

San Diego Police Department - Dispatch Division 911 Report								
MARCH 2026								
Total 911 Calls	55,652							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,043	1,509	1,397	2,251	378	73	1	55,652
	89.92%	2.71% [92.63%]	2.51% [95.14%]	4.04% [99.18%]	0.68% [99.86%]	0.13% [99.99%]	0.0% [100%]	100%
Avg Answer Time in seconds	3.67							
Avg Talk Time in seconds	137							
Busiest Day for 911	Fri.	3/20/26						
Busiest Hour for 911	2-3pm	Text to 911 Sessions: 373						
Total Monthly Calls	105,157	911 Received 55,652	Admin Received 47,989	10-Digit Emer 1,516				

San Diego Police Department - Dispatch Division 911 Report								
APRIL 2026								
Total 911 Calls	52,075							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,151	1,377	1,263	1,981	250	50	3	52,075
	90.54%	2.64% [93.18%]	2.43% [95.61%]	3.80% [99.41%]	0.48% [99.89%]	0.10% [99.99%]	0.01% [100%]	100%
Avg Answer Time in seconds	3.50							
Avg Talk Time in seconds	139							
Busiest Day for 911	Fri.	4/10/26						
Busiest Hour for 911	3-4pm	Text to 911 Sessions: 525						
Total Monthly Calls	97,048	911 Received 52,075	Admin Received 43,590	10-Digit Emer 1,383				