

City Auditor's Quarterly Fraud Hotline Report

APRIL 2026

Fiscal Year 2026

Quarter 3

Andy Hanau, City Auditor

Matthew Helm, Assistant City Auditor

Andy Horita, Senior Fraud Investigator

Gina Rouza, Fraud Investigator

CITY OF SAN DIEGO



OFFICE of the CITY AUDITOR

About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

An independent third-party provider accepts Hotline allegations from City employees and the public at **(866) 809-3500** or online at www.sandiego.gov/fraudhotline. Fraud Hotline reporters can choose to remain anonymous, and all information provided via the Hotline will remain confidential.

City policy strongly encourages employees to report fraud, waste, or abuse, and prohibits employees from interfering with Fraud Hotline reporters through intimidation, threats, coercion, commands, or improper influence (Administrative Regulation 95.60).

The City's independent Ethics Commission may investigate allegations of interference with Fraud Hotline reporters, or retaliation by City officials (San Diego Municipal Code section [27.3573](#)). Retaliation complaints to the Ethics Commission may be filed online at www.sandiego.gov/ethics/complaint.



DATE: April 14, 2026

TO: Honorable Members of the Audit Committee
City of San Diego, California

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2026 Quarter 3

Reports Received in the Third Quarter of Fiscal Year 2026

During the third quarter of Fiscal Year 2026 (January – March 2026), we received 92 Fraud Hotline reports. Of these reports, 10 were assigned to be investigated by the Office of the City Auditor and 30 were presented to the Intake and Review Committee to be referred to City departments for investigation and resolution. We also found that 52 reports were not in the purview of the Fraud Hotline and were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2026.

Table 1:**Reports Received in Fiscal Year 2026**

City Auditor Investigations	Qtr 1	Qtr 2	Qtr 3
Abuse	9	14	9
Fraud	2	0	0
Theft of Goods/Services	0	0	1
Waste	0	2	0
Subtotal OCA Investigations	11	16	10
City Department Investigations			
Abuse	19	10	19
Customer Relations	0	0	1
Discrimination	1	0	0
Safety and Sanitation	3	1	6
Substance Abuse	1	0	2
Theft of Goods/Services	1	1	1
Theft of Time	0	1	0
Waste	1	0	1
Subtotal Department Investigations	26	13	30
Total Reports Received in Purview of Fraud Hotline	37	29	40
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	48	59	52
Total Reports Received in FY2026	85	88	92

Status of Hotline Reports

92 reports filed with the Fraud, Waste, and Abuse Hotline between January 1, 2026, and March 31, 2026

52 reports not in purview of OCA Fraud Hotline

40 new reports added to inventory in Q3 of FY2026:

10 reports assigned to be investigated by OCA

30 reports referred to City departments

In addition to the receipt of 40 new reports requiring investigation, 43 City-related reports remained open and unresolved at the end of the previous quarter, resulting in an active inventory of 83 reports during the third quarter of Fiscal Year 2026. **Table 2** below, summarizes the Fraud Hotline activity for the third quarter of Fiscal Year 2026.

83 active reports in OCA inventory during Q3 of FY2026

40 reports remain open and unresolved

43 reports closed in Q3 of FY2026:

1 OCA report closed based on corrective actions taken by City Management

14 OCA reports closed as unsubstantiated or resolved with no further action necessary

4 Department-investigated reports closed as substantiated

4 Department-investigated report closed based on corrective actions taken by City Management

20 Department-investigated reports closed as unsubstantiated or resolved with no further action necessary

Table 2:**Status of Fraud Hotline Reports**

Report Status:	City Auditor Investigations	Referred to Dept.	Total City-Related	Not in Hotline's Purview	Total
Unresolved on 1/1/26	24	19	43	0	43
Received in 3 rd Quarter	10	30	40	52	92
Subtotal – Active Inventory	34	49	83	52	135
Reports Closed	-15	-28	-43	-52	-95
Substantiated	-0	-4	-4	-0	-4
Corrective Action	-1	-4	-5	-0	-5
Unsubstantiated/Other	-14	-20	-34	-52	-86
Unresolved on 3/31/26	19	21	40	0	40

