

DSD Industry Technology Working Group Meeting

May 14, 2026

Hybrid: Paradise Canyon Conference Room/Teams

1:00 to 2:00 pm

Agenda

Meeting Topic: Application Submittal & Fees

1. Welcome & Recap
2. Overview
3. Current challenges & bright spots
4. Future Vision
5. Summarize takeaways and next steps
6. Working Group Schedule
7. Adjourn

Working Group - Survey Results



BRIEFING

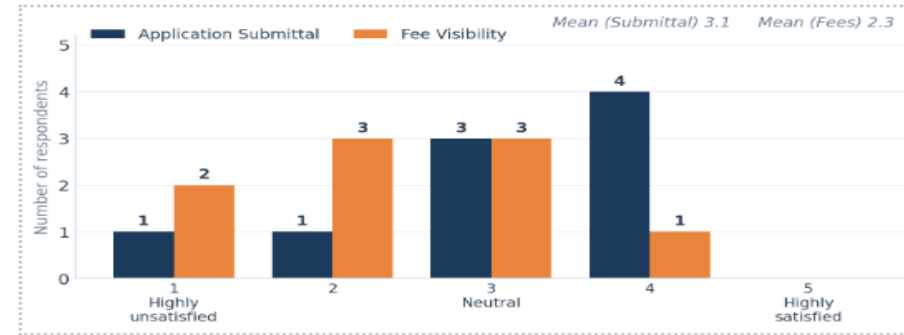
What the Survey Told Us

Development Services Technology Survey: findings at a glance.

9 Substantive responses	3.1 Submittal satisfaction (out of 5)	2.3 Fee satisfaction (out of 5)
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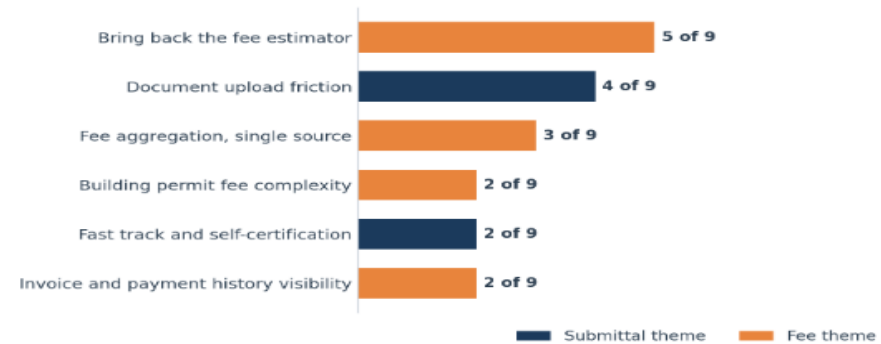
VISUAL BREAKDOWN

How respondents scored each topic



Fee satisfaction averaged **nearly a full point lower** than submittal. Five of nine respondents rated fee visibility at 2 or below.

Most-cited themes across responses



The fee estimator was raised unprompted by **five of nine respondents**, more than any other single theme.

Working Group - Survey Results

APPLICATION SUBMITTAL

What you said

- Status tracking and reviewer visibility (flagged by four of nine respondents)
- Document upload is unforgiving (PDF rejections, page sizes, naming)
- Fast track and self-certification pathways were requested
- One architect flagged sequential review cycles as a major time cost

What works: completeness check, virtual counter review, submittal manuals, 24/7 access.

FEE VISIBILITY

What you said

- Five of nine respondents asked for a **fee estimator or calculator** (strongest single signal)
- Fees lack a single source; estimating requires hunting through bulletins
- Building permit fees flagged as more confusing and harder to calculate
- Researching paid invoices and account balances can be challenging

What works: DIF calculator, online invoice payment, quick fee turnaround.

PRIORITIES FOR DISCUSSION

Where we propose to focus first

A

Fee Transparency

Estimator or calculator, single fee source, building permit complexity.

B

Upload Reliability

PDF rejections, page-size tolerances, document naming.

C

Faster Pathways

Fast track for repeat submitters, expand self-certification.

D

Account Visibility

Invoice and payment history, real-time account balances.

Upcoming Meetings

- May 14 2026: Application Submittal & Fees
- May 28 2026: Plan Review
- June 11 2026: Inspection
- June 25 2026: Information Reporting/AI

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Questions?