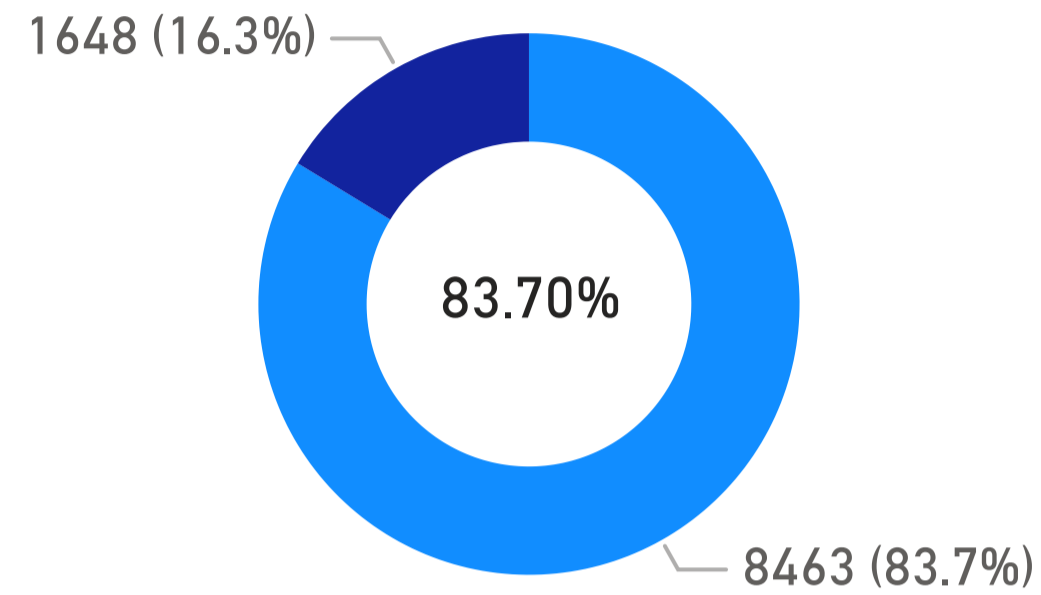




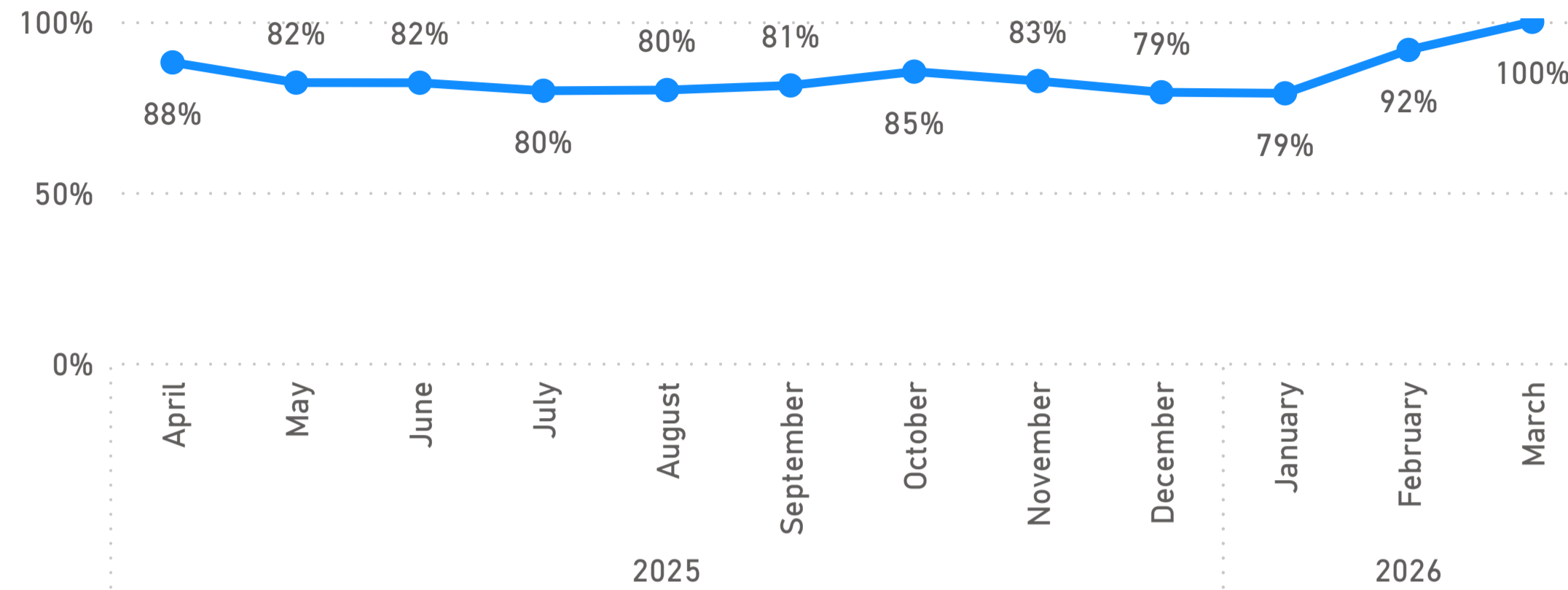
# PRA Program Performance Dashboard - April 2025 - March 2026

## Closed <= 24 days in the past 12 months

● Closed within 24 days ● Closed outside of 24 da...