City Auditor Investigations Summary

Table 3 summarizes the status of the 34 active City Auditor Fraud Hotline investigations during the third quarter of Fiscal Year 2026, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

Table 3:

Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	547616390462	Received	10/21/25	Corrective Action	2/18/26
	An allegation of abuse of discretion regarding a donation was investigated and was determined to be unsubstantiated. However, the department took corrective action to update donation procedures.					
2	Fraud	283021834207	Received	1/31/25	Unsubstantiated	2/18/26
	An allegation of fraud related to a City contract was investigated and determined to be unsubstantiated.					
3	Abuse	546075486645	Received	5/6/25	Unsubstantiated	2/18/26
	An allegation of abuse of discretion related to a construction project was investigated and determined to be unsubstantiated.					
4	Abuse	194692178733	Received	7/7/25	Unsubstantiated	2/18/26
	An allegation of abuse of discretion related to Public Records Act requests was investigated and determined to be unsubstantiated.					
5	Waste	120344263253	Received	11/18/25	Unsubstantiated	2/18/26
	An allegation of waste regarding vehicle parts purchases made by a City department was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
6	Abuse	808331473285	Received	12/3/25	Unsubstantiated	3/27/26
	An allegation of mismanagement of a City contract was investigated and determined to be unsubstantiated.					
7	Abuse	826107243839	Received	12/19/25	Unsubstantiated	2/18/26
	An allegation of abuse of discretion related to a City department's handling of a complaint was investigated and determined to be unsubstantiated.					
8	Waste	209181891834	Received	2/25/25	No Further Action Necessary	1/15/26
	An allegation of wasteful use of City equipment was reviewed and will be incorporated into the scope of an ongoing performance audit. As such, the Fraud Hotline report was closed with no further action necessary.					
9	Abuse	630563214923	Received	11/4/25	No Further Action Necessary	1/8/26
	An allegation of abuse of discretion and theft of time by City employees was reviewed and will be incorporated into the scope of an ongoing performance audit. As such, the Fraud Hotline report was closed with no further action necessary.					
10	Abuse	349280081057	Received	12/11/25	No Further Action Necessary	2/5/26
	An allegation of hotels requiring guests to check out periodically in order to avoid long-term tenant requirements was referred to the City Attorney's Housing Protection Unit for review and possible investigation. Per OCA Fraud Hotline procedures, the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
11	Abuse	295701920706	Received	12/16/25	No Further Action Necessary	1/8/26
	An allegation of abuse of discretion regarding a City vehicle frequently parked at the beach was reviewed and will be incorporated into the scope of an ongoing performance audit. As such, the Fraud Hotline report was closed with no further action necessary.					
12	Abuse	489684430951	Received	12/30/25	No Further Action Necessary	1/30/26
	An allegation of abuse of discretion regarding a code enforcement issue lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
13	Abuse	521837911461	Received	1/22/26	No Further Action Necessary	2/19/26
	An allegation of abuse of discretion by City management was referred to an outside agency and closed with no further action necessary.					
