

Purchasing & Contracting Department

April 23, 2026

VIA EMAIL TO: Cheryl.L.Finigan@kp.org

Ms. Cheryl Finigan-Bohm, Executive Account Manager
Kaiser Permanente On-the-Job (KPOJ)
1 Kaiser Plaza
Oakland, CA 94612

Reference: Request for Proposal (RFP) 10090302-26-L, Industrial Medical Services

Dear Ms. Finigan-Bohm:

Subject: Exceptions

Exhibit A, paragraph A.2.2 of the subject RFP, states, in pertinent part: "Any exceptions to the Contract that have not been accepted by the City in writing are deemed rejected. The City, in its sole discretion, may accept some or all of proposers' exceptions, reject proposer's exceptions and deem the proposal non-responsive, or award the Contract without proposer's proposed exceptions."

This letter confirms our agreement to clarify and modify the terms of the Contract relating to the above-referenced solicitation. The Parties agree as follows:

1. This agreement for contract services by and between the City of San Diego, a California municipal corporation ("City") and Southern California Permanente Medical Group, a partnership with Kaiser Foundation Health Plan, Kaiser Foundation Hospitals ("Consultant" or "KPOJ") is entered into as of the effective date. City and Consultant are sometimes hereinafter individually referred to as "Party" and hereinafter collectively referred to as the "Parties."
2. Exhibit B, Section D(3) shall be deleted in its entirety and replaced with the following:
 3. Proposer, and all subcontractors, shall provide medical treatment during standard business days Monday through Friday, from 8am to 5pm. KPOJ clinics are open from 9am to 5pm Monday through Friday. Urgent and emergency care is available 24/7 at Kaiser Permanente medical centers. If medical treatment is needed after 5pm, on weekends, or on City observed holidays, Proposer shall make arrangements for the provision of medical treatment equal or superior to Proposer's. Proposer shall explain the methodology of providing the treatment in their proposal. Proposer shall provide City employees full service at Proposer's occupational medicine clinics on a walk-in, no appointment required basis. For previously scheduled appointments, in the case where a wait of 30 minutes or longer to see a physician for a medical appointment is anticipated, Proposer shall

promptly offer City employees the opportunity to reschedule their appointment time.

City observed holidays are: New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Cesar Chavez Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Veterans' Day, Thanksgiving Day, and Christmas Day

3. Exhibit B, Section D(6) shall be deleted in its entirety and replaced with the following:

6. Proposer shall provide and adequately maintain medical facilities and equipment, available to industrially injured City employees, that includes, but is not limited to, the following:

- 6.1 Exam rooms
- 6.2 Laboratory services
- 6.3 X-ray capabilities
- 6.4 Pulmonary function equipment
- 6.5 Electrocardiographic (EKG) equipment
- 6.6 Diagnostic vision equipment
- 6.7 Audiometric testing equipment

Regarding physical therapy facilities, City understands that KPOJ does not provide timely access to physical therapy under the Kaiser umbrella. KPOJ agrees to facilitate a referral for physical therapy outside of Kaiser via the City's MPN providers or the City's preferred designated physical therapy provider, at the direction of the City.

4. Exhibit B, Section D(7) shall be deleted in its entirety and replaced with the following:

7. KPOJ shall utilize their standard Work Status Reports for each visit involving medical treatment or physical therapy. Proposer and all subcontractors shall agree to assist City's claims staff in returning employees to light duty, as appropriate. Proposer and all subcontractors shall provide City staff with written work restrictions, allowing city staff to select light duty positions, at the time of the injured worker's visit.

5. Exhibit B, Section D(9) shall be deleted in its entirety and replaced with the following:

9. Reserved.

6. Exhibit B, Section D(12) shall be deleted in its entirety and replaced with the following:

12. Proposer agrees to make its employees and its legal counsel available to the City by telephone and, when necessary, by personal appearance free of charge when cases are heard before the Workers' Compensation Appeals Board (WCAB), subject to mutually agreed-upon scheduling and terms. Proposer agrees to price all medical-legal testimony fees (depositions and WCAB testimony) in accordance with Title 8m California Code of Regulations, Section 9795.

7. Exhibit B, Section D(13) shall be deleted in its entirety and replaced with the following:

13. Proposer and all subcontractors that provide outpatient or inpatient surgery shall agree that charges for surgical hardware or implants shall occur directly between the surgical facility and the hardware or implant manufacturer. The City will not accept bills directly from implant manufacturers or third-party billers. The hardware or implant manufacturer shall be the firm or company responsible for producing and/or assembling the surgical hardware or implant.

8. Exhibit B, Section E(3) shall be deleted in its entirety and replaced with the following:

3. Reserved.

9. Exhibit B, Section E(8) shall be deleted in its entirety and replaced with the following:

8. Reserved.

10. Exhibit B, Section E(18) shall be deleted in its entirety and replaced with the following:

18. Reserved.

11. Exhibit C, Section 2.2 shall be deleted in its entirety and replaced with the following:

2.2 Notices. Unless otherwise specified, in all cases where written notice is required under this Contract, service shall be deemed sufficient if the notice is personally delivered or deposited in the United States mail, with first class postage paid, attention to the Purchasing Agent. Proper notice is effective on the date of personal delivery or five (5) business days after deposit in a United States postal mailbox unless provided otherwise in the Contract. Notices to the City shall be sent to:

12. Exhibit C, Sections 3.2.6 through 3.2.6.2 have been deleted in their entirety and replaced with the following:

3.2.6 Reserved.

3.2.6.1 Reserved.

3.2.6.2 Reserved.

13. Exhibit C, Section 4.1 has been deleted in its entirety and replaced with the following:

4.1 City's Right to Suspend for Convenience. City may suspend all or any portion of Contractor's performance under this Contract at its sole option and for its convenience for a reasonable period of time not to exceed six (6) months. City must first give at least thirty (30) days' written notice to Contractor of such suspension. City will pay to Contractor a sum equivalent to the reasonable value of the goods and/or services satisfactorily provided up to the date of suspension. City may rescind the suspension prior to or at six (6) months by providing Contractor with written notice of the rescission, at which time Contractor would be required to resume performance in compliance with the terms and provisions of this Contract. Contractor will be entitled to an extension of time to complete performance under the Contract equal to the length of the suspension unless otherwise agreed to in writing by the Parties.

14. Exhibit C, Section 4.2 has been deleted in its entirety and replaced with the following:

4.2 City's Right to Terminate for Convenience. City may, at its sole option and for its convenience, terminate all or any portion of this Contract by giving thirty (30) days' written notice of such termination to the other Party. The termination notice shall specify the date on which termination shall become effective of the Contract shall be effective upon receipt of the notice by Contractor. After termination of all or any portion of the Contract, Contractor shall: (1) immediately discontinue all affected performance (unless the notice directs otherwise); and (2) complete any and all additional work necessary for the orderly filing of documents and closing of Contractor's affected performance under the Contract. After filing of documents and completion of performance, Contractor shall deliver to City all data, drawings, specifications, reports, estimates, summaries, and such other information and materials created or received by Contractor in performing this Contract, whether completed or in process. By accepting payment for completion, filing, and delivering documents as called for in this section, Contractor discharges City of all of City's payment obligations and liabilities under this Contract with regard to the affected performance.

15. Exhibit C, Section 4.3.1 has been deleted in its entirety and replaced with the following:

4.3.1 If Contractor fails to satisfactorily cure a default within thirty (30) calendar days of receiving written notice from City specifying the nature of the default, City may immediately cancel and/or terminate this Contract, and terminate each and every right of Contractor, and any person claiming any rights by or through Contractor under this Contract. If Contractor defaults a second time in the same manner as a prior default cured by Contractor, City may in its sole discretion immediately terminate the Agreement for default or grant an additional period not to exceed fifteen (15) days for Contractor to cure the default.

16. Exhibit C, Section 5.9 has been deleted in its entirety and replaced with the following:

5.9 Records Retention and Examination. Contractor shall retain, protect, and maintain in an accessible location all records and documents, including paper, electronic, and computer records, relating to this Contract for five (5) years after receipt of final payment by City under this Contract. Contractor shall make all such records and documents available for inspection, copying, or other reproduction, and auditing by authorized representatives of City, including the Purchasing Agent or designee, upon reasonable request. Contractor shall make available requested data and records at reasonable locations within City or County of San Diego upon reasonable request, during normal business hours, and as often as City deems necessary. If records are not made available within the City or County of San Diego, Contractor shall pay City's travel costs to the location where the records are maintained and shall pay for all related travel expenses. Failure to make requested records available for inspection, copying, or other reproduction, or auditing by the date requested may result in termination of the Contract. Contractor must include this provision in all subcontracts made in connection with this Contract.

17. Exhibit C, Section 5.9.1 has been deleted in its entirety and replaced with the following:

5.9.1 Reserved.

18. Exhibit C, Section 5.13 has been deleted in its entirety and replaced with the following:

5.13 Project Personnel. Except as formally approved by the City, the key personnel identified in Contractor's bid or proposal shall be the individuals who will actually complete the work. Changes in staffing must be reported in writing to and approved by the City. Contractor will comply with City's reasonable requests regarding assignment and/or removal of personnel, but all personnel, including those assigned at City's request, must be supervised by Contractor.

19. Exhibit C, Section 5.13.1 has been deleted in its entirety and replaced with the following:

5.13.1 Criminal Background Certification. Contractor certifies that all employees working on this Contract have had a criminal background check pursuant to applicable laws and standards as required by California Government Code, §12952, aka Fair Chance Act.

20. Exhibit C, Section 5.14.3 has been deleted in its entirety and replaced with the following:

5.14.3 Removal of Employees. City may request Contractor immediately remove from assignment to the City any employee found unfit to perform duties at the City. Contractor shall comply with all such reasonable requests.

21. Exhibit C, Section 5.16 has been deleted in its entirety and replaced with the following:

5.16 Contractor Registration Requirements. Prior to the award of the Contract or Task Order, Contractor and suppliers must register with the City's web-based vendor registration and bid management system. The City may not award the Contract until registration of all subcontractors and suppliers is complete. In the event this requirement is not met within the time frame specified by the City, the City reserves the right to rescind the Contract award and to make the award to the next responsive and responsible proposer of bidder.

22. Exhibit C, Section 6.1 has been deleted in its entirety and replaced with the following:

6.1 Rights in Data. If, in connection with the services performed under this Contract, Contractor or its employees, agents, or subcontractors, create artwork, audio recordings, documentation, photographs, plans, reports, video recordings, or any other original works of authorship, whether written or readable by machine (Deliverable Materials), all rights of Contractor or its subcontractors in the Deliverable Materials, including, but not limited to publication, and registration of copyrights, and trademarks in the Deliverable Materials, are the sole property of City. Contractor, including its employees, agents, and subcontractors, may not use any Deliverable Material for purposes unrelated to Contractor's work on behalf of the City without prior written consent of City. Contractor may not publish or reproduce any Deliverable Materials, for purposes unrelated to Contractor's work on behalf of the City, without the prior written consent of the City.

23. Exhibit C, Section 7.1 has been deleted in its entirety and replaced with the following:

7.1 Indemnification. Other than performance of professional services, to the fullest extent permitted by law, each Party agrees to indemnify, protect, and hold harmless the other Party from and against any and all claims, losses, costs, damages, injuries (including, without limitation, injury to or death of an employee of either Party), expense, and liability of every kind, nature and description (including, without limitation, incidental and consequential damages, court costs, and litigation expenses and fees of expert consultants or expert witnesses incurred in connection therewith and costs of investigation) that arise out of, pertain to, or relate to, directly or indirectly, in whole or in part, any goods provided or performance of services under this Contract by either Party, any subcontractor, anyone directly or indirectly employed by either of them, or anyone that either of them control. Each Party's duty to defend, indemnify, protect and hold harmless shall not include any claims or liabilities arising from the sole negligence or willful misconduct of the Indemnified Parties.

24. Exhibit C, Section 7.2.1 has been deleted in its entirety and replaced with the following:

7.2.1 Commercial General Liability. Insurance Services Office Form CG 00 01 or equivalent covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury, and personal and advertising injury with limits no less than \$1,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.

25. Exhibit C, Section 7.2.5.3 has been deleted in its entirety and replaced with the following:

7.2.5.3 Notice of Cancellation. Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to City, unless replaced by similar coverage.

26. Exhibit C, Section 7.2.5.4 has been deleted in its entirety and replaced with the following:

7.2.5.4 Waiver of Subrogation. Contractor hereby grants to City a waiver of any right to subrogation which the Workers' Compensation insurer of said Contractor may acquire against City by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the City has received a waiver of subrogation endorsement from the insurer.

City's entitlement to insurance coverage is limited to the insurance types and limits expressly required under this Agreement and shall apply only to the extent Contractor is obligated to indemnify City under Section 7.1. No insurance coverage shall be required or made available for claims arising from the sole negligence or willful misconduct of the Indemnified Parties.

27. Exhibit C, Section 7.3 has been deleted in its entirety and replaced with the following:

7.3 Self Insured Retentions. The policy language shall provide, or be endorsed to provide, that the self-insured retention may be satisfied by either the name insured or City.

28. Exhibit C, Section 7.5 has been deleted in its entirety and replaced with the following:

7.5 Verification of Coverage. Contractor shall furnish City with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by City before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive Contractor's obligation to provide them. City reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, in the event of a claim.

29. Exhibit C, Section 7.6 has been deleted in its entirety and replaced with the following:

7.6 Special Risks or Circumstances. The insurance requirements set forth herein may be modified by mutual written agreement of the Parties based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

30. Exhibit C, Section 7.9 has been deleted in its entirety and replaced with the following:

7.9 Reserved.

Ms. Cheyrl Finigan-Bohm, Executive Account Manager
April 23, 2026

Please indicate your agreement with the above by signing the bottom of this letter. Thank you for your assistance.

Sincerely,



Taylor Cox
Senior Procurement Contracting Officer

This Letter is executed by the City and Contractor acting by and through their authorized officers.

CONTRACTOR
Kaiser Permanente On-the-Job

By: *Danielle Flowers*
Danielle Flowers (May 29, 2026 09:19:46 PDT)
Name: Danielle Flowers
Title: MD
Date: 05/28/2026

THE CITY OF SAN DIEGO

By: *CAbarca*
Name: Claudia Abarca
Title: Director, Purchasing & Contracting
Date: 06/03/2026

**CONTRACT RESULTING FROM REQUEST FOR PROPOSAL NUMBER 10090302-26-L,
INDUSTRIAL MEDICAL SERVICES**

This Contract (Contract) is entered into by and between the City of San Diego, a municipal corporation (City), and the successful proposer to Request for Proposal (RFP) # 10090302-26-L, INDUSTRIAL MEDICAL SERVICES (Contractor).

RECITALS

On or about 8/12/2025, City issued an RFP to prospective proposers on services to be provided to the City. The RFP and any addenda and exhibits thereto are collectively referred to as the "RFP." The RFP is attached hereto as Exhibit A.

City has determined that Contractor has the expertise, experience, and personnel necessary to provide the services.

City wishes to retain Contractor to provide industrial medical services as further described in the Scope of Work, attached hereto as Exhibit B. (Services).

For good and valuable consideration, the sufficiency of which is acknowledged, City and Contractor agree as follows:

**ARTICLE I
CONTRACTOR SERVICES**

1.1 Scope of Work. Contractor shall provide the Services to City as described in Exhibit B which is incorporated herein by reference. Contractor will submit all required forms and information described in Exhibit A to the Purchasing Agent before providing Services.

1.2 General Contract Terms and Provisions. This Contract incorporates by reference the General Contract Terms and Provisions, attached hereto as Exhibit C.

1.3 Contract Administrator. The Risk Management Department (Department) is the Contract Administrator for this Agreement. Contractor shall provide the Services under the direction of a designated representative of the Department as follows:

Joseph Sousa, Workers' Compensation & Insurance Manager
1200 Third Avenue, Suite 1000
San Diego, CA 92101
(619) 236-5958
JSousa@sandiego.gov

**ARTICLE II
DURATION OF CONTRACT**

2.1 Term. This Contract shall be for a period of five (5) years beginning on the Effective Date. Unless otherwise terminated, this Contract shall be effective until completion of the Scope of Services. The term of this Contract shall not exceed five years unless approved by the City Council by ordinance.

2.2 Effective Date. This Contract shall be effective on the date it is executed by the last Party to sign the Contract and approved by the City Attorney in accordance with San Diego Charter Section 40.

ARTICLE III COMPENSATION

3.1 Amount of Compensation. City shall pay Contractor for performance of all Services rendered in accordance with this Contract in an amount not to exceed \$8,750,000.
(The not to exceed amount will be added in this final Contract prior to the final execution of the Contract by the City, with the Contractor's initials indicating acceptance.)

ARTICLE IV WAGE REQUIREMENTS

4.1 Reserved.

ARTICLE V CONTRACT DOCUMENTS

5.1 Contract Documents. The following documents comprise the Contract between the City and Contractor: this Contract and all exhibits thereto, the RFP; the Notice to Proceed; and the City's written acceptance of exceptions or clarifications to the RFP, if any.

5.2 Contract Interpretation. The Contract Documents completely describe the Services to be provided. Contractor will provide any Services that may reasonably be inferred from the Contract Documents or from prevailing custom or trade usage as being required to produce the intended result whether or not specifically called for or identified in the Contract Documents. Words or phrases which have a well-known technical or construction industry or trade meaning and are used to describe Services will be interpreted in accordance with that meaning unless a definition has been provided in the Contract Documents.

5.3 Precedence. In resolving conflicts resulting from errors or discrepancies in any of the Contract Documents, the Parties will use the order of precedence as set forth below. The 1st document has the highest priority. Inconsistent provisions in the Contract Documents that address the same subject, are consistent, and have different degrees of specificity, are not in conflict and the more specific language will control. The order of precedence from highest to lowest is as follows:

- 1st Any properly executed written amendment to the Contract
- 2nd The Contract
- 3rd The RFP and the City's written acceptance of any exceptions or clarifications to the RFP, if any
- 4th Contractor's Proposal

5.4 Counterparts. This Contract may be executed in counterparts which, when taken together, shall constitute a single signed original as though all Parties had executed the same page.

5.5 Public Agencies. Other public agencies, as defined by California Government Code section 6500, may choose to use the terms of this Contract, subject to Contractor's acceptance. The City is not liable or responsible for any obligations related to a subsequent Contract between Contractor and another public agency.

IN WITNESS WHEREOF, this Contract is executed by City and Contractor acting by and through their authorized officers.

CONTRACTOR

SCPMG- Danielle Flowers, M.D.

Proposer

393 E Walnut St.

Street Address

Pasadena, CA 91188

City

626-405-6826

Telephone No.

danielle.r.flowers@kp.org

E-Mail

CITY OF SAN DIEGO
A Municipal Corporation

BY:



Print Name: Claudia Abarca

Director, Purchasing & Contracting

Title

06/03/2026

Date Signed

BY:

Danielle Flowers

Danielle Flowers (May 29, 2026 09:19:46 PDT)

Signature of
Proposer's Authorized
Representative

Danielle Flowers

Print Name

MD

Title

05/28/2026

Date

Approved as to form this 8th day of
June, 2026.

HEATHER FERBERT, City Attorney

BY: Thomas J. Brady

Thomas J. Brady (Jun 8, 2026 11:58:00 PDT)
Deputy City Attorney

Document No: R-316759



EXHIBIT A
PROPOSAL SUBMISSION AND REQUIREMENTS

A. PROPOSAL SUBMISSION

1. Timely Proposal Submittal. Proposals must be submitted as described herein to the Purchasing & Contracting Department (P&C).

1.1 Reserved.

1.2 Paper Proposals. The City will accept paper proposals in lieu of eProposals. Paper proposals must be submitted in a sealed envelope to the Purchasing & Contracting Department (P&C) located at 1200 Third Avenue, Suite 200, San Diego, CA 92101. The Solicitation Number and Closing Date must be referenced in the lower left-hand corner of the outside of the envelope. Faxed proposals will not be accepted.

1.3 Proposal Due Date. Proposals must be submitted prior to the Closing Date indicated on the eBidding System. E-mailed and/or faxed proposals will not be accepted.

1.4 Pre-Proposal Conference. No pre-proposal conference will be held for RFP.

1.4.1 Reserved.

1.5 Questions and Comments. Written questions and comments must be submitted electronically via the eBidding System no later than the date specified on the eBidding System. Only written communications relative to the procurement shall be considered. The City's eBidding System is the only acceptable method for submission of questions. All questions will be answered in writing. The City will distribute questions and answers without identification of the inquirer(s) to all proposers who are on record as having received this RFP, via its eBidding System. No oral communications can be relied upon for this RFP. Addenda will be issued addressing questions or comments that are determined by the City to cause a change to any part of this RFP.

1.6 Contact with City Staff. Unless otherwise authorized herein, proposers who are considering submitting a proposal in response to this RFP, or who submit a proposal in response to this RFP, are prohibited from communicating with City staff about this RFP from the date this RFP is issued until a contract is awarded.

2. Proposal Format and Organization. Unless electronically submitted, all proposals should be securely bound and must include the following completed and executed forms and information presented in the manner indicated below:

Tab A - Submission of Information and Forms.

2.1 Completed and signed Contract Signature Page. If any addenda are issued, the latest Addendum Contract Signature Page is required.

2.2 Exceptions requested by proposer, if any. The proposer must present written factual or legal justification for any exception requested to the Scope of Work, the Contract, or the Exhibits thereto. Any exceptions to the Contract that have not been accepted by the City in writing are deemed rejected. The City, in its sole discretion, may accept some or all of

proposer's exceptions, reject proposer's exceptions, and deem the proposal non-responsive, or award the Contract without proposer's proposed exceptions. The City will not consider exceptions addressed elsewhere in the proposal.

2.3 The Contractor Standards Pledge of Compliance Form.

2.4 Equal Opportunity Contracting forms including the Work Force Report and Contractors Certification of Pending Actions.

2.5 Reserved.

2.6 Licenses as required in Exhibit B.

2.7 Reserved.

2.8 Additional Information as required in Exhibit B.

2.9 Reserved.

Tab B – Executive Summary and Responses to Specifications.

2.10 A title page.

2.11 A table of contents.

2.12 An executive summary, limited to one typewritten page, that provides a high-level description of the proposer's ability to meet the requirements of the RFP and the reasons the proposer believes itself to be best qualified to provide the identified services.

2.13 Proposer's response to the RFP.

Tab C – Cost/Price Proposal (if applicable). Proposers shall submit a cost proposal in the form and format described herein. Failure to provide cost(s) in the form and format requested may result in proposal being declared non-responsive and rejected.

3. Proposal Review. Proposers are responsible for carefully examining the RFP, the Specifications, this Contract, and all documents incorporated into the Contract by reference before submitting a proposal. If selected for award of contract, proposer shall be bound by same unless the City has accepted proposer's exceptions, if any, in writing.

4. Addenda. The City may issue addenda to this RFP as necessary. All addenda are incorporated into the Contract. The proposer is responsible for determining whether addenda were issued prior to a proposal submission. Failure to respond to or properly address addenda may result in rejection of a proposal.

5. Quantities. The estimated quantities provided by the City are not guaranteed. These quantities are listed for informational purposes only. Quantities vary depending on the demands of the City. Any variations from the estimated quantities shall not entitle the proposer to an adjustment in the unit price or any additional compensation.

6. Quality. Unless otherwise required, all goods furnished shall be new and the best of their kind.

6.1 Items Offered. Proposer shall state the applicable trade name, brand, catalog, manufacturer, and/or product number of the required good, if any, in the proposal.

6.2 Brand Names. Any reference to a specific brand name in a solicitation is illustrative only and describes a component best meeting the specific operational, design, performance, maintenance, quality, or reliability standards and requirements of the City. Proposer may offer an equivalent or equal in response to a brand name referenced (Proposed Equivalent). The City may consider the Proposed Equivalent after it is subjected to testing and evaluation which must be completed prior to the award of contract. If the proposer offers an item of a manufacturer or vendor other than that specified, the proposer must identify the maker, brand, quality, manufacturer number, product number, catalog number, or other trade designation. The City has complete discretion in determining if a Proposed Equivalent will satisfy its requirements. It is the proposer's responsibility to provide, at their expense, any product information, test data, or other information or documents the City requests to properly evaluate or demonstrate the acceptability of the Proposed Equivalent, including independent testing, evaluation at qualified test facilities, or destructive testing.

7. Modifications, Withdrawals, or Mistakes. Proposer is responsible for verifying all prices and extensions before submitting a proposal.

7.1 Modification or Withdrawal of Proposal Before Proposal Opening. Prior to the Closing Date, the proposer or proposer's authorized representative may modify or withdraw the proposal by providing written notice of the proposal modification or withdrawal to the City Contact via the eBidding System. E-mail or telephonic withdrawals or modifications are not permissible.

7.2 Proposal Modification or Withdrawal of Proposal After Proposal Opening. Any proposer who seeks to modify or withdraw a proposal because of the proposer's inadvertent computational error affecting the proposal price shall notify the City Contact identified on the eBidding System no later than three working days following the Closing Date. The proposer shall provide worksheets and such other information as may be required by the City to substantiate the claim of inadvertent error. Failure to do so may bar relief and allow the City recourse from the bid surety. The burden is upon the proposer to prove the inadvertent error. If, as a result of a proposal modification, the proposer is no longer the apparent successful proposer, the City will award to the newly established apparent successful proposer. The City's decision is final.

8. Incurred Expenses. The City is not responsible for any expenses incurred by proposers in participating in this solicitation process.

9. Public Records. By submitting a proposal, the proposer acknowledges that any information submitted in response to this RFP is a public record subject to disclosure unless the City determines that a specific exemption in the California Public Records Act (CPRA) applies. If the proposer submits information clearly marked confidential or proprietary, the City may protect such information and treat it with confidentiality to the extent permitted by law. However, it will be the responsibility of the proposer to provide to the City the specific legal grounds on which the City can rely in withholding information requested under the CPRA should the City choose to withhold such information. General references to sections of the

CPRA will not suffice. Rather, the proposer must provide a specific and detailed legal basis, including applicable case law, that clearly establishes the requested information is exempt from the disclosure under the CPRA. If the proposer does not provide a specific and detailed legal basis for requesting the City to withhold proposer's confidential or proprietary information at the time of proposal submittal, City will release the information as required by the CPRA and proposer will hold the City, its elected officials, officers, and employees harmless for release of this information. It will be the proposer's obligation to defend, at proposer's expense, any legal actions or challenges seeking to obtain from the City any information requested under the CPRA withheld by the City at the proposer's request. Furthermore, the proposer shall indemnify and hold harmless the City, its elected officials, officers, and employees from and against any claim or liability, and defend any action brought against the City, resulting from the City's refusal to release information requested under the CPRA which was withheld at proposer's request. Nothing in the Contract resulting from this proposal creates any obligation on the part of the City to notify the proposer or obtain the proposer's approval or consent before releasing information subject to disclosure under the CPRA.

10. Right to Audit. The City Auditor may access proposer's records as described in San Diego Charter section 39.2 to confirm contract compliance.

B. PRICING

1. Fixed Price. All prices shall be firm, fixed, fully burdened, FOB destination, and include any applicable delivery or freight charges, and any other costs required to provide the requirements as specified in this RFP. The lowest total estimated contract price of all the proposals that meet the requirements of this RFP will receive the maximum assigned points to this category as set forth in this RFP. The other price schedules will be scored based on how much higher their total estimated contract prices compare with the lowest:

$$(1 - \frac{(\text{contract price} - \text{lowest price})}{\text{lowest price}}) \times \text{maximum points} = \text{points received}$$

For example, if the lowest total estimated contract price of all proposals is \$100, that proposal would receive the maximum allowable points for the price category. If the total estimated contract price of another proposal is \$105 and the maximum allowable points is 60 points, then that proposal would receive $(1 - ((105 - 100) / 100)) \times 60 = 57$ points, or 95% of the maximum points. The lowest score a proposal can receive for this category is zero points (the score cannot be a negative number). The City will perform this calculation for each Proposal.

2. Taxes and Fees. Taxes and applicable local, state, and federal regulatory fees should not be included in the price proposal. Applicable taxes and regulatory fees will be added to the net amount invoiced. The City is liable for state, city, and county sales taxes but is exempt from Federal Excise Tax and will furnish exemption certificates upon request. All or any portion of the City sales tax returned to the City will be considered in the evaluation of proposals.

3. Escalation. An escalation factor is not allowed unless called for in this RFP. If escalation is allowed, proposer must notify the City in writing in the event of a decline in market price(s) below the proposal price. At that time, the City will make an adjustment in the Contract or may elect to re-solicit.

4. Unit Price. Unless the proposer clearly indicates that the price is based on consideration of being awarded the entire lot and that an adjustment to the price was made based on receiving the entire proposal, any difference between the unit price correctly extended and the total price shown for all items shall be offered shall be resolved in favor of the unit price.

C. EVALUATION OF PROPOSALS

1. Award. The City shall evaluate each responsive proposal to determine which proposal offers the City the best value consistent with the evaluation criteria set forth herein. The proposer offering the lowest overall price will not necessarily be awarded a contract.

2. Sustainable Materials. Consistent with Council Policy 100-14, the City encourages use of readily recyclable submittal materials that contain post-consumer recycled content.

3. Evaluation Process.

3.1 Process for Award. A City-designated evaluation committee (Evaluation Committee) will evaluate and score all responsive proposals. The Evaluation Committee may require proposer to provide additional written or oral information to clarify responses. Upon completion of the evaluation process, the Evaluation Committee will recommend to the Purchasing Agent that award be made to the proposer with the highest scoring proposal.

3.2 Reserved.

3.3 Mandatory Interview/Oral Presentation. The City will require all proposers to interview and/or make an oral presentation. Interviews and/or oral presentations will be made to the Evaluation Committee in order to clarify the proposals and to answer any questions. The interviews and/or oral presentations will be scored as part of the selection process. The City will complete all reference checks prior to any oral interview. Additionally, the Evaluation Committee may require proposer's key personnel to interview. Interviews may be by telephone and/or in person. Multiple interviews may be required. Proposers are required to complete their oral presentation and/or interviews within seven (7) workdays after the City's request. Proposers should be prepared to discuss and substantiate any of the areas of the proposal submitted, as well as proposer's qualifications to furnish the subject services. Proposer is responsible for any costs incurred for the oral presentation and interview of the key personnel.