## % Closed within 24 days



## Request Closure Rate (In the past 12 months)

Request Age	Closed	
	Count	%
less than 5 days	4292	42.45%
between 6 and 10 days	2400	23.74%
between 11 and 24 days	1771	17.52%
between 25 days and 60 days	1205	11.92%
between 2 and 6 months	396	3.92%
between 6 months and 1 year	47	0.46%

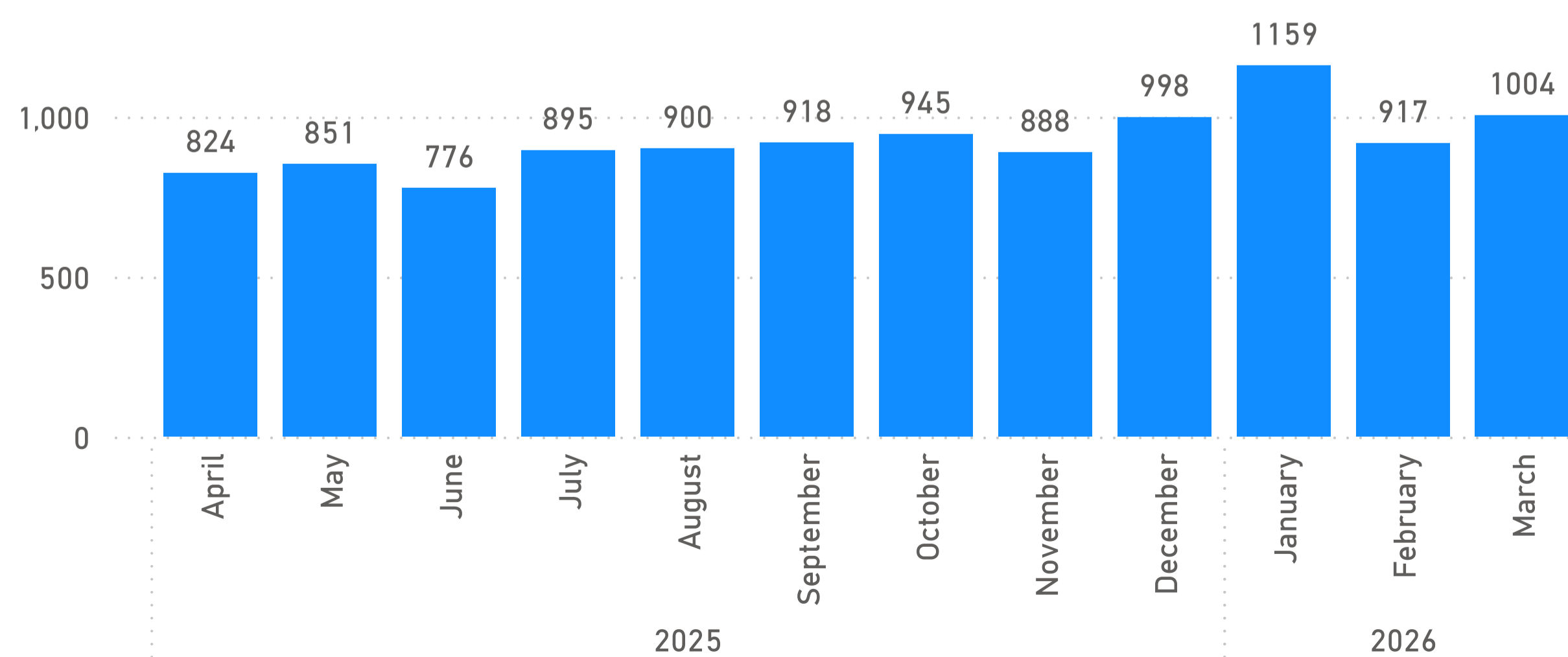
**11075**  
Total Requests Received

**10111**  
Closed Requests

**8463**  
Closed within 24 days

**83.70%**  
% Closed within 24 days

## Monthly Request Volume (By month they were received)



## Open Requests (By month they were received)

