

Set up your Residential Waste Collection Services Portal account



Benefits of a Portal account:

- ✓ Request container replacements online without needing to call.
- ✓ Get email and text reminders for trash service updates.
- ✓ Review your property's account history.
- ✓ Request additional or differently sized containers.

Things to know:

- ✓ Each property is required to have at least one trash container, one recycling container and one organic waste container.
- ✓ Property owners who didn't make a service-level selection by the deadline last fall will receive one 95-gallon trash bin and one 95-gallon recycling bin.
- ✓ Service-level adjustments, such as swapping sizes or requesting additional bins, are available in the Residential Waste Collection Services Portal starting July 1, 2026.
- ✓ Property owners needing to order larger or additional bins before July 1 may call Environmental Services at **858-694-7000**.
- ✓ If you are not the property owner, please coordinate with your landlord.



How to set up an account:

1. Visit sandiego.gov/trash.
2. Look up your property's **Assessors' Parcel Number (APN)**.
3. Type in your **10-digit APN number** to determine your property's eligibility.
4. If your property is eligible, **create an account** in the City's Waste Portal.
5. You will need your **APN** and **Unique Code** to register your address once your Portal account has been created. If you do not have a Unique Code, you may request one directly using the feedback form found on sandiego.gov/trash.



Need Help Paying Your Trash Fee?

Assistance is available to qualifying homeowners. For more information, visit MAACproject.org/SDSWAssistance or call **619-946-4419**.



If you need additional support setting up an account or making selections, please find guidance and FAQs at sandiego.gov/trash or contact our Customer Service Representatives at **858-694-7000**.



Scan for available languages:

- Español
- Tagalog
- Tiếng Việt

