

Item 9: CAP Dashboard Transparency

- **Purpose:** To improve how the CAP Dashboard supports public understanding of progress.
- **Key Focus Areas:** Simplified navigation and layout, engaging messaging and educational metrics, visual clarity, accountability through implementation tracking, and transparency of dashboard updates.

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Outcome Goal: A more intuitive and transparent dashboard that enables residents to:

- Understand CAP progress
- Interpret data accurately
- Engage with climate action efforts



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Recommendation:

Organize identified areas of opportunity alongside existing City priorities and initiatives, develop practical and implementable solutions, and consider procurement of the resources necessary to strengthen public understanding of the City’s Climate Action Plan.

These recommendations build upon January 2026 CAB letter and feedback regarding the Climate Action Implementation Plan and are intended to support ongoing transparency, accountability, and public understanding efforts.

Focus Area
Potential Enhancement
Implementation Considerations

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Focus Area	Potential Enhancement	Implementation Considerations
Public-Facing User Experience	Enhance the CAP landing page to support intuitive navigation, visual understanding, and access to key dashboard tools and information.	Evaluate opportunities to improve usability, traffic flow, and elevating of key dashboard resources.
Dashboard Clarity & Transparency	Improve consistency of dashboard organization, metrics, terminology, progress indicators, and visibility of significant dashboard updates.	Consider a publicly accessible change log, dashboard update summary, or version history that documents substantive changes to indicators, tasks, methodologies, and status designations.
Public Understanding & Communication	Expand visual summaries and contextual explanations that help residents understand CAP actions, outcomes, and community benefits.	Explore additional public-facing communication and educational tools that support broader understanding of CAP progress.
Accessibility & Community Engagement	Enhance accessibility-focused design incorporating public feedback, as well as targeted social marketing campaigns for historically disadvantaged and underserved communities.	Align online accessibility with interactive in-person community engagements onto the dashboard with communication updates.
Accountability & Progress Tracking	Enhance visibility into implementation status through interim milestones and task-level progress tracking.	Consider approaches that improve transparency regarding implementation progress, milestone completion, and status designations.