3.4 Discussions/Negotiations. The City has the right to accept the proposal that serves the best interest of the City, as submitted, without discussion or negotiation. Contractors should, therefore, not rely on having a chance to discuss, negotiate, and adjust their proposals. The City may negotiate the terms of a contract with the winning proposer based on the RFP and the proposer's proposal or award the contract without further negotiation.

3.5 Inspection. The City reserves the right to inspect the proposer's equipment and facilities to determine if the proposer is capable of fulfilling this Contract. Inspection will include, but not limited to, survey of proposer's physical assets and financial capability. Proposer, by signing the proposal agrees to the City's right of access to physical assets and financial records for the sole purpose of determining proposer's capability to perform the Contract. Should the City conduct this inspection, the City reserves the right to disqualify a

proposer who does not, in the City's judgment, exhibit the sufficient physical and financial resources to perform this Contract.

3.6 Evaluation Criteria. The following elements represent the evaluation criteria that will be considered during the evaluation process:

	MAXIMUM EVALUATION POINTS
A. Responsiveness to the RFP.	15
1. Requested information included and thoroughness of response	
2. Clarity of response	
3. Executive Summary reflects an understanding of the needs of the City's Workers' Compensation Program	
4. Exceptions to the RFP	
B. Staffing Plan.	30
1. Experience with treating workers' compensation injuries in California	
2. Availability/Geographical locations of occupational health and specialty services	
3. Experience serving as an MPN provider in California	
4. Experience providing occupational health services to public agencies including sworn safety	
C. Firm's Capability to provide the services and expertise and Past Performance.	30
1. Relevant experience of the Proposer	
2. Previous relationship of firm and subcontractors in providing workers' compensation care	
3. Past /Prior Performance	
4. Capacity/Capability to meet The City of San Diego needs in providing timely occupational health and specialty care	
5. Reference checks	
D. Price.	10
E. Mandatory Demonstration/Presentation.	15
1. Real time operation	
2. Access to and view of medical records.	
3. Thoroughness and Clarity of Presentation	
SUB TOTAL MAXIMUM EVALUATION POINTS:	100
F. Participation by Small Local Business Enterprise (SLBE) or Emerging Local Business Enterprise (ELBE) Firms*	12
FINAL MAXIMUM EVALUATION POINTS INCLUDING SLBE/ELBE:	112

*The City shall apply a maximum of an additional 12 percentage points to the proposer's final score for SLBE OR ELBE participation. Refer to Equal Opportunity Contracting Form, Section V.

4. Rejection of All Proposals. The City may reject any and all proposals when to do so is in the City's best interests.

D. ANNOUNCEMENT OF AWARD

1. Award of Contract. The City will inform all proposers of its intent to award a Contract in writing.

2. Obtaining Proposal Results. No solicitation results can be obtained until the City announces the proposal or proposals best meeting the City's requirements. Proposal results may be obtained by: (1) e-mailing a request to the City Contact identified on the eBidding System or (2) visiting the P&C eBidding System to review the proposal results. To ensure an accurate response, requests should reference the Solicitation Number. Proposal results will not be released over the phone.

3. Multiple Awards. City may award more than one contract by awarding separate items or groups of items to various proposers. Awards will be made for items, or combinations of items, which result in the lowest aggregate price and/or best meet the City's requirements. The additional administrative costs associated with awarding more than one Contract will be considered in the determination.

E. PROTESTS. The City's protest procedures are codified in Chapter 2, Article 2, Division 30 of the San Diego Municipal Code (SDMC). These procedures provide unsuccessful proposers with the opportunity to challenge the City's determination on legal and factual grounds. The City will not consider or otherwise act upon an untimely protest.

F. SUBMITTALS REQUIRED UPON NOTICE OF INTENT TO AWARD. The successful proposer is required to submit the following documents to P&C **within ten (10) business days** from the date on the Notice of Intent to Award letter:

1. Insurance Documents. Evidence of all required insurance, including all required endorsements, as specified in Article VII of the General Contract Terms and Provisions.

2. Taxpayer Identification Number. Internal Revenue Service (IRS) regulations require the City to have the correct name, address, and Taxpayer Identification Number (TIN) or Social Security Number (SSN) on file for businesses or persons who provide goods or services to the City. This information is necessary to complete Form 1099 at the end of each tax year. To comply with IRS regulations, the City requires each Contractor to provide a Form W-9 prior to the award of a Contract.

3. Business Tax Certificate. Unless the City Treasurer determines a business is exempt, all businesses that contract with the City must have a current business tax certificate.

4. Reserved.

5. Reserved.

The City may find the proposer to be non-responsive and award the Contract to the next highest scoring responsible and responsive proposer if the apparent successful proposer fails to timely provide the required information or documents.

EXHIBIT B SCOPE OF WORK

A. BACKGROUND. The City of San Diego (City) self-insures and self-administers its Workers' Compensation (WC) liability. The City, through its Risk Management Department, employs thirty-three (33) claims professionals, as well as support staff, in its administration of approximately 5,100 open WC files. The City is dedicated to providing superior customer service, the best medical care, and all appropriate indemnity benefits to its injured employees. In support of this goal, the City has formed a Medical Provider Network (MPN) and works closely with its current Industrial Medical Service providers to ensure outstanding medical services to the City's injured workforce.

This Request for Proposal (RFP) is being issued to solicit proposals from qualified providers for Industrial Medical Services for the City's self-insured and self-administered Workers' Compensation Program. The City's two (2) current contracts for Industrial Medical Services are scheduled to expire May 17, 2026 and September 12, 2026.

B. OBJECTIVE. The City wishes to achieve best market value while securing the best medical care for City employees injured on the job. The City is requesting proposals from firms qualified to deliver Industrial Medical Services as specified herein. The objective of this RFP is to make an award to a qualified provider(s) which represents the best overall value to the City while at the same time meeting the specifications and requirements of this RFP and California Medical Provider Regulations.

C. REQUIREMENTS OVERVIEW.

1. Proposer is responsible for understanding and complying with all requirements of the RFP. Proposer shall ensure all subcontractors understand and comply with all requirements of the RFP.

2. Proposer and all subcontractors shall agree to abide by the medical treatment pricing guidelines in the California Labor section 5307.1 and in Title 8, California Code of Regulations, Article 5.3, Official Medical Fee Schedule (OFMS), and Article 5.5, Application of the Official Medical Fee Schedule (Treatment). Increases or decreases to fees covered by the above statutes shall occur during the contract period only when the State provides an increase or decrease in fee(s) or when non-fee scheduled services are pre-negotiated and approved by the City

3. All Proposer services shall, at a minimum, meet the requirements of the Code of Federal Regulations, Cal/OSHA, and National Institute for Occupational Safety and Health.

4. Proposer shall submit their medical records retention and confidentiality policies and procedures with proposal. All policies and procedures must conform to all applicable laws, rules, and regulations.

5. Proposer shall arrange to provide the following for industrially injured City employees. Please note: The City wishes to achieve best market value. Proposer shall provide their best pricing offer for each of the listed services, on Exhibit B, Section J, Pricing Proposal pages using the fees outlined in the State of California's OFMS as a guideline:

5.1 Outpatient Surgical Services.

5.2 Inpatient/Outpatient Hospital Services (other than out-patient surgical) if such services are available for the Proposer to provide. The City wishes to achieve the best market value along with the best hospital care available in San Diego County.

5.3 Radiological Services that shall include magnetic resonance imaging (MRI) scans, computerized axial tomography (CAT) scans, and all other scans used as a diagnostic service. Proposer shall provide a best pricing offer for the listed scans using the state's OMFS as a guideline.

5.4 Audiometric Services. Proposer shall provide audiometric examinations consisting of air conduction, pure tone testing at the following test frequencies for each ear individually: 500, 1,000, 2,000, 3,000, 4,000, 6,000 and 8,000 Hz. All test vehicles, vestibules, and equipment must meet OSHA and ANSI specifications for audiometric testing. Proposer shall provide a cost per employee for each protocol. Proposer shall include description of services provided and equipment utilized with their proposal. To provide pricing for this service see Exhibit B, Section J, Pricing Proposal pages, Section 1.

5.5 Respiratory Medical Services. To be considered for the respiratory medical examination component, Proposer must provide all the medical examination protocols outlined in section G in this Scope of Work. Proposer shall describe the services that shall be provided, the equipment that shall be utilized, and the cost per employee for each protocol. The occupational history protocol shown on Section J, Pricing Proposal pages, shall be performed for each employee who is required to wear a respirator. A copy of Proposer's medical history questionnaire must be included with the proposal. The respiratory physical examination shall include an evaluation of all vital signs necessary to determine an employee's fitness for wearing a respirator, given the employee's specific work setting (e.g. pulse, blood pressure, rate of respiration, etc.) and a clinical examination of the chest, heart, and face (for adequacy of respirator fit). The proposal shall state which vital signs will be evaluated and why, and describe the clinical examination offered. Proposer shall describe all equipment used in the Pulmonary Function Test.

The protocols shown on Exhibit B, Section J, Pricing Proposal pages, Section 3 shall be performed only when the examining physician has justifiable concern regarding health risk due to the use of the respirator, given an employee's specific work setting and only when the City has given prior approval. If Proposer believes that the medical assessment for all employees wearing a specific type of respirator (e.g., self-contained breathing apparatus) should include these protocols, then Proposer shall so indicate, with explanation, in their proposal.

5.6 Health and Safety Training: Proposer shall agree to provide health and safety training to City personnel. Each successful Proposer shall agree to provide the first 25 hours of consulting/training in safety/prevention services during each contract year at no cost to the City. For services exceeding the 25-hour no cost to the City provision, Proposer shall provide an hourly fee for physician and non-physician involvement for consulting/training in safety/prevention services. To provide pricing for this service, see Section J, Pricing Proposal pages, Section 4.

D. CORE REQUIREMENTS.

Medical Care for Industrially Injured or Ill City Employees

1. Proposer shall act as part of the City's MPN and provide medical treatment to City employees who sustain work related injuries or illnesses, in compliance with California Labor Code, Title 8, California Code of Regulations, and all other applicable laws, rules, and regulations. Labor Code and Code of Regulations requirements include, but are not limited to, Regulation 9785 (reporting duties of the Primary Treating Physician), Labor Code Section 4610 and Article 5.5.1 of the Code of Regulations (Medical Treatment Utilization Review), Labor Code Section 5307.1 and Articles 5.3 and 5.5 (various fee schedules for payment of medical care), and Labor Code Sections 4616 through 4616.5 and Regulations 9767.1 through 9767.16 (Medical Provider Networks). Proposer shall agree to abide by all modifications that may occur to all applicable laws, rules, and regulations during the contract period.
2. The City reserves the right to award multiple contracts as best suits the needs of the City.
3. Proposer, and all subcontractors, shall provide medical treatment during standard business days Monday through Friday, from 8am to 5pm. If medical treatment is needed after 5pm, on weekends, or on City observed holidays, Proposer shall make arrangements for the provision of medical treatment equal or superior to Proposer's. Proposer shall explain the methodology of providing the treatment in their proposal. Proposer shall provide City employees full service at Proposer's occupational medicine clinics on a walk-in, no appointment required basis. For previously scheduled appointments, in the case where a wait of 30 minutes or longer to see a physician for a medical appointment is anticipated, Proposer shall promptly offer City employees the opportunity to reschedule their appointment time.

City observed holidays are: New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Cesar Chavez Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Veterans' Day, Thanksgiving Day, and Christmas Day

4. Proposer shall provide a toll-free phone number and Medical Access Assistants for City employee use, as defined in California Regulation 9767.5 g, h (1) and (2). Medical Access Assistants shall be available to take calls Monday through Saturday from 7 am to 8 pm PT and shall assist injured workers with securing treatment needs. All calls will be logged with date, time, and subject. Proposer shall provide the log to the City upon request.
5. Physician Assistants (PA). Proposer shall follow California Business and Professions Code Sections 3500 through 3546 and Title 16, California Code of Regulations, Sections 1399.540 through 1399.57, and all other applicable laws, rules, and regulations regarding Physician Assistants (PA) for purposes of providing medical care to City employees. PAs shall not remove or return a City employee from work without the review and signed approval of a licensed physician. If a City employee's initial examination for a new injury or illness is with a PA, the Doctor's First Report must be reviewed and signed by a California-licensed physician. Any time a PA believes an injury or illness is not medically job-related, a California licensed physician must review, approve, and sign the medical report. Proposer shall agree to provide, when requested by the City, the written guidelines, or protocols for those medical tasks the PA is allowed to perform, and the name of the physician assigned to supervise the job

performance of a given PA. Upon request, Proposer shall provide a California Physician Assistant license for each PA that will provide medical care to City Employees.

6. Proposer shall provide and adequately maintain medical facilities and equipment, available to industrially injured City employees, that includes, but is not limited to, the following:
 - 6.1 Exam rooms
 - 6.2 Laboratory services
 - 6.3 X-ray capabilities
 - 6.4 Pulmonary function equipment
 - 6.5 Electrocardiographic (EKG) equipment
 - 6.6 Diagnostic vision equipment
 - 6.7 Audiometric testing equipment
 - 6.8 Physical therapy facilities.
7. Proposer and all subcontractors shall complete the City's Industrial Disability Leave Slip (RM -1634/Medical Status Report- Attachment A) for each employee visit involving medical treatment or physical therapy. Completion of the RM-1634 form shall include timestamps of the City employee's arrival and departure time from the Proposer or subcontractor's facility. Proposer and all subcontractors shall agree to assist City's claims staff in returning employees to light duty, as appropriate. Proposer and all subcontractors shall provide City staff with written work restrictions, allowing city staff to select light duty positions, at the time of the injured worker's visit. The City will provide blank forms to designated contact of Proposer for distribution to their various clinics.
8. Proposer shall provide, at no additional cost to the City, the ability for the City to electronically access the Contractor's portal/information, such as required workers' compensation reports and medical information concerning an employee's latest medical exam. To facilitate City's verbal requests for information, Proposer shall maintain physicians and administrative staff conversant with California Workers' Compensation laws and regulations who shall answer City staff questions at no additional cost to the City. Proposer shall provide same-day notifications whenever a City employee is taken off or returned to work. Proposer shall make available a principal physician or physicians to verbally respond to issues relating to workplace exposures and medical issues, as needed. This service shall include consultation with City claims/safety staff, City Supervisory/Management staff, and City Attorney staff. Proposer shall identify the available physician or physicians designated to provide this service in their proposal.
9. Proposer shall agree to utilize the pharmacy benefit network plan contracted with the City of San Diego to provide pharmacy benefits. The City's current pharmacy benefit network plan is Cadence RX.

10. Proposer shall agree to develop data reporting criteria, in coordination with the City, for information relating to industrial medical services provided by Proposer. The mutually developed reporting criteria shall be provided to the City on a quarterly basis. When requested, proposer agrees to meet quarterly with City management staff at no additional cost to the City whether the quarterly meeting be held virtually or in person at City offices.
11. Within thirty (30) days of Notice to Proceed, Proposer shall establish a mutually agreeable review process to identify, monitor, and resolve complaints made by City employees, in full compliance with all confidentiality requirements and legal constraints. Proposer shall disclose all such complaints to the City's Workers' Compensation Program Manager within five (5) business days of receipt. Proposer shall provide weekly status reports to the City's Workers' Compensation Program Manager on all open complaints. Proposer shall notify the City's Workers' Compensation Program Manager within five (5) business days of resolution of final disposition of complaint.
12. Proper agrees to make its employees and its legal counsel available to the City by telephone and, when necessary, by personal appearance free of charge when cases are heard before the Workers' Compensation Appeals Board (WCAB). Proposer agrees to price all medical-legal testimony fees (depositions and WCAB testimony) in accordance with Title 8, California Code of Regulations, Section 9795.
13. Proposer and all subcontractors that provide outpatient or inpatient surgery shall agree that charges for surgical hardware or implants shall occur directly between the surgical facility and the hardware or implant manufacturer. The City will not accept bills directly from implant manufacturers or third-party billers. The hardware or implant manufacturer shall be the firm or company responsible for producing and/ or assembling the surgical hardware or implant. Proposer or subcontractor shall attach the manufacturer's invoice for the surgical hardware or implant to Proposer's or subcontractor's bill for services and forward the bill and invoice to the City.
14. Proposer shall not charge a "no show" fee for routine occupational medicine visits. Specialty medical appointments are excluded from this requirement.

E. MEDICAL PROVIDER NETWORK (MPN) REQUIREMENTS.

1. Proposer shall conform to all the Core Requirements above, as well as the following MPN Requirements.
2. Proposer shall submit a list of physicians who will be providing Industrial Medical Services to the City. The following information shall be submitted electronically (i.e., as an Excel spreadsheet, not as a PDF) utilizing the template shown in Attachment B. Information includes: (1) Physician Name, (2) Specialty, (3) Physical Street Address, (4) City, (5) State, (6) Zip Code, (7) Any MPN Medical Group Affiliations, and (8) Assigned Provider Code. If a physician falls under more than one provider code, the physician shall be listed separately for each applicable provider code.

The following are the provider codes to be used: Primary Treating Physician (PTP), Orthopedic Medicine (ORTHO), Chiropractic (DC), Occupational medicine (OCCM), Acupuncture Medicine (LAC), Psychology (PSYCH), Pain Specialty Medicine (PM), Psychiatry, (PSY), Neurosurgery

(NSG), Family Medicine (GP), Neurology (NEURO), Internal Medicine (IM), Physical Medicine and Rehabilitation (PMR), and Podiatry (DPM).

If a provider's specialty does not fall under one of the above, then the specialty shall be designated as Miscellaneous, and the code used shall be (MISC).

By submission of its provider listing, Proposer is affirming that all of the physicians listed have been informed that the Medical Treatment Utilization Schedule ("MTUS") is presumptively correct on the issue of the extent and scope of medical treatment and diagnostic services and have valid and current licenses to practice medicine and their identified specialties in the State of California.

3. By submission of a response to this RFP, Proposer understands and agrees that the City retains the right of refusal or removal of any physician on the list at the City's sole discretion.

4. Proposer must have primary treating physicians and a hospital for emergency health care services, or if separate from such hospital, a medical provider of all emergency health care services.

5. Proposer shall submit ancillary service provider information in electronic (i.e., as an Excel spreadsheet, not as a PDF) format utilizing the template in Attachment C. Proposer shall complete the information in Attachment C in full including:

- 5.1 Ancillary Service Provider,
- 5.2 Specialty or Type of Service,
- 5.3 Physical Address,
- 5.4 City,
- 5.5 State,
- 5.6 Zip Code.
- 5.7 License number or certification to practice
- 5.8 Tax Identification Number (TIN)

By submission of this ancillary service information on Attachment C, Proposer is confirming that they are legally permitted to offer the required medical goods/services and that an existing contractual agreement exists between the Proposer and each listed ancillary service provider that will provide services for the City's MPN (Medical Provider Network).

6. Proposer shall comply with California Code of Regulations 9767.5.1, which requires that Medical Groups have signed physician acknowledgements for all providers participating in the MPN. This requirement may be met for employees or partners of the medical group with one acknowledgement signed by an authorized agent. For physicians contracted outside of Proposer's medical group, individual acknowledgements shall be maintained by Proposer and available for inspection upon City's request.

7. Proposer understands and agrees that a City employee may select any physician within the MPN for treatment.

8. Proposer shall not discontinue treatment or refuse treatment (of an existing patient of providers) to a City employee unless first discussed with, and approved by, the Workers' Compensation Program Manager. Approval will be based on reasoning and reviewed on a case-by-case basis.

9. It is a requirement that provider have telemedicine services and options for seeing patients remotely.

10. Proposer shall ensure that their physicians shall only treat or evaluate City employees at authorized MPN locations listed on the MPN website for all in person appointments.

11. Proposer shall refer City employees to physical therapists within the City's MPN, when possible. For first responders, Proposer shall agree to refer sworn police and fire patients to physical therapy facilities designated in first responder wellness contract in place with the City of San Diego Police Department and the City of San Diego Fire-Rescue Department.

12. For non-emergency specialist services, Proposer shall ensure that an appointment is available with an appropriate specialist within twenty (20) business days from date of request by doctor, employee, and/or the City. If such an appointment is not available within 20 business days, Proposer agrees to refer injured worker to another appropriate specialist within the MPN who is available within that timeframe.

13. Proposer and all subcontractors shall ensure all providers utilize the State mandated Request for Authorization (RFA) form for request of any treatment. RFA forms shall not be required for specialty referrals.

14. Proposer and all subcontractors must secure City's authorization prior to any referral to a specialist. Whenever possible, specialty referrals shall be made within the MPN.

15. Should the City contract with multiple Proposers for its MPN, Proposers shall agree to cooperate with one another and assist City employees with transitioning from one group to another when an employee elects to transfer care within the MPN.

16. Should an injured City employee elect to pursue the Second and Third opinion process described in 8 Cal. Code Reg. 9767.7, Proposer shall ensure that a copy of the written report shall be served on the employee, the City's Claim Representative, and the treating physician within 20 days of the date of the appointment or receipt of the diagnostic tests, whichever is later.

17. Proposer shall provide an affirmation that the physician compensation is not structured in order to achieve the goal of reducing, delaying, or denying medical treatment or restricting access to medical treatment.

18. For the duration of the Contract, Proposer shall appoint and maintain a Liaison, well-versed in California Worker Compensation laws, rules, and regulation, who shall:

18.1 Respond to all inquiries by City Staff within 24 hours. Provider shall have a mutually agreeable escalation process for non-responsiveness and unresolved items.

18.2 Be the point person to help resolve issues that may arise with the City's MPN, and treatment thereof and therefore must have knowledge of California Workers' Compensation laws and regulations.

18.3 Assist with scheduling and coordinating Specialty appointments, as needed.

18.4 Within 14 days of change, submit a City "MPN Physician" form (Attachment D) to the City's designated MPN coordinator when a physician is no longer contracted with Proposer or when any physician change's locations.

18.5 Submit a City "MPN Physician" form to the City's designated MPN coordinator when a new physician is being considered for occupational medical services within their network or as a contracted specialty provider.

18.6 Once monthly, compare the City's online listing of designated MPN physicians to Proposer's list of active physicians for any inconsistencies. Liaison shall confirm accuracy via email to the City's MPN Coordinator.

19. For the duration of the Contract, Proposer shall appoint and maintain a Specialty Care Coordinator who shall:

19.1 Schedule and facilitate specialty care appointments.

19.2 Assist City claim staff in the coordination of specialty care appointments.

20. Proposer and all subcontractors shall refrain from sending any form of mail to City employees advertising their availability on the MPN and shall not independently market City Departments.

F. DOCUMENTATION AND REPORTS. Proposer shall accurately maintain, store, and retrieve employee medical records during the period of this contract in accordance with all applicable laws and regulations. All documentation and reports shall be as required by law.

G. QUALIFICATIONS AND EXPERIENCE.

1. Proposer shall provide a California Physician's Assistant (PA) License for each Physician Assistant who will provide medical care to City Employees.

2. Proposer shall agree to provide, when requested by the City, the written guidelines, or protocols for the medical tasks the Physician Assistant is allowed to perform, and the name of the physician assigned to supervise the job performance of the Physician Assistant.

3. Proposer shall employ physicians and administrative staff who are conversant and knowledgeable in California Workers' Compensation laws and regulations and be able to verbally answer City Claim Staff questions with no additional cost to the City.

4. Proposer must include the names and qualifications of all employees who will be involved in providing audiometric and respiratory fitness examinations. The Employees' experience in providing these or other similar services must also be included in a statement of qualifications.

H. REFERENCES. Past performance will be verified by references demonstrating Proposers quality of the product or service, timeliness of performance, cost control, business practices, customer satisfaction and past performance of key personnel. References should demonstrate work of comparable size and complexity. References alternately may be used in determining responsibility of Proposer.

Proposer must supply three (3) references for Industrial Medicine and three (3) references for Safety and Preventive services including Respiratory and Audiometric examinations. References are to be provided as part of the Contractor Standards Pledge of Compliance form (attach additional pages to the Contractor Standards Pledge of Compliance, as needed).

I. TECHNICAL REPRESENTATIVE. The Technical Representative for this Contract is identified in the notice of award and is responsible for overseeing and monitoring this Contract.

J. PRICING SUBMITTAL. Proposers shall submit their proposal for pricing on the following City's Price Proposal pages. Using the enclosed Price Proposal pages will help ensure consistency in the price evaluation. The City's Price Proposal pages are to be completed in full for Sections 1-4. and shall be incorporated herein. Failure to complete the City's Price Proposal pages in full for Sections 1-4 shall be cause for proposal to be rejected as non-responsive. Any deviations from the Price Proposal pages shall be considered non-responsive and unacceptable.

Proposers may provide attachment worksheets, which include a breakdown of pricing and rationale used in their determination. However, price evaluation will be based on prices entered on the City's Price Proposal pages only. Blanks on the price proposal pages will be interpreted as zero (0), and no price will be allowed.

Price Proposal pages:

CITY'S ESTIMATED NEED. Any variation from the annual estimated quantities that follow shall not entitle the Contractor to an adjustment in the unit price or any additional compensation.

The calculation of Evaluation Criteria points allotted for Price (See Exhibit A, Section B, Pricing) will be based on Proposer's submittal for Sections 1 through 4 listed below.

SECTION 1: AUDIOMETRIC SERVICES (See Exhibit B, Section C (5.4).

Item No.	Estimated Annual Quantity	Description	Price Per Each	Extension (Estimated Annual Quantity x Price per Each)
1.	800	Audiometric Examination	\$ 30.00 /EA	\$ 24,000.00 /YR
TOTAL SECTION 1:				\$ 24,000.00 /YR

SECTION 2: RESPIRATORY MEDICAL SERVICES – Protocol (See Exhibit B, Section C (5.5)

Item No.	Estimated Annual Quantity	Description	Price Per Each	Extension (Estimated Annual Quantity x Price per Each)
1.	150	Occupational History	\$ N/A /EA	\$ N/A /YR
2.	150	Medical History	\$ 35.00 /EA	\$ 5,250.00 /YR
3.	150	Physical Examination	\$ 60.00 /EA	\$ 9,000.00 /YR
4.	150	Pulmonary Function Test	\$ 60.00 /EA	\$ 9,000.00 /YR
TOTAL SECTION 2:				\$ 23,250.00 /YR

SECTION 3: RESPIRATORY MEDICAL SERVICES – Protocol – At Physician Discretion Only (See Exhibit B, Section C (5.5))

Item No.	Estimated Annual Quantity	Description	Price Per Each	Extension (Estimated Annual Quantity x Price per Each)
1.	150	Chest X-Ray	\$ 55.00 (1 view)/ \$ 65.00 (2 views) /EA	\$ 8,250.00 (1 view) / \$ 9,750.00 (2 views) /YR
2.	150	EKG	\$ 50.00 /EA	\$ 7,500.00 /YR
3.	150	Stress Test	\$ 230.00 /EA	\$ 34,500.00 /YR
			TOTAL SECTION 3:	\$ 50,250 (1 view) or \$ 51,750 (2 views) /YR

SECTION 4: HEALTH AND SAFETY TRAINING - Physician and Non-Physician Fee for Consulting/Training for Safety/Prevention Services beyond 25 hours annually (See Exhibit B, Section C (5.6))

Item No.	Estimated Annual Quantity	Description	Price Per Hour	Extension (Estimated Annual Quantity x Price per Each)
1.	30	Physician	\$ 240.00 /HR	\$ 7,200.00 /YR
2.	30	Non- Physician	\$ 120.00 /HR	\$ 3,600.00 /YR
			TOTAL SECTION 4	\$ 10,800.00 /YR

SECTION 5: INPATIENT AND OUTPATIENT HOSPITAL SERVICES THAT ARE NOT COVERED ON THE STATE OF CALIFORNIA FEE SCHEDULE INCLUDING ACUTE, SUB-ACUTE REHAB AND PSYCHIATRIC WILL BE PAID AT 100 % OF BILLED CHARGES*.

Of Medicare guidelines

* Billed charges shall not exceed the facilities Usual and Customary rates. All non-emergency services must be pre-approved by the City of San Diego.

IN ACCORDANCE WITH CALIFORNIA CODE OF REGULATIONS (CCR) TITLE 8 SECTION §9789.10 THOROUGH §9792.1 ALL OCCUPATIONAL MEDICINE SERVICES, OUTPATIENT OR AMBULATORY SURGERY CENTERS AND INPATIENT HOSPITALIZATIONS THAT ARE SUBJECT AND COVERED BY THE OFFICIAL MEDICAL FEE SCHEDULE (OMFS) SHALL BE PAID AT OMFS RATES LESS ANY APPLICABLE PPO REDUCTIONS FOR ANY PPO NETWORKS FOR WHICH PROVIDER IS A MEMBER.

SECTION 6: OPTIONAL SERVICES – Proposer is not required to offer these services. However, if the services are offered, City may elect to include them in Contract at time of award at the pricing bid. This section will not be included in the calculation of Evaluation Criteria points for Price, see Exhibit A, Section B, “Pricing”.