14	Abuse	723615570905	Received	1/28/26	No Further Action Necessary	3/4/26
	An allegation of unfair hiring, promotions, and unsafe conditions in a City department lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
15	Abuse	852389672136	Received	2/18/26	No Further Action Necessary	2/26/26
	An allegation regarding violations of a Special Use Permit was reviewed and will be incorporated into the scope of an ongoing performance audit. As such, the Fraud Hotline report was closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
16	Abuse	391757789939	Received	7/19/24	Open/Unresolved	
	Allegation of abuse of discretion regarding a City-leased property.					
17	Abuse	990380336765	Received	7/31/24	Open/Unresolved	
	Allegation of abuse of discretion regarding financial internal controls at a City department.					
18	Abuse	628467479299	Received	1/28/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City lease.					
19	Abuse	451556765091	Received	5/12/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City regulatory program.					
20	Fraud	218187293318	Received	7/17/25	Open/Unresolved	
	Allegation of fraud related to time charges made by a City contractor.					
21	Abuse	150106885892	Received	7/23/25	Open/Unresolved	
	Allegation of abuse of discretion related to City billing procedures.					
22	Abuse	778412092767	Received	9/2/25	Open/Unresolved	
	Allegation of abuse of discretion at a City department was previously reported as Fraud Hotline report 635737932207 and reopened after auditors determined that the issue was outside the scope of the audit.					
23	Abuse	296183608247	Received	10/6/25	Open/Unresolved	
	Allegation of abuse of discretion and waste related to a City department's data analysis operations.					
24	Waste	717733622002	Received	10/19/25	Open/Unresolved	
	Allegation of waste regarding high prices the City is paying for contracted goods.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
25	Abuse	858204085703	Received	10/25/25	Open/Unresolved	
	Allegation of abuse of discretion regarding hiring practices by a City department.					
26	Abuse	169619684457	Received	11/7/25	Open/Unresolved	
	Allegation of abuse of discretion in enforcement actions by a City employee.					
27	Abuse	491381130689	Received	12/31/25	Open/Unresolved	
	Allegation of abuse of discretion related to employee meals provided during meetings at a City department.					
28	Abuse	297058100965	Received	1/5/26	Open/Unresolved	
	Allegation of abuse of discretion related to Tenant Protection Ordinance violations.					
29	Abuse	944688932235	Received	1/28/26	Open/Unresolved	
	Allegation regarding use of funds at a City department.					
30	Abuse	290029059293	Received	2/12/26	Open/Unresolved	
	Allegation regarding an unfair contracting process.					
31	Abuse	198706369931	Received	2/23/26	Open/Unresolved	
	Allegation regarding unfair hiring practices in a City department.					
32	Abuse	547395468408	Received	3/3/26	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
33	Theft of Goods/Services	218795182203	Received	3/23/26	Open/Unresolved	
	Allegation of theft of City property and abuse of discretion by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
34	Abuse	911748156436	Received	3/25/26	Open/Unresolved	
	Allegation of abuse of discretion by a City department regarding a City lessee.					

