

SERVICE LEVEL ADJUSTMENTS:

- The Residential Waste Collection Services Portal is **currently closed** for service-level adjustments.
- Service-level adjustments are permitted once per fiscal year, **resetting annually on July 1 each year.**
- Service-level adjustments will reopen July 1, 2026. Log in or create your Portal account at **wasteportal.sandiego.gov.**
 - Please note, **if you log in after July 1 but before receiving your new blue bin**, you will only be able to adjust trash and organic waste bin selections at that time.



Are you a landlord?

Is someone else occupying your property? **Please pass this information on to your tenants.**



Need help paying your trash and recycling fee?

You may qualify for financial assistance! Qualifying property owners can apply for assistance even if they have already paid part or all of this year's fee. Visit **MAACproject.org/SDSWAssistance** or call **619-946-4419** for more information.



Environmental Services Department
9601 Ridgehaven Ct. San Diego, CA 92123

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NEW RECYCLING BINS COMING SOON!

Container Deliveries Begin SPRING 2026

Date

<<Full Name>>
<<Address Line 1>>
<<City>> <<State>> <<ZIP Code>>

BLACK AND DARK BLUE BINS:

- The City **will no longer service your old black and dark blue bins** once your new light blue bin(s) is delivered.
- There is no option to keep your existing City-owned black or dark blue bins. **They must be removed and recycled.**
- Continued use of black and dark blue bins **may be subject to enforcement actions with fines.**
- If lingering bins need to be removed, please submit a Container Removal Request at **sandiego.gov/GID** or call Environmental Services at **858-694-7000.**
- Contact Environmental Services at **858-694-7000** if you need to order additional gray or light blue bins to avoid overflow.



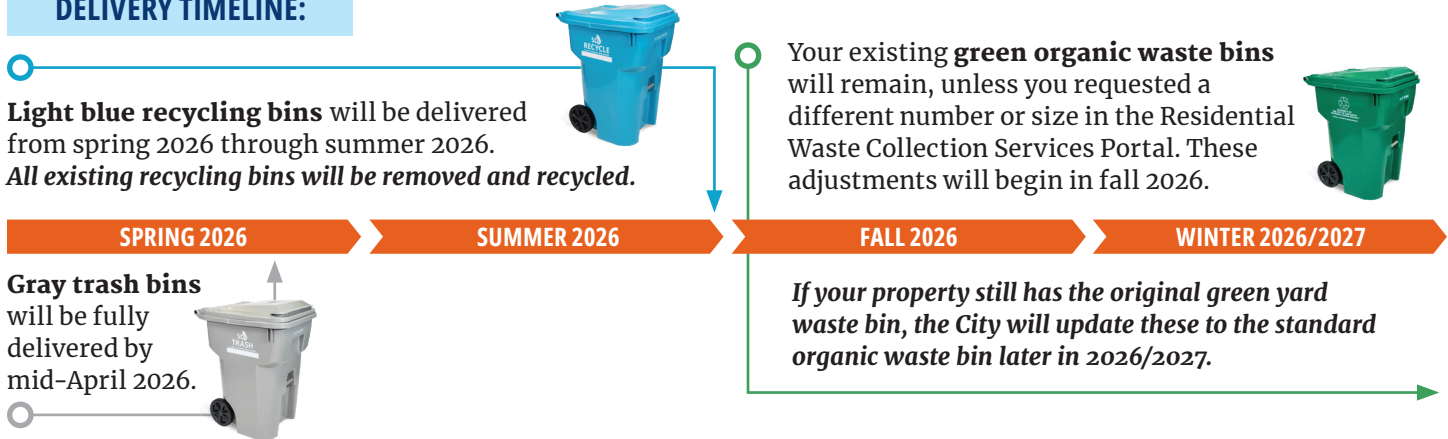
Your Property Details:

Address: [\[Insert Property Address Here\]](#)

APN: [\[Insert APN Here\]](#)

The City of San Diego is nearly finished delivering gray trash bins to more than 225,000 eligible City of San Diego residential customers, and will begin delivering the new light blue recycling bins starting in late March 2026. Here's what you need to know.

DELIVERY TIMELINE:



WHEN WILL MY RECYCLING BIN(S) ARRIVE?

- Your **estimated** delivery date for your light blue recycling bin is **Month XX**.
This date is subject to change. Visit sandiego.gov/trash to find the most current delivery schedule.
- Deliveries are based on **your collection route and service day**, so your neighbor across the street may get theirs on a different day than you.
- You may not change or schedule your delivery date. Please coordinate with a neighbor if you will not be home on the scheduled day.

DELIVERY DAY INSTRUCTIONS: On your scheduled delivery day, new bins will be delivered and old bins will be removed and recycled.

- By 6 a.m. on your scheduled day, place the following bins out at your collection point:
 - All dark blue recycling bins – to be removed and recycled
 - All green organic waste bins (even if they are not full) – for normal collection and to validate what is at the property
 - Gray trash bins – for normal collection
 - Any remaining black trash bins – to be removed and recycled
- Keep old blue bins out for removal for 48 hours.** Light blue recycling bins may arrive before old dark blue bins are removed. Please leave your dark blue **and any remaining black bins** out at your collection point for the **entire** collection day and the following day to ensure removal.
 - If bins still remain after 48 hours, submit a Container Removal Request at sandiego.gov/GID or call Environmental Services at **858-694-7000**.
- Pull new bins onto your property** as soon as possible and confirm the size matches what you ordered.

WANT TO STAY UP TO DATE ON DELIVERY SCHEDULES? Sign up for email and/or text alerts in the Residential Waste Collection Services Portal: wasteportal.sandiego.gov



? **STILL HAVE QUESTIONS?** Visit sandiego.gov/trash or contact the Environmental Services Department at **858-694-7000**.



Scan for available languages:

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