Item No.	Estimated Annual Quantity	Description	Price Per Each	Extension (Estimated Annual Quantity x Price per Each)
1.	150	Hepatitis A (HEPA) Vaccination	\$ 96.00/injection (series of 2 injections) /EA	\$ 28,800.00 /YR
2.	150	Heavy Metals Test	\$ 65.00 /EA	\$ 9,750.00 /YR
3.	150	Cancer Screening	\$ 71.00 /EA	\$ 10,650.00 /YR
			TOTAL SECTION 6:	\$ 49,200.00 /YR

Kaiser Permanente Schedule A City of San Diego Optional Services

AUDIOMETRIC SERVICES	
Audiogram screening	\$30.00
As Clinically Indicated:	
Physician Consultation - each 15-minute	\$60.00
RESPIRATORY MEDICAL SERVICES	
Review of Respirator Questionnaire by MD/NP/RN	\$35.00
Per Employer Request	
Respirator Fit Test	\$35.00
As Clinically Indicated:	
Chest X-ray (1 view)	\$55.00
Chest X-ray (2 views)	\$65.00
Respirator Physical Exam	\$60.00
EKG Resting -and-	\$50.00
Cardiac Stress Test with Treadmill	\$230.00
Spirometry	\$60.00
Physician Consultation - each 15 minutes	\$60.00
HEALTH AND SAFETY TRAINING BEYOND 25 HOURS	
Physician Consultation - each 15 minutes	\$60.00
Site: Nursing Onsite each 15 min. (minimum one hour)	\$30.00
ONSITE SERVICES NURSING i.e., MOBILE HEALTH VEHICLE	
Site: Nursing Onsite each 15 min. (minimum one hour)	\$30.00
Administrative Activity	\$60.00
LEAD EXPOSURE EXAM-PREPLACEMENT OR BASELINE (LEAD 1)	
Lead Exposure Physical Exam	\$85.00
Urinalysis with microscopic	\$15.00
Blood Lead	\$25.00
ZPP - Zinc Protoporphyrin	\$35.00
Chem 7 Panel	\$24.00
CBC with automated differential	\$15.00
Venipuncture	\$15.00
As Clinically Indicated:	
Spirometry	\$60.00
Review of Lead Questionnaire by MD/NP/RN	\$35.00
Chest X-ray 1 view	\$55.00
Chest X-ray 2 views	\$65.00
Respirator Physical Exam	\$60.00
EKG Resting -and-	\$50.00
Cardiac Stress Test with Treadmill	\$230.00
Spirometry	\$60.00
Pregnancy Test	\$34.00

Kaiser Permanente Schedule A City of San Diego Optional Services

Semen Analysis	\$64.00
LEAD EXPOSURE EXAM-PERIODIC ANNUAL (LEAD 2)	
Lead Exposure Physical Exam	\$85.00
Urinalysis with microscopic	\$15.00
Blood Lead	\$25.00
ZPP - Zinc Protoporphyrin	\$35.00
Chem 7 Panel	\$24.00
CBC with automated differential	\$15.00
Venipuncture	\$15.00
As Clinically Indicated:	
Spirometry	\$60.00
Review of Lead Questionnaire by MD/NP/RN	\$35.00
Chest X-ray 1 view	\$55.00
Chest X-ray 2 views	\$65.00
Respirator Physical Exam	\$60.00
EKG Resting -and-	\$50.00
Cardiac Stress Test with Treadmill	\$230.00
Spirometry	\$60.00
Pregnancy Test	\$34.00
Semen Analysis	\$64.00
LEAD EXPOSURE EXAM-MONITORING (LEAD 3)	
Blood Lead	\$25.00
ZPP - Zinc Protoporphyrin	\$35.00
Venipuncture	\$15.00
As Clinically Indicated:	
Lead Exposure Physical Exam	\$85.00
OTHER LAB AND VACCINATION SERVICES	
Vaccine: Hepatitis A (series of 2 injections)	96.00/injection
Heavy Metal Qualitative Urine	65.00
PSA; Prostate Specific Antigen	\$71.00
Arsenic, 24 HR Urine	\$52.00
Cadmium, Blood / Cadmium, 24 HR Urine	\$66.00
Chromium, Blood / Chromium, Plasma	\$58.00
Mercury, Urine, Quantitative	\$35.00
Venipuncture	\$15.00

* Additional Occupational Health and Safety screening services, along with corresponding pricing, are available to the City upon request should further services be required.

EXHIBIT C



THE CITY OF SAN DIEGO

GENERAL CONTRACT TERMS AND PROVISIONS

APPLICABLE TO GOODS, SERVICES, AND CONSULTANT CONTRACTS

ARTICLE I SCOPE AND TERM OF CONTRACT

1.1 Scope of Contract. The scope of contract between the City and a provider of goods and/or services (Contractor) is described in the Contract Documents. The Contract Documents are comprised of the Request for Proposal, Invitation to Bid, or other solicitation document (Solicitation); the successful bid or proposal; the letter awarding the contract to Contractor; the City's written acceptance of exceptions or clarifications to the Solicitation, if any; and these General Contract Terms and Provisions.

1.2 Effective Date. A contract between the City and Contractor (Contract) is effective on the last date that the contract is signed by the parties and approved by the City Attorney in accordance with Charter section 40. Unless otherwise terminated, this Contract is effective until it is completed or as otherwise agreed upon in writing by the parties, whichever is the earliest. A Contract term cannot exceed five (5) years unless approved by the City Council by ordinance.

1.3 Contract Extension. The City may, in its sole discretion, unilaterally exercise an option to extend the Contract as described in the Contract Documents. In addition, the City may, in its sole discretion, unilaterally extend the Contract on a month-to-month basis following contract expiration if authorized under Charter section 99 and the Contract Documents. Contractor shall not increase its pricing in excess of the percentage increase described in the Contract.

ARTICLE II CONTRACT ADMINISTRATOR

2.1 Contract Administrator. The Purchasing Agent or designee is the Contract Administrator for purposes of this Contract, and has the responsibilities described in this Contract, in the San Diego Charter, and in Chapter 2, Article 2, Divisions 5, 30, and 32.

2.1.1 Contractor Performance Evaluations. The Contract Administrator will evaluate Contractor's performance as often as the Contract Administrator deems necessary throughout the term of the contract. This evaluation will be based on criteria including the quality of goods or services, the timeliness of performance, and adherence to applicable laws, including prevailing wage and living wage. City will provide Contractors who receive an unsatisfactory rating with a copy of the evaluation and an opportunity to respond. City may consider final evaluations, including Contractor's response, in evaluating future proposals and bids for contract award.

2.2 Notices. Unless otherwise specified, in all cases where written notice is required under this Contract, service shall be deemed sufficient if the notice is personally delivered or deposited in the United States mail, with first class postage paid, attention to the Purchasing Agent. Proper notice is effective on the date of personal delivery or five (5) days after deposit in a United States postal mailbox unless provided otherwise in the Contract. Notices to the City shall be sent to:

Purchasing Agent
City of San Diego, Purchasing and Contracting Division
1200 3rd Avenue, Suite 200
San Diego, CA 92101-4195

ARTICLE III COMPENSATION

3.1 Manner of Payment. Contractor will be paid monthly, in arrears, for goods and/or services provided in accordance with the terms and provisions specified in the Contract.

3.2 Invoices.

3.2.1 Invoice Detail. Contractor's invoice must be on Contractor's stationary with Contractor's name, address, and remittance address if different. Contractor's invoice must have a date, an invoice number, a purchase order number, a description of the goods or services provided, and an amount due.

3.2.2 Service Contracts. Contractor must submit invoices for services to City by the 10th of the month following the month in which Contractor provided services. Invoices must include the address of the location where services were performed and the dates in which services were provided.

3.2.3 Goods Contracts. Contractor must submit invoices for goods to City within seven days of the shipment. Invoices must describe the goods provided.

3.2.4 Parts Contracts. Contractor must submit invoices for parts to City within seven calendar (7) days of the date the parts are shipped. Invoices must include the manufacturer of the part, manufacturer's published list price, percentage discount applied in accordance with Pricing Page(s), the net price to City, and an item description, quantity, and extension.

3.2.5 Extraordinary Work. City will not pay Contractor for extraordinary work unless Contractor receives prior written authorization from the Contract Administrator. Failure to do so will result in payment being withheld for services. If approved, Contractor will include an invoice that describes the work performed and the location where the work was performed, and a copy of the Contract Administrator's written authorization.

3.2.6 Reporting Requirements. Contractor must submit the following reports using the City's web-based contract compliance portal. Incomplete and/or delinquent reports may cause payment delays, non-payment of invoice, or both. For questions, please view the City's online tutorials on how to utilize the City's web-based contract compliance portal.

3.2.6.1 Monthly Employment Utilization Reports. Contractor and Contractor's subcontractors and suppliers must submit Monthly Employment Utilization Reports by the fifth (5th) day of the subsequent month.

3.2.6.2 Monthly Invoicing and Payments. Contractor and Contractor's subcontractors and suppliers must submit Monthly Invoicing and Payment Reports by the fifth (5th) day of the subsequent month.

3.3 Annual Appropriation of Funds. Contractor acknowledges that the Contract term may extend over multiple City fiscal years, and that work and compensation under this Contract is contingent on the City Council appropriating funding for and authorizing such work and compensation for those fiscal years. This Contract may be terminated at the end of the fiscal year for which sufficient funding is not appropriated and authorized. City is not obligated to pay Contractor for any amounts not duly appropriated and authorized by City Council.

3.4 Price Adjustments. Based on Contractor's written request and justification, the City may approve an increase in unit prices on Contractor's pricing pages consistent with the amount requested in the justification in an amount not to exceed the increase in the Consumer Price Index, San Diego Area, for All Urban Customers (CPI-U) as published by the Bureau of Labor Statistics, or 5.0%, whichever is less, during the preceding one year term. If the CPI-U is a negative number, then the unit prices shall not be adjusted for that option year (the unit prices will not be decreased). A negative CPI-U shall be counted against any subsequent increases in the CPI-U when calculating the unit prices for later option years. Contractor must provide such written request and justification no less than sixty days before the date in which City may exercise the option to renew the contract, or sixty days before the anniversary date of the Contract. Justification in support of the written request must include a description of the basis for the adjustment, the proposed effective date and reasons for said date, and the amount of the adjustment requested with documentation to support the requested change (e.g. CPI-U or 5.0%, whichever is less). City's approval of this request must be in writing.

ARTICLE IV SUSPENSION AND TERMINATION

4.1 City's Right to Suspend for Convenience. City may suspend all or any portion of Contractor's performance under this Contract at its sole option and for its convenience for a reasonable period of time not to exceed six (6) months. City must first give ten (10) days' written notice to Contractor of such suspension. City will pay to Contractor a sum equivalent to the reasonable value of the goods and/or services satisfactorily provided up to the date of suspension. City may rescind the suspension prior to or at six (6) months by providing Contractor with written notice of the rescission, at which time Contractor would be required to resume performance in compliance with the terms and provisions of this Contract. Contractor will be entitled to an extension of time to complete performance under the Contract equal to the length of the suspension unless otherwise agreed to in writing by the Parties.

4.2 City's Right to Terminate for Convenience. City may, at its sole option and for its convenience, terminate all or any portion of this Contract by giving thirty (30) days' written notice of such termination to Contractor. The termination of the Contract shall be effective upon receipt of the notice by Contractor. After termination of all or any portion of the Contract, Contractor shall: (1) immediately discontinue all affected performance (unless the notice directs otherwise); and (2) complete any and all additional work necessary for the orderly filing of

documents and closing of Contractor's affected performance under the Contract. After filing of documents and completion of performance, Contractor shall deliver to City all data, drawings, specifications, reports, estimates, summaries, and such other information and materials created or received by Contractor in performing this Contract, whether completed or in process. By accepting payment for completion, filing, and delivering documents as called for in this section, Contractor discharges City of all of City's payment obligations and liabilities under this Contract with regard to the affected performance.

4.3 City's Right to Terminate for Default. Contractor's failure to satisfactorily perform any obligation required by this Contract constitutes a default. Examples of default include a determination by City that Contractor has: (1) failed to deliver goods and/or perform the services of the required quality or within the time specified; (2) failed to perform any of the obligations of this Contract; and (3) failed to make sufficient progress in performance which may jeopardize full performance.

4.3.1 If Contractor fails to satisfactorily cure a default within ten (10) calendar days of receiving written notice from City specifying the nature of the default, City may immediately cancel and/or terminate this Contract, and terminate each and every right of Contractor, and any person claiming any rights by or through Contractor under this Contract.

4.3.2 If City terminates this Contract, in whole or in part, City may procure, upon such terms and in such manner as the Purchasing Agent may deem appropriate, equivalent goods or services and Contractor shall be liable to City for any excess costs. Contractor shall also continue performance to the extent not terminated.

4.4 Termination for Bankruptcy or Assignment for the Benefit of Creditors. If Contractor files a voluntary petition in bankruptcy, is adjudicated bankrupt, or makes a general assignment for the benefit of creditors, the City may at its option and without further notice to, or demand upon Contractor, terminate this Contract, and terminate each and every right of Contractor, and any person claiming rights by and through Contractor under this Contract.

4.5 Contractor's Right to Payment Following Contract Termination.

4.5.1 Termination for Convenience. If the termination is for the convenience of City an equitable adjustment in the Contract price shall be made. No amount shall be allowed for anticipated profit on unperformed services, and no amount shall be paid for an as needed contract beyond the Contract termination date.

4.5.2 Termination for Default. If, after City gives notice of termination for failure to fulfill Contract obligations to Contractor, it is determined that Contractor had not so failed, the termination shall be deemed to have been effected for the convenience of City. In such event, adjustment in the Contract price shall be made as provided in Section 4.3.2. City's rights and remedies are in addition to any other rights and remedies provided by law or under this Contract.

4.6 Remedies Cumulative. City's remedies are cumulative and are not intended to be exclusive of any other remedies or means of redress to which City may be lawfully entitled in case of any breach or threatened breach of any provision of this Contract.

ARTICLE V ADDITIONAL CONTRACTOR OBLIGATIONS

5.1 Inspection and Acceptance. The City will inspect and accept goods provided under this Contract at the shipment destination unless specified otherwise. Inspection will be made and acceptance will be determined by the City department shown in the shipping address of the Purchase Order or other duly authorized representative of City.

5.2 Responsibility for Lost or Damaged Shipments. Contractor bears the risk of loss or damage to goods prior to the time of their receipt and acceptance by City. City has no obligation to accept damaged shipments and reserves the right to return damaged goods, at Contractor's sole expense, even if the damage was not apparent or discovered until after receipt.

5.3 Responsibility for Damages. Contractor is responsible for all damage that occurs as a result of Contractor's fault or negligence or that of its' employees, agents, or representatives in connection with the performance of this Contract. Contractor shall immediately report any such damage to people and/or property to the Contract Administrator.

5.4 Delivery. Delivery shall be made on the delivery day specified in the Contract Documents. The City, in its sole discretion, may extend the time for delivery. The City may order, in writing, the suspension, delay or interruption of delivery of goods and/or services.

5.5 Delay. Unless otherwise specified herein, time is of the essence for each and every provision of the Contract. Contractor must immediately notify City in writing if there is, or it is anticipated that there will be, a delay in performance. The written notice must explain the cause for the delay and provide a reasonable estimate of the length of the delay. City may terminate this Contract as provided herein if City, in its sole discretion, determines the delay is material.

5.5.1 If a delay in performance is caused by any unforeseen event(s) beyond the control of the parties, City may allow Contractor to a reasonable extension of time to complete performance, but Contractor will not be entitled to damages or additional compensation. Any such extension of time must be approved in writing by City. The following conditions may constitute such a delay: war; changes in law or government regulation; labor disputes; strikes; fires, floods, adverse weather or other similar condition of the elements necessitating cessation of the performance; inability to obtain materials, equipment or labor; or other specific reasons agreed to between City and Contractor. This provision does not apply to a delay caused by Contractor's acts or omissions. Contractor is not entitled to an extension of time to perform if a delay is caused by Contractor's inability to obtain materials, equipment, or labor unless City has received, in a timely manner, documentary proof satisfactory to City of Contractor's inability to obtain materials, equipment, or labor, in which case City's approval must be in writing.

5.6 Restrictions and Regulations Requiring Contract Modification. Contractor shall immediately notify City in writing of any regulations or restrictions that may or will require Contractor to alter the material, quality, workmanship, or performance of the goods and/or services to be provided. City reserves the right to accept any such alteration, including any resulting reasonable price adjustments, or to cancel the Contract at no expense to the City.

5.7 Warranties. All goods and/or services provided under the Contract must be warranted by Contractor or manufacturer for at least twelve (12) months after acceptance by City, except automotive equipment. Automotive equipment must be warranted for a minimum of 12,000 miles or 12 months, whichever occurs first, unless otherwise stated in the Contract. Contractor is responsible to City for all warranty service, parts, and labor. Contractor is required to ensure that warranty work is performed at a facility acceptable to City and that services, parts, and labor are available and provided to meet City's schedules and deadlines. Contractor may establish a warranty service contract with an agency satisfactory to City instead of performing the warranty service itself. If Contractor is not an authorized service center and causes any damage to equipment being serviced, which results in the existing warranty being voided, Contractor will be liable for all costs of repairs to the equipment, or the costs of replacing the equipment with new equipment that meets City's operational needs.

5.8 Industry Standards. Contractor shall provide goods and/or services acceptable to City in strict conformance with the Contract. Contractor shall also provide goods and/or services in accordance with the standards customarily adhered to by an experienced and competent provider of the goods and/or services called for under this Contract using the degree of care and skill ordinarily exercised by reputable providers of such goods and/or services. Where approval by City, the Mayor, or other representative of City is required, it is understood to be general approval only and does not relieve Contractor of responsibility for complying with all applicable laws, codes, policies, regulations, and good business practices.

5.9 Records Retention and Examination. Contractor shall retain, protect, and maintain in an accessible location all records and documents, including paper, electronic, and computer records, relating to this Contract for five (5) years after receipt of final payment by City under this Contract. Contractor shall make all such records and documents available for inspection, copying, or other reproduction, and auditing by authorized representatives of City, including the Purchasing Agent or designee. Contractor shall make available all requested data and records at reasonable locations within City or County of San Diego at any time during normal business hours, and as often as City deems necessary. If records are not made available within the City or County of San Diego, Contractor shall pay City's travel costs to the location where the records are maintained and shall pay for all related travel expenses. Failure to make requested records available for inspection, copying, or other reproduction, or auditing by the date requested may result in termination of the Contract. Contractor must include this provision in all subcontracts made in connection with this Contract.

5.9.1 Contractor shall maintain records of all subcontracts entered into with all firms, all project invoices received from Subcontractors and Suppliers, all purchases of materials and services from Suppliers, and all joint venture participation. Records shall show name, telephone number including area code, and business address of each Subcontractor and Supplier, and joint venture partner, and the total amount actually paid to each firm. Project relevant records, regardless of tier, may be periodically reviewed by the City.

5.10 Quality Assurance Meetings. Upon City's request, Contractor shall schedule one or more quality assurance meetings with City's Contract Administrator to discuss Contractor's performance. If requested, Contractor shall schedule the first quality assurance meeting no later than eight (8) weeks from the date of commencement of work under the Contract. At the quality assurance meeting(s), City's Contract Administrator will provide Contractor with feedback, will note any deficiencies in Contract performance, and provide Contractor with an opportunity to address and correct such deficiencies. The total number of quality assurance meetings that may be required by City will depend upon Contractor's performance.

5.11 Duty to Cooperate with Auditor. The City Auditor may, in his sole discretion, at no cost to the City, and for purposes of performing his responsibilities under Charter section 39.2, review Contractor's records to confirm contract compliance. Contractor shall make reasonable efforts to cooperate with Auditor's requests.

5.12 Safety Data Sheets. If specified by City in the solicitation or otherwise required by this Contract, Contractor must send with each shipment one (1) copy of the Safety Data Sheet (SDS) for each item shipped. Failure to comply with this procedure will be cause for immediate termination of the Contract for violation of safety procedures.

5.13 Project Personnel. Except as formally approved by the City, the key personnel identified in Contractor's bid or proposal shall be the individuals who will actually complete the work. Changes in staffing must be reported in writing and approved by the City.

5.13.1 Criminal Background Certification. Contractor certifies that all employees working on this Contract have had a criminal background check and that said employees are clear of any sexual and drug related convictions. Contractor further certifies that all employees hired by Contractor or a subcontractor shall be free from any felony convictions.

5.13.2 Photo Identification Badge. Contractor shall provide a company photo identification badge to any individual assigned by Contractor or subcontractor to perform services or deliver goods on City premises. Such badge must be worn at all times while on City premises. City reserves the right to require Contractor to pay fingerprinting fees for personnel assigned to work in sensitive areas. All employees shall turn in their photo identification badges to Contractor upon completion of services and prior to final payment of invoice.

5.14 Standards of Conduct. Contractor is responsible for maintaining standards of employee competence, conduct, courtesy, appearance, honesty, and integrity satisfactory to the City.

5.14.1 Supervision. Contractor shall provide adequate and competent supervision at all times during the Contract term. Contractor shall be readily available to meet with the City. Contractor shall provide the telephone numbers where its representative(s) can be reached.

5.14.2 City Premises. Contractor's employees and agents shall comply with all City rules and regulations while on City premises.

5.14.3 Removal of Employees. City may request Contractor immediately remove from assignment to the City any employee found unfit to perform duties at the City. Contractor shall comply with all such requests.

5.15 Licenses and Permits. Contractor shall, without additional expense to the City, be responsible for obtaining any necessary licenses, permits, certifications, accreditations, fees and approvals for complying with any federal, state, county, municipal, and other laws, codes, and regulations applicable to Contract performance. This includes, but is not limited to, any laws or regulations requiring the use of licensed contractors to perform parts of the work.

5.16 Contractor and Subcontractor Registration Requirements. Prior to the award of the Contract or Task Order, Contractor and Contractor's subcontractors and suppliers must register with the City's web-based vendor registration and bid management system. The City may not award the Contract until registration of all subcontractors and suppliers is complete. In the event this requirement is not met within the time frame specified by the City, the City reserves the right to rescind the Contract award and to make the award to the next responsive and responsible proposer of bidder.

ARTICLE VI INTELLECTUAL PROPERTY RIGHTS

6.1 Rights in Data. If, in connection with the services performed under this Contract, Contractor or its employees, agents, or subcontractors, create artwork, audio recordings, blueprints, designs, diagrams, documentation, photographs, plans, reports, software, source code, specifications, surveys, system designs, video recordings, or any other original works of authorship, whether written or readable by machine (Deliverable Materials), all rights of Contractor or its subcontractors in the Deliverable Materials, including, but not limited to publication, and registration of copyrights, and trademarks in the Deliverable Materials, are the sole property of City. Contractor, including its employees, agents, and subcontractors, may not use any Deliverable Material for purposes unrelated to Contractor's work on behalf of the City without prior written consent of City. Contractor may not publish or reproduce any Deliverable Materials, for purposes unrelated to Contractor's work on behalf of the City, without the prior written consent of the City.

6.2 Intellectual Property Rights Assignment. For no additional compensation, Contractor hereby assigns to City all of Contractor's rights, title, and interest in and to the content of the Deliverable Materials created by Contractor or its employees, agents, or subcontractors, including copyrights, in connection with the services performed under this Contract. Contractor

shall promptly execute and deliver, and shall cause its employees, agents, and subcontractors to promptly execute and deliver, upon request by the City or any of its successors or assigns at any time and without further compensation of any kind, any power of attorney, assignment, application for copyright, patent, trademark or other intellectual property right protection, or other papers or instruments which may be necessary or desirable to fully secure, perfect or otherwise protect to or for the City, its successors and assigns, all right, title and interest in and to the content of the Deliverable Materials. Contractor also shall cooperate and assist in the prosecution of any action or opposition proceeding involving such intellectual property rights and any adjudication of those rights.

6.3 Contractor Works. Contractor Works means tangible and intangible information and material that: (a) had already been conceived, invented, created, developed or acquired by Contractor prior to the effective date of this Contract; or (b) were conceived, invented, created, or developed by Contractor after the effective date of this Contract, but only to the extent such information and material do not constitute part or all of the Deliverable Materials called for in this Contract. All Contractor Works, and all modifications or derivatives of such Contractor Works, including all intellectual property rights in or pertaining to the same, shall be owned solely and exclusively by Contractor.

6.4 Subcontracting. In the event that Contractor utilizes a subcontractor(s) for any portion of the work that comprises the whole or part of the specified Deliverable Materials to the City, the agreement between Contractor and the subcontractor shall include a statement that identifies the Deliverable Materials as a “works for hire” as described in the United States Copyright Act of 1976, as amended, and that all intellectual property rights in the Deliverable Materials, whether arising in copyright, trademark, service mark or other forms of intellectual property rights, belong to and shall vest solely with the City. Further, the agreement between Contractor and its subcontractor shall require that the subcontractor, if necessary, shall grant, transfer, sell and assign, free of charge, exclusively to City, all titles, rights and interests in and to the Deliverable Materials, including all copyrights, trademarks and other intellectual property rights. City shall have the right to review any such agreement for compliance with this provision.

6.5 Intellectual Property Warranty and Indemnification. Contractor represents and warrants that any materials or deliverables, including all Deliverable Materials, provided under this Contract are either original, or not encumbered, and do not infringe upon the copyright, trademark, patent or other intellectual property rights of any third party, or are in the public domain. If Deliverable Materials provided hereunder become the subject of a claim, suit or allegation of copyright, trademark or patent infringement, City shall have the right, in its sole discretion, to require Contractor to produce, at Contractor’s own expense, new non-infringing materials, deliverables or works as a means of remedying any claim of infringement in addition to any other remedy available to the City under law or equity. Contractor further agrees to indemnify, defend, and hold harmless the City, its officers, employees and agents from and against any and all claims, actions, costs, judgments or damages, of any type, alleging or threatening that any Deliverable Materials, supplies, equipment, services or works provided under this contract infringe the copyright, trademark, patent or other intellectual property or proprietary rights of any third party (Third Party Claim of Infringement). If a Third Party Claim

of Infringement is threatened or made before Contractor receives payment under this Contract, City shall be entitled, upon written notice to Contractor, to withhold some or all of such payment.

6.6 Software Licensing. Contractor represents and warrants that the software, if any, as delivered to City, does not contain any program code, virus, worm, trap door, back door, time or clock that would erase data or programming or otherwise cause the software to become inoperable, inaccessible, or incapable of being used in accordance with its user manuals, either automatically, upon the occurrence of licensor-selected conditions or manually on command. Contractor further represents and warrants that all third party software, delivered to City or used by Contractor in the performance of the Contract, is fully licensed by the appropriate licensor.

6.7 Publication. Contractor may not publish or reproduce any Deliverable Materials, for purposes unrelated to Contractor's work on behalf of the City without prior written consent from the City.

6.8 Royalties, Licenses, and Patents. Unless otherwise specified, Contractor shall pay all royalties, license, and patent fees associated with the goods that are the subject of this solicitation. Contractor warrants that the goods, materials, supplies, and equipment to be supplied do not infringe upon any patent, trademark, or copyright, and further agrees to defend any and all suits, actions and claims for infringement that are brought against the City, and to defend, indemnify and hold harmless the City, its elected officials, officers, and employees from all liability, loss and damages, whether general, exemplary or punitive, suffered as a result of any actual or claimed infringement asserted against the City, Contractor, or those furnishing goods, materials, supplies, or equipment to Contractor under the Contract.

ARTICLE VII INDEMNIFICATION AND INSURANCE

7.1 Indemnification. To the fullest extent permitted by law, Contractor shall defend (with legal counsel reasonably acceptable to City), indemnify, protect, and hold harmless City and its elected officials, officers, employees, agents, and representatives (Indemnified Parties) from and against any and all claims, losses, costs, damages, injuries (including, without limitation, injury to or death of an employee of Contractor or its subcontractors), expense, and liability of every kind, nature and description (including, without limitation, incidental and consequential damages, court costs, and litigation expenses and fees of expert consultants or expert witnesses incurred in connection therewith and costs of investigation) that arise out of, pertain to, or relate to, directly or indirectly, in whole or in part, any goods provided or performance of services under this Contract by Contractor, any subcontractor, anyone directly or indirectly employed by either of them, or anyone that either of them control. Contractor's duty to defend, indemnify, protect and hold harmless shall not include any claims or liabilities arising from the sole negligence or willful misconduct of the Indemnified Parties.

7.2 Insurance. Contractor shall procure and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property which may arise from or

in connection with the performance of the work hereunder and the results of that work by Contractor, his agents, representatives, employees or subcontractors.

Contractor shall provide, at a minimum, the following:

7.2.1 Commercial General Liability. Insurance Services Office Form CG 00 01 covering CGL on an “occurrence” basis, including products and completed operations, property damage, bodily injury, and personal and advertising injury with limits no less than \$1,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.

7.2.2 Commercial Automobile Liability. Insurance Services Office Form Number CA 0001 covering Code 1 (any auto) or, if Contractor has no owned autos, Code 8 (hired) and 9 (non-owned), with limit no less than \$1,000,000 per accident for bodily injury and property damage.

7.2.3 Workers' Compensation. Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.

7.2.4 Professional Liability (Errors and Omissions). For consultant contracts, insurance appropriate to Consultant's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

If Contractor maintains broader coverage and/or higher limits than the minimums shown above, City requires and shall be entitled to the broader coverage and/or the higher limits maintained by Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to City.

7.2.5 Other Insurance Provisions. The insurance policies are to contain, or be endorsed to contain, the following provisions:

7.2.5.1 Additional Insured Status. The City, its officers, officials, employees, and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of Contractor including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to Contractor's insurance (at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10, CG 20 26, CG 20 33, or CG 20 38; and CG 20 37 if a later edition is used).

7.2.5.2 Primary Coverage. For any claims related to this contract, Contractor's insurance coverage shall be primary coverage at least as broad as ISO CG 20 01 04 13 as respects the City, its officers, officials, employees, and volunteers. Any insurance or self-insurance maintained by City, its officers, officials, employees, or volunteers shall be excess of Contractor's insurance and shall not contribute with it.

7.2.5.3 Notice of Cancellation. Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to City.

7.2.5.4 Waiver of Subrogation. Contractor hereby grants to City a waiver of any right to subrogation which the Workers' Compensation insurer of said Contractor may acquire against City by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the City has received a waiver of subrogation endorsement from the insurer.

7.2.5.5 Claims Made Policies (applicable only to professional liability). The Retroactive Date must be shown, and must be before the date of the contract or the beginning of contract work. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract of work. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, Contractor must purchase "extended reporting" coverage for a minimum of five (5) years after completion of work.

7.3 Self Insured Retentions. Self-insured retentions must be declared to and approved by City. City may require Contractor to purchase coverage with a lower retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention. The policy language shall provide, or be endorsed to provide, that the self-insured retention may be satisfied by either the named insured or City.

7.4 Acceptability of Insurers. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A-VI, unless otherwise acceptable to City.

City will accept insurance provided by non-admitted, "surplus lines" carriers only if the carrier is authorized to do business in the State of California and is included on the List of Approved Surplus Lines Insurers (LASLI list). All policies of insurance carried by non-admitted carriers are subject to all of the requirements for policies of insurance provided by admitted carriers described herein.

7.5 Verification of Coverage. Contractor shall furnish City with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by City before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive Contractor's obligation to provide them. City reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

7.6 Special Risks or Circumstances. City reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

7.7 Additional Insurance. Contractor may obtain additional insurance not required by this Contract.

7.8 Excess Insurance. All policies providing excess coverage to City shall follow the form of the primary policy or policies including but not limited to all endorsements.

7.9 Subcontractors. Contractor shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that City is an additional insured on insurance required from subcontractors. For CGL coverage, subcontractors shall provide coverage with a format at least as broad as the CG 20 38 04 13 endorsement.

