abuse	546075486645	Received	5/6/25	Open/Unresolved	
	Allegation of abuse of discretion related to a construction project.					
16	Abuse	451556765091	Received	5/12/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City regulatory program.					
17	Abuse	194692178733	Received	7/7/25	Open/Unresolved	
	Allegation of abuse of discretion related to Public Records Act requests.					
18	Fraud	218187293318	Received	7/17/25	Open/Unresolved	
	Allegation of fraud related to time charges made by a City contractor.					
19	Abuse	150106885892	Received	7/23/25	Open/Unresolved	
	Allegation of abuse of discretion related to City billing procedures.					
20	Abuse	778412092767	Received	9/2/25	Open/Unresolved	
	Allegation of abuse of discretion at a City department was previously reported as Fraud Hotline report 635737932207 and reopened after auditors determined that the issue was outside the scope of an audit.					
21	Abuse	296183608247	Received	10/6/25	Open/Unresolved	
	Allegation of abuse of discretion and waste related to a City department's data analysis operations.					
22	Waste	717733622002	Received	10/19/25	Open/Unresolved	
	Allegation of waste regarding high prices the City is paying for contracted goods.					
23	Abuse	547616390462	Received	10/21/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a donation.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
24	Abuse	858204085703	Received	10/25/25	Open/Unresolved	
	Allegation of abuse of discretion regarding hiring practices by a City department.					
25	Abuse	630563214923	Received	11/4/25	Open/Unresolved	
	Allegation of abuse of discretion and theft of time by City employees.					
26	Abuse	169619684457	Received	11/7/25	Open/Unresolved	
	Allegation of abuse of discretion in enforcement actions by a City employee.					
27	Waste	120344263253	Received	11/18/25	Open/Unresolved	
	Allegation of waste regarding vehicle parts purchases made by a City department.					
28	Abuse	808331473285	Received	12/3/25	Open/Unresolved	
	Allegation of mismanagement of a City contract.					
29	Abuse	349280081057	Received	12/11/25	Open/Unresolved	
	Allegation of hotels requiring guests to check out periodically in order to avoid long-term tenant requirements.					
30	Abuse	295701920706	Received	12/16/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a City vehicle frequently parked near a beach for hours at a time.					
31	Abuse	826107243839	Received	12/19/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City department's referral of a complaint.					
32	Abuse	489684430951	Received	12/30/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a lack of response to a code enforcement complaint.					
33	Abuse	491381130689	Received	12/31/25	Open/Unresolved	
	Allegation of abuse of discretion related to employee meals during meetings at a City department.					

City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

Table 4 below summarizes the status of the 31 active Fraud Hotline investigations conducted by the departments during the second quarter of Fiscal Year 2026, including the incident type, a general description of the report, and the case status.

Table 4:

Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Abuse	543747035655	Received	11/21/23	Substantiated	10/23/25
	An allegation of timecard abuse by a City employee on a routine basis was investigated and the allegation was substantiated. City management took appropriate corrective action with respect to the identified employee.					
2	Abuse	605515381918	Received	3/27/24	Substantiated	11/20/25
	An allegation of abuse of time by a City employee without corrective action by management was investigated and the allegation was substantiated. City management took appropriate corrective action with respect to the identified employees.					
3	Safety and Sanitation	854183764413	Received	8/4/25	Substantiated	11/20/25
	An allegation of unsafe driving in a City vehicle was investigated, and the substantiated. City management took appropriate corrective action with respect to the identified employee.					
4	Abuse	837079267587	Received	8/11/25	Corrective Action	11/6/25
	An allegation of abuse of discretion in a hiring process at a City department was investigated and found to be unsubstantiated, however corrective action was taken to provide additional training.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
5	Abuse	645703165996	Received	9/11/25	Corrective Action	10/23/25
	An allegation of abuse of discretion and rude behavior by a City employee was investigated and corrective action was taken by issuing a reminder about parking procedures.					
6	Theft of Time	950305199232	Received	12/1/25	Corrective Action	12/17/25
	An allegation of theft of time was investigated and corrective action was taken to remind employees of the policy.					
7	Discrimination	823596869991	Received	8/18/25	Unsubstantiated	10/23/25
	An allegation of discrimination in a hiring process was investigated and determined to be unsubstantiated.					
8	Abuse	381391457617	Received	9/9/25	Unsubstantiated	12/17/25
	An allegation of outside employment abuse by a City employee was investigated and determined to be unsubstantiated.					
9	Abuse	752904199135	Received	9/16/25	Unsubstantiated	12/17/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
10	Substance Abuse	872874921293	Received	9/22/25	Unsubstantiated	11/6/25
	An allegation of substance abuse by a City employee was investigated and determined to be unsubstantiated.					
11	Abuse	929459186684	Received	10/22/25	Unsubstantiated	11/6/25
	An allegation of abuse of discretion regarding numerous parking citations issued in error was investigated and determined to be unsubstantiated.					
12	Abuse	435161376147	Received	9/9/25	No Further Action Necessary	10/16/25
	An allegation of a code violation by a resident was reviewed and referred to the appropriate department for investigation and closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
13	Abuse	805804731403	Received	4/23/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City recreation permit.					
14	Fraud	990436655811	Received	4/30/25	Open/Unresolved	
	Allegation of workers' compensation fraud by a City employee.					
15	Abuse	591895282612	Received	7/7/25	Open/Unresolved	
	Allegation of workers' compensation abuse without corrective action by management.					
16	Abuse	948428553090	Received	8/14/25	Open/Unresolved	
	Allegation of industrial leave abuse.					
17	Abuse	256058183975	Received	9/5/25	Open/Unresolved	
	Allegation of abuse of time by a City employee without intervention by management.					
18	Abuse	546453387236	Received	9/8/25	Open/Unresolved	
	Allegation of abuse of discretion by a City permit holder.					
19	Abuse	304631369798	Received	9/11/25	Open/Unresolved	
	Allegation of abuse of discretion and personal use of a City vehicle.					
20	Abuse	513540872812	Received	9/29/25	Open/Unresolved	
	Allegation of long-term industrial leave abuse.					
21	Abuse	409135717910	Received	10/15/25	Open/Unresolved	
	Allegation of abuse of discretion by City employees regarding playing racquet sports during work hours.					
22	Theft of Goods/Services	792773515156	Received	10/15/25	Open/Unresolved	
	Allegation of theft by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
23	Safety and Sanitation	743575584663	Received	10/17/25	Open/Unresolved	
	Allegation of unsafe driving in a City vehicle was referred immediately to the department for investigation.					
24	Abuse	680469606268	Received	10/27/25	Open/Unresolved	
	Allegation of abuse regarding a City permit holder.					
25	Abuse	980303811068	Received	11/4/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a City permit holder.					
26	Abuse	577597740893	Received	11/6/25	Open/Unresolved	
	Allegation of misuse of City equipment, materials, and time was referred to the department for immediate investigation.					
27	Abuse	616207818568	Received	11/14/25	Open/Unresolved	
	Allegation of abuse of discretion regarding noncompliance with accessibility standards at a City building.					
28	Abuse	178639842265	Received	12/2/25	Open/Unresolved	
	Allegation of industrial leave abuse by a City employee.					
29	Abuse	244652978579	Received	12/3/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a City contractor.					
30	Abuse	634762444911	Received	12/13/25	Open/Unresolved	
	Allegation of abuse of discretion regarding a City-permitted special event lacked details. Questions were posted. If no response is received within 30 days, the report will be closed per OCA Fraud Hotline procedures.					
31	Abuse	514378106906	Received	12/30/25	Open/Unresolved	
	Allegation of abuse of discretion regarding hourly work policies.					

