

San Diego Police Department - Dispatch Division 911 Report								
DECEMBER 2025								
Total 911 Calls	50,395							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,444	1,083	1,012	1,535	238	81	2	50,395
	92.16%	2.15% [94.31%]	2.01%[96.32%]	3.05%[99.37%]	0.47%[99.84%]	0.16%[100%]	0% [100%]	100%
Avg Answer Time in seconds	3.10							
Avg Talk Time in seconds	137							
Busiest Day for 911	Wed.	12/24/25						
Busiest Hour for 911	12-1pm		Text to 911 Sessions: 811					
Total Monthly Calls	94,110	911 Received 50,395		Admin Received 42,364		10-Digit Emer 1,351		

San Diego Police Department - Dispatch Division 911 Report								
JANUARY 2026								
Total 911 Calls	50,388							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,470	1,073	953	1,554	260	77	1	50,388
	92.22%	2.13% [94.35%]	1.89% [96.24%]	3.08% [99.32%]	0.52% [99.84%]	0.15% [99.99%]	0.00% [100%]	100%
Avg Answer Time in seconds	3.10							
Avg Talk Time in seconds	138							
Busiest Day for 911	Thu.	01/01/26						
Busiest Hour for 911	12-1am		Text to 911 Sessions: 985					
Total Monthly Calls	94,785	911 Received 50,388		Admin Received 43,006		10-Digit Emer 1,391		