ARTICLE VIII BONDS

8.1 Payment and Performance Bond. Prior to the execution of this Contract, City may require Contractor to post a payment and performance bond (Bond). The Bond shall guarantee Contractor's faithful performance of this Contract and assure payment to contractors, subcontractors, and to persons furnishing goods and/or services under this Contract.

8.1.1 Bond Amount. The Bond shall be in a sum equal to twenty-five percent (25%) of the Contract amount, unless otherwise stated in the Specifications. City may file a claim against the Bond if Contractor fails or refuses to fulfill the terms and provisions of the Contract.

8.1.2 Bond Term. The Bond shall remain in full force and effect at least until complete performance of this Contract and payment of all claims for materials and labor, at which time it will convert to a ten percent (10%) warranty bond, which shall remain in place until the end of the warranty periods set forth in this Contract. The Bond shall be renewed annually, at least sixty (60) days in advance of its expiration, and Contractor shall provide timely proof of annual renewal to City.

8.1.3 Bond Surety. The Bond must be furnished by a company authorized by the State of California Department of Insurance to transact surety business in the State of California and which has a current A.M. Best rating of at least "A-, VIII."

8.1.4 Non-Renewal or Cancellation. The Bond must provide that City and Contractor shall be provided with sixty (60) days' advance written notice in the event of non-renewal, cancellation, or material change to its terms. In the event of non-renewal, cancellation, or material change to the Bond terms, Contractor shall provide City with evidence of the new source of surety within twenty-one (21) calendar days after the date of the notice of non-renewal, cancellation, or material change. Failure to maintain the Bond, as required herein, in full force

and effect as required under this Contract, will be a material breach of the Contract subject to termination of the Contract.

8.2 Alternate Security. City may, at its sole discretion, accept alternate security in the form of an endorsed certificate of deposit, a money order, a certified check drawn on a solvent bank, or other security acceptable to the Purchasing Agent in an amount equal to the required Bond.

ARTICLE IX CITY-MANDATED CLAUSES AND REQUIREMENTS

9.1 Contractor Certification of Compliance. By signing this Contract, Contractor certifies that Contractor is aware of, and will comply with, these City-mandated clauses throughout the duration of the Contract.

9.1.1 Drug-Free Workplace Certification. Contractor shall comply with City's Drug-Free Workplace requirements set forth in Council Policy 100-17, which is incorporated into the Contract by this reference.

9.1.2 Contractor Certification for Americans with Disabilities Act (ADA) and State Access Laws and Regulations: Contractor shall comply with all accessibility requirements under the ADA and under Title 24 of the California Code of Regulations (Title 24). When a conflict exists between the ADA and Title 24, Contractor shall comply with the most restrictive requirement (i.e., that which provides the most access). Contractor also shall comply with the City's ADA Compliance/City Contractors requirements as set forth in Council Policy 100-04, which is incorporated into this Contract by reference. Contractor warrants and certifies compliance with all federal and state access laws and regulations and further certifies that any subcontract agreement for this contract contains language which indicates the subcontractor's agreement to abide by the provisions of the City's Council Policy and any applicable access laws and regulations.

9.1.3 Non-Discrimination Requirements.

9.1.3.1 Compliance with City's Equal Opportunity Contracting Program (EOCP). Contractor shall comply with City's EOCP Requirements. Contractor shall not discriminate against any employee or applicant for employment on any basis prohibited by law. Contractor shall provide equal opportunity in all employment practices. Prime Contractors shall ensure that their subcontractors comply with this program. Nothing in this Section shall be interpreted to hold a Prime Contractor liable for any discriminatory practice of its subcontractors.

9.1.3.2 Non-Discrimination Ordinance. Contractor shall not discriminate on the basis of race, gender, gender expression, gender identity, religion, national origin, ethnicity, sexual orientation, age, or disability in the solicitation, selection, hiring or treatment of subcontractors, vendors or suppliers. Contractor shall provide equal opportunity for subcontractors to participate in subcontracting opportunities. Contractor understands and agrees that violation of this clause shall be considered a material breach of the Contract and may result

in Contract termination, debarment, or other sanctions. Contractor shall ensure that this language is included in contracts between Contractor and any subcontractors, vendors and suppliers.

9.1.3.3 Compliance Investigations. Upon City's request, Contractor agrees to provide to City, within sixty calendar days, a truthful and complete list of the names of all subcontractors, vendors, and suppliers that Contractor has used in the past five years on any of its contracts that were undertaken within San Diego County, including the total dollar amount paid by Contractor for each subcontract or supply contract. Contractor further agrees to fully cooperate in any investigation conducted by City pursuant to City's Nondiscrimination in Contracting Ordinance. Contractor understands and agrees that violation of this clause shall be considered a material breach of the Contract and may result in Contract termination, debarment, and other sanctions.

9.1.4 Equal Benefits Ordinance Certification. Unless an exception applies, Contractor shall comply with the Equal Benefits Ordinance (EBO) codified in the San Diego Municipal Code (SDMC). Failure to maintain equal benefits is a material breach of the Contract.

9.1.5 Contractor Standards. Contractor shall comply with Contractor Standards provisions codified in the SDMC. Contractor understands and agrees that violation of Contractor Standards may be considered a material breach of the Contract and may result in Contract termination, debarment, and other sanctions.

9.1.6 Noise Abatement. Contractor shall operate, conduct, or construct without violating the City's Noise Abatement Ordinance codified in the SDMC.

9.1.7 Storm Water Pollution Prevention Program. Contractor shall comply with the City's Storm Water Management and Discharge Control provisions codified in Division 3 of Chapter 4 of the SDMC, as may be amended, and any and all applicable Best Management Practice guidelines and pollution elimination requirements in performing or delivering services at City owned, leased, or managed property, or in performance of services and activities on behalf of City regardless of location.

Contractor shall comply with the City's Jurisdictional Urban Runoff Management Plan encompassing Citywide programs and activities designed to prevent and reduce storm water pollution within City boundaries as adopted by the City Council on January 22, 2008, via Resolution No. 303351, as may be amended.

Contractor shall comply with each City facility or work site's Storm Water Pollution Prevention Plan, as applicable, and institute all controls needed while completing the services to minimize any negative impact to the storm water collection system and environment.

9.1.8 Service Worker Retention Ordinance. If applicable, Contractor shall comply with the Service Worker Retention Ordinance (SWRO) codified in the SDMC.

9.1.9 Product Endorsement. Contractor shall comply with Council Policy 000-41 which requires that other than listing the City as a client and other limited endorsements, any advertisements, social media, promotions or other marketing referring to the City as a user of a product or service will require prior written approval of the Mayor or designee. Use of the City Seal or City logos is prohibited.

9.1.10 Business Tax Certificate. Unless the City Treasurer determines in writing that a contractor is exempt from the payment of business tax, any contractor doing business with the City of San Diego is required to obtain a Business Tax Certificate (BTC) and to provide a copy of its BTC to the City before a Contract is executed.

9.1.11 Equal Pay Ordinance. Unless an exception applies, Contractor shall comply with the Equal Pay Ordinance codified in San Diego Municipal Code sections 22.4801 through 22.4809. Contractor shall certify in writing that it will comply with the requirements of the EPO.

9.1.11.1 Contractor and Subcontract Requirement. The Equal Pay Ordinance applies to any subcontractor who performs work on behalf of a Contractor to the same extent as it would apply to that Contractor. Any Contractor subject to the Equal Pay Ordinance shall require all of its subcontractors to certify compliance with the Equal Pay Ordinance in its written subcontracts.

ARTICLE X CONFLICT OF INTEREST AND VIOLATIONS OF LAW

10.1 Conflict of Interest Laws. Contractor is subject to all federal, state and local conflict of interest laws, regulations, and policies applicable to public contracts and procurement practices including, but not limited to, California Government Code sections 1090, *et. seq.* and 81000, *et. seq.*, and the Ethics Ordinance, codified in the SDMC. City may determine that Contractor must complete one or more statements of economic interest disclosing relevant financial interests. Upon City's request, Contractor shall submit the necessary documents to City.

10.2 Contractor's Responsibility for Employees and Agents. Contractor is required to establish and make known to its employees and agents appropriate safeguards to prohibit employees from using their positions for a purpose that is, or that gives the appearance of being, motivated by the desire for private gain for themselves or others, particularly those with whom they have family, business or other relationships.

10.3 Contractor's Financial or Organizational Interests. In connection with any task, Contractor shall not recommend or specify any product, supplier, or contractor with whom Contractor has a direct or indirect financial or organizational interest or relationship that would violate conflict of interest laws, regulations, or policies.

10.4 Certification of Non-Collusion. Contractor certifies that: (1) Contractor's bid or proposal was not made in the interest of or on behalf of any person, firm, or corporation not identified; (2) Contractor did not directly or indirectly induce or solicit any other bidder or proposer to put in a sham bid or proposal; (3) Contractor did not directly or indirectly induce or

solicit any other person, firm or corporation to refrain from bidding; and (4) Contractor did not seek by collusion to secure any advantage over the other bidders or proposers.

10.5 Hiring City Employees. This Contract shall be unilaterally and immediately terminated by City if Contractor employs an individual who within the twelve (12) months immediately preceding such employment did in his/her capacity as a City officer or employee participate in negotiations with or otherwise have an influence on the selection of Contractor.

ARTICLE XI DISPUTE RESOLUTION

11.1 Mediation. If a dispute arises out of or relates to this Contract and cannot be settled through normal contract negotiations, Contractor and City shall use mandatory non-binding mediation before having recourse in a court of law.

11.2 Selection of Mediator. A single mediator that is acceptable to both parties shall be used to mediate the dispute. The mediator will be knowledgeable in the subject matter of this Contract, if possible.

11.3 Expenses. The expenses of witnesses for either side shall be paid by the party producing such witnesses. All other expenses of the mediation, including required traveling and other expenses of the mediator, and the cost of any proofs or expert advice produced at the direct request of the mediator, shall be borne equally by the parties, unless they agree otherwise.

11.4 Conduct of Mediation Sessions. Mediation hearings will be conducted in an informal manner and discovery will not be allowed. The discussions, statements, writings and admissions will be confidential to the proceedings (pursuant to California Evidence Code sections 1115 through 1128) and will not be used for any other purpose unless otherwise agreed by the parties in writing. The parties may agree to exchange any information they deem necessary. Both parties shall have a representative attend the mediation who is authorized to settle the dispute, though City's recommendation of settlement may be subject to the approval of the Mayor and City Council. Either party may have attorneys, witnesses or experts present.

11.5 Mediation Results. Any agreements resulting from mediation shall be memorialized in writing. The results of the mediation shall not be final or binding unless otherwise agreed to in writing by the parties. Mediators shall not be subject to any subpoena or liability, and their actions shall not be subject to discovery.

ARTICLE XII MANDATORY ASSISTANCE

12.1 Mandatory Assistance. If a third party dispute or litigation, or both, arises out of, or relates in any way to the services provided to the City under a Contract, Contractor, its agents, officers, and employees agree to assist in resolving the dispute or litigation upon City's request. Contractor's assistance includes, but is not limited to, providing professional consultations,

attending mediations, arbitrations, depositions, trials or any event related to the dispute resolution and/or litigation.

12.2 Compensation for Mandatory Assistance. City will compensate Contractor for fees incurred for providing Mandatory Assistance. If, however, the fees incurred for the Mandatory Assistance are determined, through resolution of the third party dispute or litigation, or both, to be attributable in whole, or in part, to the acts or omissions of Contractor, its agents, officers, and employees, Contractor shall reimburse City for all fees paid to Contractor, its agents, officers, and employees for Mandatory Assistance.

12.3 Attorneys' Fees Related to Mandatory Assistance. In providing City with dispute or litigation assistance, Contractor or its agents, officers, and employees may incur expenses and/or costs. Contractor agrees that any attorney fees it may incur as a result of assistance provided under Section 12.2 are not reimbursable.

ARTICLE XIII MISCELLANEOUS

13.1 Headings. All headings are for convenience only and shall not affect the interpretation of this Contract.

13.2 Non-Assignment. Contractor may not assign the obligations under this Contract, whether by express assignment or by sale of the company, nor any monies due or to become due under this Contract, without City's prior written approval. Any assignment in violation of this paragraph shall constitute a default and is grounds for termination of this Contract at the City's sole discretion. In no event shall any putative assignment create a contractual relationship between City and any putative assignee.

13.3 Independent Contractors. Contractor and any subcontractors employed by Contractor are independent contractors and not agents of City. Any provisions of this Contract that may appear to give City any right to direct Contractor concerning the details of performing or providing the goods and/or services, or to exercise any control over performance of the Contract, shall mean only that Contractor shall follow the direction of City concerning the end results of the performance.

13.4 Subcontractors. All persons assigned to perform any work related to this Contract, including any subcontractors, are deemed to be employees of Contractor, and Contractor shall be directly responsible for their work.

13.5 Covenants and Conditions. All provisions of this Contract expressed as either covenants or conditions on the part of City or Contractor shall be deemed to be both covenants and conditions.

13.6 Compliance with Controlling Law. Contractor shall comply with all applicable local, state, and federal laws, regulations, and policies. Contractor's act or omission in violation of applicable local, state, and federal laws, regulations, and policies is grounds for contract

termination. In addition to all other remedies or damages allowed by law, Contractor is liable to City for all damages, including costs for substitute performance, sustained as a result of the violation. In addition, Contractor may be subject to suspension, debarment, or both.

13.7 Governing Law. The Contract shall be deemed to be made under, construed in accordance with, and governed by the laws of the State of California without regard to the conflicts or choice of law provisions thereof.

13.8 Venue. The venue for any suit concerning solicitations or the Contract, the interpretation of application of any of its terms and conditions, or any related disputes shall be in the County of San Diego, State of California.

13.9 Successors in Interest. This Contract and all rights and obligations created by this Contract shall be in force and effect whether or not any parties to the Contract have been succeeded by another entity, and all rights and obligations created by this Contract shall be vested and binding on any party's successor in interest.

13.10 No Waiver. No failure of either City or Contractor to insist upon the strict performance by the other of any covenant, term or condition of this Contract, nor any failure to exercise any right or remedy consequent upon a breach of any covenant, term, or condition of this Contract, shall constitute a waiver of any such breach of such covenant, term or condition. No waiver of any breach shall affect or alter this Contract, and each and every covenant, condition, and term hereof shall continue in full force and effect without respect to any existing or subsequent breach.

13.11 Severability. The unenforceability, invalidity, or illegality of any provision of this Contract shall not render any other provision of this Contract unenforceable, invalid, or illegal.

13.12 Drafting Ambiguities. The parties acknowledge that they have the right to be advised by legal counsel with respect to the negotiations, terms and conditions of this Contract, and the decision of whether to seek advice of legal counsel with respect to this Contract is the sole responsibility of each party. This Contract shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Contract.

13.13 Amendments. Neither this Contract nor any provision hereof may be changed, modified, amended or waived except by a written agreement executed by duly authorized representatives of City and Contractor. Any alleged oral amendments have no force or effect. The Purchasing Agent must sign all Contract amendments.

13.14 Conflicts Between Terms. If this Contract conflicts with an applicable local, state, or federal law, regulation, or court order, applicable local, state, or federal law, regulation, or court order shall control. Varying degrees of stringency among the main body of this Contract, the exhibits or attachments, and laws, regulations, or orders are not deemed conflicts, and the most stringent requirement shall control. Each party shall notify the other immediately upon the identification of any apparent conflict or inconsistency concerning this Contract.

13.15 Survival of Obligations. All representations, indemnifications, warranties, and guarantees made in, required by, or given in accordance with this Contract, as well as all continuing obligations indicated in this Contract, shall survive, completion and acceptance of performance and termination, expiration or completion of the Contract.

13.16 Confidentiality of Services. All services performed by Contractor, and any sub-contractor(s) if applicable, including but not limited to all drafts, data, information, correspondence, proposals, reports of any nature, estimates compiled or composed by Contractor, are for the sole use of City, its agents, and employees. Neither the documents nor their contents shall be released by Contractor or any subcontractor to any third party without the prior written consent of City. This provision does not apply to information that: (1) was publicly known, or otherwise known to Contractor, at the time it was disclosed to Contractor by City; (2) subsequently becomes publicly known through no act or omission of Contractor; or (3) otherwise becomes known to Contractor other than through disclosure by City.

13.17 Insolvency. If Contractor enters into proceedings relating to bankruptcy, whether voluntary or involuntary, Contractor agrees to furnish, by certified mail or electronic commerce method authorized by the Contract, written notification of the bankruptcy to the Purchasing Agent and the Contract Administrator responsible for administering the Contract. This notification shall be furnished within five (5) days of the initiation of the proceedings relating to bankruptcy filing. This notification shall include the date on which the bankruptcy petition was filed, the identity of the court in which the bankruptcy petition was filed, and a listing of City contract numbers and contracting offices for all City contracts against which final payment has not been made. This obligation remains in effect until final payment is made under this Contract.

13.18 No Third Party Beneficiaries. Except as may be specifically set forth in this Contract, none of the provisions of this Contract are intended to benefit any third party not specifically referenced herein. No party other than City and Contractor shall have the right to enforce any of the provisions of this Contract.

13.19 Actions of City in its Governmental Capacity. Nothing in this Contract shall be interpreted as limiting the rights and obligations of City in its governmental or regulatory capacity.

City of San Diego
CONTRACTOR STANDARDS
Pledge of Compliance

The City of San Diego has adopted a Contractor Standards Ordinance (CSO) codified in section 22.3004 of the San Diego Municipal Code (SDMC). The City of San Diego uses the criteria set forth in the CSO to determine whether a contractor (bidder or proposer) has the capacity to fully perform the contract requirements and the business integrity to justify the award of public funds. This completed Pledge of Compliance signed under penalty of perjury must be submitted with each bid and proposal. If an informal solicitation process is used, the bidder must submit this completed Pledge of Compliance to the City prior to execution of the contract. All responses must be typewritten or printed in ink. If an explanation is requested or additional space is required, Contractors must provide responses on Attachment A to the Pledge of Compliance and sign each page. Failure to submit a signed and completed Pledge of Compliance may render a bid or proposal non-responsive. In the case of an informal solicitation or cooperative procurement, the contract will not be awarded unless a signed and completed Pledge of Compliance is submitted. A submitted Pledge of Compliance is a public record and information contained within will be available for public review except to the extent that such information is exempt from disclosure pursuant to applicable law.

By signing and submitting this form, the contractor is certifying, to the best of their knowledge, that the contractor and any of its Principals have not within a five (5) year period – preceding this offer, been convicted of or had a civil judgement rendered against them for commission of a fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a public (Federal, State or local) contract or subcontract.

“Principal” means an officer, director, owner, partner or a person having primary management or supervisory responsibilities within the firm. The Contractor shall provide immediate written notice to the Procurement Contracting Officer handling the solicitation, at any time prior to award should they learn that this Representations and Certifications was inaccurate or incomplete.

This form contains 10 pages, additional information may be submitted as part of *Attachment A*.

A. BID/PROPOSAL/SOLICITATION TITLE:

Industrial Medical Services - 10090302-26-L

B. BIDDER/PROPOSER INFORMATION:

Kaiser Permanente Health Plan

Legal Name		DBA	
1 Kaiser Plaza	Oakland	CA	94612
Street Address	City	State	Zip
Catherine V. Bland, Senior Sales Executive	(916) 367-3302		
Contact Person, Title	Phone	Fax	

Provide the name, identity, and precise nature of the interest* of all persons who are directly or indirectly involved** in this proposed transaction (SDMC § 21.0103). Use additional pages if necessary.

* The precise nature of the interest includes:

- the percentage ownership interest in a party to the transaction,
- the percentage ownership interest in any firm, corporation, or partnership that will receive funds from the transaction,
- the value of any financial interest in the transaction,
- any contingent interest in the transaction and the value of such interest should the contingency be satisfied, and
- any philanthropic, scientific, artistic, or property interest in the transaction.

** Directly or indirectly involved means pursuing the transaction by:

- communicating or negotiating with City officers or employees,
- submitting or preparing applications, bids, proposals or other documents for purposes of contracting with the City, or
- directing or supervising the actions of persons engaged in the above activity.

Not applicable.

Kaiser Foundation Health Plan is a nonprofit corporation; there is no owner or sponsor. Therefore, there is no personal advantage or interest in the City of San Diego. The National Sr. Sales Executive, Catherine V. Bland and the Regional Occupational Health Chief physician, Thomas W. Wang, MD, represent our business interests with the City of San Diego for services rendered by the Southern California Permanente Physician group in our Kaiser Permanente on-the-job clinics.

Name

Title/Position

City and State of Residence

Employer (if different than Bidder/Proposer)

Interest in the transaction

Name

Title/Position

City and State of Residence

Employer (if different than Bidder/Proposer)

Interest in the transaction

Name

Title/Position

City and State of Residence

Employer (if different than Bidder/Proposer)

Interest in the transaction

Name

Title/Position

City and State of Residence

Employer (if different than Bidder/Proposer)

Interest in the transaction

Name

Title/Position

City and State of Residence

Employer (if different than Bidder/Proposer)

Interest in the transaction

Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	

Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	

Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	

C. OWNERSHIP AND NAME CHANGES:

1. In the past five (5) years, has your firm changed its name?
☐ Yes ☒ No

If **Yes**, use Attachment A to list all prior legal and DBA names, addresses, and dates each firm name was used. Explain the specific reasons for each name change.

2. Is your firm a non-profit?
☒ Yes ☐ No

If **Yes**, attach proof of status to this submission.

3. In the past five (5) years, has a firm owner, partner, or officer operated a similar business?
☐ Yes ☒ No

If **Yes**, use Attachment A to list names and addresses of all businesses and the person who operated the business. Include information about a similar business only if an owner, partner, or officer of your firm holds or has held a similar position in another firm.

D. BUSINESS ORGANIZATION/STRUCTURE:

Indicate the organizational structure of your firm. Fill in only one section on this page. Use Attachment A if more space is required.

☒ **Corporation** Date incorporated: 01/01/1945 State of incorporation: CA

List corporation's current officers:

President:	<u>Gregory Adams, CEO</u>
Vice Pres:	<u>Brandon Cuevas, EVP Health Plan Operations</u>
Secretary:	<u></u>
Treasurer:	<u>Kathryn Lancaster, EVP & CFO</u>

Type of corporation: C ☒ Subchapter S ☐

Is the corporation authorized to do business in California: ☒ Yes ☐ No

If **Yes**, after what date: 01/01/1945

Is your firm a publicly traded corporation? ☐ Yes ☒ No

If **Yes**, how and where is the stock traded? Not applicable

If **Yes**, list the name, title and address of those who own ten percent (10 %) or more of the corporation's stocks:

Not applicable

Do the President, Vice President, Secretary and/or Treasurer of your corporation have a third party interest or other financial interests in a business/enterprise that performs similar work, services or provides similar goods? ☐ Yes ☒ No

If **Yes**, please use Attachment A to disclose.

Please list the following:	Authorized	Issued	Outstanding
a. Number of voting shares:	_____	_____	_____
b. Number of nonvoting shares:	_____	_____	_____
c. Number of shareholders:			_____
d. Value per share of common stock:		Par	\$ _____
		Book	\$ _____
		Market	\$ _____

Limited Liability Company Date formed: _____ State of formation: _____

List the name, title and address of members who own ten percent (10%) or more of the company:

☐ **Partnership** Date formed: _____ State of formation: _____

List names of all firm partners:

☐ **Sole Proprietorship** Date started: _____

List all firms you have been an owner, partner or officer with during the past five (5) years. Do not include ownership of stock in a publicly traded company:

☐ **Joint Venture** Date formed: _____

List each firm in the joint venture and its percentage of ownership:

Note: To be responsive, each member of a Joint Venture or Partnership must complete a separate *Contractor Standards form*.

E. FINANCIAL RESOURCES AND RESPONSIBILITY:

1. Is your firm preparing to be sold, in the process of being sold, or in negotiations to be sold?

☐ **Yes** ☒ **No**

If **Yes**, use Attachment A to explain the circumstances, including the buyer's name and principal contact information.

2. In the past five (5) years, has your firm been denied bonding?

☐ **Yes** ☒ **No**

If **Yes**, use Attachment A to explain specific circumstances; include bonding company name.

3. In the past five (5) years, has a bonding company made any payments to satisfy claims made against a bond issued on your firm's behalf or a firm where you were the principal?

☐ **Yes** ☒ **No**

If **Yes**, use Attachment A to explain specific circumstances.

4. In the past five (5) years, has any insurance carrier, for any form of insurance, refused to renew the insurance policy for your firm?

☐ **Yes** ☒ **No**

If **Yes**, use Attachment A to explain specific circumstances.

5. Within the last five years, has your firm filed a voluntary petition in bankruptcy, been adjudicated bankrupt, or made a general assignment for the benefit of creditors?

☐ **Yes** ☒ **No**

If **Yes**, use Attachment A to explain specific circumstances.

6. Are there any claims, liens or judgements that are outstanding against your firm?

☐ **Yes** ☒ **No**

If **Yes**, please use Attachment A to provide detailed information on the action.

7. Please provide the name of your principal financial institution for financial reference. By submitting a response to this Solicitation Contractor authorizes a release of credit information for verification of financial responsibility.

Name of Bank: Bank of America

Point of Contact: _____

Address: 100 West 33rd Street, New York, NY 10001

Phone Number: _____

8. By submitting a response to a City solicitation, Contractor certifies that he or she has sufficient operating capital and/or financial reserves to properly fund the requirements identified in the solicitation. At City's request, Contractor will promptly provide to City

a copy of Contractor's most recent balance sheet and/or other necessary financial statements to substantiate financial ability to perform.

9. In order to do business in the City of San Diego, a current Business Tax Certificate is required. Business Tax Certificates are issued by the City Treasurer's Office. If you do not have one at the time of submission, one must be obtained prior to award.

Business Tax Certificate No.: B1986007038 Year Issued: 2025

F. PERFORMANCE HISTORY:

1. In the past five (5) years, has your firm been found civilly liable, either in a court of law or pursuant to the terms of a settlement agreement, for defaulting or breaching a contract with a government agency?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances.

2. In the past five (5) years, has a public entity terminated your firm's contract for cause prior to contract completion?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances and provide principal contact information.

3. In the past five (5) years, has your firm entered into any settlement agreement for any lawsuit that alleged contract default, breach of contract, or fraud with or against a public entity?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances.

4. Is your firm currently involved in any lawsuit with a government agency in which it is alleged that your firm has defaulted on a contract, breached a contract, or committed fraud?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances.

5. In the past five (5) years, has your firm, or any firm with which any of your firm's owners, partners, or officers is or was associated, been debarred, disqualified, removed, or otherwise prevented from bidding on or completing any government or public agency contract for any reason?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances.

6. In the past five (5) years, has your firm received a notice to cure or a notice of default on a contract with any public agency?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances and how the matter resolved.

7. Performance References:

Please provide a minimum of three (3) references familiar with work performed by your firm which was of a similar size and nature to the subject solicitation within the last five (5) years.

Please note that any references required as part of your bid/proposal submittal are in addition to those references required as part of this form.

Company Name: San Diego Metropolitan Transit System

Contact Name and Phone Number: Brendan Shannon (619) 557-4569
Contact Email: brendan.shannon@sdmts.com
Address: 100 16th Street San Diego, CA 92112
Contract Date: December 2017 – present
Contract Amount: N/A
Requirements of Contract: Occupational Health & Safety Services: DOT exams, Preemployment exams, drug screens, TB testing and vaccinations

Company Name: Orange Unified School District
Contact Name and Phone Number: Diana Gaeta (714) 628-5390
Contact Email: dgaeta@orangeusd.org
Address: Educational Center, 1401 North Handy Street Orange, CA 92867
Contract Date: May 2020-present
Contract Amount: N/A
Requirements of Contract: Occupational Health & Safety Services: Respirator Medical Evaluation, Fit Testing
Company Name: City of Ventura
Contact Name and Phone Number: Valerie Barroso (805) 654-7854
Contact Email: vbarroso@cityofventura.ca.gov
Address: 501 Poli Street Ventura, CA 93001
Contract Date: June 2019 – present
Contract Amount: N/A
Requirements of Contract: Occupational Health & Safety Services: Preplacement Physical exams, Police/Firefighter/Dispatch exams, DMV/DOT, Respirator Medical Evaluation, Fitness for Duty/Return to Work

G. COMPLIANCE:

1. In the past five (5) years, has your firm or any firm owner, partner, officer, executive, or manager been criminally penalized or found civilly liable, either in a court of law or pursuant to the terms of a settlement agreement, for violating any federal, state, or local law in performance of a contract, including but not limited to, laws regarding health and safety, labor and employment, permitting, and licensing laws?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances surrounding each instance. Include the name of the entity involved, the specific infraction(s) or violation(s), dates of instances, and outcome with current status.

2. In the past five (5) years, has your firm been determined to be non-responsible by a public entity?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances of each instance. Include the name of the entity involved, the specific infraction, dates, and outcome.

H. BUSINESS INTEGRITY:

1. In the past five (5) years, has your firm been convicted of or found liable in a civil suit for making a false claim or material misrepresentation to a private or public entity?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances of each instance. Include the entity involved, specific violation(s), dates, outcome and current status.

2. In the past five (5) years, has your firm or any of its executives, management personnel, or owners been convicted of a crime, including misdemeanors, or been found liable in a civil suit involving the bidding, awarding, or performance of a government contract?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances of each instance; include the entity involved, specific infraction(s), dates, outcome and current status.

3. In the past five (5) years, has your firm or any of its executives, management personnel, or owners been convicted of a federal, state, or local crime of fraud, theft, or any other act of dishonesty?

☐ Yes ☒ No

If **Yes**, use Attachment A to explain specific circumstances of each instance; include the entity involved, specific infraction(s), dates, outcome and current status.

4. Do any of the Principals of your firm have relatives that are either currently employed by the City or were employed by the City in the past five (5) years?

☐ Yes ☒ No

If **Yes**, please disclose the names of those relatives in Attachment A.