Not in Purview Reports Summary

Table 5, below, summarizes the results of the 65 Fraud Hotline reports that were received during the second quarter of Fiscal Year 2026, or previously, but were determined to be not within the purview of the Fraud Hotline and were closed.

Table 5:

Status of Not in Purview Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Abuse	446092906687	Received	8/22/25	No Further Action Necessary	10/22/25
	An allegation of abuse of discretion by a City department's management was reviewed by the Fraud Hotline Intake and Review committee after additional details were provided. The allegation was determined to be outside the purview of the Fraud Hotline because existing appeal procedures and remedies are in place to address the employee's concerns. Per OCA Fraud Hotline procedures, the reporter was notified and the report was closed.					
2	Abuse	392735332712	Received	9/5/25	No Further Action Necessary	10/14/25
	An allegation of abuse of discretion at a City department regarding construction work lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
3	Abuse	138023299860	Received	9/8/25	No Further Action Necessary	10/14/25
	An allegation of abuse of discretion related to contract monitoring lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
4	Abuse	875159763420	Received	9/8/25	No Further Action Necessary	11/6/25
	An allegation of abuse of discretion by a City contractor was reviewed and determined to be a duplicate of report 521799992995, which was previously investigated and determined to be unsubstantiated. Per OCA Fraud Hotline procedures, the report was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
5	Abuse	277608243011	Received	9/9/25	No Further Action Necessary	10/14/25
	An allegation of abuse of discretion related to remote work by an unidentified City employee lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
6	Abuse	412760579028	Received	9/16/25	No Further Action Necessary	10/16/25
	An allegation of unspecified abuse of discretion by a City department lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
7	Abuse	307558978455	Received	10/1/25	No Further Action Necessary	11/5/25
	An allegation of abuse of discretion related to pothole repairs lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
8	Abuse	617855323853	Received	10/2/25	No Further Action Necessary	10/6/25
	A request for a new water meter was reviewed and determined to be outside the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate department and the case was closed.					
9	Abuse	422006640636	Received	10/3/25	No Further Action Necessary	10/14/25
	An allegation of abuse of discretion related to a vehicle parking dispute was reviewed and determined to be outside the purview of the Fraud Hotline to investigate. Per OCA Fraud Hotline procedures, the report was closed.					
10	Miscellaneous	608446190101	Received	10/6/25	No Further Action Necessary	10/7/25
	An allegation of health insurance fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
11	Miscellaneous	727013191462	Received	10/8/25	No Further Action Necessary	10/8/25
	A partial report was abandoned.					
12	Miscellaneous	498487566619	Received	10/8/25	No Further Action Necessary	10/8/25
	A partial report was abandoned.					
13	Fraud	362175083560	Received	10/9/25	No Further Action Necessary	10/10/25
	Duplicate of 152115552414					
14	Fraud	589198203315	Received	10/10/25	No Further Action Necessary	10/10/25
	An allegation of health insurance fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
15	Miscellaneous	424917482954	Received	10/10/25	No Further Action Necessary	10/10/25
	A partial report was abandoned.					
16	Fraud	990646696513	Received	10/10/25	No Further Action Necessary	10/13/25
	An allegation of a fraudulent private business was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
17	Miscellaneous	981910792086	Received	10/10/25	No Further Action Necessary	10/10/25
	An allegation of false advertising by a private business was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
18	Waste	353477280255	Received	10/13/25	No Further Action Necessary	11/17/25
	An allegation of waste regarding an unspecified software purchase lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
19	Abuse	671821926937	Received	10/14/25	No Further Action Necessary	10/16/25
	Duplicate of 513540872812					
20	Abuse	272137622309	Received	10/15/25	No Further Action Necessary	11/17/25
	An allegation of abuse of discretion by a City employee regarding excessive parking tickets lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
21	Fraud	995451358211	Received	10/15/25	No Further Action Necessary	10/16/25