City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

Table 4 below summarizes the status of the 49 active Fraud Hotline investigations conducted by the departments during the third quarter of Fiscal Year 2026, including the incident type, a general description of the report, and the case status.

Table 4:

Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	304631369798	Received	9/11/25	Substantiated	1/14/26
An allegation of abuse of discretion and personal use of a City vehicle was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.						
2	Theft of Goods/Services	792773515156	Received	10/15/25	Substantiated	1/14/26
An allegation of misuse of a City vehicle was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.						
3	Abuse	409135717910	Received	10/15/25	Substantiated	3/11/26
An allegation of abuse of discretion by City employees playing racquet sports during work hours was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
4	Abuse	212600362448	Received	1/12/26	Substantiated	2/25/26
An allegation of personal use of a City vehicle was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee and provided additional training to staff regarding allowable vehicle use.						
5	Abuse	546453387236	Received	9/8/25	Corrective Action	2/10/26
An allegation of abuse of discretion by a City permit holder was investigated and corrective action was taken regarding debris cleanup.						
6	Safety and Sanitation	743575584663	Received	10/17/25	Corrective Action	3/11/26
An allegation of unsafe driving in a City vehicle was investigated but could not be substantiated, however the department took corrective action to provide a training reminder to employees regarding defensive driving practices.						
7	Abuse	980303811068	Received	11/4/25	Corrective Action	2/10/26
An allegation of abuse of discretion regarding a City permit holder was investigated but was not substantiated. However, the department took corrective action to strengthen financial controls.						
8	Abuse	306244488595	Received	1/20/26	Corrective Action	2/26/26
An allegation of industrial leave abuse was investigated and found to be unsubstantiated. However, corrective action was taken to correct an administrative error related to the leave.						
9	Abuse	256058183975	Received	9/5/25	Unsubstantiated	1/14/26
An allegation of abuse of time by a City employee without intervention by management was investigated and determined to be unsubstantiated.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
10	Abuse	680469606268	Received	10/27/25	Unsubstantiated	3/25/26
	An allegation of abuse regarding a City permit holder was investigated and determined to be unsubstantiated.					
11	Abuse	616207818568	Received	11/14/25	Unsubstantiated	1/28/26
	An allegation of abuse of discretion regarding ADA compliance at a City building was investigated and determined to be unsubstantiated.					
12	Abuse	178639842265	Received	12/2/25	Unsubstantiated	2/26/26
	An allegation of industrial leave abuse by a City employee was investigated and determined to be unsubstantiated.					
13	Abuse	244652978579	Received	12/3/25	Unsubstantiated	2/10/26
	An allegation of abuse of discretion regarding a City contractor was investigated and determined to be unsubstantiated.					
14	Abuse	634762444911	Received	12/13/25	Unsubstantiated	1/14/26
	An allegation of abuse of discretion regarding a City-permitted special event was investigated and determined to be unsubstantiated.					
15	Abuse	691245265217	Received	1/12/26	Unsubstantiated	2/10/26
	An allegation of misuse of a City vehicle was investigated and determined to be unsubstantiated.					
16	Safety and Sanitation	179815237149	Received	1/23/26	Unsubstantiated	3/11/26
	An allegation of unsafe driving in a City vehicle was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
17	Abuse	306961603437	Received	1/26/26	Unsubstantiated	2/10/26
	An allegation of abuse of discretion regarding production of records was investigated and determined to be unsubstantiated.					
18	Abuse	480372474730	Received	1/30/26	Unsubstantiated	3/25/26
	An allegation of unprofessional and abusive behavior by a City employee was investigated and determined to be unsubstantiated.					
19	Abuse	440399920378	Received	2/10/26	Unsubstantiated	3/25/26
	An allegation of abuse of discretion regarding a Procurement Card purchase was investigated and determined to be unsubstantiated.					
20	Abuse	514378106906	Received	12/30/25	No Further Action Necessary	1/30/26
	An allegation of abuse of discretion regarding hourly work policies lacked details. Questions were posted, however no response was received within 30 days. The report was closed per OCA Fraud Hotline procedures.					
21	Substance Abuse	679884334323	Received	1/15/26	No Further Action Necessary	1/28/26
	An allegation of unprofessional conduct by City employees was referred to the department for information only.					
22	Abuse	479624416277	Received	1/23/26	No Further Action Necessary	1/28/26