I. BUSINESS REPRESENTATION:

1. Are you a local business with a physical address within the County of San Diego?

☒ Yes ☐ No

2. Are you a certified Small and Local Business Enterprise certified by the City of San Diego?

☐ Yes ☒ No

Certification # _____

3. Are you certified as any of the following:

- a. Disabled Veteran Business Enterprise Certification # _____
- b. Woman or Minority Owned Business Enterprise Certification # _____
- c. Disadvantaged Business Enterprise Certification # _____

J. WAGE COMPLIANCE:

In the past five (5) years, has your firm been required to pay back wages or penalties for failure to comply with the federal, state or local **prevailing, minimum, or living wage laws**? ☐ Yes ☒ No If **Yes**, use Attachment A to explain the specific circumstances of each instance. Include the entity involved, the specific infraction(s), dates, outcome, and current status.

By signing this Pledge of Compliance, your firm is certifying to the City that you will comply with the requirements of the Equal Pay Ordinance set forth in SDMC sections 22.4801 through 22.4809.

K. STATEMENT OF SUBCONTRACTORS & SUPPLIERS:

Please provide the names and information for all subcontractors and suppliers used in the performance of the proposed contract, and what portion of work will be assigned to each subcontractor. Subcontractors may not be substituted without the written consent of the City. Use Attachment A if additional pages are necessary. If no subcontractors or suppliers will be used, please write "Not Applicable."

Company Name: _____

Address: _____

Contact Name: _____ Phone: _____ Email: _____

Contractor License No.: _____ DIR Registration No.: _____

Sub-Contract Dollar Amount: \$_____ (per year) \$_____ (total contract term)

Scope of work subcontractor will perform: _____

Identify whether company is a subcontractor or supplier: _____

Certification type (check all that apply): ☐DBE ☐DVBE ☐ELBE ☐MBE ☐SLBE ☐WBE ☐Not Certified

Contractor must provide valid proof of certification with the response to the bid or proposal to receive participation credit.

Company Name: _____

Address: _____

Contact Name: _____ Phone: _____ Email: _____

Contractor License No.: _____ DIR Registration No.: _____

Sub-Contract Dollar Amount: \$_____ (per year) \$_____ (total contract term)

Scope of work subcontractor will perform: _____

Identify whether company is a subcontractor or supplier: _____

Certification type (check all that apply): ☐DBE ☐DVBE ☐ELBE ☐MBE ☐SLBE ☐WBE ☐Not Certified

Contractor must provide valid proof of certification with the response to the bid or proposal to receive participation credit.

L. STATEMENT OF AVAILABLE EQUIPMENT:

A full inventoried list of all necessary equipment to complete the work specified may be a requirement of the bid/proposal submission.

By signing and submitting this form, the Contractor certifies that all required equipment included in this bid or proposal will be made available one week (7 days) before work shall commence. In instances where the required equipment is not owned by the Contractor, Contractor shall explain how the equipment will be made available before the commencement of work. The City of San

Diego reserves the right to reject any response, in its opinion, if the Contractor has not demonstrated he or she will be properly equipped to perform the work in an efficient, effective matter for the duration of the contract period.

M. TYPE OF SUBMISSION: This document is submitted as:

- ☒ Initial submission of *Contractor Standards Pledge of Compliance*
- ☐ Initial submission of *Contractor Standards Pledge of Compliance* as part of a Cooperative agreement
- ☐ Initial submission of *Contractor Standards Pledge of Compliance* as part of a Sole Source agreement
- ☐ Update of prior *Contractor Standards Pledge of Compliance* dated _____.

Complete all questions and sign below.

Under penalty of perjury under the laws of the State of California, I certify that I have read and understand the questions contained in this Pledge of Compliance, that I am responsible for completeness and accuracy of the responses contained herein, and that all information provided is true, full and complete to the best of my knowledge and belief. I agree to provide written notice to the Purchasing Agent within five (5) business days if, at any time, I learn that any portion of this Pledge of Compliance is inaccurate. Failure to timely provide the Purchasing Agent with written notice is grounds for Contract termination.

I, on behalf of the firm, further certify that I and my firm will comply with the following provisions of SDMC section 22.3004:

(a) I and my firm will comply with all applicable local, State and Federal laws, including health and safety, labor and employment, and licensing laws that affect the employees, worksite or performance of the contract.

(b) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of receiving notice that a government agency has begun an investigation of me or my firm that may result in a finding that I or my firm is or was not in compliance with laws stated in paragraph (a).

(c) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of a finding by a government agency or court of competent jurisdiction of a violation by the Contractor of laws stated in paragraph (a).

(d) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of becoming aware of an investigation or finding by a government agency or court of competent jurisdiction of a violation by a subcontractor of laws stated in paragraph (a).

(e) I and my firm will cooperate fully with the City during any investigation and to respond to a request for information within ten (10) working days.

Failure to sign and submit this form with the bid/proposal shall make the bid/proposal non-responsive. In the case of an informal solicitation, the contract will not be awarded unless a signed and completed *Pledge of Compliance* is submitted.

Catherine V. Bland, Senior Sales Executive

Catherine V. Bland

10/8/2025

Name and Title

Signature

Date

City of San Diego
CONTRACTOR STANDARDS
Attachment "A"

Provide additional information in space below. Use additional Attachment "A" pages as needed. Each page must be signed.
Print in ink or type responses and indicate question being answered.

I have read the matters and statements made in this Contractor Standards Pledge of Compliance and attachments thereto and I know the same to be true of my own knowledge, except as to those matters stated upon information or belief and as to such matters, I believe the same to be true. I certify under penalty of perjury that the foregoing is true and correct.

Catherine V. Bland, Senior Sales Executive

Catherine V. Bland

10/8/2025

Print Name, Title

Signature

Date

EQUAL OPPORTUNITY CONTRACTING PROGRAM (EOCP)

GOODS AND SERVICES CONTRACTOR REQUIREMENTS

I. City's Equal Opportunity Contracting Commitment.

The City of San Diego (City) promotes equal employment and subcontracting opportunities. The City is committed to ensuring that taxpayer dollars spent on public contracts are not paid to businesses that practice discrimination in employment or subcontracting. The City encourages all companies seeking to do business with the City to share this commitment. Contractors are encouraged to take positive steps to diversify and expand their subcontractor and supplier solicitation base and to offer opportunities to all eligible business firms.

Contractors must submit the required EOCP documentation indicated below with their proposals. Contractors who fail to provide the required EOCP documentation are considered non-responsive.

II. Definitions.

Commercially Useful Function: a Small Local Business Enterprise or Emerging Local Business Enterprise (SLBE/ELBE) performs a commercially useful function when it is responsible for execution of the work and is carrying out its responsibilities by actually performing, managing, and supervising the work involved. To perform a commercially useful function, the SLBE/ELBE shall also be responsible, with respect to materials and supplies used on the contract, for negotiating price, determining quantity and quality, ordering the material, and installing (where applicable) and paying for the material itself.

To determine whether an SLBE/ELBE is performing a commercially useful function, an evaluation will be performed of the amount of work subcontracted, normal industry practices, whether the amount the SLBE/ELBE firm is to be paid under the contract is commensurate with the work it is actually performing and the SLBE/ELBE credit claimed for its performance of the work, and other relevant factors. Specifically, an SLBE/ELBE does not perform a commercially useful function if its role is limited to that of an extra participant in a transaction, contract, or project through which funds are passed in order to obtain the appearance of meaningful and useful SLBE/ELBE participation, when in similar transactions in which SLBE/ELBE firms do not participate, there is no such role performed.

Disadvantaged Business Enterprise (DBE): a certified business that is (1) at least fifty-one (51%) owned by socially and economically Disadvantaged Individuals, or, in the case of a publicly owned business at least fifty-one percent (51%) of the stock is owned by one or more socially and economically Disadvantaged Individuals; and (2) whose daily business operations are managed and directed by one or more socially and economically disadvantaged owners. Disadvantaged Individuals include Black Americans, Hispanic Americans, Asian Americans, and other minorities, or individual found to be disadvantaged by the Small Business Administration pursuant to Section 8 of the Small Business Reauthorization Act.

Disabled Veteran Business Enterprise (DVBE): a certified business that is (1) at least fifty-one percent (51%) owned by one or more Disabled Veterans; and (2) business operations must be managed and controlled by one or more Disabled Veterans. A Disabled Veteran is a veteran of the U.S. military, naval, or air service who resides in California and has a service-connected disability of at least 10% or more. The firm shall be certified by the State of California's Department of General Services, Office of Small and Minority Business.

Emerging Business Enterprise (EBE): a business whose gross annual receipts do not exceed the amount set by the City Manager, and which meets all other criteria set forth in the regulations implementing the City's Small and Local Business Preference Program. The City Manager shall review the threshold amount for EBEs on an annual basis, and adjust as necessary to reflect changes in the marketplace.

Emerging Local Business Enterprise (ELBE): a Local Business Enterprise that is also an Emerging Business Enterprise.

Local Business Enterprise (LBE): a business that has both a principal place of business and a significant employment presence in the County of San Diego, and that has been in operation for twelve (12) consecutive months.

Minority Business Enterprise (MBE): a certified business that is (1) at least fifty-one percent (51%) owned by one or more minority individuals, or, in the case of a publicly owned business at least fifty-one percent (51%) of the stock is owned by one or more minority individuals; and (2) whose daily business operations are managed and directed by one or more minorities owners. Minorities include the groups with the following ethnic origins: African, Asian Pacific, Asian Subcontinent, Hispanic, Native Alaskan, Native American, and Native Hawaiian.

Other Business Enterprise (OBE): any business which does not otherwise qualify as Minority, Woman, Disadvantaged, or Disabled Veteran Business Enterprise.

Principal Place of Business: a location wherein a business maintains a physical office and through which it obtains no less than fifty percent (50%) of gross annual receipts.

Significant Employee Presence: no less than twenty-five percent (25%) of a business's total number of employees.

Small Business Enterprise (SBE): a business whose gross annual receipts do not exceed the amount set by the City Manager, and that meets all other criteria set forth in regulations implementing the City's Small and Local Business Preference Program. The City Manager shall review the threshold amount for SBEs on an annual basis, and adjust as necessary to reflect changes in the marketplace. A business certified as a DVBE by the State of California, and that has provided proof of such certification to the City manager, shall be deemed to be an SBE.

Small Local Business Enterprise (SLBE): a Local Business Enterprise that is also a Small Business Enterprise.

Women Business Enterprise (WBE): a certified business that is (1) at least fifty-one percent (51 %) owned by a woman or women, or, in the case of a publicly owned business at least fifty-one percent (51%) of the stock is owned by one or more women; and (2) whose daily business operations are managed and directed by one or more women owners.

III. Disclosure of Discrimination Complaints.

As part of its proposal, Contractor shall provide to the City a list of all instances within the past ten (10) years where a complaint was filed or pending against Contractor in a legal or administrative proceeding alleging that Contractor discriminated against its employees, subcontractors, vendors, or suppliers, and a description of the status or resolution of that complaint, including any remedial action taken. (Attachment AA).

IV. Work Force Report and Equal Opportunity Outreach Plan.

- A. Work Force Report. Contractors shall submit with their proposal a Work Force Report (WFR) for approval by the City. (Attachment BB). If the City determines that there are under representations when compared to County Labor Force Availability data, then the Contractor will also be required to submit an Equal Employment Opportunity Plan (EEOP) to the City for approval. Questions regarding the WFR should be directed to the Equal Opportunity Contracting Department.
- B. Duty to Comply with Equal Opportunity Outreach Plan. A Contractor for whom an EEOP has been approved by the City shall use best efforts to comply with that EEOP.

V. Small and Local Business Program Requirements.

The City has adopted a Small and Local Business Enterprise program for goods, services, and consultant contracts. The SLBE requirements are set forth in Council Policy 100-10. For contracts in which the Purchasing Agent is required to advertise for sealed proposals in the City's official newspaper or consultant contracts valued over \$50,000, the City shall:

- A. Apply a maximum of an additional 12% of the total possible evaluation points to the Contractor's final score for SLBE or ELBE participation. Additional points will be awarded as follows:
 - a. If the Contractor achieves 20% participation, apply 5% of the total possible evaluation points to the Contractor's score; or
 - b. If the Contractor achieves 25% participation, apply 10% of the total possible evaluation points to the Contractor's score; or
 - c. If the prime contractor is a SLBE or an ELBE, apply 12% of the total possible evaluation points to the Contractor's score.

VI. Maintaining Participation Levels.

- A. Additional points are based on the Contractor's level of participation proposed prior to the award of the goods, services, or consultant contract. Contractors are required to achieve and maintain the SLBE or ELBE participation levels throughout the duration of the goods, services, or consultant contract.
- B. If the City modifies the original specifications, the Contractor shall make reasonable efforts to maintain the SLBE or ELBE participation for which the additional points were awarded. The City must approve in writing a reduction in SLBE or ELBE participation levels.
- C. Contractor shall notify and obtain written approval from the City in advance of any reduction in subcontract scope, termination, or substitution for a designated SLBE or ELBE subcontractor.
- D. Contractor's failure to maintain SLBE or ELBE participation levels as specified in the goods, services, or consultant contract shall constitute a default and grounds for debarment under Chapter 2, Article 2, Division 8, of the San Diego Municipal Code.
- E. The remedies available to the City under Council Policy 100-10 are cumulative to all other rights and remedies available to the City.

VII. Certifications.

The City accepts certifications of MBE, WBE, DBE, or DVBE from the following certifying agencies:

- A. Current certification by the State of California Department of Transportation (CALTRANS) as DBE.
- B. Current MBE or WBE certification from the California Public Utilities Commission.
- C. DVBE certification is received from the State of California's Department of General Services, Office of Small and Minority Business.
- D. Current certification by the City of Los Angeles as DBE, WBE, or MBE.

Subcontractors' valid proof of certification status e.g., copy of MBE, WBE, DBE, or DVBE certification must be submitted with the proposal or contract documents. MBE, WBE, DBE, or DVBE certifications are listed for informational purposes only.

VIII. List of Attachments.

- AA. Contractors Certification of Pending Actions
- BB. Work Force Report

AA. CONTRACTORS CERTIFICATION OF PENDING ACTIONS

As part of this Contract, the Contractor must provide to the City a list of all instances within the past 10 years where a complaint was filed or pending against the Contractor in a legal or administrative proceeding alleging that Contractor discriminated against its employees, subcontractors, vendors or suppliers, and a description of the status or resolution of that complaint, including any remedial action taken.

CHECK ONE BOX ONLY.

- ☐ The undersigned certifies that within the past 10 years the Contractor has NOT been the subject of a complaint or pending action in a legal administrative proceeding alleging that Contractor discriminated against its employees, subcontractors, vendors or suppliers.
- ☐ The undersigned certifies that within the past 10 years the Contractor has been the subject of a complaint or pending action in a legal administrative proceeding alleging that Contractor discriminated against its employees, subcontractors, vendors or suppliers. A description of the status or resolution of that complaint, including any remedial action taken and the applicable dates is as follows:

DATE OF CLAIM	LOCATION	DESCRIPTION OF CLAIM	LITIGATION (Y/N)	STATUS	RESOLUTION/ REMEDIAL ACTION TAKEN
Kaiser Foundation Health Plan entities (Health Plans) are involved in various legal proceedings, including professional liability, breach of contract, commercial and employment-related litigation, which are consistent with the health care coverage industry. In addition, Health Plans indemnify the Permanente medical groups against claims for professional liability. In the opinion of management, based upon current facts and circumstances, the resolution of these matters is not expected to have a material adverse effect on the combined financial position or combined results of operations of Health Plans. We do not provide information regarding pending litigation.					

Contractor Name: Kaiser Permanente on-the-job

Certified By Catherine Bland Title Sr. National Sales Executive

 Date 10/7/2025

Signature

Certifications and Staff Biographies

This is to Certify
That
Dan Felix Y Ines
has successfully completed the NIOSH Approved Spirometry
Training Program On
March 24-25, 2025
Lake Forest, CA



Palmer Associates, Inc.
NIOSH Approved Spirometry Training
Course Offering #051

Kendra Palmer Anderson

Kendra Palmer Anderson, President

Alan Palmer

Alan Palmer, PhD. Founder

This Course has been approved by the California Board of Registered Nursing
for 20.4 contact hours.

Approval #CEP 13010(CBRN)

This certificate is valid for a period of 5 years after completion of the Offering.

RN # _____

ABH has awarded this course 2.0 CE points

CE approval # is 10-3242

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Fernando Andres Hernandez, LVN COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the **CAOHC Council**: is therefore a*

Certified Occupational Hearing Conservationist

January 25, 2028

Expiration Date

496680

CAOHC ID Number



Raul Mirza, DO MPH MS CPS/A FACOEM
CAOHC Chair



Bryan J. Topp, RN, MSN/MPH
CAOHC Vice Chair Education



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Fernando Hernandez

Has successfully completed 7-hour Refresher

NIOSH-Approved Spirometry Refresher Training Course #091

Pasadena, CA

March 13, 2024

Karen Riner

NIOSH Course Director

NIOSH-approved Course #091

This certificate will expire 5 years after the course date.

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Gabriela Vazquez, COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the **CAOHC Council**: is therefore a*

Certified Occupational Hearing Conservationist

July 19, 2028

Expiration Date

517623

CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Gabriela Vazquez

Has successfully completed the 16-hour Initial

NIOSH-Approved Spirometry Training Course # 091

San Diego, CA

September 23-24, 2024

NIOSH-approved Course #091

NIOSH Course Director

This certificate will expire 5 years after the course date.

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Jennifer Bradley, COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the CAOHC Council: is therefore a*

Certified Occupational Hearing Conservationist

April 4, 2029

Expiration Date

521044

CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education

This is to Certify
That

Jennifer Bradley

has successfully completed the NIOSH Approved
Spirometry Training Program On
June 5-6, 2024
San Diego, CA



Palmer Associates, Inc.
NIOSH Approved Spirometry Training
Course Offering #051

Kendra Palmer Anderson

Kendra Palmer Anderson, President

Alan Palmer

Alan Palmer, Ph.D. Founder

This Course has been approved by the California Board of Registered Nursing for 20.4 contact hours.

Approval #CEP 13010(CBRN)

This certificate is valid for a period of 5 years after completion of the Offering.

RN #

ABH has awarded this course 2.0 CE points

CE approval # is 10-3242

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Lilyana S. Castillo, COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the CAOHC Council: is therefore a*

Certified Occupational Hearing Conservationist

February 15, 2028

Expiration Date

516030

CAOHC ID Number

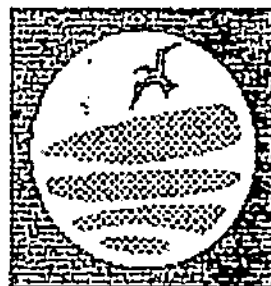


Raul Mirza, DO MPH MS CPS/A FACOEM
CAOHC Chair



Bryan J. Topp, RN, MSN/MPH
CAOHC Vice Chair Education

This is to Certify
That
Lilyana S. Castillo
has successfully completed the NIOSH Approved
Spirometry Training Program On
June 5-6, 2024
San Diego, CA



Palmer Associates, Inc.
NIOSH Approved Spirometry Training
Course Offering #051

Kindra Palmer Anderson

Kindra Palmer Anderson, President

Alan Palmer

Alan Palmer, Ph.D. Founder

This Course has been approved by the California Board of Registered Nursing
for 20.4 contact hours.

Approval #CEP 13010(CBRN)

This certificate is valid for a period of 5 years after completion of the Offering.

RN # _____

ABHI has awarded this course 2.0 CE points

CE approval # is 10-3242

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Lourdezel Cabrera Nefalar, LVN COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the CAOHC Council: is therefore a*

Certified Occupational Hearing Conservationist

September 21, 2028

Expiration Date

498853

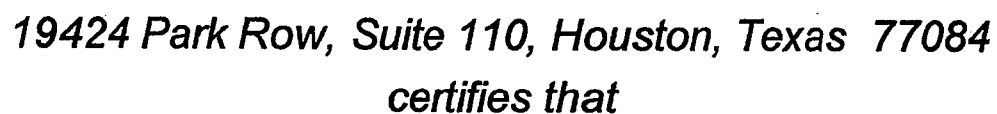
CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education



Lourdezel C. Nefalar

Has successfully completed 8-hour Refresher

NIOSH-Approved Spirometry Refresher Training Course # 091

February 5, 2024

NIOSH-approved Course #091

This certificate is valid for 5 years from the course date.

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Maria Pilar Mattis, LVN COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the **CAOHC Council**: is therefore a*

Certified Occupational Hearing Conservationist

December 20, 2029

Expiration Date

498850

CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Maria Mattis

Has successfully completed the 16-hour Initial

NIOSH-Approved Spirometry Training Course # 091

San Diego, CA

September 23-24, 2024

NIOSH-approved Course #091

NIOSH Course Director

This certificate will expire 5 years after the course date.

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Martha G. Cendejas, COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the CAOHC Council: is therefore a*

Certified Occupational Hearing Conservationist

June 9, 2028

Expiration Date

517627

CAOHC ID Number

Benjamin J. Roberts

Benjamin Roberts, PhD, MPH, CIH
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA, MA, CCC-A, CPS/A
CAOHC Vice Chair - Education



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Martha Cendejas

Has successfully completed 7-hour Refresher

NIOSH-Approved Spirometry Refresher Training Course #091

Pasadena, CA

March 13, 2024

Haren Riner

NIOSH Course Director

NIOSH-approved Course #091

This certificate will expire 5 years after the course date.

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Mercedes Garcia, LVN COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the **CAOHC Council**, is therefore a*

Certified Occupational Hearing Conservationist

August 22, 2029

Expiration Date

522742

CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education

COUNCIL FOR ACCREDITATION IN OCCUPATIONAL HEARING CONSERVATION

This is to Certify that

Roxanna Consuelo Navarro-Naranjo, LVN COHC

*having demonstrated proficiency and special knowledge, and having successfully completed the required
course in occupational hearing conservation following the requirements set forth by
the CAOHC Council: is therefore a*

Certified Occupational Hearing Conservationist

January 29, 2029

Expiration Date

499806

CAOHC ID Number



J. Andrew Merkley, AuD CCC-A CPS/A
CAOHC Chair

Carol Snyderwine, MHA, MA, CCC-A

Carol Snyderwine, MHA MA CCC-A CPS/A
Council Vice Chair - Education



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Roxanna C. Navarro Naranjo

Has successfully completed the 16-hour Initial

NIOSH-Approved Spirometry Training Course # 091

Pasadena, CA

March 11-12, 2024

Haren Riner

NIOSH Course Director

NIOSH-approved Course #091

This certificate will expire 5 years after the course date.



19424 Park Row, Suite 110, Houston, Texas 77084

certifies that

Sheryl Reduque

Has successfully completed the 16-hour Initial

NIOSH-Approved Spirometry Training Course # 091

San Diego, CA

September 23-24, 2024

NIOSH-approved Course #091

NIOSH Course Director

This certificate will expire 5 years after the course date.

Catherine Bland, RN, CCM, CPUM, CLNC

Cathy is a Registered Nurse with over 40 years of clinical experience, including a strong foundation in hospital-based nursing with a focus on critical care and cardiology. She holds certifications in Case Management, Utilization Management, and Legal Nurse Consulting, and brings more than 30 years of specialized expertise in workers' compensation case management.

In her current role Cathy collaborates closely with employers, insurance carriers, and third-party administrators (TPAs) to develop and implement comprehensive occupational health programs. These initiatives include OSHA exams, injury care services, and workplace safety strategies designed to support employee well-being and regulatory compliance.

Cathy is deeply committed to ensuring injured workers receive timely, integrated medical care that prioritizes quality outcomes. Her clinical background empowers her to advocate for health programs that not only promote recovery but also help reduce costs associated with delayed or ineffective treatment.

She divides her professional time between Northern and Southern California. Outside of work, Cathy enjoys traveling, fishing, boating, and attending live music events. She is also a proud mother of two adult children.

SAM YAKOU

5965 Broadmoor Dr, La Mesa, CA 91942
619-729-8794 mobile | sam.yakou@kp.org

EXPERIENCE

- | | |
|--------------|--|
| 2023-present | Manager – Occupational Health, Kaiser Permanente <ul style="list-style-type: none">• Responsible for administrative and business management of a medium sized department providing care across three Medical Office Buildings.• Partner with local and regional leadership to comply with organizational goals and requirements.• Developed new processes for basic administrative functions such as sick call, time off requests, and staff certification. |
| 2023 | Operations Manager – Reception Services, Kaiser Permanente <ul style="list-style-type: none">• Develop and audit workflows for frontline operations at all Medical Office Buildings in the San Diego service area.• Achieved UBT Level 5 status as Management Co-Lead from 2017-Present. |
| 2015-2023 | Support Services Supervisor – Reception Services, Kaiser Permanente <ul style="list-style-type: none">• Coordinate daily staffing of up to 42 direct reports.• Developed and implemented budgeting, scheduling, and staffing practices across multiple Medical Office Buildings. |
| 2006-2015 | Senior Case Manager – Member Services, Kaiser Foundation Health Plan <ul style="list-style-type: none">• Received 2014 Member Services California Employee of the Year Award. |
| 2004-2006 | Clerical Team Leader – Appointment Services, Kaiser Permanente <ul style="list-style-type: none">• Supervised evening operations for San Diego Appointment Center. |

EDUCATION

- | | |
|--------------|---|
| 2023-Present | Master of Business Administration – Organizational Management
<i>Eastern University</i> |
| 2007-2009 | Bachelor of Science - Business Administration
<i>University of Phoenix</i> |

THOMAS W. WANG
Thomas.w.wang@kp.org
619-455-0968

EMPLOYMENT

Southern California Permanente Medical Group (SCPMG)	
Regional Coordinating Chief, Occupational Medicine	April 2019-present
Chief of Service, Occupational Medicine San Diego Service Area	January 2016-present
Urgent Care Shifts	2003-2004; 2023
Occupational Medicine Physician	July 2001-present
MacNeal Hospital Dept. of Family Practice, Berwyn, IL	
Interim Director of Employee Health	1998-2001
Director of Primary Care Sports Medicine Fellowship	1997-2001
Full time Faculty in suburban Resident training center.	1996-2001
Chelsea Hospital; Chelsea, MI	
Admission history and physicals for Headache Service	May, 1995 - June, 1996
Migrant Farm Care Clinic; Manchester, MI	
Admission history and physicals for Headache Service	July, 1995 - June, 1996

WORK EXPERIENCE

Asian Business Association of San Diego, Board of Directors	April 2023-present
SCPMG Physician Ambassador	2018-present
Sports medicine physician coverage for a variety and level of sporting events	1996-2001
Chicago Marathon/Triathlon, Boxing, Football, Rugby, Gymnastics, Tennis	
MCO Community Care Clinic, Volunteer	1992-1993
Midwest Medical Missions Surgical Relief, Member	April, 1992
San Juan de la Maguana, Dominican Republic	

EDUCATION

M.D., University of Toledo College of Medicine
Toledo, Ohio
September, 1989 - June, 1993

B.S., University of Michigan
Major: Biology
September, 1985 - May, 1989

POSTDOCTORAL TRAINING

Dept. of Family Practice, Sports Medicine Fellow MacNeal Hospital, Chicago, IL	July, 1996 - July, 1997
Dept. of Family Practice, House Officer University of Michigan	July, 1993 - June, 1996

LICENSURE AND CERTIFICATION

American Academy of Family Practice, Diplomate	July, 2002-present
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LICENSURE AND CERTIFICATION
(continued)

California Permanent License (G-85927)	October, 2000-present
Qualified Medical Examiner - expired	November, 2006
Certificate of Specialists Qualification in Sports Medicine - expired	July, 1999
Illinois Permanent License (036-093040) - expired	July, 1999

AWARDS

San Diego Business Journal selection as an Asian Leader of Influence	2023
Mmodal programming to automate repetitive actions for Occ Med at SCPMG	2018
Silver Apple Award – outstanding faculty teaching for family practice residency	1998
Resident Research Award at University of Michigan Family Practice	1996
Outstanding College Students of America	1989
University of Michigan Sophomore Honors Award	1986
University of Michigan Alumni Scholarship	1985
National Merit Scholarship	1985
NIH Grant for Minority High School Research Apprenticeship	1984

PUBLICATIONS

Editor on “Office Management of Acute Trauma”. *Clinics in Family Practice*. 2000;2(3)

Shah, S; Wang, TW. “Piriformis Syndrome.” <http://www.emedicine.com>; Sports medicine chapter. 2000

Jaworski, M; Wang, TW. “Gastroenteritis.” <http://www.emedicine.com>; Internal medicine chapter. 2000

Wang, TW; Paras, RD, Lawlor D. “Musculoskeletal Disorders of the Neck and Back.” *Monograph, Edition No.254, Home Study Self-Assessment program. Leawood, Kan: American Academy of Family Physicians, July 2000.*

Redfield, JR; Wang, TW. “Improving pneumococcal vaccination rates: a three-step approach.” *Family Medicine* 2000;32(5):338-341.

Interviewed as an expert reference in:

- Shape’s Fit for Pregnancy
- “Special delivery: how to stay fit and sane during pregnancy.” *Walking*; February 1999: 57-59.

Wang, TW; Paras, RD. “Common Nutrition Issues in Sports.” *Clinics in Family Practice*. 1999;1(1):37-60.

Wang, TW; Bush-Joseph, CA; Knopp, WD; Bach, BR. “Posterolateral Osteochondritis Dissecans in a High School Football Player.” *The Physician and Sportsmedicine*. 1998;26(8): 31-36.

Wang, T.W.; Apgar, BS. "Exercise during pregnancy." *American Family Physician*.1998;57(8):1846-1852.

Wang, TW. Reviews for the Highlights section of:

- Physician and Sportsmedicine 1998;26(9):13.
- Physician and Sportsmedicine 1998;26(3):17.
- Physician and Sportsmedicine 1997;25(12): 90c.
- Physician and Sportsmedicine 1997;25(9): 32-34.

Knopp W, Wang TW, Bach B. "Ergogenic Drugs in Sports." *Clinics of Sports Medicine* 1997;16(3): 375-392.

PUBLICATIONS (continued)

Wang, T.W. "Helicobacter pylori Management for the primary care physician." *Female Patient* 1996;21: 60-76.

Reviewer for North American Primary Care Research Group (NAPCRG) 1998-2000 articles for presentation.

Apel, I.; Yu, C.; Wang, T.W.; Dobry, C., Van Antwerp, M.E.; Jove, R.; Prochownik, E.P. "Regulation of the JunB Gene by v-src." *Molecular and Cellular Biology*, Aug. 1992, p. 3356-3364.