	An allegation of mortgage fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
22	Miscellaneous	112851334897	Received	10/16/25	No Further Action Necessary	11/17/25
	An allegation of multiple issues at an apartment complex lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
23	Abuse	307891725206	Received	10/20/25	No Further Action Necessary	11/20/25
	An allegation of abuse of discretion regarding unidentified City employees taking unauthorized breaks lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
24	Miscellaneous	239165586989	Received	10/21/25	No Further Action Necessary	10/21/25
	An allegation of phone theft was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
25	Theft of Time	510739433020	Received	10/23/25	No Further Action Necessary	10/24/25
	An allegation of abuse of time by non-City employees was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
26	Fraud	854037331122	Received	10/23/25	No Further Action Necessary	10/24/25
	An allegation regarding public benefit fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
27	Miscellaneous	543974655874	Received	10/23/25	No Further Action Necessary	10/23/25
	A partial report was abandoned.					
28	Abuse	417357371365	Received	10/27/25	No Further Action Necessary	10/28/25
	An allegation of abuse of discretion by a City department was reviewed and referred to the department for information only.					
29	Miscellaneous	765856390373	Received	10/27/25	No Further Action Necessary	10/27/25
	A partial report was abandoned.					
30	Employee Relations	134127339177	Received	10/29/25	No Further Action Necessary	11/3/25
	An allegation of inappropriate conduct by a supervisor to a City employee is being pursued through existing City channels and was closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
31	Fraud	400215253151	Received	10/30/25	No Further Action Necessary	11/3/25
	An allegation of bank fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
32	Abuse	316919229933	Received	10/30/25	No Further Action Necessary	11/4/25
	An allegation of being overcharged for services by a City department was reviewed and determined to be an idea for a future audit which was added to the list of suggestions. Per our procedures, the report was closed with no further action necessary.					
33	Miscellaneous	343798582134	Received	11/3/25	No Further Action Necessary	11/3/25
	An allegation of misconduct by a non-City employee was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
34	Abuse	490970265145	Received	11/3/25	No Further Action Necessary	11/5/25
	An allegation of code violations at an apartment complex was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
35	Waste	773359241178	Received	11/4/25	No Further Action Necessary	12/8/25
	An allegation of waste regarding a City policy related to time off to vote lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
36	Miscellaneous	995693532420	Received	11/4/25	No Further Action Necessary	11/4/25
	An allegation of unregulated food sales was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
37	Fraud	204921243086	Received	11/5/25	No Further Action Necessary	11/5/25
	An allegation of phone scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
38	Abuse	504920643599	Received	11/7/25	No Further Action Necessary	11/7/25
	Duplicate of 577597740893					
39	Fraud	299940305555	Received	11/7/25	No Further Action Necessary	11/10/25
	An allegation of healthcare fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
40	Abuse	466125556458	Received	11/10/25	No Further Action Necessary	12/8/25
	An allegation of abuse of discretion at a City department was reviewed and determined to be outside the purview of the Fraud Hotline due to pending actions regarding the same matter.					
41	Safety and Sanitation	483124040343	Received	11/12/25	No Further Action Necessary	12/8/25
	An allegation of abuse of discretion at a City department was reviewed and determined to be outside the purview of the Fraud Hotline due to pending actions regarding the same matter.					
42	Abuse	265963561361	Received	11/12/25	No Further Action Necessary	11/12/25
	Duplicate of 316919229933					
43	Abuse	186533427106	Received	11/12/25	No Further Action Necessary	11/20/25
	An allegation of abuse of discretion related to a non-City agency's action was determined to be outside the purview of the Fraud Hotline to investigate. Per OCA Fraud Hotline procedures, the report was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
44	Miscellaneous	821512291554	Received	11/13/25	No Further Action Necessary	11/13/25
	A partial report was abandoned.					