	An allegation regarding a City employee sleeping during a training session was reviewed and referred to the appropriate department for review and closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
23	Abuse	756284937423	Received	1/24/26	No Further Action Necessary	2/26/26
An allegation regarding unnamed City employees who did not possess required commercial drivers' licenses lacked details. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.						
24	Abuse	338006943942	Received	1/27/26	No Further Action Necessary	1/28/26
An allegation of unprofessional behavior by a City employee was referred to the department for information only and closed with no further action necessary.						
25	Abuse	690846873620	Received	2/4/26	No Further Action Necessary	2/5/26
An allegation regarding unsatisfactory trash pick-up was reviewed and referred to the department for information only and closed with no further action necessary.						
26	Abuse	755875542170	Received	2/15/26	No Further Action Necessary	2/17/26
An allegation regarding a trash can replacement was reviewed and referred to the department for information only and closed with no further action necessary.						
27	Waste	160605200218	Received	2/19/26	No Further Action Necessary	3/19/26
An allegation of waste regarding asphalt crews covering manholes and survey monuments throughout the City lacked details regarding locations or project information. Additional questions were posted. However, no response was received within 30 days and the report was closed per OCA Fraud Hotline procedures.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
28	Customer Relations	863196198929	Received	2/25/26	No Further Action Necessary	2/26/26
An allegation regarding a customer billing issue was referred to the appropriate department for information only and closed with no further action necessary.						
29	Abuse	805804731403	Received	4/23/25	Open/Unresolved	
Allegation of abuse of discretion related to a City recreation permit.						
30	Fraud	990436655811	Received	4/30/25	Open/Unresolved	
Allegation of workers' compensation fraud by a City employee.						
31	Abuse	591895282612	Received	7/7/25	Open/Unresolved	
Allegation of workers' compensation abuse without corrective action by management.						
32	Abuse	948428553090	Received	8/14/25	Open/Unresolved	
Allegation of industrial leave abuse.						
33	Abuse	513540872812	Received	9/29/25	Open/Unresolved	
Allegation of long-term industrial leave abuse.						
34	Abuse	577597740893	Received	11/6/25	Open/Unresolved	
Allegation of misuse of City equipment, materials, and time.						
35	Safety and Sanitation	583247149557	Received	2/19/26	Open/Unresolved	
Allegation of unsafe driving by a City employee.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
36	Abuse	402183939589	Received	2/20/26	Open/Unresolved	
Allegation of abuse of discretion by department management related to reclassifying positions.						
37	Abuse	822577711011	Received	2/27/26	Open/Unresolved	
Allegation regarding abuse of City equipment and time.						
38	Abuse	577656342127	Received	3/4/26	Open/Unresolved	
Allegation of abuse of discretion regarding a water account.						
39	Abuse	135952266299	Received	3/4/26	Open/Unresolved	
An allegation of abuse of discretion by a City employee could not be referred for investigation without first obtaining the permission of the Fraud Hotline reporter. If no response is received within 30 days to our request for permission, the case will be closed per OCA Fraud Hotline procedures.						
40	Abuse	541062301725	Received	3/5/26	Open/Unresolved	
Allegation of an employee's procurement card purchase that was split to circumvent spending limits.						
41	Abuse	341340241893	Received	3/6/26	Open/Unresolved	
Allegation of favoritism in a City department.						
42	Theft of Goods/Services	170884760706	Received	3/10/26	Open/Unresolved	
Allegation of theft of water from a fire hydrant.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
43	Safety and Sanitation	246546803096	Received	3/11/26	Open/Unresolved	
Allegation of unsafe driving by a City employee.						
44	Safety and Sanitation	666828761131	Received	3/12/26	Open/Unresolved	
Allegation of unsafe driving by a City employee.						
45	Abuse	608923881612	Received	3/17/26	Open/Unresolved	
Allegation of abuse of time and misuse of a City vehicle.						
46	Substance Abuse	257826735427	Received	3/18/26	Open/Unresolved	
Allegation regarding a City employee purchasing illegal drugs while working.						
47	Safety and Sanitation	858926191761	Received	3/19/26	Open/Unresolved	
Allegation regarding unsanitary conditions at a residence.						
48	Safety and Sanitation	398148786259	Received	3/20/26	Open/Unresolved	
Allegation of safety violations by City employees.						
49	Abuse	364373370793	Received	3/24/26	Open/Unresolved	
Allegation regarding improper lab procedures lacked details. Additional questions were posted. If no response is received within 30 days, the report will be closed per OCA procedures.						