Wakefield, T.W.; Wroblewski, S.K.; Stanley, J.C.; Wang, T.W. "Increased Prostacyclin and Adverse Hemodynamic Responses to Protamine Sulfate in an Experimental Canine Model." *Journal of Surgical Research* 1991;50: 449-456.

UNPUBLISHED RESEARCH

MacNeal Hospital, Department of Family Practice

Subject: Attitudes and guidelines for neonatal air travel

Researchers: Drs. Shashir Shah, Manisha Shah and Thomas Wang

December 1997 – December 1998

University of Michigan, Department of Family Practice

Subject: Factors affecting the use of e-mail as a means of physician/patient communication.

Faculty Mentor: Dr. Lee Green

April 1995 – May 1996

Medical College of Ohio, Department of Microbiology

Subject: Creation of a *Candida albicans* genomic library in the Plasmid YEp24.

Faculty Mentor: Dr. Paul Lehmann

May, 1984 - August, 1984.

PRESENTATIONS

University of Michigan Sports Medicine for the Primary Care Physician – Sprains and Strains; Joint Injections
October, 2000 – Ann Arbor, Michigan

American College of Sports Medicine – Sternoclavicular Dislocation.
June, 1999 – Seattle, Washington

Midwest Orthopedics Sportsmedicine Seminar – Dermatology in Athletics
March, 1999 – Chicago, Illinois

American Academy of Family Practice Scientific Assembly -- Disability Functional Assessment.
September, 1998 – San Francisco, California.

American Medical Society for Sports Medicine -- Expert panelist for clinical case presentations.
April, 1998 – Nashville, Tennessee.

American Medical Society for Sports Medicine -- Posterolateral Osteochondritis Dissecans in a High School Football Player.
April, 1997 - Colorado Springs, Colorado.

Rush Orthopedic Residency Program -- Lower Extremity Overuse.
January, 1997 – Chicago, Illinois.

PRESENTATIONS (continued)

North American Primary Care Research Group Conference -- Preliminary results concerning factors affecting e-mail as a means of physician/patient communication.
November, 1996 - Vancouver, British Columbia.

Lecture series for University of Illinois Medical Students on Musculoskeletal Exam
1996-2000.

Lecture series for MacNeal Family Practice Residents/Fellows on Sports Medicine Topics.
1996-2000.

Illinois Academy of Family Physicians CME on Current Concepts in Sports Medicine -- Examination and Common Problems of the Knee.
October, 1996.

MacNeal Hospital CME on Current Concepts in Sports Medicine -- Pre-Participation Physical Examinations and Their Importance.
August 1996.

Medical College of Ohio Junior Science Humanities Symposium -- presented results of the creation of a Candida albicans genomic library in the plasmid YEp24.
February, 1985.

Languages: English, conversational Mandarin.

RFP 10090302-26-L							
Attachment B - List of Physicians							
Name of Proposer:							
Physician Name	Specialty	Physical Street Address	City	State	Zip Code	Any MPN Medical Group Affiliations	Assigned Provider Code
Abdou Samy M.	Neurosurgery	5251 Viewridge Ct.	San Diego	CA	92123	Kaiser Permanente San Diego Medical Center	NEURO
Elsner Chad	Orthopedic	4650 Palm Ave 2nd Floor	San Diego	CA	92154	Kaiser Permanente San Diego Medical Center	ORTHO
Farrier Jeffrey M	Surgery	4405 Vandever Ave	San Diego	CA	92120	Kaiser Permanente Vandever Medical Offices	MISC
Powell Robert S	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Wang Thomas W	Occupational Medicine	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
O'Leary Lindy M	Occupational Medicine	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Lemm Michael D	Podiatry	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	DPM
Mcdermott Daniel P	Podiatry	4650 Palm Ave 2nd Floor	San Diego	CA	92154	Kaiser Permanente San Diego Medical Center	DPM
Wang Thomas W	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Clifford John W	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente Otay Mesa Medical Offices	ORTHO
Lyons James P	Orthopedic	4650 Palm Ave 2nd Floor	San Diego	CA	92154	Kaiser Permanente Otay-Mesa Medical Offices	ORTHO
Ohara William M	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	ORTHO
Ryan Michael G	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Shoemaker Scott D	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Kim Dianne H	Ophthalmology	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	MISC
O'Leary Lindy M	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
O'Leary Lindy M	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Wang Thomas W	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Emdad Payam	Occupational Medicine	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Emdad Payam	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Emdad Payam	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Guimet Moises	Podiatry	400 Craven Rd.	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	DPM
Jaya Dayang Kim M	Occupational Medicine	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Jaya Dayang Kim M	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Jaya Dayang Kim M	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Culp Clayton	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	DPM
Flippin Michael	Orthopedic	5251 Viewridge Ct	San Diego	CA	92123	Kaiser Permanente San Diego Medical Center	ORTHO
Helmerts Scott	Orthopedic	4650 Palm Ave	San Diego	CA	92154	Kaiser Permanente Otay Mesa Medical Offices	ORTHO
Khan Najeeb	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Kim Alex	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	DPM
Kwon Yong	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	ORTHO
Patel Nirav	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	DPM
Reddy Nithin	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Roper Jonathan	Orthopedic	5251 Viewridge Ct.	San Diego	CA	92123	Kaiser Permanente San Diego Medical Center	ORTHO

Physician Name	Specialty	Physical Street Address	City	State	Zip Code	Any MPN Medical Group Affiliations	Assigned Provider Code
Sadeghi Cameron	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Singh Anshuman	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Smith Bertil	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Steinhoff Amy	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
DeBlasi Gregory J	Orthopedic	5251 Viewridge Court	San Diego	CA	92123	Kaiser Permanente Viewridge Medical Offices	ORTHO
Nguyen Truong D	Occupational Medicine	6911 Convoy Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Nguyen Truong D	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Nguyen Truong D	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Cheung Yeukkei	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente San Diego Medical Center	ORTHO
Kroonen Leo T	Orthopedic	4650 Palm Ave	San Diego	CA	92154	Kaiser Permanente Otay-Mesa Medical Center	ORTHO
Clifford John W	Orthopedic Surgery: Hand	4650 Palm Ave 2nd Floor	San Diego	CA	92154	Kaiser Permanente Otay Mesa Medical Offices	ORTHO
DeBlasi Gregory J	Orthopedic Surgery: Spine	5251 Viewridge Court	San Diego	CA	92123	Kaiser Permanente Viewridge Medical Offices	ORTHO
Elsner Chad	Orthopedic Surgery: Knee	4647 Zion Ave	San Diego	CA	92120	Kaiser Permanente San Diego Medical Center	ORTHO
Farrier Jeffrey M	Surgery: General	4405 Vandever Ave	San Diego	CA	92120	Kaiser Permanente Vandever Medical Offices	MISC
Powell Robert S	Orthopedic Surgery: Knee	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Ghatan Andrew C	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Luetzow William F	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Schub David L	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Guimet Moises	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	DPM
Bangalan Sharon J	Podiatry	5893 Copley Dr.	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	DPM
Clapper Mark	Orthopedic	4650 Palm Ave 2nd Floor	San Diego	CA	92154	Kaiser Permanente San Diego Medical Center	ORTHO
Craft Timothy	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente San Diego Medical Center	ORTHO
Harvey Norah	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Diego Medical Center	ORTHO
Yashar Arnold	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente San Diego Medical Center	ORTHO
Young Edmond	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente San Diego Medical Center	ORTHO
Chang Wayne	Podiatry	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente San Diego Medical Center	DPM
Crawford Michael	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Diego Medical Center	DPM
Ferrer Waldo	Occupational Medicine	6911 Convoy Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Ferrer Waldo	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Ferrer Waldo	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Shih Jennifer G	Occupational Medicine	6911 Convoy Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Amador Ella C	Occupational Medicine	6911 Convoy Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Amador Ella C	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Amador Ella C	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Vo Diem	Occupational Medicine	6911 Convoy Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Vo Diem	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Vo Diem	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Prestridge James G	Podiatry	4650 Palm Ave.	San Diego	CA	92154	Kaiser Permanente San Diego Medical Center	DPM

Physician Name	Specialty	Physical Street Address	City	State	Zip Code	Any MPN Medical Group Affiliations	Assigned Provider Code
Prestridge James G	Podiatry	5893 Copley Dr.	San Diego	CA	92111	Kaiser Permanente San Diego Medical Center	DPM
Prestridge James G	Podiatry	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Diego Medical Center	DPM
Prestridge James G	Podiatry	9455 Clairmont Mesa Blvd.	San Diego	CA	92123	Kaiser Permanente San Diego Medical Center	DPM
Prestridge James G	Podiatry	4647 Zion Ave.	San Diego	CA	92120	Kaiser Permanente San Diego Medical Center	DPM
Almario David S	Occupational Medicine	400 Craven Rd. Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Outpatient Medical Center	OCCM
Chuang Michael T.S.	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Kapur Venkateshwar E	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Han Paul H	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	ORTHO
Piper Samantha L	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Piper Samantha L	Orthopedic	4647 Zion Ave	San Diego	CA	92120	Kaiser Permanente San Diego Medical Center	ORTHO
Williams Joan R	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
Fitzgerald Brian T	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente San Diego Medical Center	ORTHO
Kwan Derek D	Anesthesiology	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	MISC
Sethee Jaianand S	Anesthesiology	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	MISC
Bui David K. A.	Anesthesiology	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	MISC
O'Shea Ryan M	Orthopedic	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	ORTHO
O'Shea Ryan M	Orthopedic	4650 Palm Ave	San Diego	CA	92154	Kaiser Permanente Otay Mesa Medical Offices	ORTHO
Gray Benjamin L	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	ORTHO
Vargas Gary O	Occupational Medicine	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92120	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	OCCM
Vargas Gary O	Occupational Medicine	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	OCCM
Vargas Gary O	Occupational Medicine	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	OCCM
Brambila Maximino J	Orthopedic	4650 Palm Ave	San Diego	CA	92154	Kaiser Permanente Otay Mesa Medical Offices	ORTHO
Daughety Jason D	Anesthesiology	5893 Copley Drive	San Diego	CA	92111	Kaiser Permanente Garfield Medical Offices	MISC
Murthy Praveen G	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Schairer William W	Orthopedic	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	ORTHO
Zhang Joanne Y	Orthopedic	250 Travelodge Dr	El Cajon	CA	92020	Kaiser Permanente El Cajon Medical Offices	ORTHO
	Emergency Care	4647 Zion Ave 1st Flr	San Diego	CA	92120	Kaiser Permanente San Diego Medical Center	FTS
	Emergency Care	9455 Clairemont Mesa Blvd	San Diego	CA	92123	Kaiser Permanente San Diego-Clairemont Medical Center	FTS
	Occupational Health Center	4650 Palm Ave 1st Flr Entrance C	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	FTS
	Occupational Health Center	400 Craven Rd Building 1, 2nd Floor	San Marcos	CA	92078	Kaiser Permanente On-the-Job San Marcos Medical Center	FTS
	Occupational Health Center	6911 Convo Court 3rd Floor, Suite 316	San Diego	CA	92111	Kaiser Permanente On-the-Job Clairemont Mesa Medical Office	FTS
	Urgent Care Facility	4650 Palm Ave 1st Flr	San Diego	CA	92154	Kaiser Permanente On-the-Job San Diego Medical Center	FTS
	Urgent Care Facility	400 Craven Rd	San Marcos	CA	92078	Kaiser Permanente San Marcos Medical Center	FTS
	Urgent Care Facility	9455 Clairemont Mesa Blvd	San Diego	CA	92123	Kaiser Permanente San Diego Medical Center	FTS

RFP 10090302-26-L							
Attachment C - Ancillary Service Provider							
Name of Proposer:							
By submission of this ancillary service information, Proposer is confirming that they are legally permitted to offer the required medical goods/services and that an existing contractual agreement exists between the Proposer and each listed ancillary service provider that will provide services for the City's MPN (Medical Provider Network).							
Ancillary Service Provider	Specialty or Type of Service	Physical Address	City	State	Zip Code	License Number or Certification to Practice	Tax Identification Number (TIN)
KAISER PERMANENTE	LABORATORY	4650 PALM AVE	SAN DIEGO	CA	92154	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	4650 PALM AVE	SAN DIEGO	CA	92154	1225060742	951750445
KAISER PERMANENTE	LABORATORY	4647 ZION AVE	SAN DIEGO	CA	92120	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	4647 ZION AVE	SAN DIEGO	CA	92120	1225060742	951750445
KAISER PERMANENTE	LABORATORY	400 CRAVEN RD	SAN MARCOS	CA	92078	1225060742	951750445
KAISER FOUNDATION HOSPITAL	GENERAL ACUTE CARE HOSPITAL	4647 ZION AVE	SAN DIEGO	CA	92120	1013062769	941105628
KAISER PERMANENTE	PHARMACY - OUTPATIENT	9455 CLAIREMONT MESA BLVDHSB FLOOR 1	SAN DIEGO	CA	92123	1609316942	941340523
KAISER PERMANENTE	LABORATORY	17140 BERNARDO CENTER DR	SAN DIEGO	CA	92128	1225060742	951750445
KAISER PERMANENTE	LABORATORY	1630 E MAIN ST	EL CAJON	CA	92021	1225060742	951750445
KAISER PERMANENTE	LABORATORY	3851 SHAW RIDGE RD	SAN DIEGO	CA	92130	1225060742	951750445
KAISER PERMANENTE	LABORATORY	250 TRAVELODGE DR	EL CAJON	CA	92020	1225060742	951750445
KAISER PERMANENTE	LABORATORY	5893 COPLEY DR	SAN DIEGO	CA	92111	1225060742	951750445
KAISER PERMANENTE	LABORATORY	9455 CLAIREMONT MESA BLVD	SAN DIEGO	CA	92123	1225060742	951750445
KAISER PERMANENTE	LABORATORY	3250 FORDHAM ST	SAN DIEGO	CA	92110	1225060742	951750445
KAISER PERMANENTE	LABORATORY	4405 VANDEVER AVE	SAN DIEGO	CA	92120	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	17140 BERNARDO CENTER DR	SAN DIEGO	CA	92128	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	1630 E MAIN ST	EL CAJON	CA	92021	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	3851 SHAW RIDGE RD	SAN DIEGO	CA	92130	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	250 TRAVELODGE DR	EL CAJON	CA	92020	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	5893 COPLEY DR	SAN DIEGO	CA	92111	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	9455 CLAIREMONT MESA BLVD	SAN DIEGO	CA	92123	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	3250 FORDHAM ST	SAN DIEGO	CA	92110	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	400 CRAVEN RD	SAN MARCOS	CA	92078	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	4405 VANDEVER AVE	SAN DIEGO	CA	92120	1225060742	951750445
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	5251 VIEWRIDGE CT	SAN DIEGO	CA	92123	1225060742	951750445
KAISER FOUNDATION HOSPITAL	GENERAL ACUTE CARE HOSPITAL	9455 CLAIREMONT MESA BLVD	SAN DIEGO	CA	92123	1013062769	941105628
KAISER PERMANENTE	BULATORY SURGERY CENTER/SURGICAL CL	400 CRAVEN RD.	SAN MARCOS	CA	92078	1558080861	941105628
KAISER PERMANENTE	BULATORY SURGERY CENTER/SURGICAL CL	4650 PALM AVE	SAN DIEGO	CA	92154	1013062769	941105628
KAISER PERMANENTE	BULATORY SURGERY CENTER/SURGICAL CL	5893 COPLEY DR	SAN DIEGO	CA	92111	1013062769	941105628

RFP 10090302-26-L							
Attachment C - Ancillary Service Provider							
Name of Proposer:							
By submission of this ancillary service information, Proposer is confirming that they are legally permitted to offer the required medical goods/services and that an existing contractual agreement exists between the Proposer and each listed ancillary service provider that will provide services for the City's MPN (Medical Provider Network).							
Ancillary Service Provider	Specialty or Type of Service	Physical Address	City	State	Zip Code	License Number or Certification to Practice	Tax Identification Number (TIN)
KAISER PERMANENTE	PHARMACY - OUTPATIENT	17140 BERNARDO CENTER DRSTE 160	SAN DIEGO	CA	92128	1710120506	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	1630 E MAIN STREETFLOOR 1	EL CAJON	CA	92021	1437206752	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	3851 SHAW RIDGE ROADFLOOR 1	SAN DIEGO	CA	92130	1861837346	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	6911 CONVOY CTFL-1 RM 1501	SAN DIEGO	CA	92111	1720607112	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	3250 FORDHAM STREET	SAN DIEGO	CA	92110	1467509778	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	5893 COPLEY DRIVEFLOOR 1	SAN DIEGO	CA	92111	1013221654	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	4650 PALM AVENUEFLOOR 1	SAN DIEGO	CA	92154	1639226954	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	400 CRAVEN RD	SAN MARCOS	CA	92078	1154479947	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	4405 VANDEVER AVEFL 1	SAN DIEGO	CA	92120	1093863821	941340523
KAISER PERMANENTE	PHARMACY - INPATIENT	4647 ZION AVE	SAN DIEGO	CA	92120	1780732511	941105628
KAISER PERMANENTE	PHARMACY - OUTPATIENT	4647 ZION AVENUEHOSP BLDG, FLOOR 1, ROOM A	SAN DIEGO	CA	92120	1396893111	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	4405 VANDEVER AVENUEFLOOR 2, ROOM 2401	SAN DIEGO	CA	92120	1346586898	941340523
KAISER PERMANENTE	PHARMACY - INPATIENT	9455 CLAIREMONT MESA BLVDHOSP BLDG	SAN DIEGO	CA	92123	1174068241	941105628
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	6911 CONVOY CT	SAN DIEGO	CA	92111	1225060742	951750445
KAISER PERMANENTE	PHARMACY - INPATIENT	360 RUSH DRHOSPITAL BLDG	SAN MARCOS	CA	92078	1093400020	941105628
KAISER PERMANENTE	PHARMACY - OUTPATIENT	400 CRAVEN ROADBLDG 2, FLOOR 2, ROOM 2519	SAN MARCOS	CA	92078	1407912777	941340523
KAISER PERMANENTE	PHARMACY - OUTPATIENT	4647 ZION AVEFL 4 RM 4825	SAN DIEGO	CA	92120	1114528940	941340523
KAISER PERMANENTE	LABORATORY	6911 CONVOY CT	SAN DIEGO	CA	92111	1225060742	951750445
KAISER FOUNDATION HOSPITAL	GENERAL ACUTE CARE HOSPITAL	360 RUSH DR	SAN MARCOS	CA	92078	1558080861	941105628
KAISER PERMANENTE	DIAGNOSTIC RADIOLOGY	360 RUSH DR	SAN MARCOS	CA	92078	1225060742	951750445
KAISER PERMANENTE	LABORATORY	5251 VIEWRIDGE CT	SAN DIEGO	CA	92123	1225060742	951750445

ATTACHMENT D

TO: City of San Diego (MPN FORM)

From: _____

Date: _____

	☐	ADD	Location
	☐	ADD	Provider
	☐	DELETE	Location
	☐	DELETE	Provider
Name			
	<i>first</i>	<i>middle initial</i>	<i>last</i>
Specialty			
Address		Medical License	
City		Billing Tax ID	
State, Zip		Change Date	
Doctor Type		Phone	

☐ ACCEPTED

☐ DENIED

Signature

Print Name / Date

October 9, 2025

City of San Diego

1200 Third Ave.

San Diego, CA 92102

Attn: Lisa Hoffman, Senior Procurement Contracting Officer

RE: RFP 10090302-26-L

Dear Ms. Hoffman,

Kaiser Permanente appreciates the opportunity to respond to the City of San Diego's Request for Proposal for Industrial Medical Services. As the designated Sr. National Sales Executive for Kaiser Permanente on-the-job® (KPOJ), I will serve as your primary point of contact throughout the contracting and implementation process, ensuring seamless communication and oversight.

This proposal shall remain valid for a minimum of ninety (90) days from the date of submission, underscoring our strong interest in partnering with the City of San Diego and our commitment to delivering high-quality, cost-effective occupational health services.

Our approach is designed to:

- Provide injury care that promotes optimal recovery and timely return to work
- Enhance employee health, while reducing absenteeism and presenteeism
- Ensure compliance with applicable health and safety regulations
- Improve employee satisfaction and overall workplace well-being

As one of California's largest providers of occupational health services—with 49 clinics statewide, including three in San Diego County—Kaiser Permanente offers deep expertise in supporting workforce health and safety. Our integrated care model and proven track record positions us as a trusted partner in helping the City achieve its goals. We are confident our services will help reduce costs, mitigate risks, and improve medical outcomes.

Our strengths include:

Focus on Prevention and Wellness

Our care philosophy emphasizes prevention and wellness, not just treatment. This proactive approach helps reduce injuries and improve long-term outcomes.

Expert Staff

Our physicians specialize in occupational health and are well-versed in workforce regulations. Technicians are certified, trained, and monitored for compliance and accuracy. Ongoing peer reviews and continuing education ensure high standards of care.

Rigorous Quality Standards

We apply the same quality standards that earned us NCQA Excellent accreditation and Joint Commission certification to our occupational health services. Our quality assurance program includes:

- Performance monitoring at provider and department levels
- Credentialing and recredentialing of healthcare professionals

- Patient satisfaction surveys
- Internal audits and surveys
- Evidence-based guidelines at the point of care
- Continuing education to enhance clinical effectiveness

Local and regional Permanente Medical Group committees oversee quality improvement, monitor care delivery, and sponsor initiatives to enhance service and access.

Convenient Access

Employees can access services at any of our dedicated occupational health facilities, urgent care clinics, or emergency rooms in San Diego County. Additional facilities across Southern California are available, if needed.

Extensive Experience

Since 1993, Kaiser Permanente has been a leading provider of occupational health services in California, serving a diverse client base that includes private businesses, municipalities, and state and federal agencies.

Account Management

Should KPOJ be awarded and added to the City's MPN a designated and experienced KPOJ Account Manager will be assigned. Your KPOJ Account Manager will work closely with you to assess needs, develop strategies, and deliver tailored solutions throughout the contract period.

Our goal is not only to fulfill the City's service requirements but also to build a long-term partnership focused on protecting your most valuable asset—your employees.

Thank you for considering Kaiser Permanente and our specialty department, Kaiser Permanente on-the-job® (KPOJ). We look forward to the opportunity to serve the City of San Diego.

Sincerely,



Catherine V. Bland, RN, CCM, CPUM, CLNC
Sr. National Sales Executive
Occupational Health Sales & Account Management
Kaiser Foundation Health Plan

EXECUTIVE SUMMARY

Kaiser Permanente on-the-job® (KPOJ) is widely recognized as a leader for occupational health and safety services. Our Occupational Health services are available to all injured workers, whether or not they are members of Kaiser Permanente Health Plan. Our expertise is demonstrated in our:

Focus on prevention and wellness – The focus of our medical care program has always been on prevention and wellness. We take the same approach with our fee-for-service occupational health and safety services. For example, we use our proprietary electronic health information system, Kaiser Permanente HealthConnect®, to trend data over time and identify developing work-related health issues, such as hearing or lung function loss, so that employees can take preventive measures before the problem becomes serious.

Highly trained and experienced staff – Our highly skilled physicians are dedicated to occupational health services and understand the complexities of workforce regulations. Our technicians are trained, certified, and monitored for regulatory compliance and testing accuracy.

Quality standards – We apply exacting quality standards – the same ones that have earned us NCQA Excellent accreditation for our health plans – and Joint Commission certification for all our hospitals – to our occupational health and safety services program.

Continuity of care — Kaiser Permanente is a fully integrated health care delivery system, in which providers within each occupational health facility coordinate care for our patients.

Specialist referrals— When an injured worker needs the care of a specialist, the KPOJ primary treating physician will arrange for a referral to the specialist, usually located on the same medical campus or nearby Kaiser Permanente facility. The specialist will have access to the employee's medical records. Informal consultation may occur between occupational health providers and specialists since many of our specialty physicians are located alongside our occupational health providers and are readily available to discuss specific questions about care options.

Our specialty physicians span a range of areas, including orthopedics, ophthalmology, cardiology, general surgery, neurosurgery, neurology, gastroenterology, among others. To ensure your employees receive the highest quality care, all physician partners are required to receive board certification in their specialty within five years of joining Kaiser Permanente.

KPOJ provides a patient-centered, physician-led approach to treating work-related injuries. Patients receiving care in our dedicated Occupational Health Centers have a Primary Treating Physician (PTP) leading all aspects of care. This includes the initial evaluation, determination and oversight of the treatment plan, and coordination of care throughout the entire course of treatment, including completion of the MMI report when applicable. Assignment of a treating physician and any subsequent evaluation or consulting physician will be based on the physician's specialty or recognized expertise in treating the particular injury or condition in question. The PTP will facilitate any specialty referrals needed for the injured worker. In most instances, the Occupational Health PTP will remain the primary physician, and the specialist will become the secondary physician. If timely specialty appointments cannot be secured within Kaiser Permanente, arrangements will be made with the city's claims examiner to identify another specialist within the MPN.

EXECUTIVE SUMMARY

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Additional Information

San Diego Service Area Clinic Poster

Occupational health services

San Diego County Service Area

Care is available to all employees, not just Kaiser Permanente members.

If you have an emergency medical condition, call 911 or go to the nearest hospital.

For a non-life-threatening, work-related injury or illness, follow 2 simple steps:

1. Inform your supervisor of your work-related injury or illness as soon as possible.
2. Call the Kaiser Permanente On-the-Job® occupational health center listed below. To locate other Kaiser Permanente On-the-Job® center locations, call 1-888-565-9675.

Your dedicated Kaiser Permanente On-the-Job® occupational health centers

Clairemont Mesa Medical Offices

6911 Convoy Court
3rd Floor, Suite 316
San Diego, CA 92111

833-242-8500

Hours: Mon-Fri, 9 a.m.-5 p.m.*

Otay Mesa Medical Offices

4650 Palm Ave.
Building 2, 2nd Floor
San Diego, CA 92154

833-242-8500

Hours: Mon-Fri, 9 a.m.-5 p.m.*

San Marcos Medical Offices

400 Craven Road
Building 1, 2nd Floor
San Marcos, CA 92078

833-242-8500

Hours: Mon-Fri, 9 a.m.-5 p.m.*

After-Hours/Urgent Care

La Mesa Medical Offices

8080 Parkway Drive
La Mesa, CA 91942

833-574-2273

Hours: 9 a.m.-9 p.m.,
7 days a week

Otay Mesa Medical Offices

4650 Palm Ave.
Building 1
San Diego, CA 92154

833-242-8500

Hours: 9 a.m.-9 p.m.,
7 days a week

San Diego Medical Center

9455 Clairemont Mesa Blvd.
San Diego, CA 92123

858-266-5000

Hours: 9 a.m.-9 p.m.,
7 days a week

San Marcos Medical Offices

400 Craven Road
Building 3, 1st Floor
San Marcos, CA 92078

833-242-8500

Hours: Mon-Fri, 10 a.m.-8 p.m.
Sat-Sun: 9 a.m.-5 p.m.

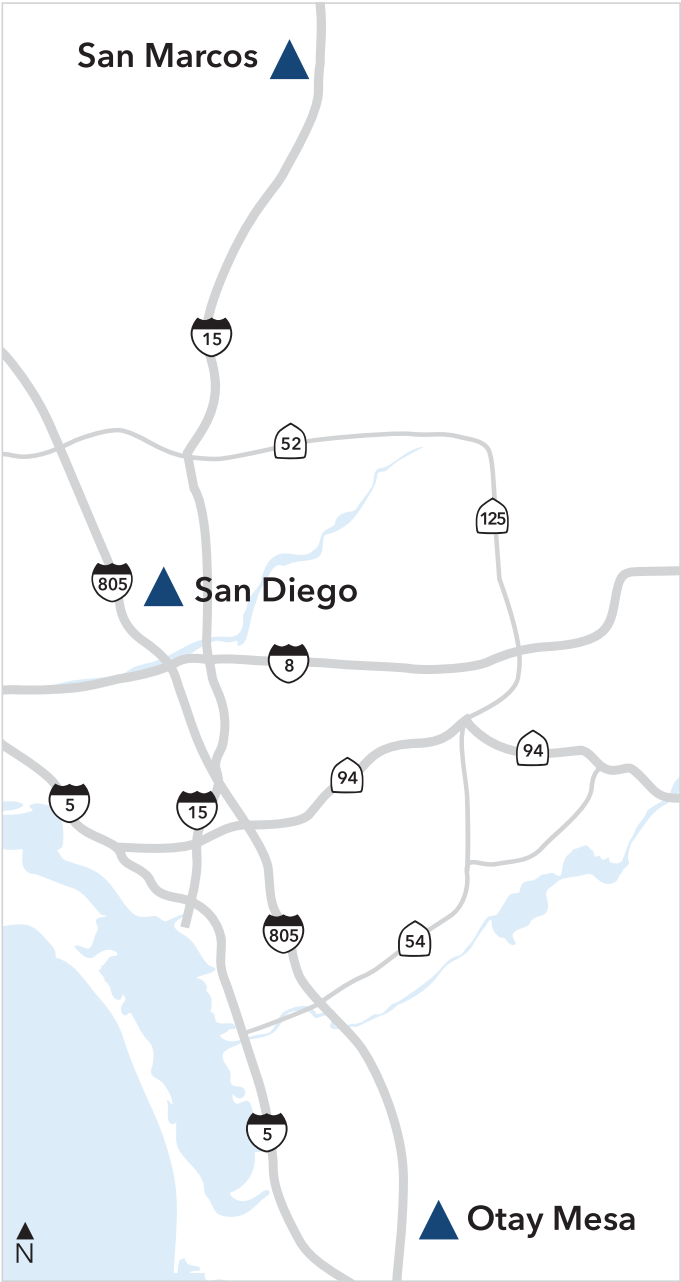
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* Holidays closed: Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, New Year's Day

Kaiser Permanente does not discriminate on the basis of age, race, ethnicity, color, national origin, cultural background, ancestry, religion, sex, gender identity, gender expression, sexual orientation, marital status, physical or mental disability, source of payment, genetic information, citizenship, primary language, or immigration status.

(continued from front)

San Diego County Service Area



Map not to scale

Emergency/Hospital Services

San Diego Medical Center
9455 Clairemont Mesa Blvd.
San Diego, CA 92123
Hours: 24 hours a day,
7 days a week

Zion Medical Center
4647 Zion Avenue,
1st Floor
San Diego, CA 92120
619-528-5700
Hours: 24 hours a day,
7 days a week

Servicios de salud ocupacional

Área de Servicio del Condado de San Diego

La atención está disponible para todos los empleados, no solo para los miembros de Kaiser Permanente.

