



FOR IMMEDIATE RELEASE
Wednesday July 2, 2025

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City of San Diego Passport Acceptance Facility Hours Update

UPDATED PASSPORT SERVICES SCHEDULE FOR THE OFFICE OF THE CITY CLERK

SAN DIEGO – To continue providing passport services to our community and ensure efficient access to our services, we are updating the hours for front counter assistance. Effective today, July 2, 2025, passport services will be available by appointment only from 8:00 a.m. to 3:00 p.m. on weekdays. This change allows us to offer more focused and timely support.

As part of this update, we will no longer offer the Walk-In Wednesday service. In fall 2025, we will introduce a new, improved appointment system that releases availability every two weeks. This approach offers the public greater flexibility, allows for advance planning, and helps reduce wait times while streamlining service delivery.

Eligible applicants may also renew their U.S. Passport online through the U.S. Department of State website. Visit <https://travel.state.gov/content/travel/en/passports/have-passport/renew-online> for more information.

These adjustments help us maintain high-quality service while ensuring your time is valued. Visit our website at <https://sandiego.gov/passports> to book a passport appointment. We appreciate the public's understanding and look forward to continuing to serve the community efficiently and effectively.

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