Not in Purview Reports Summary

Table 5, below, summarizes the results of the 52 Fraud Hotline reports that were received during the third quarter of Fiscal Year 2026, or previously, but were determined to be not within the purview of the Fraud Hotline and were closed.

Table 5:

Status of Not in Purview Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	499422049623	Received	1/5/26	No Further Action Necessary	1/5/26
An allegation of misuse of federal funds was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
2	Abuse	789048429035	Received	1/6/26	No Further Action Necessary	1/6/26
An allegation regarding public assistance abuse was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
3	Abuse	449284003883	Received	1/10/26	No Further Action Necessary	1/12/26
An allegation regarding a violation of State law was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
4	Abuse	391248904424	Received	1/13/26	No Further Action Necessary	1/14/26
An allegation regarding an underpayment for a resident's recyclable materials at the landfill was reviewed and closed as no further action necessary. The reporter was referred to the appropriate department for resolution.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
5	Abuse	577868154310	Received	1/15/26	No Further Action Necessary	1/15/26
An allegation of a code violation was reviewed and closed as no further action necessary. The reporter was referred to the appropriate department for resolution.						
6	Abuse	134700895018	Received	1/16/26	No Further Action Necessary	1/21/26
Allegations of a state licensing board violation and City code violations were reviewed and closed with no further action necessary. The reporter was referred to the appropriate State agency and City department.						
7	Abuse	951988468182	Received	1/21/26	No Further Action Necessary	1/21/26
An allegation of abuse of discretion by a non-City employee was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
8	Miscellaneous	546389971068	Received	1/22/26	No Further Action Necessary	1/22/26
A partial report was abandoned.						
9	Miscellaneous	245453758577	Received	1/23/26	No Further Action Necessary	1/27/26
An allegation of code violations at a restaurant was reviewed and closed with no further action necessary. The reporter was referred to the appropriate County department.						
10	Policy Issues	280995028911	Received	1/23/26	No Further Action Necessary	1/29/26
An allegation regarding an improperly rehired City employee was reviewed and closed with no further action necessary.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
11	Fraud	156390850405	Received	1/25/26	No Further Action Necessary	1/26/26
An allegation of an apartment rental scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
12	Miscellaneous	234373186740	Received	1/25/26	No Further Action Necessary	1/26/26
An allegation of a rental car issue was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
13	Safety and Sanitation	816913441087	Received	1/26/26	No Further Action Necessary	1/26/26
Duplicate of 245453758577						
14	Substance Abuse	233089446320	Received	1/26/26	No Further Action Necessary	1/27/26
An allegation of drug use at a residential property was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
15	Miscellaneous	126441502483	Received	1/27/26	No Further Action Necessary	1/28/26
An allegation regarding dogs and trash at a residence was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
16	Abuse	131541844311	Received	1/29/26	No Further Action Necessary	2/2/26
An allegation of abuse of discretion by a construction company in a City neighborhood was reviewed and closed with no further action necessary. The reporter was referred to the appropriate department.						
17	Miscellaneous	244891492703	Received	2/2/26	No Further Action Necessary	2/3/26
An allegation regarding sick employees coming to work was reviewed and closed with no further action necessary. The reporter was advised to report their concerns to management.						
18	Miscellaneous	817037488085	Received	2/5/26	No Further Action Necessary	2/9/26
A partial report was abandoned.						
19	Waste	345606949144	Received	2/5/26	No Further Action Necessary	2/5/26
A comment regarding an absence of parking meters in La Jolla was reviewed and closed as no further action necessary.						
20	Safety and Sanitation	167635209665	Received	2/9/26	No Further Action Necessary	2/10/26
An allegation of unsanitary conditions at a residence was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified and the case was closed.						
21	Fraud	772832761424	Received	2/10/26	No Further Action Necessary	2/11/26
An allegation of jury summons scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
22	Miscellaneous	749732788610	Received	2/10/26	No Further Action Necessary	2/10/26
An allegation regarding a legal dispute between two companies was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified and the case was closed.						
23	Fraud	646619645290	Received	2/10/26	No Further Action Necessary	2/11/26
Duplicate of 807354113421						
24	Fraud	807354113421	Received	2/10/26	No Further Action Necessary	2/11/26
An allegation of identity theft was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
25	Fraud	792542706008	Received	2/11/26	No Further Action Necessary	2/12/26
An allegation regarding a DMV scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was referred to the appropriate agency and the report was closed.						
26	Miscellaneous	488654465769	Received	2/13/26	No Further Action Necessary	2/13/26
A partial report was abandoned.						
27	Miscellaneous	663568529595	Received	2/13/26	No Further Action Necessary	2/13/26
A partial report was abandoned.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
28	Miscellaneous	889001146462	Received	2/17/26	No Further Action Necessary	2/18/26