Si tiene una condición médica de emergencia, llame al 911 o vaya al hospital más cercano.

En caso de que tenga una lesión o enfermedad relacionada con el trabajo que no ponga en riesgo su vida, siga estos 2 sencillos pasos:

1. Informe a su supervisor de su lesión o enfermedad relacionada con el trabajo lo antes posible.
2. Llame al centro de salud ocupacional de Kaiser Permanente On the Job® que se indica a continuación. Para encontrar otros centros de Kaiser Permanente On the Job®, llame al 1 888 565 9675.

Centros especializados de salud ocupacional Kaiser Permanente On-the-Job®

Clairemont Mesa Medical Offices

6911 Convoy Court
3rd Floor, Suite 316
San Diego, CA 92111
833-242-8500

Horario de atención: de lunes a viernes, de 9:00 a.m.-5:00 p.m.*

Otay Mesa Medical Offices

4650 Palm Ave.
Building 2, 2nd Floor
San Diego, CA 92154
833-242-8500

Horario de atención: de lunes a viernes, de 9:00 a.m.-5:00 p.m.*

San Marcos Medical Offices

400 Craven Road
Building 1, 2nd Floor
San Marcos, CA 92078
833-242-8500

Horario de atención: de lunes a viernes, de 9:00 a.m.-5:00 p.m.*

Atención después del horario habitual/Atención de urgencia

La Mesa Medical Offices

8080 Parkway Drive
La Mesa, CA 91942
833-574-2273

Horario de atención: de 9:00 a.m.-9:00 p.m., los 7 días de la semana.

Otay Mesa Medical Offices

4650 Palm Ave.
Building 1
San Diego, CA 92154
833-242-8500

Horario de atención: de 9:00 a.m.-9:00 p.m., los 7 días de la semana.

San Diego Medical Center

9455 Clairemont Mesa Blvd.
San Diego, CA 92123
858-266-5000

Horario de atención: de 9:00 a.m.-9:00 p.m., los 7 días de la semana.

San Marcos Medical Offices

400 Craven Road
Building 3, 1st Floor
San Marcos, CA 92078
833-242-8500

Horario de atención: de lunes a viernes, de 10:00 a.m.-8:00 p.m.
Sábados y domingos: de 9:00 a.m.-5:00 p.m.

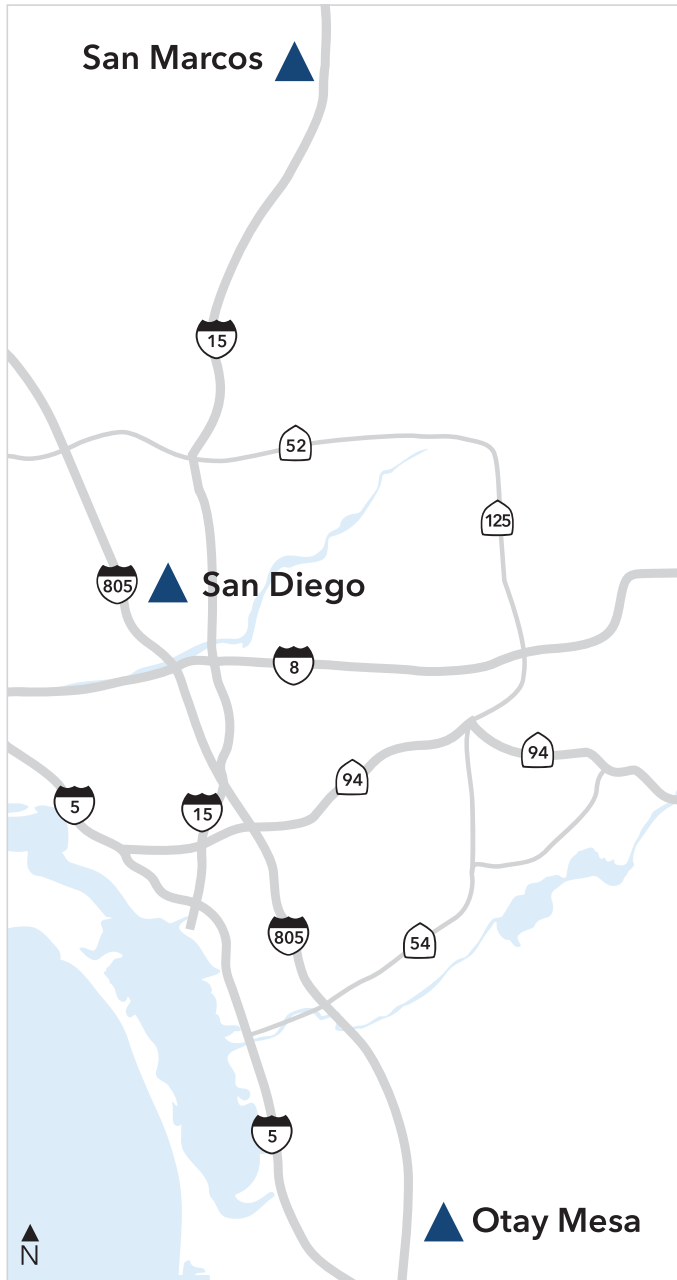
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* Cierra los días festivos: Día de los Caídos; Día de la Independencia; Día del Trabajo; Día de Acción de Gracias; Navidad y Año Nuevo.

Kaiser Permanente no discrimina a ninguna persona a causa de su edad, raza, etnia, color, país de origen, contexto cultural, ascendencia, religión, sexo, identidad de género, expresión de género, orientación sexual, estado civil, discapacidad física o mental, origen del pago, información genética, ciudadanía, lengua materna o estatus migratorio.

(continuación de la portada)

Área de Servicio del Condado de San Diego



El mapa no está a escala

Servicios de emergencia u hospitalarios

San Diego Medical Center
9455 Clairemont Mesa Blvd.
San Diego, CA 92123
Horario de atención: las 24 horas del día, los 7 días de la semana.

Zion Medical Center
4647 Zion Avenue,
1st Floor
San Diego, CA 92120
619-528-5700
Horario de atención: las 24 horas del día, los 7 días de la semana.

Sample Work Status Report



This form contains your diagnosis.

AL-FAHAM, ZAID (M.D.)
3460 E LA PALMA AVE
ANAHEIM CA 92806-0000
833-574-2273

Patient Name: Zzzcovidvalidation,Frosty
Encounter Date: 9/17/2025
Auth ID: 22665230789.5

Please see below for this health care provider's directives and information relating to this encounter.

Industrial Work Status Report

Date of Injury: 4/12/2025

Next Appointment: 10/1/2025
Diagnosis: RIGHT SHOULDER SPRAIN, INIT

Modified Activity (Applies to work and home)

This patient is placed on modified activity at work and at home from 9/17/2025 through 10/1/2025.

If modified activity is not accommodated by the employer then this patient is considered temporarily and totally disabled from their regular work for the designated time and a separate off work order is not required.

This patient's activity is modified as follows:

* Reach above right shoulder: Occasionally (up to 25% of shift).

Comments:

Frosty Zzzcovidvalidation checked into an appointment at Crossroads Kaiser Permanente On-the-Job (KPOJ) at 11am and checked out at 11:30am.

The patient has an in Office follow-up appointment on 10/1/25 @ 9:30am and has been advised to arrive 15 minutes prior to the appointment time.

If you have any questions please contact our office

Occupational Health Dept
Kaiser Permanente on the Job
(562) 463- 4357

This form contains your private health information that you may choose to release to another party, therefore please review for accuracy.



3460 E LA PALMA AVE
ANAHEIM CA 92806-0000
833-574-2273

Verification of Visit

Frosty Zzzcovidvalidation was seen in the department of OCCUPATIONAL HEALTH SERVICES on 9/17/2025.

AL-FAHAM, ZAID (M.D.)

Comments:

Frosty Zzzcovidvalidation checked into an appointment at Crossroads Kaiser Permanente On-the-Job (KPOJ) at 11am and checked out at 11:30am.

The patient has an in Office follow-up appointment on 10/1/25 @ 9:30am and has been advised to arrive 15 minutes prior to the appointment time.

If you have any questions please contact our office

Occupational Health Dept
Kaiser Permanente on the Job
(562) 463- 4357

KPOJ Pharmacy Services Flyer

Pharmacy services

With Kaiser Permanente On-the-Job,® pharmacy services are part of our collaborative approach to care. Our pharmacists work closely with doctors and specialists and share access to our industry-leading electronic health record system – enhancing safety, efficiency, and cost savings to keep your business and employees at their best.

Cost savings

- Generic drugs are medications that can be just as effective as their branded counterparts, at a fraction of the cost. Of the medications we prescribe, more than 92% are generic – higher than the U.S. average of 90%.^{1,2} Each 0.1% increase in generic utilization can achieve \$28 million in savings.³

Safety

- E-prescriptions – which can't be duplicated, altered, or lost – save time and protect patient confidentiality.
- Doctors can see their patients' medication history, helping to avoid dangerous drug interactions and minimize prescription drug abuse.
- To reduce the risk of opioid abuse and addiction, we limit opioid prescriptions, prescribe lower doses and shorter courses when opioids are needed, and provide alternative pain management programs and counseling.

The benefit of prevention

Kaiser Permanente On-the-Job can help you greatly reduce your injury care costs and improve productivity. According to one study, our program led to:⁴

- 41% lower total costs per claim
- 45% lower direct medical costs per claim
- 59% lower average pharmacy costs per claim
- 64% fewer claims involving litigation
- 42% lower medical costs for low-back injuries per claim
- 73% lower costs for shoulder and upper arm injuries per claim

(continues on next page)

(continued)

Convenience

- Most Kaiser Permanente facilities have pharmacies on campus, which helps your employees avoid unnecessary time away from work.
- Our members can fill and refill most prescriptions online 24 hours a day, 7 days a week, and have them delivered at no extra cost.

For more information on our occupational health and safety services, visit kp.org/occupational-health or call:

California: **1-888-565-9675**

Hawaii: **1-888-683-2208**

Northwest: **1-888-414-3531, Option 1**

Washington: **1-866-967-9675**

1. Kaiser Permanente internal data. **2.** The Case for Competition: 2019 Generic Drug & Biosimilars Access & Savings in the U.S. Report, Association for Accessible Medicines, 2019. **3.** Kaiser Permanente internal data. **4.** "Macy's Workers' Compensation Claim Costs in California," MedMetrics, 2016. From July 1, 2012, to June 30, 2015, MedMetrics compared care provided by Kaiser On-the-Job health centers and doctors with the care offered by other programs used by California employees of Macy's Inc.

Information may have changed since publication.

KPOJ and Telehealth

Kaiser Permanente On-the-Job[®] (KPOJ) and Telehealth

KPOJ continues to transform the patient experience to provide safe, convenient medical care for employees who have experienced a work related injury or illness. KPOJ physicians will recommend an in person or telehealth visit, as medically appropriate, on both initial and follow up visits. For both in person and virtual visits, patients have the ease of knowing their medical, diagnostic, and pharmacy records are available in one single point of access in KP's secure, electronic medical record.

- ✓ Patients receive continuity of medical care from their trusted KPOJ Primary Treating Physician, whether visits are in person, virtual, or a combination of the two.
- ✓ Video visits may be conducted from a desktop, laptop, or mobile device.
- ✓ Robust team of KPOJ front office staff, nurses, and physicians to support both video and in person visits.
- ✓ Patients receive the benefits of high quality Kaiser Permanente medicine, including referrals to appropriate specialists, diagnostics, testing and pharmacy.
- ✓ KPOJ Physicians continue to follow MTUS/ACOEM treatment guidelines and appropriate return to work.



Easy Step-by-Step Process:

Patient should call KPOJ first to schedule an appointment, and receive guidance for next steps (in person or virtual visit).

KPOJ physician will provide patient evaluation and discuss treatment plan during visit.

Work Status report will be provided to the Employer and Claims Examiner.

Medical Reports will be sent to the appropriate Claims Administrator.

Sample Data Report



Partnership in Health

Kaiser Permanente On-the-Job[®] Report

Created for SAMPLE – City of San Diego RFP

Report period: July 1, 2022 through June 30, 2024
Report Date: 11/26/2024

① Injury Volume

② Case Closure Status

③ Referral Management & Utilization

④ Report Timeliness

⑤ Next Steps

1

Injury Volume

New Injury Volume

Measure	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
Total Injuries ¹	324	266
Number of Injured Workers ²	310	251

¹ Injury counts are based on the first visit to a Kaiser Permanente facility. Injuries refer to multiple dates of injuries not to different body parts. ² An injured worker may have more than one injury.

New Injury Volume by Clinic

KPOJ Clinic	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
Anaheim	0	0
Antioch	0	0
Bakersfield - Stockdale	0	0
Cerritos	0	0
City of Industry - Crossroads	0	1
Cupertino	0	0
Downey - Garden	0	0
Downtown Los Angeles	0	0
Dublin	0	0
Folsom	0	0
Fontana	0	0
Fremont	0	0
Fresno	0	0
Gardena - Carson	0	0
Inglewood	0	0
Irvine – Alton / Sand Canyon	0	1

New Injury Volume by Clinic

KPOJ Clinic	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
Lancaster	0	0
Livermore	0	0
Los Angeles – Culver Marina	0	0
Los Angeles Medical Center – Edgemont	0	0
Manteca	0	0
Martinez	0	0
Modesto	0	0
Moreno Valley	0	0
Napa	0	0
Oakland	0	0
Ontario	0	0
Oxnard	0	0
Panorama City	0	0
Petaluma	0	0
Rancho Bernardo	0	0
Redwood City	0	0

New Injury Volume by Clinic

KPOJ Clinic	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
Richmond	0	0
Riverside	1	1
Rohnert Park	0	0
Roseville	0	0
Sacramento	0	0
San Diego – Clairemont Mesa	140	110
San Diego – Otay Mesa	91	63
San Diego – San Marcos	49	58
San Diego – Zion	0	1
San Francisco	0	0
San Jose	0	0
San Rafael	0	0
Santa Ana – Harbor Mac Arthur	0	1
Santa Clara	0	0
Santa Rosa	0	0

KAISER PERMANENTE ON THE JOB REPORT

New Injury Volume by Clinic

KPOJ Clinic	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
South Sacramento	0	0
South San Francisco	0	0
Stockton	0	0
Union City	0	0
Vacaville	0	0
Vallejo	0	0
Walnut Creek – Park Shadelands	0	0
West Los Angeles – Venice	0	0
Woodland Hills	0	0
Wildomar	5	5
Non-KPOJ Clinic*	38	25

Note – Includes all new injuries treated by a KPOJ clinic during the reporting period.

*If initial visit occurred in a KP Department other than KPOJ clinic (i.e., Urgent Care, Emergency Dept)

②

Case Closure Status

Case Closure Status

Typically, the cost of a workers' compensation claim increases the longer the claim stays open, even doubling from the first to the second year.¹

Measure	current period JUL-01-2023 - JUN-30-2024	previous period JUL-01-2022 - JUN-30-2023
Closed cases ²	269	250
Released from care requiring maximum medical improvement (MMI) report ³	13%	6%
Closed within 30 days	34%	39%
Closed within 31 to 60 days	15%	16%
Closed within 61 to 90 days	12%	11%
Closed within 91 to 180 days	19%	17%
Closed within 181 to 365 days	12%	11%
Closed after 365 days	8%	6%
Median case duration in days	62	49
Median number of physician visits per case ⁴	4.0	4.0

¹"Costs Mount Quickly As Workers' Comp Claims Age," Business Insurance, May 9, 2016. ²Report includes all cases closed during the reporting period with a first visit date of Jan 1, 2017 or later. ³Indicates injured worker has reached a state where his or her condition cannot be improved and he or she has a work limitation, apportionment, impairment rating, or need for continued care. ⁴Includes physician visits in Occupational Health, Emergency Department, Urgent Care, and Specialties.

3

Referral Management & Utilization

Referral Management & Utilization

Total Requests for Authorization (RFA) Submitted¹



RFA status ²	current period JUL-01-2023 - JUN-30-2024		previous period JUL-01-2022 - JUN-30-2023	
approved	643	95%	472	97%
pending	0	0%	0	0%
denied	33	5%	16	3%

¹Reporting includes all requests submitted during the reporting period with a first visit date of Jan 1, 2017 through June 30, 2024. If customer has a Fast Track program, data will include RFAs processed as part of that program. Withdrawn referrals are not included. ²Referral status is evaluated at the end of each reporting time period.

Approved Authorizations (Number and Percent to Total by Year)

Approved Authorizations (Number and Percent to Total by Year)	current period JUL-01-2023 - JUN-30-2024		previous period JUL-01-2022 - JUN-30-2023	
Diagnostic Studies				
Referrals to EMG, CAT SCAN, or MRI Diagnostic Study	108	17%	82	17%
Referrals to Specialists				
Cases with a Referral to Acupuncture	97	15%	60	13%
Cases with a Referral to Chiropractic	15	2%	18	4%
Cases with a Referral to Orthopedics	37	6%	28	6%
Cases with a Referral to Physical Therapy	336	52%	248	53%
All other Referrals to Specialties	50	8%	36	7%

4

Report Timeliness

Report Timeliness

Doctor's First Report of Occupational Injury or Illness¹

percentage delivered within 2 days^{3,4}



Primary Treating Physician's Progress Report²

percentage delivered within 5 days^{3,4}



■ current period ■ previous period

¹State of California form 5021, ²State of California PR-2, ³Metrics represent occupational health visits only.

⁴Metrics represent statewide results for all customers.

5

Next steps

Meeting Participants

KP Contacts

Account Manager –
Medical Group Representatives –

KPOJ Clinic Contacts

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****TO FIND A PARTICULAR CLINIC, TYPE Ctrl+F and ENTER THE CITY OF THE CLINIC'S LOCATION****

Anaheim		Bakersfield	
Anaheim Medical Center		Stockdale Medical Offices	
3460 E. La Palma Ave, Building 1		3501 Stockdale Highway	
Anaheim, CA 92806		Bakersfield, CA 93309-2150	
	T (714) 644-6450		T (661) 398-3813
	F (877) 515-8942		F (877) 515-9441
	E kpoj-oc@kp.org		E kpoj-kc@kp.org
Chief: Andrew Greenwood, MD	T (714) 644-6468	Chief: Rahila Andrews-Steele, MD	T (661) 398-5003
Administrative Supervisor: Wanda Weaver	T (714) 644-6465	Manager: David Acosta-Butler	T (661) 398-5093
Manager: Sonia Serrano	T (714) 644-6466	Case Coordinator: Pauline Williams	T (661) 398-5038
RN Case Manager: Alejandra Vera, RN	T (714) 644-2713	Billing	T (562) 463-4388
	F (877) 515-8942		F (877) 672-1956
Case Coordinator: Connie Trujillo	T (714) 644-6461	Report Coordination & RFA	T (844) 789-0172
	F (877) 515-8942		F (855) 902-6802
Billing	T (562) 463-4388		
	F (877) 672-1956		
Report Coordination & RFA	T (844) 789-0172		
	F (855) 902-6798		
Antioch		City Of Industry	
Antioch Medical Offices		Crossroads Medical Offices	
4501 Sand Creek Rd., 3rd Floor, Sand Creek Bldg		12801 Crossroads Parkway South, Suite 150	
Antioch, CA 94531		City Of Industry, CA 91746-3502	
	T (925) 813-3770		T (562) 463-4357
	F (925) 813-3771		F (877) 515-9397
	E kpoj-drv@kp.org (for initial Injury Care appts only)		E kpoj-bp@kp.org
Chief: Myra T. Cruz, MD	T (925) 813-3778	Chief: Cindy Pham, MD	T (562) 463-4332
	F (925) 813-3802	Administrative Supervisor: Maria Gonzalez	T (562) 463-4341
			F (877) 515-9397
Area Manager: Penelope Tackitt	T (925) 813-3785	Manager: Jennifer Chavez	T (562) 463-4339
Site Manager: Eduardo Perez	T (925) 813-3779	RN Case Manager: Erica Felix, RN	T (562) 463-4327
	F (925) 813-3802	Billing	T (562) 463-4388
			F (877) 672-1956
Case Coordinator: Daniela Fonseca	T (925) 813-3793	Report Coordination & RFA	T (844) 789-0172
	F (877) 864-1334		F (855) 902-6801
Authorization Fax	F (877) 864-1334		
OHSS Contact: Eduardo Perez	T (925) 813-3779		
	F (925) 813-3802		

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Cupertino	
Santa Clara/Cupertino Medical Offices	T (408) 236-6160
10050 N. Wolfe Rd., Ste 190	F (408) 236-6152
Cupertino, CA 95014-2595	E KPOJ-SCH@kp.org (for initial Injury Care appts only)
Chief: Xiao (Randy) Han, MD	T (408) 236-6177
Manager: Lindsey Williams	T (408) 236-6151
Case Manager: Gladys Tapiz-Paragas, RN	T (408) 236-6126
Case Coordinator: Angie Ramos	T (408) 236-6114
Case Coordinator: Teresa E Sutton	T 408-236-6157
OHSS Appointment Line: OHSS Appointment Line	T (408) 236-6130
OHSS Contact: Samantha Martinez, SR. LVN	T (408) 236-6153

Downey	
Garden Medical Offices	T (562) 657-2200
9353 Imperial Hwy., 3rd Floor	F (877) 515- 9787
Downey, CA 90242-2814	E kpoj-dw@kp.org
Chief: Theodore Sung, MD	T (562) 657-4413
Administrative Supervisor: Angel Ureno	T (562) 657-4341
Manager: Sarah Beck	T (562) 657-4340
RN Case Manager: Patrick Ryan, RN	T (562) 657-4343
Case Coordinator: April Malabicky	T (562) 657-4385
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

Dublin	
Dublin Medical Offices	T (925) 556-5875
3100 Dublin Blvd, 3rd Floor	F (925) 556-4956
Dublin, CA 94568-4363	E kpoj-dub@kp.org (for initial Injury Care appts only)
Chief: Myra Cruz, MD	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Enrique (Henry) Duarte	T (925) 556-4970
	F (925) 556-4959
Case Coordinator: Susan Berry	T (925) 556-4979
	F (877) 864-1334
Case Coordinator: Karen Hoppa	T (925) 556-4975
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Enrique (Henry) Duarte	T (925) 556-4970
	F (925) 556-4959

Folsom	
Folsom Medical Offices	T (916) 817-5660
2155 Iron Point Road, 2nd Floor	F (916) 817-5682
Folsom, CA 95630-8707	E folsom-occupational-health@kp.org (for initial Injury Care appts only)
Area Chief: Chrstina Bosserman, MD	T (916) 817-5678
Area Director: Kelly Shaver	T (916) 474-6497
	C (916) 225-1743
Manager: Katrina Wilson	T (916) 474-6478
Case Manager: Vacant, RN	T (916) 817-5683
	F (916) 817-5682
Case Coordinator: Tracy Custodio	T (916) 817-5612
	F (916) 817-5682
OHSS Contact: Marliisa Gibson	T (916) 474-6474
	F (916) 474-6441

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Fontana	
Fontana Medical Center	T (909) 427-3917
9985 Sierra Avenue, MOB-3, Basement	F (909) 427-5158
Fontana, CA 92335-6720	E kpoj-fn@kp.org
Chief: Lauri Hemsley, MD	T (909) 427-3917
Manager: Paul Tigno	T (909) 427-7002
	C (626) 201-9951
	P (909) 209-0699
Supervisor: Carlos Ramirez	T (909) 427-2480
Case Coordinator: Vacant	T (909) 427-7022
Case Coordinator: Pat Castillo	T (909) 427-5938
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796
Fremont	
Fremont Medical Offices	T (510) 248-3015
39400 Paseo Padre Pkwy, Mission Bldg	F (510) 248-3212
Fremont, CA 94538-2310	E kpoj-fre-wc@kp.org (for initial Injury Care appts only)
Area Chief: Charlene Niizawa, MD	T (510) 675-3213
Manager: Michael Ordonez	T (510) 675-6801
	C (510) 362-3443
Clinic R.N.: Anthony Dysico, RN	T (510) 248-3254
Case Coordinator: Xiomara Abrego-Gallo	T (510) 248-3724
Ortho Case Coordinator: Christina Souza	T (510) 368-5937
	F (510) 454-7266
OHSS Manager: Michael Ordonez	T (510) 675-6801
	F (510) 675-3450
OHSS Contact: Vacant	F (510) 248-3212

Fresno	
Fresno Medical Offices	T (559) 448-4854
	Appointments
	F (559) 448-4406
	E FRS-OCHealth@kp.org (for initial Injury Care appts only)
7300 North Fresno St, Oak 1 Bldg	
Fresno, CA 93720-2941	
Chief: Robert Clapp, MD	T (559) 448-4306
Director: Suzanne Hollins	T (559) 448-2396
	C (559) 797-7271
Administrative Supervisor: Shianne Garcia	T (559) 898-6143
	C (559) 513-1503
Case Coordinator: Sandy Avila, (Last Name A-C)	T (559) 448-4034
	F (866) 536-8796
Case Coordinator: Daniela Murrieta, (Last Name M-O)	T (559) 898-6144
	F (866) 536-8796
Case Coordinator: Brenda Ramos, (Last Name P-R)	T (559) 898-6146
	F (866) 536-8796
Case Coordinator: Bobbie Gonzales, (Last Name H-L)	T (559) 898-6145
	F (866) 536-8796
Case Coordinator: Cheryl Cubos-Mason, (Last Name D-G)	T (559) 448-5187
	F (866) 536-8796
Case Coordinator: Rebekah Figueroa (Last Name W-Z)	T (559) 448-4741
	C (559) 417-2040
Case Coordinator: Vanessa Hamilton, (Last Name A-C)	T (559) 898-6033
	F (866) 536-8796
Case Coordinator: Karin Harrell, (Last Name S-V)	T (559) 448-2378
	F (866) 536-8796
Reports and Work Status requests	T (559) 448-4341
OHSS Contact: OHSS LVN	T (559) 448-3933
EMPLOYER DEDICATED LINE	T (559) 448-4854

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Gardena	
Carson Medical Offices	T (310) 527-5600
18600 South Figueroa St, 1st Floor	F (310) 527-5632
Gardena, CA 90248	E kpoj-sb@kp.org
Chief: Xing Yang, MD	T (310) 527-5600
Administrative Services Supervisor: Danille Alcaraz	T (310) 527-5647
Manager: Emma Sanchez	T (310) 527-5615
RN Case Manager: Sharon McCutcheon	T (310) 527-5631
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801
Inglewood	
Inglewood Medical Offices	T (310) 202-3030
110 N. La Brea Avenue, 3rd Floor	F (877) 516-0101
Inglewood, CA 90301-1712	E kpoj-wla@kp.org
Chief: Rathin Vora, MD	T (310) 737-4896
Administrative Supervisor: Nancy Diaz	T (310) 419-3436
Manager: Vacant	T (323) 857-2977
RN Case Manager: Vacant, RN	T (323) 857-2374
Case Coordinator: Claudia Moncada-Estrada	T (323) 857-3423
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Irvine	
Sand Canyon Medical Offices	T (714) 644-6450
6670 Alton Parkway	F (877) 515-8942
Irvine, CA 92618	E kpoj-oc@kp.org
Chief: Andrew Greenwood, MD	T (714) 644-6468
Administrative Supervisor: Wanda Weaver	T (714) 644-6465
Manager: Sonia Serrano	T (714) 644-6466
RN Case Manager: Alejandra Vera, RN	T (714) 644-2713
	F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461
	F (877) 515-8942
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6798
Lancaster	
Lancaster Medical Offices	T (661) 726-2262
43112 N. 15th Street West, North Building	F (877) 515-9677
Lancaster, CA 93534-6219	E kpoj-av@kp.org
Chief: Vikas Jindal, MD	T (661) 723-2692
Manager: Anna Akopyan	T (661) 726-2106
Case Coordinator: Rocio Guijarro	T (661) 726-2383
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6802

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Los Angeles	
Los Angeles Medical Center	T (323) 783-6621
1526 North Edgemont Street, 1st Floor	F (877) 515-8038
Los Angeles, CA 90027-5260	E kpoj-lamc@kp.org
Chief: Julie Fuller, MD	T (323) 783-1466
	P (323) 699-1738
Manager: Imran Rana	T (323) 783-4385
Administrative Supervisor: Hellen Diomi	T (323) 783-7802
RN Case Manager: Minh Merideth, RN	T (323) 783-8385
Case Coordinator: Hector Lohaiza	T (323) 783-5124
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Los Angeles	
Playa Vista Medical Offices	T (310) 202-3030
5300 McConnell Ave	F (877) 516-0101
Los Angeles, CA 90066	E kpoj-wla@kp.org
Chief: Rathin Vora, MD	T (310) 737-4896
Administrative Supervisor: Nancy Diaz	T (310) 419-3436
Manager: Vacant	T (323) 857-2977
	F (877) 516-0101
RN Case Manager: Vacant, RN	T (323) 857-2374
Case Coordinator: Claudia Moncada-Estrada	T (323) 857-3423
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Los Angeles	
West Los Angeles Medical Center	T (310) 202-3030
5971 Venice Blvd., 4th Floor	F (877) 516-0101
Los Angeles, CA 90034-1713	E kpoj-wla@kp.org
Chief: Rathin Vora, MD	T (310) 737-4896
Administrative Supervisor: Nancy Diaz	T (310) 419-3436
Manager: Vacant	T (323) 857-2977
	F (877) 516-0101
RN Case Manager: Vacant, RN	T (323) 857-2374
Case Coordinator: Claudia Moncada-Estrada	T (323) 857-3423
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Manteca	
Manteca Medical Offices	T (209) 825-3531
1779 W. Yosemite Avenue, Suite 202	F (209) 825-2475
Manteca, CA 95337-5130	E man-occupational-health@kp.org (for initial Injury Care appts only)
Area Chief: Amanpreet Dhillon, MD	T (209) 735-4092
Site Lead Physician: Zhiqiang Chen, MD	T (209) 824-5059
Area Manager: Gwen Jefferson	C (209) 401-2486
Case Coordinator: Shelley Murray	T (209) 825-2404
OHSS Contact: Gwen Jefferson	C (209) 401-2486

