

**SAN DIEGO POLICE DEPARTMENT  
ORDER**

**DATE/TIME:** June 25, 2026 0700 HOURS  
**NUMBER:** OR 26-18  
**SUBJECT:** MANDATORY TASER 10 RECERTIFICATION TRAINING  
**SCOPE:** ALL MEMBERS OF THE DEPARTMENT  
**DEPARTMENT PROCEDURE AFFECTED:** 1.07

**Portions of this document are deemed by the San Diego Police Department to be exempt from public disclosure because the public interest served by not disclosing the information clearly outweighs the public interest served by disclosure, pursuant to California Government Code section 7922.000.**

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The yearly TASER-10 Recertification Training will begin July 13, 2026. This recertification is for personnel who are certified and have received the initial TASER-10, 8-Hour Certification. All members who received the training in 2024 and 2025 are required to be recertified.

There are 30 spots for each class. Personnel will need to first complete the online “Pre-Work” prior to attending the practical re-certification in person. Due to limitations in the AXON Academy software program, the re-certification assignment is being sent to all personnel with an AXON account from the rank of Detective Sergeant and below. If you have not completed the full TASER 10 Operator Certification, this recertification process can be disregarded.

Please contact Officer **(Redacted – record exempt)** to remove the “Pre-Work” from your AXON Courses. If you still need to complete the full TASER 10 Operator Course, new courses will continue to be added each month.

To access the AXON Online “Pre-Work”, employees will follow these instructions:

1. Sign into Okta
2. Log in **(Redacted – record exempt)**
3. Most users will be in the original **(Redacted – record exempt)** Dashboard. If you’re in the old dashboard click “Try the New Experience” in the upper right-hand corner.
4. Click on “Academy” in the left-hand menu bar.
5. Click on blue button “Sign in with AXON Evidence”
6. Click “My Courses” in the left-hand menu bar.

7. TASER Annual Operator Update (V24-2026) will be in your courses. Click the blue button “Resume Pre-Work”.
8. Click the green button “Start Learning”.
9. Once complete, you will receive an email from AXON, “**Congratulations! You've Earned a Certificate.**” There is no attachment from AXON.
10. **Your certificate is located in AXON Academy. Click on the left-hand menu bar “Certificates”.**
11. **Click the blue button that says “Download” for your Taser Operator Ready Certificate.**

The online training will take approximately 30 minutes to complete. Once completed, employees will then register through Success Factors with their supervisor’s approval for the in-person re-certification course. Employees will follow these instructions:

1. Sign in to Success Factors and sign up for any available class for the **TASER 10 Operator Re-Certification Version 24 (In-House)**
2. **YOU WILL BE REQUIRED TO SHOW PROOF OF COMPLETION OF THE TASER 10 RECERTIFICATION ONLINE PRE-WORK BY SHOWING THE INSTRUCTOR A PRINTED OR DIGITAL CERTIFICATE OF COMPLETION OR THE EMAIL FROM AXON INDICATING YOU EARNED A CERTIFICATE.**
3. The probe deployment of the recertification will take approximately 1 hour to complete.

Details regarding the training location, times, dates and all shifts will be available on Success Factors. Classes will be added as needed.

If you have any questions, please contact the In-Service Training Unit

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Please read at squad conferences and give a copy to all personnel.