45	Miscellaneous	257554452302	Received	11/13/25	No Further Action Necessary	11/17/25
	An allegation of attempted ID theft was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
46	Miscellaneous	755475111699	Received	11/15/25	No Further Action Necessary	11/17/25
	An allegation of a cannabis delivery scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agencies and the case was closed.					
47	Fraud	791073740795	Received	11/18/25	No Further Action Necessary	11/19/25
	An allegation of an attempted parking fee scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
48	Abuse	374581526732	Received	11/19/25	No Further Action Necessary	11/19/25
	An allegation of possibly unpermitted electrical and plumbing work was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate department for reporting the issue and the case was closed.					
49	Fraud	578871587143	Received	11/20/25	No Further Action Necessary	11/21/25
	An allegation of an attempted parking fee scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
50	Fraud	614735969169	Received	11/20/25	No Further Action Necessary	11/20/25
	An allegation of an online sales scam was reviewed and determined to be outside the purview of the Fraud Hotline. Per our procedures the reporter was notified and the report was closed.					
51	Fraud	676930624158	Received	11/24/25	No Further Action Necessary	12/8/25
	An allegation of fraud regarding paying for services not received from a private company was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
52	Abuse	227049486397	Received	11/26/25	No Further Action Necessary	12/29/25
	An allegation of abuse of discretion regarding work assignments in a City department group lacked details. Per OCA Fraud Hotline procedures, the report was closed after 30 days.					
53	Customer Relations	797582755534	Received	11/26/25	No Further Action Necessary	12/8/25
	An allegation of poor customer relations regarding not receiving a status update from a City department was reviewed and closed as no further action necessary.					
54	Miscellaneous	143631678584	Received	11/28/25	No Further Action Necessary	12/1/25
	An allegation of a food establishment that lacks public restrooms was reviewed and determined to be outside the purview of the Fraud Hotline. Per our procedures the reporter was notified of the appropriate agency and the report was closed.					
55	Abuse	442870788987	Received	11/29/25	No Further Action Necessary	12/1/25
	Duplicate of 374581526732					
56	Miscellaneous	295663390716	Received	12/2/25	No Further Action Necessary	12/2/25
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
57	Safety and Sanitation	720752240435	Received	12/4/25	No Further Action Necessary	12/17/25
	An allegation that a property owner removed City-provided trash bins for over a month was referred to the Environmental Services department with no further action necessary.					
58	Abuse	478730304908	Received	12/8/25	No Further Action Necessary	12/8/25
	Duplicate of 560650036050					
59	Miscellaneous	209440322383	Received	12/8/25	No Further Action Necessary	12/8/25
	A partial report was abandoned.					
60	Fraud	812500369471	Received	12/9/25	No Further Action Necessary	12/9/25
	An allegation of public assistance fraud was not in the purview of the fraud hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
61	Miscellaneous	545546790191	Received	12/11/25	No Further Action Necessary	12/11/25
	A partial report was abandoned.					
62	Miscellaneous	147654525699	Received	12/12/25	No Further Action Necessary	12/12/25
	A partial report was abandoned.					
63	Fraud	516493638634	Received	12/12/25	No Further Action Necessary	12/15/25
	An allegation of mortgage fraud was not in the purview of the fraud hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
64	Fraud	624332860316	Received	12/22/25	No Further Action Necessary	12/23/25
	An allegation of workers' compensation fraud outside the City of San Diego was reviewed and the reporter was referred to the appropriate agency. Per OCA Fraud Hotline procedures, the report was closed.					
65	Miscellaneous	918279577020	Received	12/29/25	No Further Action Necessary	12/30/25
	An allegation of a fictitious charity was not in the purview of the fraud hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

Conclusion

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

As of the second quarter of Fiscal Year 2026, we applied approximately 1,748 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 3,500 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd Gloria
 Honorable Members of the City Council
 Honorable Heather Ferbert, City Attorney
 Charles Modica, Independent Budget Analyst