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Martinez		Moreno Valley	
Martinez Medical Offices	T (925) 313-0301	Moreno Valley Heacock Medical Offices	T (951) 270-1212
200 Muir Road, Hacienda Bldg, 1st Floor	F (925) 313-4747	12815 Heacock St., 1st Floor, Room 106	F (877) 515-9832
Martinez, CA 94553-4614	E kpoj-mtz@kp.org (for initial Injury Care appts only)	Moreno Valley, CA 92553	E kpoj-rv@kp.org
Chief: Myra T Cruz, MD	T (925) 813-3788	Chief: Gerald West, MD	T (951) 270-1212
Area Manager: Penelope Tackitt	T (925) 813-3785	Manager: Chandra Bolton-Charles	T (951) 353-4213
Site Manager: Dee Ellington	T (925) 313-4725		C (951) 236-4054
Case Coordinator: Christina Valentino	T (925) 313-4698	Administrative Supervisor: Vacant (M-Z)	T (951) 270-1212 opt 5, 2
	F (877) 864-1334	Administrative Supervisor: Rochelle Saah	T (951) 601-6096
Authorization Fax	F (877) 864-1334	Case Coordinator: Silvia Martinez (A-L)	T (951) 270-1212 opt 5, 1
OHSS Contact: Dee Ellington	T (925) 313-4725	Billing	T (562) 463-4388
			F (877) 672-1956
		Report Coordination & RFA	T (844) 789-0172
			F (855) 902-6796
Modesto		Napa	
Modesto Medical Offices	T (209) 735-4100	Napa Medical Offices	T (707) 258-4910
4601 Dale Road, 4th Floor	F (209) 735-4109	3285 Claremont Way, 2nd Floor	F (707) 258-4908
Modesto, CA 95356-8627	E mod-occupational-health@kp.org (for initial Injury Care appts only)	Napa, CA 94558-3313	E kpoj-nap@kp.org (for initial Injury Care appts only)
Area Chief: Amanpreet Dhillon, MD	T (209) 735-4092	Area Chief: Jeffrey Lee Gao, MD	T (707) 651-2853
Site Lead Physician: Amanpreet Dhillon, MD	T (209) 735-4100	Director: Lizeth Flores	T (707) 624-3466
Site Manager: Gwen Jefferson	T (209) 401-2486		C (916) 247-4663
Case Manager: Sabrina Gilbert	T (209) 735-6787		F (707) 651-3957
OHSS Contact: Gwen Jefferson	T (209) 401-2486	Manager: Amy Batten	T (707) 258-4734
		Case Coordinator: Lindsay Orozco	T (707) 258-4909
		OHSS Contact: Daniela Calderon	T (707) 258-4910
		OHSS Contact: Ali Tatarian	T (707) 258-4910
		Employer Dedicated Line	T (707) 258-4910
		Patient Line	T (707) 258-4910 Opt 2 > 5

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Oakland		Panorama City	
Oakland Medical Offices		Panorama City Medical Center	
3701 Broadway, 5th Floor, Suite 501		13652 Cantara Street, Area 156, North 2 Building, 1st Floor	
Oakland, CA 94611-5640		Panorama City, CA 91402-5423	
Chief: Edward Park, MD	T (510) 752-1244	Chief: Kristine Padilla, MD	T (818) 375-2233
Site Manager: Alex Cruz	F (510) 752-2562	Administrative Supervisor: Lucy Kalajyan	F (877) 515-9014
Site Assistant Manager: Mayte Villalobos-Lopez	E kpoj-oak@kp.org (for initial Injury Care appts only)	Manager: Anna Akopyan	E kpoj-pc@kp.org
Case Coordinator: Sylvia Louie	T (510) 752-3081	RN Case Manager: Mafalda Khashaki, RN	
Case Coordinator: Cheng Saephan	T (510) 752-2699	Billing	
Case Coordinator: Muang Saechao	C (510) 381-9467	Report Coordination & RFA	
OHSS Contact: Edwin Cordon	T 510-752-5652		
	C 510-421-1914		
	T (510) 752-1244		
	T (510) 752-1244		
	T (510) 752-1579		
	F (510) 752-6449		
Oxnard		Petaluma	
Oxnard Medical Office		Petaluma Medical Offices	
2200 E Gonzalez Rd, 1st Floor, Ste 105		3900 Lakeville Hwy, MOB-2	
Oxnard, CA 93036		Petaluma, CA 94954-6900	
Chief: Elizabeth Kalve, MD	T (805) 604-6055	Area Chief: Sarah Mansell, MD	T (707) 765-3800
Administrative Supervisor: Kimberly Harrison-West	F (877) 515-9481	Director: Kelly Disharoon	F (707) 765-3808
Manager: Paula Hunt	E kpoj-wh@kp.org	Site Manager: Stacy Cable	E kpoj-pet@kp.org (for initial Injury Care appts only)
RN Case Manager: Laura Mata, RN	T (818) 719-2313	Case Coordinator: Chandra Andrews-Wright	
Billing	T (805) 604-6073	OHSS Contact: Keyly Lozano	
Report Coordination & RFA	T (818) 719-3006		
	T (818) 719-3371		
	T (562) 463-4388		
	F (877) 672-1956		
	T (844) 789-0172		
	F (855) 902-6802		

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Redwood City	
Redwood City Medical Offices	
1400 Veterans Blvd, 1st Floor	T (650) 299-4785
Redwood City, CA 94063-2612	F (650) 299-4789
	E kpoj-rwc@kp.org (for initial Injury Care appts only)
Chief: Arnold Bunyaviroch, MD	T (650) 299-4303
Assistant Chief: Sapan Mody, MD	T (650) 299-6038
Manager: Mehrdad (Mike) Irani	T (650) 299-4311
	F (650) 299-4789
Site Supervisor: Daniel Alba	T (650) 299-6036
	F (855) 524-2697
Case Coordinator: Xenia Gomez	T (650) 299-4797
Case Coordinator: Nique Risso	T (650) 299-4786
Case Coordinator: Dorys Weldon	T (650) 299-1247
OHSS Contact: Daniel Alba	T (650) 299-6036

Richmond	
Richmond Medical Offices	
901 Nevin Ave, MOB 1, 1st Floor, Dept. #107	T (510) 307-1560
Richmond, CA 94801-3143	F (510) 307-2565
	E kpoj-rch@kp.org (for initial Injury Care appts only)
Chief: Edward Park, MD	T (510) 307-2574
Site Manager: Sheri Jefferson	T (510) 307-2484
Case Coordinator: Aja Harrison	T (510) 307-2201
Case Coordinator: Laura Tovar Paez	T (510) 307-2201
Dept Clerk: Sheree Wilson	T 510-307-3178

Riverside	
Riverside Medical Center	
10800 Magnolia Ave., MOB-1, 4th Floor, Rm 408	T (951) 270-1212
Riverside, CA 92505-3043	F (877) 515-9832
	E kpoj-rv@kp.org
Chief: Gerald West, MD	T (951) 270-1212
Administrative Supervisor: Rochelle Saah	T (951) 601-6096
Administrative Supervisor: Vacant (M-Z)	T (951) 270-1212 opt 5, 2
Manager: Chandra Bolton-Charles, LVN	T (951) 353-4213
	C (951) 236-4054
Case Coordinator: Silvia Martinez (A-L)	T (951) 270-1212 opt 5, 1
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

Roseville	
Roseville Medical Offices	
1600 Eureka Rd., Bldg. C, 1st Floor	T (916) 784-4100
Roseville, CA 95661-5134	E roseville-occupational-health@kp.org (for initial Injury Care appts only)
Area Chief: Christina Bosserman, MD	T (916) 817-5678
Area Director: Kelly Shaver	T (916) 474-6497
	C (916) 225-1743
Manager: Katrina Wilson	T (916) 474-6478
Case Manager: Wendy Weidler, RN	T (916) 474-6443
	F (844) 785-2965
Case Coordinator: Brittaney Delaney	T (916) 474-6443
	F (844) 785-2965
OHSS Contact: Marlissa Gibson	T (916) 474-6474
	F (916) 474-6441

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Sacramento		San Bruno	
Sacramento Medical Offices	T (916) 973-5499	South San Francisco / Bayhill Medical Offices	T (650) 742-7110
2016 Morse Avenue	E sacramento-occupational-health@kp.org (for initial Injury Care appts only)	801 Traeger Avenue, 2nd Floor	F (650) 742-5961
Sacramento, CA 95825-2135		San Bruno, CA 94066-3045	E kpoj-ssf@kp.org (for initial Injury Care appts only)
Area Chief: Christina Bosserman, MD	T (916) 817-5678	Chief: Lisa Key, MD	T (650) 742-7110
Area Director: Kelly Shaver	T (916) 474-6497	Director: Tracey Fung	T (650) 742-7171
	C (916) 225-1743	Manager: Michele Signio-Enriquez	T (650) 742-5940
Manager: Katrina Wilson	T (916) 474-6478		F (650) 742-5961
	C (916) 532-5705	Case Coordinator: Caren Cardona	T (650) 742-5964
Case Coordinator: Leonard "Lenny" Wooley (Last 2 digits of MRNs 50-99)	T 916-973-7766	OHSS Contact: Neil M Nelson, RN	T (650) 742-7134
	F 844-785-2947		
Case Coordinator: Tinisha Derrico (Last 2 digits of MRNs 00-49)	T (916) 973-7742		
	F 844-785-2947		
OHSS Contact: Debra Ohler	T (916) 973-7307		
Sacramento		San Diego	
South Sacramento Medical Offices	T (916) 688-2001	Clairemont Mesa Medical Office	T (833) 242-8500
6600 Bruceville Road, Bldg 3, 2nd Floor	E ohsskpssc@kp.org (for initial Injury Care appts only)	6911 Convoy Court, 3rd Floor, Suite 316	F (855) 314-5422
Sacramento, CA 95823-3045		San Diego, CA 92111	E kpoj-sd@kp.org
Chief: Rudolph Iskandar, MD	T (916) 688-2001	Chief: Thomas Wang, MD	T (858) 573-5478
Director: Robyn McCall	T (916) 747-8010		F (855) 314-5422
Manager: Vacant	T (916) 627-7754	Supervisor: Vanessa Phillips	T (858) 573-5349
General Case Coordinator Line: Precious Wilcox, Sr.	T (916) 688-2462	Supervisor: Bea Calapan	T (619) 662-5103
LVN	F (916) 688-6280	Supervisor: Sam Yakou	T (858) 573-5352
OHSS Contact: Nancy Ramirez	T (916) 688-2816	RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501
	F (916) 627-7140	Case Coordinator: Claudia Martin	T (858) 573-5628
		Billing	T (800) 498-2748
			F (877) 672-1956
		Report Coordination & RFA	T (833) 242-8500 option 4
			F (855) 314-5422

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San Diego		San Jose	
Otay Mesa Outpatient Medical Center		San Jose Medical Offices	
4650 Palm Avenue, 2nd Floor		275 Hospital Pkwy, 5th Floor	
San Diego, CA 92154-8404		San Jose, CA 95119-1102	
	T (833) 242-8500		T (408) 972-6800
	F (619) 662-5060		F (408) 972-6117
	E kpoj-sd@kp.org		E kpoj-str@kp.org (for initial Injury Care appts only)
Chief: Thomas Wang, MD	T (858) 573-5478	Chief: Kavitha Moturi, MD	T (408) 972-6362
Supervisor: Vanessa Phillips	T (858) 573-5349	Director: Tonya Taylor-Adams	T (408) 972-6402
Supervisor: Sam Yakou	T (858) 573-5352	Supervisor: Lira Cafe	T (408) 972-6765
Supervisor: Bea Calapan	T 619-662-5103	Manager: Beili Ferrante	T (408) 363-4568
RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501	Case Manager: Denise Fritz, RN	T (408) 363-4824
Case Coordinator: Claudia Martin	T (858) 573-5628	Case Coordinator: Chantel Garcia	T (408) 363-4526
Billing	T (562) 463-4388	Occ Med Work Status Line	T (408) 972-6333
	F (877) 672-1956	OHSS Contact: Pamela Ozaeta, LVN Lead	T (408) 972-6806
Report Coordination & RFA	T (844) 789-0172		
	F (855) 902-6799		
San Francisco		San Marcos	
San Francisco Medical Offices		San Marcos Outpatient Medical Center	
601 Van Ness Avenue, Ste 2008, Opera Plaza, Mezzanine Level		400 Craven Road	
San Francisco, CA 94102-3200		San Marcos, CA 92078-4201	
	T (415) 833-9600		T (833) 242-8500
	F (415) 833-9650		F (760) 510-5509
	E kpoj-sfo@kp.org (for initial Injury Care appts only)		E kpoj-sd@kp.org
Administrative Specialist: Edith Duenas	T (415) 833-9688	Supervisor: Bea Calapan	T (619) 528-5103
Chief: Abena Opoku, MD	T (415) 833-9616	Chief: Thomas Wang, MD	T (858) 573-5478
Manager: Blanca Campos-Alfaro	T (415) 833-9699	Supervisor: Vanessa Phillips	T (858) 573-5349
	C (802) 923-9740	Supervisor: Sam Yakou	T (858) 573-5352
Case Manager: Vacant	T (415) 833-9617	RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501
Case Coordinator: Sara Cundy	T (415) 833-9626	Case Coordinator: Claudia Martin	T (858) 573-5628
OHSS Contact: Vacant	T (415) 833-9610	Billing	T (562) 463-4388
	F (415) 833-9650		F (877) 672-1956
		Report Coordination & RFA	T (844) 789-0172
			F (855) 902-6799

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San Rafael		Santa Rosa	
San Rafael Medical Offices		Santa Rosa Medical Offices	
99 Montecillo Road, MOB-2		3975 Old Redwood Highway, MOB-5, Suite 152	
San Rafael, CA 94903-3308		Santa Rosa, CA 95403-2149	
	T (415) 444-2900		T OCC (707) 566-5555
	F (415) 444-2899		T2 OHSS (707) 566-5550
	E kpoj-srf@kp.org (for initial Injury Care appts only)		F OCC (707) 566-5517 OHSS (707) 566-5536
Area Chief: Sarah Mansell, MD	T (415) 444-2437	Chief: Donald Green, MD	T (707) 566-5520
	F (415) 444-2899	Administrative Supervisor: Robin Baum	T (707) 566-5528
Director: Kelly Disharoon	T 415-491-6554	Site Manager: Matt Ellis	T (707) 566-5922
Site Manager: Stacy Cable	T (415) 444-4753		F (707) 566-5440
	F (415) 444-3185	Case Coordinator: Maria Figueroa-Mota	T (707) 566-5526
Case Coordinator: Chandra Andrews	T (707) 765-3705		F (707) 566-5527
	F (707) 765-3710	Case Coordinator: Tina Rivera	T 707-566-5525
OHSS Contact: Keyly Lozano	T (415) 444-2145		F 707-566-5658
		General Case Coordinator Line	T (707) 566-5949
		OHSS Contact: Matt Ellis	T (707) 566-5922
			F (707) 566-5440
Santa Ana		Stockton	
Harbor-MacArthur Medical Offices		Stockton Medical Offices	
3401 South Harbor Blvd		7373 West Lane, 1st Floor	
Santa Ana, CA 92704-7933		Stockton, CA 95210-3377	
	T (714) 644-6450		T (209) 476-3694
	F (877) 515-8942		F (209) 476-3355
	E kpoj-oc@kp.org		E stk-occupational-health@kp.org (for initial Injury Care appts only)
Chief: Andrew Greenwood, MD	T (714) 644-6468	Area Chief: Amanpreet Dhillon, MD	T (209) 735-4092
Administrative Supervisor: Wanda Weaver	T (714) 644-6465	Site Manager: Gwen Jefferson	T (209) 401-2486
Manager: Sonia Serrano	T (714) 644-6466	Case Manager for Dr. Afilaka and Dr. Chaudhry:	T (209) 476-3431
RN Case Manager: Alejandra Vera, RN	T (714) 644-2713	Kimberly Pollock	F (844) 785 2855
	F (877) 515-8942	Case Manager for Dr. Ling and Dr. Olegario-Nebel:	T (209) 476-3942
Case Coordinator: Connie Trujillo	T (714) 644-6461	Gemma Hill	F (855) 229 0222
	F (877) 515-8942	OHSS Contact: Gwen Jefferson	C (209) 401-2486
Billing	T (562) 463-4388	OHSS contact: Gwen Jefferson	T (209) 401-2486
	F (877) 672-1956		
Report Coordination & RFA	T (844) 789-0172		
	F (855) 902-6798		

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Union City		Vallejo	
Union City Medical Offices		Vallejo Medical Offices	
3553 Whipple Road, Bldg B		975 Sereno Drive, 1st Floor Dept #128	
Union City, CA 94587-1507		Vallejo, CA 94589-2441	
	T (510) 675-4807		T (707) 651-1370
	F (510) 675-3450		F (707) 651-2955
	E kpoj-unc-wc@kp.org (for initial Injury Care appts only)		E kpoj-val@kp.org (for initial Injury Care appts only)
Area Chief: Charlene Niizawa, MD	T (510) 675-3213	Area Chief: Jeffrey Lee Gao, MD	T (707) 651-2149
Site Supervisor: Michael Ordonez	T (510) 675-6801	Director: Lizeth Flores	T (707) 624-3466
	C (510) 362-3443		F (916) 247-4663
Case Manager For Dr. Krishnasami and Dr. Syu: Faith Trinidad	T (510) 675-3434	Manager: Daphne Cross, RN	T (707) 651-2953
	F (510) 675-3448		F (707) 651-2955
Case Manager For Dr. Mbagwu and Dr. Zheng: Timothy J Gregoire-Pierson	T (510) 675-4842	Case Coordinator: Larry Macaraeg, LVN	T (707) 651-2951
	F (510) 675-3448	Referral Coordinator: Marissa Byrne	T (707) 651-2956
Case Manager for Dr. Niizawa: Pamela Castillo	T (510) 675-3422		F (707) 651-2955
	F (510) 675-3448	OHSS Contact: Ricardo Pedraza	T (707) 651-1309
Ortho Case Coordinator: Christina Souza	T (510) 368-5937	OHSS Contact: Cynthia Velasco	T (707) 651-4673
	F (510) 454-7266		
OHSS Manager: Michael Ordonez	T (510) 675-6801		
OHSS Contact: Vacant	F (510) 675-3450		
Vacaville		Walnut Creek	
Vacaville Medical Offices		WCR/Park Shadelands Medical Offices	
1 Quality Drive, MOB-A, 1st Floor A16		320 Lennon Lane, Lassen Bldg, 2nd Floor	
Vacaville, CA 95688-9430		Walnut Creek, CA 94598	
	T (707) 624-2480		T (925) 906-2060
	F (707) 624-2481		F (925) 906-2468
	E kpoj-vac@kp.org (for initial Injury Care appts only)		E kpoj-sha@kp.org (for initial Injury Care appts only)
Area Chief: Jeffrey Lee Gao, MD	T (707) 651-2149	Chief: Myra T Cruz, MD	T (925) 813-3788
Site Chief: Thomas Kelly, MD	T (707) 651-2460	Area Manager: Penelope Tackitt	T (925) 813-3785
Director: Lizeth Flores	T (707) 624-3466	Site Manager: Jessica Smith	T (925) 906-2478
	F (916) 247-4663	Case Coordinator: Carmen Basulto	T (925) 906-2328
			F (877) 864-1334
Site Manager: Katie Esquivel	T (707) 624-3213	Authorization Fax	F (877) 864-1334
Case Coordinator: Yacil Nunez, LVN	T (707) 624-2483	OHSS Contact: Jessica Smith	T (925) 906-2478
Referral Coordinator: Lydia Ramirez	T (707) 624-2441		
OHSS Contact: Marisol Armendariz	T (707) 624-4106		
OHSS Contact: Jacqueline Candido	T (707) 624-4106		
OHSS Contact: Shayanna Cea	T (707) 624-4106		

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Wildomar	
Wildomar Trail Medical Offices	T (951) 270-1212
22750 Wildomar Trail Suite 308	F (877) 515-9832
Wildomar, CA 92595	E kpoj-rv@kp.org
Chief: Gerald West, MD	T (951) 270-1212
Administrative Supervisor: Vacant (M-Z)	T (951) 270-1212 opt 5, 2
Administrative Supervisor: Rochelle Saah	T (951) 601-6096
Manager: Chandra Bolton-Charles	T (951) 353-4213
	C (951) 236-4054
Case Coordinator: Silvia Martinez (A-L)	T (951) 270-1212 opt 5, 1
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796
Woodland Hills	
Woodland Hills Medical Center	T (818) 719-3006
5601 Desoto Ave., Entrance N 1st Floor STE 172	F (818) 719-2229
Woodland Hills, CA 91367-6701	E kpoj-wh@kp.org
Chief: Elizabeth Kalve, MD	T (818) 719-2093
Administrative Supervisor: Irene Flores	T (818) 719-4932
Manager: Paula Hunt	T (818) 719-3006
RN Case Manager: Laura Lamb	T (818) 719-3371
	F (877) 515-9481
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
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Continuity of Care

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Process for Optimal Continuity of Care

Transfer of Care
Change in PTP (within MPN)
Specialty Consultations (when PTP is non KP MD)
Second and Third Opinions

Contact the Kaiser Permanente On-the-Job (KPOJ) Case Manager or Case Coordinator to initiate record review and recommendation for appropriate care.

- Advise the Case Manager/Coordinator of the purpose of the request and expectations
 - what are the issues and what is the desired outcome
- Provide the status of the claim and any pertinent claim related history
- Be prepared with patient information (name, DOB, SSN) that may be necessary to obtain a Kaiser medical record number

Forward copies of necessary medical records to the attention of the KPOJ Case Manager/Coordinator

- Provide all necessary medical records* related to the patient's claim or condition
- Provide the name, address and phone number of any PTP or other medical provider who may need to be consulted regarding the patient's case or who may need to receive a copy of the medical report (for consultative and 2nd/3rd opinion visits)

The KOJ Physician will review the records and notify you of an appointment date within ten (10) business days of receipt of the records or make comments regarding alternatives if Kaiser Permanente is not appropriate to treat the patient. After review of records:

- KPOJ will accept PTP status, if appropriate or
- KPOJ will arrange for a specialty consultation or
- KPOJ will comment on alternatives if Kaiser Permanente is not appropriate to treat the patient

When the agreement is made to schedule an appointment, that appointment will be scheduled within twenty (20) business days of receipt of the records.

- A report of the record review and examination, if applicable, will follow within one week of the appointment

Contact the reviewing or examining physician if you have questions or additional information

- The reviewing or examining physician is available to answer your questions, consider other information, and address your concerns. ***The physician can be contacted through the KPOJ Case Manager/Coordinator.***

*** Necessary medical records include:**

- ☐ Claims status, settlement documents (particularly where injury, future med, etc., is stipulated)
- ☐ DFR from all prior PTPs
- ☐ Current or last year (~12 months) of PR2 reports
- ☐ Consultative reports
- ☐ P&S/MMI report if already determined to be P&S
- ☐ QME or AME reports
- ☐ Hospital Operative reports and discharge summaries
- ☐ Current diagnostic studies, films, reports
- ☐ Other _____

Sample MPN Physician Acknowledgement

Re: The Permanente Medical Group Physicians and Southern California Permanente Medical Group's Written Acknowledgement for Participation in:

-
-
-

Medical Provider Network Medical Group Acknowledgement

I am an authorized agent for The Permanente Medical Group, Inc. (TPMG) and Southern California Permanente Medical Group (SCPMG) acknowledge on behalf of TPMG, SCPMG, and providers whose names appear in the attached list of physicians that they affirmatively elect to be a member of the above referenced Medical Provider Networks.

Dated: _____

Signature: _____

Donald Green, MD
Kaiser Permanente On-the-Job®
The Permanente Medical Group, Inc.

Dated: _____

Signature: _____

Thomas Wang, MD
Kaiser Permanente On-the-Job®
Southern California Permanente Medical Group

RESOLUTION NUMBER R- 316759

DATE OF FINAL PASSAGE MAY 20 2026

A RESOLUTION OF THE COUNCIL OF THE CITY OF
SAN DIEGO AUTHORIZING AGREEMENTS BETWEEN THE
CITY OF SAN DIEGO AND SHARP REES STEALY MEDICAL
GROUP, CONCENTRA MEDICAL CENTERS, AND KAISER
PERMANENTE FOR THE PROVISION OF INDUSTRIAL
MEDICINE SERVICES.

RECITALS

The Council of the City of San Diego (Council) adopts this Resolution based on the following:

- A. The City of San Diego (City) has a commitment to provide a safe working environment for its employees.
- B. When a City employee is injured, the employee's Workers' Compensation claim is processed by the Risk Management Department in accordance with the laws of the State of California for self-insured and self-administered agencies.
- C. To provide the best medical care available to its injured workers, and to comply with Workers' Compensation benefit mandates, and California Occupational Safety and Health Administration required testing, the City has established a medical provider network (MPN).
- D. The purpose of the MPN is to provide efficient industrial medicine services in a cost-effective manner.
- E. The structure of the City's MPN has been approved by the State of California.
- F. Currently, Sharp Rees Stealy Medical Group (SRSMG) and Concentra Medical Centers (Concentra) are the industrial medicine providers under the City's MPN.
- G. The City's contract with SRSMG expires on June 17, 2026, and the City's contract with Concentra expires on September 12, 2026.

H. The City recently issued a Request for Proposal (RFP) for industrial medical providers and SRSMG, Concentra, and Kaiser Permanente On-the Job (Kaiser) were the top candidates in the competitive RFP bid process.

I. To provide a robust medical panel and ensure the availability of specialty physicians, SRSMG, Concentra, and Kaiser were all selected to provide industrial medicine services and serve as the City's MPN.

J. The California Labor Code and California Code of Regulations allow for insurers and employers to create an MPN consisting of a variety of physicians where injured workers can be directed for treatment of industrial injuries.

K. The City has now completed the RFP process for new contracts for the provision of industrial medicine services and selected SRSMG, Concentra, and Kaiser have been selected for the award of new contracts for the provision of industrial medicine services and serve as the City's MPN.

L. The Office of the City Attorney prepared this Resolution based on the information provided by City staff, including information provided by affected third parties and verified by City staff, with the understanding that this information is complete and accurate.

ACTION ITEMS

Be it resolved by the Council of the City of San Diego:

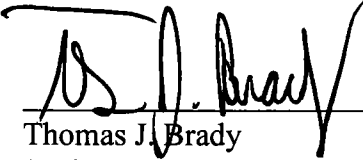
1. The City Council that the City Council authorizes and directs the Mayor or his designee to enter into a five-year contract with Sharp Rees-Stealy Medical Group in an amount not to exceed \$10,000,000.00 to provide industrial medicine services to City employees and serve as the City's Medical Provider Network. The contract is on file with the Office of the City Clerk as Document No. 316759-1

2. The City Council that the City Council authorizes and directs the Mayor or his designee to enter into a five-year contract with Concentra Medical Centers in an amount not to exceed \$8,750,000.00 to provide industrial medicine services to City employees and serve as the City's Medical Provider Network. The contract is on file with the Office of the City Clerk as Document No. 316759 - 2.

3. The City Council that the City Council authorizes and directs the Mayor or his designee to enter into a five-year contract with Kaiser Permanente On-the-Job in an amount not to exceed \$8,750,000.00 to provide industrial medicine services to City employees and serve as the City's Medical Provider Network. The contract is on file with the Office of the City Clerk as Document No. 316759 - 3.

4. The City Council authorizes the Chief Financial Officer to appropriate and expend from Workers' Compensation Fund 720044 up to \$27,500,000.00 for the five-year term of the contracts, contingent upon the adoption of the Annual Appropriations Ordinance for the applicable fiscal year and contingent upon the Chief Financial Officer first furnishing one or more certificates certifying that the funds necessary for expenditure are, or will be, on deposit with the City Treasurer.

APPROVED: HEATHER FERBERT, City Attorney

By 
Thomas J. Brady
Senior Deputy City Attorney

TJB:jvg
April 3, 2026
Or.Dept: Risk Management
Doc. No. 4384215

I certify that the Council of the City of San Diego adopted this Resolution at a meeting held on
MAY 12 2026.

DIANA J.S. FUENTES
City Clerk

By Connie Patterson
Deputy City Clerk

Approved: 5/20/26
(date)

Todd Gloria
TODD GLORIA, Mayor

Vetoed: _____
(date)

TODD GLORIA, Mayor

Passed by the Council of The City of San Diego on May 12, 2026, by the following vote:

Councilmembers	Yeas	Nays	Not Present	Recused
Joe LaCava	☒	☐	☐	☐
Jennifer Campbell	☒	☐	☐	☐
Stephen Whitburn	☒	☐	☐	☐
Henry L. Foster III	☒	☐	☐	☐
Marni von Wilpert	☒	☐	☐	☐
Kent Lee	☒	☐	☐	☐
Raul A. Campillo	☐	☐	☒	☐
Vivian Moreno	☒	☐	☐	☐
Sean Elo-Rivera	☒	☐	☐	☐

Date of final passage MAY 20 2026.

(Please note: When a resolution is approved by the Mayor, the date of final passage is the date the approved resolution was returned to the Office of the City Clerk.)

AUTHENTICATED BY:

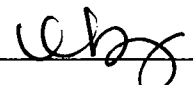
TODD GLORIA

Mayor of The City of San Diego, California.

(Seal)

DIANA J.S. FUENTES

City Clerk of The City of San Diego, California.

By , Deputy

Office of the City Clerk, San Diego, California

Resolution Number **R-316759**

Passed by the Council of The City of San Diego on **May 12, 2026**, by the following vote:

YEAS: **LACAVA, CAMPBELL, WHITBURN, FOSTER III, VON WILPERT, LEE, MORENO, ELO-RIVERA.**

NAYS: **NONE.**

NOT PRESENT: **CAMPILLO.**

RECUSED: **NONE.**

AUTHENTICATED BY:

TODD GLORIA

Mayor of The City of San Diego, California

DIANA J.S. FUENTES

City Clerk of The City of San Diego, California

I HEREBY CERTIFY that the above and foregoing is a full, true, and correct copy of the Resolution, and document(s) approved in connection therewith, as duly adopted by RESOLUTION NO. **R-316759** approved on **May 12, 2026**. The date of final passage is **May 20, 2026**.



DIANA J.S. FUENTES

City Clerk of The City of San Diego, California

By: Constance Patterson, Deputy