An allegation regarding a Civil lawsuit was reviewed and determined to be outside the purview of the Fraud Hotline to investigate and the report was closed with no further action necessary.						
29	Miscellaneous	353721608705	Received	2/17/26	No Further Action Necessary	2/18/26
Duplicate of 679884334323						
30	Abuse	174033139255	Received	2/17/26	No Further Action Necessary	2/18/26
Duplicate of 480372474730						
31	Miscellaneous	698920965564	Received	2/18/26	No Further Action Necessary	2/18/26
A partial report was abandoned.						
32	Abuse	535686481141	Received	2/18/26	No Further Action Necessary	2/18/26
An allegation regarding a water bill was resolved and closed with no further action necessary.						
33	Miscellaneous	532139817466	Received	2/20/26	No Further Action Necessary	2/23/26
A partial report was abandoned.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
34	Miscellaneous	720181517205	Received	2/20/26	No Further Action Necessary	2/23/26
An allegation of a scam regarding an Uber Eats account was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
35	Abuse	849715574693	Received	2/23/26	No Further Action Necessary	2/26/26
An allegation regarding an error in a fee charged to a customer was reviewed and determined to be outside the purview of the Fraud Hotline to investigate. The caller was informed of the department's contact information and process to dispute fees.						
36	Miscellaneous	185698671295	Received	2/24/26	No Further Action Necessary	2/24/26
An allegation regarding a street sweeping citation was reviewed and closed with no further action necessary because the existing second-level appeals process was not followed as required by State law.						
37	Fraud	689683000009	Received	2/25/26	No Further Action Necessary	2/26/26
An allegation of fraud by a towing company was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
38	Abuse	630833156933	Received	2/26/26	No Further Action Necessary	3/4/26
An allegation regarding a trash bin pickup issue was resolved shortly after being submitted to the Fraud Hotline. No further action is necessary.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
39	Abuse	935733500242	Received	3/4/26	No Further Action Necessary	3/4/26
	Duplicate of 135952266299					
40	Miscellaneous	196111531804	Received	3/5/26	No Further Action Necessary	3/5/26
	An allegation related to a delinquent account collections dispute was reviewed and closed with no further action necessary based on OCA procedures. The dispute was resolved outside of the Fraud Hotline.					
41	Fraud	240274032895	Received	3/9/26	No Further Action Necessary	3/10/26
	An allegation related to a fraudulent credit card charge was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
42	Miscellaneous	722037621218	Received	3/10/26	No Further Action Necessary	3/11/26
	An allegation of a non-City issue was closed with no further action necessary.					
43	Abuse	668874500465	Received	3/10/26	No Further Action Necessary	3/11/26
	An allegation regarding a City lease agreement with a nonprofit agency was reviewed and closed with no further action necessary because the reporter's concerns were previously raised to the City Council for consideration.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
44	Abuse	885309362591	Received	3/16/26	No Further Action Necessary	3/16/26
An allegation of abuse of discretion regarding a pending City agreement with a private company was reviewed and closed with no further action necessary because the City Council was previously notified of the reporter's concerns.						
45	Miscellaneous	296894307985	Received	3/16/26	No Further Action Necessary	3/17/26
An allegation regarding sanitation at a private business several years ago was not in the purview of the Fraud Hotline to investigate and the case was closed per OCA procedures.						
46	Miscellaneous	187049090804	Received	3/16/26	No Further Action Necessary	3/17/26
An allegation regarding non-payment for services at a non-City agency was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						
47	Abuse	734441800607	Received	3/18/26	No Further Action Necessary	3/24/26
An allegation regarding a non-City shelter was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was referred to the appropriate agency.						
48	Fraud	509835978867	Received	3/19/26	No Further Action Necessary	3/19/26
An allegation regarding deceptive pricing at a private business was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.						

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
49	Abuse	601170438834	Received	3/20/26	No Further Action Necessary	3/25/26
An allegation regarding non-City personnel possibly using City property for overnight stays was referred to the appropriate department for review and closed with no further action necessary.						
50	Miscellaneous	456521455962	Received	3/25/26	No Further Action Necessary	3/25/26
A partial report was abandoned.						
51	Fraud	784377214968	Received	3/27/26	No Further Action Necessary	3/30/26
An allegation regarding fraudulent practices at a private business was not in the purview of the Fraud Hotline to investigate and the case was closed per OCA procedures.						
52	Abuse	508299379215	Received	3/31/26	No Further Action Necessary	3/31/26
An allegation regarding rude behavior by a non-City employee was reviewed and determined to be outside the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified and the report was closed.						

Conclusion

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

As of the third quarter of Fiscal Year 2026, we applied approximately 2,639 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 3,500 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd Gloria
Honorable Members of the City Council
Honorable Heather Ferbert, City Attorney
Charles Modica, Independent Budget Analyst
